



Dear Valued Customer,

Army Community Service (ACS) is delighted to assist you with services, volunteer information, and training opportunities, which are available to you. **Answers Unlimited** is one of many informative ACS publications designed for your convenience to provide assistance in locating agencies and services on-post/off-post.

Our corporate vision first in Soldier and Family support services sets the standard for a team oriented approach to excellence in customer service. It is our hope that your first stop upon arrival will be ACS.

The ACS Mission is to provide commanders, Soldiers, and family members with programs and services in a centralized location to enhance the quality of life.

It is the goal of the entire ACS staff to provide professional customer service with genuine care while allowing you to utilize all the resources available to you.

Sincerely,

Barbara Trower-Simpkins  
Director, Army Community Service

## **WELCOME TO FORT BRAGG, NORTH CAROLINA “Home of the Airborne”**

For over half a century, first as a camp and later as a post, Fort Bragg has had a proud heritage as home of the nation's finest fighting forces. As one of the largest military complexes in the world, Fort Bragg is home of the Army's only airborne corps and airborne division, the elite “Green Berets”, and the Army's largest support command.

Although the units and men and women here have widely different missions and jobs, they are here for one purpose -- to be ready to defend the nation. Infantry - men, mechanics, pilots, cooks, -- they are all on the move with the modern Army at Fort Bragg.

Much like a large city, Fort Bragg has its own supermarkets, shopping malls, medical facilities, neighborhoods, and churches. The important thing to remember is, not only are all of these things available, but the people here really want to serve you.

If you like sports and recreation, you're in a great place. Almost every type of recreation and athletics is available. Golf courses, pools, lakes, bowling lanes, hunting fields, craft shops, and much more are all around you.

The Atlantic to the East or the Smokies to the West combines to offer total variety for the traveler. There is plenty to see and do on a short weekend or a month's leave -- in North Carolina.

So welcome to Fort Bragg -- may your stay be enjoyable and your tour of duty professionally rewarding. The **ANSWERS UNLIMITED** is an informational booklet published since 1975. It is compiled and prepared by Army Community Service in the interest of all Fort Bragg Soldiers, family members, civilian employees and community members. The Army Community Service staff and Volunteer Corps would like to thank all individuals who contributed to this issue. The ANSWERS UNLIMITED will be updated annually, each time adding information that you, the military community, have requested or provided.

Every effort has been made to provide accurate and current information as of **September 2007**. However, we recommend calling to verify location and hours of operation before visiting an agency. To provide any changes or corrections please contact Army Community Service; Phone: **396 - 8682** Fax: **396 - 8401**  
E-mail: [carmen.l.london@us.army.mil](mailto:carmen.l.london@us.army.mil).

All times listed in this edition of **ANSWERS UNLIMITED** are in military time. The time is based on a 24-hour clock. For example, 0100 is 1:00 AM, 1230 is 12:30 PM, 1300 is 1:00 PM, 1430 is 2:30 PM, and 1545 is 3:45 PM and so on.

A military time schedule is provided your convenience.

| <u>Military Time</u> | <u>Corresponding AM/PM</u> |
|----------------------|----------------------------|
| 0001                 | 1 minute past midnight     |
| 0100                 | 01:00 AM                   |
| 0200                 | 02:00 AM                   |
| 0300                 | 03:00 AM                   |
| 0400                 | 04:00 AM                   |
| 0500                 | 05:00 AM                   |
| 0600                 | 06:00 AM                   |
| 0700                 | 07:00 AM                   |
| 0800                 | 08:00 AM                   |
| 0900                 | 09:00 AM                   |
| 1000                 | 10:00 AM                   |
| 1100                 | 11:00 AM                   |
| 1200                 | 12:00 noon                 |
| 1300                 | 01:00 PM                   |
| 1400                 | 02:00 PM                   |
| 1500                 | 03:00 PM                   |
| 1600                 | 04:00 PM                   |
| 1700                 | 05:00 PM                   |
| 1800                 | 06:00 PM                   |
| 1900                 | 07:00 PM                   |
| 2000                 | 08:00 PM                   |
| 2100                 | 09:00 PM                   |
| 2200                 | 10:00 PM                   |
| 2300                 | 11:00 PM                   |
| 2400                 | 12 midnight                |



## **QUICK REFERENCE NUMBERS**

|   |                                   |
|---|-----------------------------------|
| AAFES/PX/BX .....   | 436 - 3535                        |
| ACAP.....   | 396 – 2227/7188                   |
| ACTION LINE .....   | 396 - BOSS (2677)                 |
| AIDS HOTLINE .....  | 1 – 800 – 342 - 2437              |
| <u>ALCOHOL &amp; DRUG SERVICES</u> (Admin).....                   | 396 - 4100                        |
| Army Substance Abuse Program:                                     |                                   |
| • 82 <sup>nd</sup> .....  | 432 – 4833/1464                   |
| • CLARK.....  | 907 – 9671/8975                   |
| • JOEL SARS.....  | 907 - 8925                        |
| AMBULANCE SERVICE .....   | 911                               |
| ARMY COMMUNITY SERVICE (ACS) .....                                | 396 - 8682/8683                   |
| ACS OUTREACH CENTERS  |                                   |
| • ACS 82D .....   | 432 - 4676                        |
| • ACS 1 <sup>ST</sup> SUSTAINMENT COMMAND.....                    | 396 - 6198                        |
| • ACS HERITAGE VILLAGE .....                                      | 848 - 1941                        |
| • ACS FAMILY READINESS CENTER.....                                | 432 – 3742                        |
| • ACS WOUNDED WARRIOR SOLDIER & FAMILY<br>ASSISTANCE CENTER ..... | 907 - 4998                        |
| CASUALTY ASSISTANCE.....  | 396 - 9901                        |
| CHAPLAIN .....  | 396 - 1121/1122                   |
| <u>CHILD ABUSE</u> (to report call one of the following):         |                                   |
| • MP'S .....  | 396 - 0391/0392                   |
| • CUMBERLAND COUNTY DEPT. OF SOCIAL WORK<br>.....                 | 323 – 1540/3200                   |
| • CONTACT .....   | (CIVILIAN CRISIS LINE) 485 - 4134 |
| CRIME (Report a).....   | 396 - 0391/0392                   |
| EMERGENCY .....   | 911                               |
| FAMILY ADVOCACY PROGRAM.....                                      | 396 - 5521/4175                   |
| FAMILY ASSISTANCE CENTER.....                                     | 1 – 800 – 457 - 4636              |
| <u>FINANCE OFFICES</u>  |                                   |
| • 126 <sup>TH</sup> FINANCE.....                                  | 396 - 2238/3166                   |
| • 82 <sup>ND</sup> FINANCE.....                                   | 432 – 3969/0109                   |
| FIRE .....  | 911                               |
| <u>HOSPITALS</u>  |                                   |
| • WOMACK ARMY MEDICAL CTR .....                                   | 907 - 6000                        |
| • CAPE FEAR VALLEY MEDICAL CTR .....                              | 609 - 4000                        |
| • HIGHSMITH RAINEY MEDICAL CTR.....                               | 609 - 1000                        |
| HOUSING (PICERNE .....  | 495 - 0878                        |
| OFF POST HOUSING REFERRAL.....                                    | 396 - 2626/6004                   |
| ID CARD FACILITY (Main) .....                                     | 396 - 9339                        |
| ID CARD FACILITY (82 <sup>ND</sup> ) .....                        | 432 – 4182                        |

**INFORMATION**

- ON POST - DIAL 13 OR .....396 – 0011
- POPE AFB..... 394 - 0001

INFORMATION AND REFERRAL (ACS)..... 396 - 8682/8683

LEGAL ASSISTANCE/JAG

- 18<sup>TH</sup> ABN CORPS ..... 396 - 6113
- 82<sup>ND</sup> ABN ..... 432 - 0195

MILITARY ONE SOURCE..... 1 – 800 – 342 - 9647

OUTPROCESSING (PERSONNEL).....396 - 3205

PICERNE (HOUSING) ..... 495 - 0878

PUBLIC AFFAIRS OFFICE ..... 396 - 5600

PUBLIC WORKS BUSINESS CENTER..... 396 - 0321

RED CROSS..... 396 - 1231/1234

- AFTER HOURS & WEEK-ENDS..... 1 – 877 – 272 - 7337

RETIREMENT SERVICES..... 396 - 5304

SCHOOLS (Fort Bragg)

- ADMIN/SUPERINTENDENT'S OFFICE ..... 907 - 0200
- ALBRITTON JR. HIGH..... 907 - 0201
- BOWLEY ELEMENTARY ..... 907 - 0202
- BUTNER ELEMENTARY..... 907 - 0203
- DEVERS ELEMENTARY..... 907 - 0204
- HOLBROOK ELEMENTARY..... 907 - 0205
- IRWIN ELEMENTARY..... 907 - 0206
- MCNAIR ELEMENTARY ..... 907 - 0207
- MURRAY ELEMENTARY ..... 907 - 0208
- POPE ELEMENTARY ..... 907 - 0209

TAX CENTER..... 396 - 1040/8299

TRANSITION CENTER.....396 - 7472

VICTIM ADVOCATE 24 HOUR HOTLINE ..... 322 - 3418

**Unless otherwise specified the area code for all phone numbers is 910.**

**DSN numbers for Fort Bragg:**

**Prefix 396-XXXX = DSN 236-XXXX**

**432-XXXX = DSN 239-XXXX**

**907-XXXX = DSN 337-XXXX**

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**AAFES**

<http://www.aafes.com/>

**NORTH POST EXCHANGE (PX)**

**Location:** Bldg. 8-5050, 2<sup>nd</sup> & Butner Road

**Phone:** 436 - 4888 **Fax:** 436 - 6451

**Hours of Operation:** Monday – Saturday 0900 - 2100  
Sunday 0900 - 2000  
Holiday Hours Vary

**FOOD COURT (at the North PX Mall)**

**Phone:** 436-2490

(this number is for all the food concessions, except where noted)

**ANTHONY'S PIZZA**

**Hours of Operation:** Monday – Saturday 1030 – 2030  
Sunday 1030 - 1900

**BK EXPRESS**

**Phone:** 436-1948

**Hours of Operation:** Monday – Saturday 0830 - 2030  
Sunday 1030 - 1930

**EXTREME FRANKS**

**Hours of Operation:** Monday – Saturday 1030 - 1400  
Sunday closed

**CHARLEY'S STEAKERY**

**Hours of Operation:** Monday – Saturday 1030 - 2000  
Sunday 1030 - 1900

**CHURCH'S CHICKEN**

**Hours of Operation:** Monday – Saturday 1030 - 2000  
Sunday 1030 - 1800

**ROBIN HOOD**

**Hours of Operation:** Monday – Saturday 1030 - 2000  
Sunday 1030 - 1900

## **NORTH POST EXCHANGE CONCESSIONS**

### **ALLTEL CELLULAR**

**Hours of Operation:** Monday – Saturday 0900 – 1900  
Sunday 1100 - 1600

### **FLOWER SHOP**

**Phone:** 436 - 1885

**Hours of Operation:** Monday – Saturday 0900 - 1900  
Sunday 1100 - 1600

### **OPTICAL SHOP**

**Phone:** 495 - 1135

**Hours of Operation:** Monday – Saturday 0900 - 1900  
Sunday 1100 - 1600

### **GNC**

**Phone:** 497 – 1616

**Hours of Operation:** Monday – Saturday 0900 - 1900  
Sunday 1100 - 1600

### **ROVING CONCESSIONS**

**Hours of Operation:** Monday – Saturday 0900 - 1900  
Sunday 1200 - 1600

## **WOMACK PX**

**Phone:** 436 - 4036/4125

**Hours of Operation:** Monday – Friday 0900 - 1600

### **FLOWER SHOP (AT WOMACK)**

**Hours of Operation:** Monday – Saturday 1000 - 1600  
Sunday 1200 - 1600

## **AIRBORNE PX**

**Location:** Bldg. C-5934, Ardennes Street

**Phone:** 436-4265

**Hours of Operation:** Monday – Friday 0730 - 2300  
Saturday – Sunday 0900 - 2300

### **AMUSEMENT/ ARCADE**

**Hours of Operation:** Daily 0730 – 2200

### **LAUNDRY/ DRY CLEANING**

**Phone:** 497 – 1514  
**Hours of Operation:** Monday – Friday 1000 – 1900  
Saturday 1000 – 1500  
Sunday Closed

### **AIRBORNE PX FOOD COURT**

**Location:** Bldg. C-5934, Ardennes Street  
**Phone:** 960 - 9504  
**Hours of Operation:** Monday – Friday 0700 – 2200  
Saturday – Sunday 0730 – 2200

### **ANTHONY'S PIZZA**

**Hours of Operation:** Monday – Friday 0730 - 2100  
Saturday – Sunday 1030 - 2100

### **COFFEE SHOP**

**Phone:** 497 – 8647  
**Hours of Operation:** Monday – Friday 0730 – 1600  
Saturday – Sunday Closed

### **ROBIN HOOD**

**Hours of Operation:** Monday – Friday 1030 - 1900  
Saturday – Sunday 1030 - 1800

### **TACO BELL**

**Hours of Operation:** Daily 1030 - 2100

### **SOUTH POST EXCHANGE**

**Location:** Bldg. E-1017 Canopy Lane  
**Phone:** 436 - 2166 **Fax:** 436 - 6423  
**Hours of Operation:** Monday – Saturday 0900 - 2100  
Sunday 1000 - 2000  
Holiday Hours vary

### **SOUTH POST PX MAINSTREET USA FOOD COURT )**

**Location:** Inside the South Post Exchange Mall  
**Phone:** 436 - 4860 (for all the food concessions below)

### **ANTHONY'S PIZZA**

**Hours of Operation:** Monday - Saturday 1100 – 2000  
Sunday 1100 - 1900

### **CHARLEY'S STEAKERY**

**Hours of Operation:** Monday - Saturday 1100 – 2000  
Sunday 1100 – 1900

### **BLIMPIE'S**

**Hours of Operation:** Monday – Saturday 1100 - 1800  
Sunday 1100 – 1600

### **POPEYE'S**

**Hours of Operation:** Monday – Saturday 0700 – 2000  
Sunday 1100 – 1900

### **CINNABON**

**Hours of Operation:** Monday – Saturday 0900 – 2000  
Sunday 1100 - 1900

### **BASKIN ROBBINS**

**Hours of Operation:** Monday – Saturday 1130 - 1800  
Sunday 1200 - 1800

## ***SOUTH POST EXCHANGE CONCESSIONS***

### **FLOWER SHOP**

**Phone:** 436 - 3902

**Hours of Operation:** Monday – Saturday 0900 – 1900  
Sunday 1200 - 1600

### **GNC**

**Phone :** 436 - 9418

**Hours of Operation:** Monday – Saturday 0900 – 1900  
Sunday 1200 - 1600

### **LAUNDRY/DRY CLEANING**

**Phone:** 436 - 4252

**Hours of Operation:** Monday – Saturday 0900 – 1900  
Sunday closed

### **FAMILY PORTRAIT STUDIO**

**Phone :** 436 - 1789

**Hours of Operation:** Monday – Friday 1000 – 1900  
Saturday 1000 - 2000  
Sunday 1100 – 1700

### **ALLTEL CELLULAR**

**Phone:** 436 – 4303

**Hours of Operation:** Monday – Saturday 1000 – 1900  
Sunday 1200 – 1600

### **ROVING CONCESSIONS**

Monday – Saturday 1000 – 1900  
Sunday 1200 – 1600

### **AMUSEMENT ARCADE**

Monday – Saturday 1000 – 1900  
Sunday 1200 – 1600

## ***MINI MALL STORES AND CONCESSTIONS***

**Location:** Bldg. 4-2171, Reilly Street

**Phone:** 436 - 2200

The following stores are located in the Mini Mall:

### **SPORTS STORE**

**Phone:** 436 – 2200

**Hours of Operation:** Monday – Saturday 0900 - 2000  
Sunday 1100 - 1800

### **FURNITURE STORE**

**Phone:** 436 – 2200

**Hours of Operation:** Monday – Saturday 0900 - 1800  
Sunday 1100 – 1800

### **MILITARY CLOTHING SALES**

**Phone:** 436 - 2200

**Hours of Operation:** Monday – Saturday 0900 - 2000  
Sunday 1100 - 1800

### **VIDEO RENTAL/ MUSIC STORE**

**Phone:** 436 – 2200 **Fax:** 436 - 3286

**Hours of Operation:** Monday – Thursday 0900 - 2100  
Friday – Saturday 0900 - 2200  
Sunday 1000 - 2100

### **ENTERPRISE CAR RENTAL**

**Phone :** 436 - 5200

**Hours of Operation:** Monday – Friday 0800 - 1800  
Saturday 0900 - 1400  
Sunday Closed

### **ALTERATIONS**

**Phone;** 436 – 2049

**Hours of Operation:** Monday – Saturday 0900 - 1900  
Sunday 1200 – 1600

### **FLORIST**

**Phone:** 436 – 0342

**Hours of Operation:** Monday – Friday 0900 - 1900  
Saturday 0900 - 1600  
Sunday 1200 – 1600

### **1HR PHOTO**

**Phone:** 960 – 2196

**Hours of Operation:** Monday – Friday 0900 – 1800  
Saturday 0900 – 1500  
Sunday Closed

### **AMUSEMENT/ARCADE**

**Hours of Operation:** Monday – Friday 0900 – 2100  
Sunday 1100 – 1800

### **LAUNDRY/DRY CLEANING**

**Phone:** 497 - 0305

**Hours of Operation:** Monday – Friday 0800 - 1900  
Saturday 1000 – 1700  
Sunday Closed

### **BARRACKS PHONE CENTER**

**Phone:** 960 – 3020

**Hours of Operation:** Monday – Friday 0900 – 1800  
Saturday 0900 – 1600

### **SPECIALTY WATCH REPAIR**

**Phone:** 497 – 1134

**Hours of Operation:** Monday – Friday 0900 – 1800  
Saturday 1000 – 1600

### **LEISURE TRAVEL**

**Phone:** 396 – TRIP (8747)/TOUR (8687)  
**Hours of Operation:** Monday – Friday 0930 – 1730  
Saturday 0900 – 1200  
Sunday Closed

### **SHOE REPAIR**

**Phone:** 436 – 7854  
**Hours of Operation:** Monday – Friday 0900 - 1800  
Saturday 0900 – 1500  
Sunday Closed

### **GNC**

**Phone:** 497 – 9204  
**Hours of Operation:** Monday – Saturday 0900 – 2000  
Sunday 1100 – 1800

### **UPS STORE**

**Phone:** 436 – 7877  
**Hours of Operation:** Monday – Friday 0900 – 1800  
Saturday 0900 – 1700  
Sunday Closed

### **ROVING CONCESSIONS**

**Hours of Operations:** Monday – Saturday 0900 - 1800  
Sunday 1200 – 1600

## ***MINI MALL FOOD COURT***

### **ROBIN HOOD**

**Hours of Operation:** Monday – Saturday 1030 - 2000  
Sunday 1000 – 1900

### **EXTREME FRANKS**

**Hours of Operation:** Monday - Saturday 1000 - 1400  
Sunday closed

### **CHARLEY'S STEAKERY**

**Hours of Operation:** Monday – Friday 0800 – 2000  
Saturday 1030 - 1700  
Sunday 1100 – 1800

**ANTHONY'S PIZZA**

**Hours of Operation:** Monday – Saturday 1030 - 2000  
Sunday 1100 – 1800

**EXPRESSO**

**Phone:** 497 - 3392  
**Hours of Operation:** Monday – Saturday 0730 – 1800  
Sunday 1000 – 1700

**MOBILE SNACK TRUCKS**

**Phone:** 436 – 5202  
**Hours of Operation:** Monday – Friday 0500 - 1930  
Saturday – Sunday Closed

***FAST FOOD RESTAURANTS***

**BURGER KING**

**Location:** Reilly Street near Gruber Road  
**Phone:** 436 - 0217  
**Hours of Operation:** Monday – Friday 0600 - 2300  
Saturday – Sunday 0700 - 2300  
**Drive Thru open 24 hours**

**CAPTAIN D'S**

**Location:** Reilly Street near Gruber Road.  
**Phone:** 497 - 1384  
**Hours of Operation:** Daily 1030 - 2100

**GODFATHER'S PIZZA**

**Location:** Reilly Street near Gruber Road  
**Phone:** 497 - 0419  
**Hours of Operation:** Daily 1030 – 2200

**KENTUCKY FRIED CHICKEN (KFC)**

**Location:** Reilly & Gruber Road  
**Phone:** 960 - 1200  
**Hours of Operation:** Daily 1000 - 2400

## HARDEES

**Location:** Honeycutt Road near Bragg Blvd.  
**Phone:** 436 - 5483  
**Hours of Operation:** Monday – Friday 0500 - 2300  
Saturday 0600 - 2300  
Sunday 0700 - 2300

## SHOPPETTES

### HONEYCUTT SHOPPETTE/GAS STATION

**Location:** Bldg. N-3305, Honeycutt Road, near Bragg Blvd.  
**Phone:** 436 - 2129  
**Hours of Operation:** Monday – Friday 0600 – 2100  
Saturday 0800 - 2000  
Sunday 0900 - 2000

### OLD DIVISION SHOPPETTE/SERVICE STATION

**Location:** Bldg. AT-3686, Butner Road  
**Phone:** 436 – 1600  
**Hours of Operation:** Monday – Friday 0600 – 2000  
Saturday – Sunday 0900 – 1600

### PINES SHOPPETTE/CLASS 6/VIDEO/GAS

**Location** Bldg. E-2310, Yadkin Road  
**Phone:** 436 - 4646 **Fax:** 436 - 2229  
**Hours of Operation:** Monday – Thursday 1000 - 2000  
Friday – Saturday 1000 – 2200  
Sunday 1000 - 1700  
**Hours of Operation for Gas Pumps:**  
Monday – Thursday 0800 – 1900  
Friday – Saturday 0800 – 2000  
Sunday 1000 – 1600

### POPE AFB SHOPPETTE/CLASS 6/GAS/VIDEO

**Location:** Bldg. 799, Armistead Street  
**Phone:** 497 - 8181 **Fax:** 497 - 6615  
**Hours of Operation:** Daily 0700 – 2100

### SMOKE BOMB HILL SHOPPETTE

**Location:** Corner of Gruber & Reilly Roads  
**Phone:** 436 – 4600  
**Hours of Operation:** Open 24 hours

## **ACTION LINE - DIAL 6-BOSS or 396-2677**

**DIAL 6 - BOSS** is a means of communicating with the Commanding General. Your suggestions, ideas, recommendations, or bonafide complaints are welcome to make Fort Bragg a better place to live and work. Calls are transcribed daily and submitted to the appropriate agency for follow-up. The Commanding General reviews all calls and responses are made to the individual initiating the call. Anonymous calls will be acted upon on a case-by-case basis. Prior to using **DIAL 6 - BOSS**, you should use your chain of command; however, the Commanding General remains available to any Soldier and/or family member needing help.

### **DIAL 6 - BOSS rules are simple:**

- 1) Wait for the sound of the tone after the recording and leave your full name (spell your last name), social security number, unit or address, and a telephone number;
- 2) Since your message is being recorded, keep your comments to less than three minutes.

## **ALCOHOL AND SUBSTANCE ABUSE PROGRAM (ASAP)**

### **Womack Army Substance Abuse Program**

<http://www.acsap.army.mil>

**Location:** Bldg. 2-2015, Corner of Jackson and Woodruff Streets

#### **Phones:**

**Fax number** 396 - 8296

Admin. Offices: 396 - 4100

Preventive Education: 396 - 1016

Urinalysis Lab: 396 - 7879/7071

Employee Assistance Program: 396 - 5784

**Hours of Operation:** Monday – Friday 0730 - 1630

**Services Provided:** Substance abuse prevention classes, urinalysis testing, referral of Department of Army Civilians, active duty military, retirees and their family members to appropriate medical facilities; and Soldier Risk Reduction Consultation.

### **82D ASAP CLINIC**

**Location:** Bldg C-5534, Ardennes Street

**Phone:** 432 - 4833/1464

**Authorized Patrons:** 82D Airborne Division

### **CLARK ASAP CLINIC**

**Location:** Bldg 5-4257, Bastogne and Reilly Streets

**Phone:** 907 - 9671/8925

**Authorized Patrons:** USASOC; 20<sup>TH</sup> Eng. BN.; 35<sup>th</sup> Sig. BN.; SWTG; SF; 18<sup>th</sup> FAR; 16<sup>th</sup> MP BN; 525 MI BN; 18<sup>th</sup> SSG

### **JOEL ASAP CLINIC**

**Location:** Bldg M-4861, Logistic Street,  
(between Honeycutt & Gruber)

**Phone:** 907 - 8925

**Authorized Patrons:** 44<sup>th</sup> Med Com; 18<sup>th</sup> Avn; Womack;  
**Tenant Units**

**Services Provided:** These three centers serve Soldiers requiring evaluation and counseling for alcohol and drug problems. By calling one of the above numbers, depending on the area the Soldier's unit falls within, a counselor will be assigned, an appointment made for evaluation, and instructions given for required forms.

**Alcoholics Anonymous:** 678 - 8733 (off post)

### ***ARMED SERVICES YMCA (ASYMCA) FT BRAGG/POPE AFB***

<http://www.braggasyymca.org>

**Location:** Bldg. 2-2411 (corner of Woodruff and Jackson Streets)

**E-mail:** lgratesasyymca@earthlink.net

**Phone:** 436 - 0500 **Fax:** 436 - 0018

**Programs currently serving Ft. Bragg/Pope AFB:**

### **OPERATION KID COMFORT**

A free program designed to serve the children (newborn to age 5) of deployed service members. The program addresses the emotional stress that these children suffer during a parent's absence from home. Photo transfer quilts that bear the images of the deployed family member, alone and interacting with the family, are made for each child to help comfort them. Pillows are made for children 6-12 years old.

### **OPERATION HERO**

A mentoring program conducted at post elementary schools that not only improves self-esteem and grades, but also allows children to find there are "heroes" inside each of them. Targets children in grades 2-6.

### **BABY BUNDLES**

The Baby Bundles Program provides a layette for new mothers who are active duty, E-4 and below, and for the dependent spouse of an active duty Soldier, E-4 and below. The layette includes a blanket, socks, onesie, gown, sleeper, baby wipes, laundry soap and a medicine spoon. The program supplies approximately 1,800 bundles each year to moms who deliver at Womack.

### **ASYMCA KIDS OLYMPICS**

Held the first Saturday of August, the “Kids’ Olympics” teaches children and parents the importance of sportsmanship, health and fitness. Every child receives a participation medal and a T-shirt, along with other medals they may win in each of the 10 events. Each event is divided into the following age categories: 5-6 year olds, 7-8 year olds, 9-10 year olds, and 11-12 year olds. Boys and girls compete separately.

### **HEALTHY KIDS DAY**

This is an annual event held the first Saturday of April that celebrates kids’ health issues, to include the spirit and mind, as well as the body. This FREE event features Dr. Waddle “The Snake Man”, firemen with the safety smoke house, crime prevention doing fingerprinting, canine demonstration, Karaoke, Castle bouncer, basketball, tie-dying, face painting, bubble making, Putt Putt, baseball throw, and more!

### **MOTHER/DAUGHTER TEA**

Fashion show and tea held in March to give mothers and daughters the opportunity to spend special time together. Goody bags for ALL “ladies” and lots of door prizes.

### **ASYMCA ESSAY CONTEST**

An annual contest sponsored by the ASYMCA that promotes reading among dependents of active duty or retired military personnel and DOD civilian dependents. First and second place winners in grades 1-12 receive US Savings Bonds.

### **ASYMCA POSTER CONTEST**

An annual contest sponsored by the ASYMCA, open to elementary school age dependents (Kindergarten – Sixth Grade) of active duty or retired military personnel. Drawings must depict the student’s military family. First place winners from each branch of the military (Army, Navy, Marines, Air Force, Coast Guard & National Guard/Reserves) will receive a US Savings Bond and appear on the Military Family Month poster. Second place winners also receive a US Savings Bond.

### **SOLDIER'S GOLF OUTING**

The ASYMCA Soldier's Golf Outing provides Junior Enlisted Soldiers and Airmen with a day of golf, food and fun at no cost to the Soldier/Airman. It doesn't matter if they've ever golfed before; the idea is to expose them to the game and let them enjoy themselves. In addition, the event provides the community with the opportunity to meet the Soldiers who serve.

### **KLASSY KLOSET**

E-5 and below can borrow a gown for FREE to attend formal events.  
E-6 and above can borrow a gown for a fee of \$10.

### **NEWCOMERS WELCOME**

Done in conjunction with the Family Support Center, this program provides newcomers briefings of services provided and a tour of Ft. Bragg, Pope AFB and Fayetteville.

### **BIBLE STUDY**

Family Bible Study meets every Thursday morning at 11:00 am. All denominations invited.

### **ARTS & HUMANITIES PROGRAMS**

Sign Language, Hula, Kindermusik, Quilting, Taekwondo and Creative Writing, Arts & Crafts for tots, school-age & adults.

### **BEFORE & AFTER SCHOOL CARE**

Before & After School programs are located in Harnett County for children attending Johnsonville, Highland and South Harnett Elementary Schools. Morning hours are 0600 – 0830; afternoon hours are 1430 – 1830.

### **SUMMER CAMPS**

Summer camp begins the day school lets out and continues until the day before school begins in the fall. Camps are held at Johnsonville and Highland Elementary Schools in Harnett County. Hours are from 0600 – 1830 daily.

### **COOKING CLASSES**

Cooking for tots and kids, adult cooking classes are the 2<sup>nd</sup> Wednesday of the month at 11am.

### **GARDEN CLUB**

Meets every 2<sup>nd</sup> Tuesday of the month at 10 am.

**ACAP**  
**ARMY CAREER AND ALUMNI PROGRAM**

[www.acap.army.mil](http://www.acap.army.mil)  
[william.b.mcmillian@us.army.mil](mailto:william.b.mcmillian@us.army.mil)

**MAIN ACAP CENTER**

**Location:** Ground floor, Suite M. Bldg 4-2843, Soldier Support Center,  
Normandy Drive  
**Phone:** 396 - 7188/2227      **Fax:** 396 - 9390  
**Hours of Operation:** Open weekdays 0900 - 1700,  
except Wednesday, 1000 - 1700

**82D SATELLITE ACAP CENTER**

**Location:** Gavin Hall, Bldg C-7417, Rm. 131  
**Phone:** 432 - 0842/0279  
**Hours of Operation:** Open weekdays 0900 – 1700,  
except Wednesday, 1300 - 1700

**Authorized patrons:**

- Transitioning Soldiers
- Transitioning National Guard or Reserve Soldiers (who served more than 180 consecutive days of active duty)
- Retirees (for life)
- DA Civilian employees transitioning due to force alignments, reduction-in-force (RIF), or retirement
- Transitioning family members
- Widows or widowers of personnel who died while on active duty or DA Civilians who died in the line of duty

**Unless otherwise specified, all classes/workshops/briefings are held at the Main ACAP, Soldier Support Center, ground floor**

**THE ACAP PROCESS**

**STEP 1:**

**Part #1: All Ranks Pre-Separation Seminar (Mandatory)** is held every Monday, 0900 – 1100, with the exception of the 2<sup>nd</sup> Monday (for retirees only), holidays or Post closures. This seminar is held for all ranks. Transitioning individuals **MUST** be in duty uniform, e.g., BDU's **NO EXCEPTIONS**. Transitioning spouses are welcome and encouraged to attend. No appointment necessary.

**Part #1: Retiree's Pre-Separation Seminar (Mandatory)** is held on the 2<sup>nd</sup> Monday of each month, 0900 – 1145 with the exception of holidays or Post closure. This seminar is held for retirees only. Transitioning individuals **MUST** be in duty uniform, e.g., BDU's **NO EXCEPTIONS**.

Transitioning spouses are welcome and encouraged to attend. No appointment necessary.

**Part #2:** Upon the completion of the Pre-Separation Seminar, an appointment will be scheduled for each person in attendance to complete their automated PreSeparation Counseling Checklist (DD Form 2648) at the designated ACAP Center (Main ACAP Center or the 82<sup>nd</sup> Airborne Satellite Office). Both Public Law and XVIII Airborne Corps and Ft. Bragg Master Policy #33 requires that this be completed NLT 90 days prior to separation.

### **STEP 2**

**All Ranks Job Search Workshop** is a two-day workshop held all day on Tuesday and Thursday from 0900-1630 every week, with the exception of holidays or Post closures. Transitioning spouses are welcome and encouraged to attend.

**Prerequisite for attendance:** Completion of DD2648, Pre-registration is required.

**Veteran's Entitlements Briefing** is part of the Workshop on Thursday's from 1400-1600.

**OR**

**SENIOR Transition Workshop ONLY for Pay Grades E-8/W3/O4 and above.** This is a two-day workshop held once a month on Wednesday and Thursday, from 0900-1630. Family members are welcome and encouraged to attend the workshop. Pre-registration for all is required.

### **STEP 3**

**COMPUTER TERMINALS: Appointment recommended – many features not available until after Workshop completion.**

**Job Assistance Training Application:** Individual refresher training on all areas covered during the two-day Job Search Workshops.

**Practice Interviews:** View up to 6 different job interviews. Hear some typical job interview questions, and possible responses.

**Writing Tools:** Contains a fill-in-the-blanks resume, cover letter and thank you letter writer. Also, access to Microsoft Word.

**Research Tools:**

- Vertek Job Analyzer: MOS to related civilian jobs, generic job descriptions & related groups of jobs, national data and institutions that provide training for a job.
- Choices 2006: Interest/skills inventory, education/training options, occupation exploration, school information, career/school comparison.

**On Line Tools:**

- Direct link to the Army ACAP Home Page allows access to
- information about other ACAP Center sites
- State employment systems and home pages

- Wide variety of free, on-line job search web sites
- Federal jobs
- Other job search & relocation information

**DD2648 Videos:** Review any of the video presentations associated with DD Form 2648 completion.

### **REFERENCE ROOM**

- Dictionary of Occupational Titles
- Occupational Outlook Handbook
- Encyclopedia of Careers
- Professionals Job Finder
- The O Net-Detailed descriptions of the OES codes used in TBB and Hot Leads
- Numerous books and videos dealing with all phases of the job search process.
- Newton's Telecom Dictionary
- Job announcements from employers interested in hiring persons leaving the military

**Unit Briefings** on both the purpose and services of the ACAP Center are available for both key leaders and for groups (ODP, NCO DP, Retention meetings, etc.)

**Federal Employment Workshop** is held on the 1<sup>st</sup> and 3<sup>rd</sup> Thursday of each month from 0900-1200. This workshop is offered to transitioning personnel and family members who desire more information on how to apply for federal employment. . Pre-registration for all is required.

**American Veterans Disability (AMVET) Claims Workshop** is held most Fridays 0900 – 1100 in the Main ACAP Classroom, with the exception of holidays, training holidays, and Post closures This workshop is designed to aid transitioning personnel desiring information on how to prepare and file medical claims with the Veterans Administration. No appointment necessary. POC: Mr. Phil Reilly (396-6826) @ the Main ACAP Center.

**Pre-Venture Orientation** is presented by the UNC Small Business Technology Development Center ([www.sbtcd.org](http://www.sbtcd.org)) on the 4<sup>th</sup> Tuesday of the month, 1400-1600. It is an introduction to starting your own business, assessing yourself as a business owner, tax, licensing and permit issues.

**Service Corps of Retired Executives (SCORE) Counseling** is held on the 1<sup>st</sup> and 3<sup>rd</sup> Thursday of each month at the Main ACAP Center. This counseling is designed to provide advice to those persons who want to start their own business. Your time with the SCORE representative will be more productive if you've already attended the Pre-Venture Orientation and have a business plan. This service is available to all transitioning Soldiers and family members. Pre-registration is required.

**Employer Day** is held most Fridays from 0900-1200 at the Main ACAP Center. Employer Day sign-up and schedules are posted at the Main ACAP Center. Employers meet with transitioning Soldiers to recruit for potential employment opportunities. Local, national and/or overseas employers are represented.

**To schedule appointments or Pre-register for any of the above-mentioned Workshops or Events please contact: Main ACAP: 396-2227. 82<sup>nd</sup> Satellite Site : 432-0842/0279.**

**All transitioning Soldiers are eligible for ACAP services up to 180 days after their ETS; Retirees, for life.**

## **ARMY COMMUNITY SERVICE (ACS)**

<http://www.fortbraggmwr.com/ACS/acs.htm>

### **Main ACS**

**Location:** 3<sup>RD</sup> Floor, Soldier Support Center, Bldg. 4-2843  
Normandy Drive

**Phone:** 396 - 8682/8683 or 1 – 800 – 958 - 4759

**Authorized Patrons:** Active duty and retired military personnel and their family members; Reservist and National Guard members who are on active duty for 30 days or more; widows, widowers and other next of kin of Army personnel on active duty or retired at the time of their death; next of kin of prisoners of war or missing in action personnel of all Armed Services.

**Services Provided:** ACS is an important part of the Army's program to assist Soldiers and their families in meeting specific needs.

ACS offers a wide variety of programs tailored to assist Army families living on and off post. ACS is the place to go for answers to your questions and help with concerns or other issues facing military families. ACS programs and services include:

**Airborne Attic:** Provides furniture, household items, clothing, toys, etc. to Soldiers (E-4 and below) and family members if they cannot afford to purchase them or in emergencies.

**Army Emergency Relief:** Offers loans or grants in emergency situations.

**Army Family Action Plan:** Offers Soldiers, retirees, civilian employees and family members a mechanism to bring issues to senior leadership of the Fort Bragg services, programs and facilities.

**Army Family Team Building:** Offers free classes about military lifestyles, skills, and behaviors in order to be knowledgeable, empowered members of the military community.

**Army Volunteer Corps Coordinator:** Gain valuable work experience, learn new skills, or support the installation mission by joining the Fort Bragg volunteer team. All volunteers are required to be registered in the central database.

**Deployment Readiness Program:** Provides training to assist commanders in meeting family readiness objectives. Assists Family Readiness Groups during pre-deployment, deployment and post-deployment periods.

**Employment Readiness Program:** Provides information on employment, education and volunteer opportunities.

**Exceptional Family Member Program:** Information, screening and referral for family members with special needs.

**Family Advocacy Program:** Provides classes on parenting, anger and stress management, and information and assistance in reporting violence in the home.

**Family Assistance Center:** Central point on installation for information during crisis/deployment.

**Financial Readiness Program:** Provides financial classes, briefings and counseling to Soldiers, family members, commanders and leaders.

**Gold Star Program:** Provides care services to all families who have suffered the loss of a Soldier. This includes facilitating support groups, coordinating events, as well as, linking families to community resources and services.

**Information, Referral & Follow-up:** Provides information regarding military and civilian community resources.

**Lending Closet:** Lends basic household items for temporary use by arriving and departing Soldiers and their families.

**Multicultural Readiness Program:** Offers assistance and support to Soldiers and their families whose primary language is other than English.

**New Parent Support Program :** Provides home visits, infant care and parenting classes.

**Relocation Readiness Program:** Newcomer information about Fort Bragg and the surrounding areas; welcome packets/worldwide installation information (Army, Navy, Air Force, Marines).

**Volunteer (ACS) Program:** Learn new skills, meet new people and support the ACS programs by volunteering.

**Wounded Warrior Soldier and Family Assistance Center:** A one stop location for Warriors in Transition and their Families to receive access for obtaining support services.

## **ACS OUTREACH/BRANCH OFFICES**

**82<sup>nd</sup>**

**Location:** Gavin Hall, next door to 82d HQ's

**Phone:** 432 - 4676

## **1<sup>ST</sup> SUSTAINMENT COMMAND**

**Location:** Bldg. M-8456, Corner of Logistics Avenue and Gruber Road

**Phone:** 396 – 6198

## **FAMILY READINESS GROUP CENTER**

**Location:** Soldier Support Center, Ground floor  
**Phone:** 432 – 3742 or 1 800 457 4636  
**Hours of Operation:** Monday – Friday 0800 - 1700

## **HERITAGE VILLAGE – ACS**

**Location:** Community Center in Heritage Village  
**Phone:** 848 – 1941

|   |                      |
|---|----------------------|
| <b>ACS Chief</b>  | 396 - 6458           |
| <b>Administrative Section</b>                                 | 396 - 3744           |
| <b>Airborne Attic</b>   | 907 - 2842           |
| <b>Army Emergency Relief</b>                                  | 396 - 2507           |
| <b>Army Family Action Plan</b>                                | 396 - 2468           |
| <b>Army Family Team Building</b>                              | 396 - 2382           |
| <b>Army Volunteer Corps Coordinator</b>                       | 396 - 8160           |
| <b>Deployment Readiness</b>                                   | 907 – 3490           |
| <b>Deployment Hotline</b>                                     | 1 – 800 – 457 - 4636 |
| <b>Employment Readiness Program</b>                           | 396 – 1425/2390      |
| <b>Exceptional Family Member Program</b>                      | 396 – 2749/907-3395  |
| <b>Family Assistance Center</b>                               | 1 – 800 – 457 - 4636 |
| <b>Family Advocacy Program</b>                                | 396 - 5521           |
| <b>Financial Readiness Program</b>                            | 396 - 2507           |
| <b>Gold Star Program</b>                                      | 396 – 8682/8683      |
| <b>Information &amp; Referral</b>                             | 396 - 8682/8683      |
| <b>Lending Closet (Bldg. 8-7006-A)</b>                        | 396 - 6013           |
| <b>Multicultural Readiness Program</b>                        | 396 - 6120           |
| <b>New Parents Support Program</b>                            | 396 - 7951           |
| <b>Relocation Readiness Program</b>                           | 396 - 8682           |
| <b>Victim Advocate 24 Hour Hotline</b>                        | 322 - 3418           |
| <b>Volunteer (ACS) Program</b>                                | 396 - 7110           |
| <b>Voting Assistance Program</b>                              | 396 – VOTE           |
| <b>Wounded Warrior Soldier &amp; Family Assistance Center</b> | 907 - 4998           |

## **ARMY EMERGENCY RELIEF (AER)**

<http://www.fortbraggmwr.com/ACS/aer.htm>

**Location:** 3<sup>rd</sup> Floor, Soldier Support Center, Bldg. 4-2843,  
Normandy Drive  
**Phone:** 396 - 2507/7289  
**Hours of Operation:** Monday - Friday 0800 - 1700

**After Duty Hours:** Please call the American Red Cross 1 – 877 – 272 - 7337 (Toll Free) to process travel or other emergencies that cannot wait until the next business day.

**Services Provided:** AER provides financial assistance to soldiers and eligible family members when faced with a valid financial emergency. Assistance will be provided as a non-interest loan, a grant (when appropriate), or a combination loan and grant. Types of emergencies covered by AER (include but not limited to): non-receipt of or loss of funds, medical, or dental expenses requiring co-payment, funeral expenses for immediate family members, travel expenses related to emergencies, rent, food, utilities, vehicle payments and repairs.

**Eligibility:**

- Active duty Soldiers (single or married), and eligible family members.
- National Guard and Reservist Soldiers on active duty for more than 30 consecutive days and their eligible family members.
- Soldiers retired from active duty for longevity or physical disability, and their eligible family members.
- National Guard and Reservist Soldiers who retired at age 60, and their eligible family members.
- Surviving spouses, or children of Soldiers who died while on active duty or after they retired.

**Procedures for Assistance:**

Contact unit Command Finance NCO (CFNCO) for individual guidance or visit AER for instructions and an application packet. Active duty personnel must have the commanding officer review completed application, annotate any remarks and sign section 17 of DA Form 1103 (Commanders referral requires completion of sections 17 & 19). Present completed packet, LES and ID card to AER for processing.

**Unauthorized Areas of Assistance:**

- Fines/bails/judgments
- Legal expenses
- Ordinary leave
- Vacations
- Vehicle purchase or rental
- Bad checks or over drafts
- Credit card payments
- Home purchases or improvements
- Marriages/divorces
- Income taxes
- Business ventures
- Consolidation of debts

- Continuing assistance
- Abortions
- Emergencies resulting from UCMJ actions

### **ARMY FAMILY ACTION PLAN (AFAP)**

<http://www.fortbraggmwr.com/ACS/installvol/afap.htm>

**Location:** 3<sup>rd</sup> Floor, Soldier Support Center, Bldg. 4-2843  
Normandy Drive

**Phone:** 396 - 2458

**Hours of Operation:** Monday – Friday 0800 – 1700

**Services Provided:** A grassroots program designed to meet the needs of a changing Army. AFAP offers Soldiers, family members, retirees and civilian employees the opportunity to influence their standards of living and working. Fort Bragg Installation hosts an annual AFAP conference each fall to prioritize issues that have been submitted by the Fort Bragg population. Delegates for the annual conference are nominated by units and organizations on the installation. Top issues are brought to senior leadership and issue resolution is tracked and published throughout the year. Issues may be submitted through handwritten issue sheets available at ACS or through the above website.

### **ARMY FAMILY TEAM BUILDING (AFTB)**

<http://www.fortbraggmwr.com/ACS/installvol/aftb.htm>

**Location:** 3<sup>rd</sup> Floor, Soldier Support Center, Bldg. 4-2843,  
Normandy Drive

**Phone:** 396 - AFTB (2382)

**Hours Of Operation:** Monday – Friday 0800 - 1700

**Services Provided:** Standardized, free family member training program, grouped in three levels, preparing families to be self-reliant and independent, enhancing mission and family readiness.

### **ARMY VOLUNTEER CORPS COORDINATOR (AVCC)**

<http://www.fortbraggmwr.com/ACS/installvol/armyvolcorpscoord.htm>

**Location:** 3<sup>rd</sup> Floor, Soldier Support Center, Bldg. 4-2843,  
Normandy Drive

**Phone:** 396 - 8160

**Hours of Operation:** Monday – Friday 0800 - 1700

**Services Provided:** Provides placement opportunities for volunteers based on interest and agency needs. Assists volunteer organizations with recruitment, training and guidance for volunteer recognition. Joining the Fort Bragg volunteer team enables you to gain valuable work experience while helping others.

Volunteers support the installation mission in a variety of capacities such as: coaches, office assistants, FRG leaders, program assistants, and many more. Volunteers are required to be registered in the central database as well as reporting of hours each month. The ACS Volunteer Coordinator is located in this office. As an ACS volunteer, you are offered the opportunity to be part of a dedicated team working to improve the quality of life and the well being of Soldiers and family members of the Fort Bragg military community.

## **DEPLOYMENT READINESS PROGRAM**

<http://www.fortbraggmwr.com/ACS/deployment.htm>

**Location:** 3<sup>rd</sup> Floor, Soldier Support Center, Bldg. 4-2843,  
Normandy Drive

**Phone:** 907 – 3490

**Hours of Operation:** Monday – Friday 0800 - 1700

**Services Provided:** The Deployment Readiness Program provides active duty, reserve units and guard units with pre and post deployment/mobilization briefings, Family Readiness Group assistance, information and referral services, resource materials and Operation R.E.A.D.Y. (Resources for Education About Deployment and You) training.

## **FAMILY READINESS GROUP CENTER**

**Location:** Ground floor, Soldier Support Center, Bldg. 4-2843,  
Normandy Drive

**Phone:** 432 - FRGC (3742)

**Hours of Operation:** Monday – Friday. 0800 - 1900  
weekends by appointment.

**Services Provided:** The Family Readiness Group Center serves the Fort Bragg Community. Soldiers and families have a location where it is possible to host meetings, schedule Deployment Guest speakers, utilize computers, printers, copiers, web cameras, VTC's and much more. Staff members are always available to assist you.

## **EMPLOYMENT READINESS PROGRAM (ERP)**

<http://www.fortbraggmwr.com/ACS/erp.htm>

**Location:** 3<sup>rd</sup> Floor, Soldier Support Center, Bldg. 4-2843,  
Normandy Drive

**Phone:** 396 - 2390/1425 or 907 - 3421

**Hours of Operation:** Monday – Friday 0800 - 1700

The Employment Readiness Program is a one-stop for employment and job search information, community resources, educational and volunteer opportunities. Listed below are a few of the services the program provides:

- Individual assistance
- Daily job listings
- Referrals
- Workshops/Classes
- Resume assistance
- Job search assistance
- Interview preparation
- Education and career planning assistance
- Computer lab

### **EXCEPTIONAL FAMILY MEMBER PROGRAM (EFMP)**

<http://www.fortbraggmwr.com/ACS/efmp.htm>

**Location:** 3<sup>rd</sup> Floor, Soldier Support Center, Bldg. 4-2843,  
Normandy Drive

**Phone:** 396 - 2749 or 907 - 3395

**Hours of Operation:** Monday – Friday 0800 - 1700

**Services Provided:**

- Support Groups
- Information & referrals to on or off post agencies regarding medical, educational and mental health services.
- Assist with deletion & deferments
- Educational & medical advocacy for special needs.

### **FAMILY ADVOCACY PROGRAM (FAP)**

<http://www.fortbraggmwr.com/ACS/fap.htm>

**Location:** 3<sup>rd</sup> Floor, Soldier Support Center, Bldg. 4-2843,  
Normandy Drive

**Phone:** 396 - 5521 **Fax:** 907 - 3048

**Hours of Operation:** Monday – Friday 0800 - 1700

**Mission:** To help strengthen relationships of parents, and families through a wide variety of prevention, outreach, and treatment programs. A key role of the program is to respond to situations involving the abuse or neglect of military spouses and children by providing effective assessment and treatment and ensuring all personnel on the installation are trained on how to find help for victims. All personnel on the installation are required to report suspected instances of spouse and child abuse or neglect to law enforcement and Womack Army Medical Center (WAMC) Dept. of Social Work (DSW) to ensure victims receive prompt assistance. Other information about the program is outlined in AR 608-18.

## Services Provided:

- **Wide variety of workshops** on such topics as parenting strategies, couples communication, co-parenting children of divorce and custody, anger management, stress management, Steven Covey's Seven Habits of Effective Families and Eight Habits of Successful Marriages, self-defense/safety for women, and other topics on request.
- All workshops are completely free and free childcare is also available in most cases. Call 396-5521 for more information or visit us online to see a schedule and/or register for classes <http://www.fortbraggmwr.com/ACS/acsdirectory.htm>. We will also come to your unit, family readiness group, or other activity to provide these or other related classes/workshops at a date/time that works best for your group.
- **New Parent Support Program (NPSP)** is offered to Army families to enhance parent and infant attachment, increase knowledge of child development. NPSP will provide connections to support services that allow parents to become nurturing and capable caregivers. The NPSP staff consists of registered nurses and licensed social workers who provide in-home parenting education, support and resource linkage. Even if you are not a **NEW** parent you still qualify for participation in NPSP! Army families that are pregnant or with children up to the age of three years are eligible for NPSP services. Call 396-5521 for more information. All services are completely voluntary and free of charge.
- **24 hour Domestic Violence and Sexual Assault Victim's Hotline** (322-3418) to provide information, referral, and direct support to persons involved in a sexual assault or an abusive relationship. Often persons in these situations do not know where to turn for help and are uncertain what they should do. Trained advocates are available 24 hours a day to answer questions and help victims come up with solutions, and direct help to become safe. This help can include staying with the victim in the Emergency Room, helping them obtain a protective order, housing, transportation, food, or accompany them to court. Services are free. Active duty victims of sexual assault have the choice now to either report the abuse to law enforcement or to seek medical, advocate or other help without making a law enforcement report. Call 322-3418 for the hotline or 396-5521 for more information.
- **Family Advocacy Program Briefings** to units and leaders. Fort Bragg policy requires all units to receive annual Family Advocacy briefings and all Commanders and First Sergeants are required to

receive training on the Family Advocacy Program within 45 days of assuming command. Call 396-5521 to arrange one of these 45-50 minute briefings. We will come to your unit at a date/time that works best for your mission.

**Help for victims of partner abuse or sexual assault:**

|  |                             |
|--|-----------------------------|
| <b>Military Police Desk</b>  | <b>396 - 0391/0392</b>      |
| <b>Fort Bragg 24 Hour Victim's Hotline</b>   | <b>322 - 3418</b>           |
| <b>WAMC Social Work</b>  | <b>907 - 7869</b>           |
| <b>WAMC Emergency Room</b>   | <b>907 - 6559</b>           |
| <b>Fayetteville Domestic Violence Shelter</b>  | <b>677 - 2532</b>           |
| <b>Fayetteville Rape Crisis Center</b>   | <b>485 - 7273</b>           |
| <b>Child Abuse or Neglect Reporting</b>  | <b>677 - 2450</b>           |
| <b>Chaplains Hotline</b>   | <b>396 - 1121/1122</b>      |
| <b>Domestic Abuse Hotline</b>  | <b>1 - 800 - 799 - SAFE</b> |
| <b>Military One Source</b>   | <b>1 - 800 - 464 - 8107</b> |
| <b>There is an ACS Victim Advocate on duty during the hours of 1500 - 2400 at the New MP Station on Butner Rd - 907 - 4301</b> |                             |

**To Report Suspected Abuse**

|   |  |
|---|--|
| <b>Military Police:</b>                                 | <b>396 - 0391/0392 (on post) or call 911</b> |
| <b>WAMC Department of Social Work:</b>                  | <b>907 - 7869</b>                            |
| <b>Cumberland County Department of Social Services:</b> | <b>677 - 2450</b>                            |

Worried about privacy? If you are a Soldier and a victim of either partner abuse or sexual assault you can get private help/information. Contact the Ft. Bragg Victim's Hotline at 322-3418, a healthcare provider, or Chaplain. If you are still concerned about your privacy call the Ft. Bragg Victim's Hotline and don't give your name; you will still get help.

**Additional Family Resources**

**Marriage and Family Counseling**

Unit Chaplain (contact unit for phone number)

WAMC Department of Social Work 907-7869

82d - Robinson Clinic 432 - 8282

Joel Clinic 907 - 9073

MAIN Post - Clark Clinic 907 - 9670

Tricare 1-877- Tricare (874-2273)

Military One Source 1-800-464 - 8107

[www.militaryonesource.com](http://www.militaryonesource.com) user id: military password: onesource

**Parenting Classes (All Ages)**

Family Advocacy Program 396 - 5521

New Parent Support Program 396 - 5521

## **Marital Enrichment Classes**

Family Advocacy Program                      396 - 5521  
Watters Family Life Center                    396 – 6564

## **FINANCIAL READINESS PROGRAM (FRP)**

<http://www.fortbraggmwr.com/ACS/frp.htm>

**Location:**     3<sup>rd</sup> Floor, Soldier Support Center, Bldg. 4-2843,  
Normandy Drive

**Phone:**        396 - 2507 or 396 - 7289

**Hours of Operation:** Monday – Friday            0800 - 1700

**Services Provided:** Professional financial counselors provide a variety of financial services to military members and families. Individual counseling, budget preparation and debt reduction planning are all available by appointment. We regularly work with personnel to resolve consumer complaints and provide education on consumer issues. We offer a full range of classes to include Personal Financial Management Training, Savings and Investment, Checkbook Management and Budget and Debt Management. Classes can be customized and brought on-site to fulfill unit training requirements. We support FRGs and other groups upon request. Financial Readiness leads to Family Readiness!

## **COMMERCIAL SOLICITATION**

**Services Provided:** Serves as the initial point of contact for anyone wishing to conduct business on the installation. Provides information to ensure compliance with installation policy as well as Department of Defense and Army regulations. Applications for solicitation permits accepted. All those conducting business on the installation must have a current permit. Flyers and banners for installation events reviewed for compliance and approved for circulation.

## **GOLD STAR PROGRAM**

**Location:**     Pending

**Hours of Operation:** Monday – Friday            0800 – 1700

**Phone:**        396 – 8682

**Services Provided:** The program provides care services to all Families who have suffered the loss of a Soldier. This includes facilitating support groups, coordinating events, as well as, linking families to community resources and services

## **INFORMATION REFERRAL & PROGRAM (I&R)**

<http://www.fortbraggmwr.com/ACS/inforeferral.htm>

**Location:**     3<sup>rd</sup> Floor, Soldier Support Center, Bldg. 4-2843,  
Normandy Drive

**Phone:** 396 - 8682/8683 or 1 – 800 – 958 - 4759

**Hours of Operation:** Monday – Friday 0800 – 1700

**Services Provided:** Your one-stop information center on programs and services located in the Fort Bragg and Fayetteville communities. Our goal is to keep Soldiers and family members aware of all services available and to provide confidential referral information to the appropriate agencies when necessary. Printed resource materials are available, such as maps, phone books and much more.

### ***LENDING CLOSET/AIRBORNE ATTIC***

<http://www.fortbraggmwr.com/ACS/lendingcloset.htm>

**Location:** Bldg. 8-7006-A, Corner of Letterman & Ord Streets

**Hours of Operation:** Monday –Friday 0800 - 1200 &  
1300 – 1700

#### **Lending Closet**

**Phone:** 396 - 6013

**Services Provided:** Items such as pots, pans, dishes, irons, ironing boards, infant car seats, baby cribs, cots, high chairs, and electrical appliances are available for temporary loan. Items are provided on a loan basis for two weeks. Exception to policy is required for any extension beyond two weeks. Service is provided for active duty Soldiers and family members PSCing or ETSing from the Army.

#### **Airborne Attic (AA)**

**Phone:** 907 - ATIC (2842)

**Services Provided:** For Soldiers **E-4\* and below**, and their immediate family members. The Airborne Attic provides household items, furniture, appliances, etc. where there is a need or an emergency. A command referral letter is necessary for large household items. The letter can be picked up at the Attic. \*Exception to policy can be made for Soldiers E-5 and above.

The Airborne Attic operates completely from donations. Items have been generously donated to the Attic from the community: fellow Soldiers, businesses and other organizations. These items are then inventoried and organized for distribution to Soldiers and families in need of assistance. Your donations are tax deductible.

ACS schedules pick-ups of large item donations the first Thursday of each month, both on and off post. Call 396-ATIC to schedule your pick-up. You may drop off your donations at the Attic on Tuesday and Thursday between the hours of 1300-1600.

## **THE MULTI-COMPONENT FAMILY SUPPORT NETWORK**

<http://www.fortbraggmwr.com/ACS/multifamsupport.htm>

**Location:** 3<sup>rd</sup> Floor, Soldier Support Center, Bldg. 4-2843,  
Normandy Drive

**Phone:** 396 – 2808

**Hours of Operation:** Monday – Friday 0800 - 1700

**Services Provided:** Provides the Army family with support where they live.

The Multi-Component Family Support Network supports the family needs and provides consistent family services during extended deployments to the Active Army, mobilized National Guard and United States Army Reserve families regardless of their component or location.

## **MULTICULTURAL READINESS PROGRAM**

<http://www.fortbraggmwr.com/ACS/multicultural.htm>

**Location:** 3<sup>rd</sup> Floor, Soldier Support Center, Bldg 4-2843,  
Normandy Drive

**Phone:** 396 – 6120

**Hours of Operation:** Monday – Friday 0800 - 1700

**Services Provided:** Assistance and support to Soldiers and their families whose primary language is other than English. Resources and information provided on English as a Second Language (ESL), Immigration and Naturalization Services (INS), how to obtain a driver's license, Social Security Card, or an Individual Tax Identification Number (ITIN), and ACS classes.

## **RELOCATION READINESS PROGRAM (RRP)**

<http://www.fortbraggmwr.com/ACS/relocation.htm>

**Location:** 3<sup>rd</sup> Floor, Soldier Support Center, Bldg 4-2843  
Normandy Drive

**Phone:** 396 - 8683/8682 **Fax:** 396 - 8401

**Hours of Operation:** Monday – Friday 0800 - 1700

**Services Provided:**

**Levy briefings** for all Soldiers and family members PCSing to CONUS/OCONUS locations.

**Computerized database, SITES** (Standard Installation Topic Exchange System) for 476 military installations (information is available on housing, childcare, hospitals, etc.).

**PCS Pre-move briefings** to assist in a smooth relocation. Information is provided regarding housing, transportation, legal claims, exceptional family member program, financial management and sponsorship.

**Green Tab** standardized sponsorship training for unit sponsorship trainers to minimize the difficulties of relocation.

**Welcome Packets** for pre-move and post-move assistance.



**Mapping services (Automap):** Detailed driving directions from one location to another within the United States to include Alaska.

**Voting Assistance Program:** For information on voting call **396 – VOTE**

### **WOUNDED WARRIOR SOLDIER & FAMILY ASSISTANCE CENTER**

**Location:** 1<sup>st</sup> Floor, Soldier Support Center, Bldg. 4-2843, Normandy Drive

**Phone:** 907 – 4998

**Hours of Operation:** Monday – Friday 0800 - 1700

**Services Provided:** A one stop location for Warriors in Transition and their Families to receive access for obtaining support services.

### **THE ARTS COUNCIL OF FAYETTEVILLE/**

[www.theartscouncil.com](http://www.theartscouncil.com)

**E-mail:** admin@theartscouncil.com

**Location:** 301 Hay Street, Fayetteville, NC

**Phone:** 323 - 1776 **Fax:** 323 - 1727

**Hours of Operation:** Monday – Thursday 0830 -1700  
Friday 0830 - 1200  
Saturday 1200 - 1600  
Sunday Closed

#### **Services Provided:**

- Arts and Cultural Activities
- Educational programs in local schools and community centers; produce “Artists in Schools” book containing artists from all disciplines f or performance.
- Fourth Fridays – downtown gallery crawl
- Annual Juried Fine Art competition
- Annual Juried Photo competition
- Funding for arts programs and artists thru Regional Artists Grants. Operating and Project Support Grants.
- International Folk Festival – outdoor arts and cultural festival on the last Sunday in September.
- Dickens Holiday – fun and shopping for the whole family on the Friday after Thanksgiving.
- Maintain gallery space at Throckmorton Library

**Other Information:** The Arts Council of Fayetteville/Cumberland County nurtures, advocates, and celebrates the Arts in the Fayetteville and Cumberland County metro region. Our special events and programs can only happen with the assistance of terrific volunteers. If you are interested in our volunteer opportunities please contact us.

## **ARTS AND CRAFTS CENTER**

### **Pope Frame & Design Arts**

**Location:** Pope AFB, 794 Armistead Street,  
**Phone:** 394 - 4192  
**Hours of Operation:** Tuesday 1000 – 1700  
Wednesday & Thursday 1000 - 1900  
Friday 1000 – 1700  
Saturday 1000 – 1500

### **Pope Wood Craft Shop**

**Phone:** 394 - 5049  
**Hours of Operation:** Tuesday – Thursday 1300 – 2000  
Friday & Saturday 0900 - 1700

**Services Provided:** Arts & Crafts University offers a wide range of classes such as: Picture Framing, Knitting, Japanese Calligraphy, Stained Glass, Automotive maintenance, furniture building and much more. Full class listing available at [www.fortbraggmwr.com](http://www.fortbraggmwr.com) and click the link to Pope Arts & Crafts.

Professional Services include: Custom framing and matting, shadowboxes, awards, engraving, glass etching and more.

## **AUTO CRAFT SHOPS**

<http://www.fortbraggmwr.com/autoskills/autoskills.htm>

### **COSCOM AUTO CRAFT SHOP**

**Location:** Bldg. F-4334, Corner of B & Blackjack Streets  
**Phone:** 396 - 8665 **Fax:** 396 – 1885  
**Hours of Operation:** Monday -Tuesday Closed  
Wednesday - Friday 1400 - 2130  
Saturday – Sunday 0900 - 1700  
Holidays Closed

### **82D AUTO CRAFT SHOP**

**Location:** Bldg. C-8834, Yadkin Road  
**Phone:** 432 - 5696  
**Hours of Operation:** Monday – Wednesday 1400 – 2200  
Thursday – Friday Closed  
Saturday – Sunday 0900 - 1630  
Holidays Closed

### **POPE AUTO CRAFT SHOP**

**Location:** 794 Armistead Street, Pope AFB  
**Phone:** 394 – 2293  
**Hours of Operation:** Tuesday – Thursday 1100 – 2000  
Friday – Saturday 0900 – 1700

## **AUTOMOTIVE SERVICES**

### **FT. BRAGG FIRESTONE (REPAIR/GARAGE)**

**Location:** Butner Road, behind the North Post PX  
**Phone:** 497 – 2141  
**Hours of Operation:** Monday – Friday 0700 - 1900  
Saturday 0700 - 1700  
Sunday Closed

### **CAR WASH**

**Location:** Longstreet & Gruber Road  
**Hours of Operation:** 24 hours

### **BUTNER ROAD SHOPPETTE/PUMP**

**Location:** Bldg. AT-3686, Butner Road  
**Phone:** 436 - 1600  
**Hours of Operation:** Monday – Friday 0600 - 2000  
Saturday – Sunday 0900 - 1700

### **GRUBER ROAD SHOPPETTE/PUMP**

**Location:** Bldg. F-1231, Gruber Road  
**Phone:** 436 – 2050  
**Hours of Operation:** Monday – Friday 0600 - 2100  
Saturday – Sunday 0900 – 2000

### **SMOKEBOMB HILL SERVICE STATION**

**Location:** Reilly & Gruber Roads  
**Phone:** 436-4278  
**Hours of Operation:** Monday – Friday 0700 -2000  
Saturday 0800 - 1800  
Sunday 0800 - 1700  
**Tire & Oil Change:** Monday – Friday 0800 - 1900  
Saturday 0900 - 1700  
Sunday 0900 - 1600

### **POPE AFB SERVICE STATION**

**Location:** Bldg. 400, Armistead Street  
**Phone:** 394 - 2492  
**Hours of Operation:** Monday – Friday 0630 -2300  
Saturday 0830 – 1600  
Sunday Closed

## **PINES SERVIC STATION**

**Location:** Bldg. 2310 (behind Class VI store) Yadkin Road  
**Phone:** 436 - 3090  
**Hours of Operation:** Monday – Thursday 0800 - 1900  
Saturday 0800 - 2000  
Sunday 1000 – 1700

## **BABYSITTING**

<http://www.fortbraggmwr.com/CYS/cysoutreach.htm>

### **CHILD DEVELOPMENT SERVICES "BABYSITTER LIST"**

**Location:** Soldier Support Center, 4th Floor, Bldg. 4-2843,  
Normandy Drive  
**Phone:** 396 - 8110/5128  
**Hours of Operation:** 1000 - 1700  
**Service Provided:** Information and referrals available for those wishing to find a babysitter.

## **BANKS**

<http://www.firstcitizens.com/>

### **ATM at each location**

#### **FIRST CITIZENS BANK (Main Office) # 050**

**Location:** Bldg. 41571, Reilly Street across from Main NCO Club  
**Phone:** 436 – 7300 **Fax:** 497 – 0840  
**Hours of Operation:** Inside Tellers and Drive-Up Window  
Monday – Friday 0900 -1700

#### **CANOPY LANE BRANCH # 051**

**Location:** Bldg. 1017, Canopy Lane, South Post Exchange area  
**Phone:** 436 - 7354 **Fax:** 436 - 7319  
**Hours of Operation:** Inside tellers (Lobby & AAFES):  
Monday – Friday 1000 – 1900  
Saturday 1000 - 1300

#### **82D ABN DIV BRANCH # 053**

**Location:** Bldg. C-5437, Bastogne Drive near Ardennes  
**Phone:** 436 - 7393 **Fax:** 960 - 9878  
**Hours of Operation:** Inside Tellers and Drive-Up Window:  
Monday – Friday 0900 - 1700

#### **1ST COSCOM BRANCH #054**

**Location:** Honeycutt & Watson Streets  
**Phone:** 436 – 7350

**Hours of Operation:** Inside tellers:  
Monday – Friday 0900 - 1700

**PX/COMMISSARY BRANCH # 055**

**Location:** Bldg. 8-6454, 2nd Street and Butner Road

**Phone:** 436 – 7380

**Hours of Operation:** Inside Tellers and Drive – up Window:  
Monday – Friday 0900 - 1700

**WOMACK BRANCH # 056**

**Location:** Bldg.2132, Reilly Street, Womack Army Medical Center

**Phone:** 436 - 0521

**Hours of Operation:** Inside tellers:  
Monday – Friday 0800 - 1600

**POPE AIR FORCE BASE BRANCH**

**Location:** 400 Sonic Street

**Phone:** 436 - 7370

**Hours of Operation:** Monday – Friday 0900 - 1700

Middle of month/end of month paydays, opens one-half hour earlier.

Drive-Up Window Monday – Friday 0900 – 1700

**BARBER SHOPS**

**Corps HQS**

**Location:** Bldg. 4-3871, Bastogne Drive

**Hours of Operation:** Monday – Friday 0730 - 1600  
Saturday & Sunday closed

**2D BDE.**

**Location:** Bldg. C-5934, Ardennes Street

**Phone :** 436 - 0101

**Hours of Operation:** Monday – Friday 1000 – 1900  
Saturday 1000 - 1500  
Sunday Closed

**3RD BDE**

**Location:** Bldg. C-7845, Ardennes Street

**Phone:** 436 - 1701

**Hours of Operation:** Monday – Friday 0900 - 1700  
Saturday – Sunday Closed

### **NCO ACADEMY**

**Location:** Bldg. A-5787, Butner Road  
**Hours of Operation:** Monday – Thursday 1830 - 2030  
Friday - Sunday Closed

### **NORTH PX MALL**

**Location:** Butner & 2<sup>nd</sup> Streets  
**Phone:** 497 – 0789  
**Hours of Operation:** Monday – Saturday 0900 - 1900  
Sunday 1100 - 1600

### **SOUTH PX MALL**

**Location:** Canopy Lane, Inside PX Mall  
**Phone:** 436 - 2202  
**Hours of Operation:** Monday – Saturday 0900 - 1900  
Sunday 1100 - 1600

### **MINI MALL**

**Location:** Reilly Street  
**Phone:** 436 - 4011  
**Hours of Operation:** Monday – Saturday 0900 - 1900  
Sunday 1000 – 1600

### **WOMACK ARMY MEDICAL CENTER**

**Location:** Reilly Street, Ground floor of hospital  
**Hours of Operation:** Monday – Friday 0800 -1600  
Saturday – Sunday Closed

### **USASOC**

**Location:** Bldg. E-2929, Desert Storm Drive  
**Phone:** 496 - 1222  
**Hours of Operation:** Monday – Wednesday 0900 - 1600  
Thursday – Friday 0900 - 1500  
Saturday – Sunday Closed

## **BEAUTY SALONS**

### **NORTH POST PX**

**Location:** Butner & 2<sup>nd</sup> Streets, inside North Post shopping center  
**Phone:** 436 - 9090  
**Hours of Operation:** Monday – Saturday 0900 - 1900  
Sunday 1100 - 1600

### **SOUTH POST PX**

**Location:** Canopy Lane, Inside South Post Mall  
**Phone:** 436 – 2228  
**Hours of Operation:** Monday – Saturday 0900 - 1900  
Sunday 1200 – 1600

### **MINI MALL**

**Location:** Reilly Street, Inside Mini Mall  
**Phone:** 436 - 8555  
**Hours of Operation:** Monday – Friday 0900 - 1900  
Saturday 0900 - 1700  
Sunday Closed

## ***BEHAVIORAL HEALTH CARE OF CAPE FEAR VALLEY HEALTH SYSTEM***

[www.CapeFearValley.com](http://www.CapeFearValley.com)

**Location:** 3425 Melrose Road, Fayetteville, 28304  
**Phone:** 609 - 3000 or Toll Free 1-800-659-5546  
**Fax:** 609 - 3091  
**Hours:** 24 hours, 7 days a week

### **MELROSE CENTER – HOSPITAL SERVICES**

Formerly known as Cumberland Hospital, Behavioral Health Care Melrose Center is the location of inpatient, residential and partial hospitalization services.

**Services Provided:** Adult hospital services, Adolescent hospital services, and Child hospital services, Treatment for Substance Abuse and Chemical Dependency, Education Services.

### **BORDEAUX CENTER**

**Location:** 1830 Owen Drive, Suite 200, Fayetteville, 28304  
**Phone:** 609 - 3700 **Fax:** 609 - 3798  
**Hours:** Monday – Thursday 0800 - 1900  
Friday 0800 - 1500

**Services Provided:** Located in the Bordeaux Professional Center, Behavioral Health Care Bordeaux Center offers a continuum of outpatient services for emotional difficulties. Services include psychiatric assessment; medication management and review; individual and group therapy; play therapy; psychological evaluations; and education groups. Problems treated include anxiety, panic, phobias, depression, marital or family problems, child and adolescent behavior problems, ADHD, stress, post traumatic stress disorder, sexual concerns, child and sexual abuse, co-dependency and adult children of alcoholics' issues.

Specialized services for Attention Deficit Hyperactivity Disorder (ADHD) include medication management, individual and family therapy, and parent education. Substance Abuse Services are also offered on an outpatient basis.

### **BETTER OPPORTUNITIES FOR SINGLE SOLDIERS (BOSS)**

<http://www.fortbraggmwr.com/BOSS/boss.htm>

**Location:** Bldg 2-1361, Macomb Street

**Phone:** 396 - 7751/2348      **Fax:** 396 - 2330

**Hours of Operation:** Monday – Friday      0900 - 1700

**Services Provided:** Designed to improve the quality of life for the single and unaccompanied Soldier. It provides a network of communication between the Soldier, the chain of command, and community resources. The BOSS program encourages and assists single Soldiers in identifying and planning for recreational and leisure activities as well as providing the Soldiers opportunities to contribute to their respective communities.

### **BOWLING FACILITIES**

<http://www.fortbraggmwr.com/sportsrec/bowling/bowling.htm>

#### **AIRBORNE LANES BOWLING CENTER**

**Location:** Bldg. C-5339, Bastogne Drive & Ardennes Street,  
82<sup>nd</sup> Abn. Div. Area

**Phone:** 432 – 6900

**Hours of Operation:** Monday – Thursday      1100 - 2200  
Friday – Saturday      1100 - 0100  
Sunday      1300 - 2100

**Special Services:** Snack Bar, Video Amusement Machines,

**Extreme Bowling:** Friday – Saturday      2200 - 0100

#### **DRAGON LANES BOWLING CENTER**

**Location:** Bldg. 4-2374, off Reilly Street, next to Mini Mall

**Phone:** 907 - 2695

**Hours of Operation:** Monday – Thursday      0700 - 2200  
Friday      0700 – 0100  
Saturday      1100 - 0100  
Sunday      1300 - 2100  
Holidays      1300 - 2100

#### **POPE BOWLING CENTER**

**Location:** 751 Armistead Street, Pope AFB

**Phone:** 394 – 2891

**Hours Operation:** Monday      1000 – 2100  
Tuesday      0900 – 2200

|                      |             |
|----------------------|-------------|
| Wednesday & Thursday | 1000 – 2200 |
| Friday               | 1000 – 0100 |
| Saturday             | 0900 – 2400 |
| Sunday               | 1300 – 1900 |

**Services Provided at all:** Automatic scoring, bowling shoe rental, ball cleaning machines, rental lockers for storage of bowling equipment, a full-line pro shop, a variety of leagues, a snack bar, ball drilling services, and a variety of video and pinball machines. Specials offered for hail and farewells, FRG activities, birthday parties, etc.

## ***BUS SERVICE***

### **FORT BRAGG SHUTTLE BUS**

<http://www.bragg.army.mil/pwbc/shuttleBus/shuttleBusSchedule.htm>

**Phone:** 396 - 4497/432 - 4497

The shuttle bus is **FREE** of charge and available to all. It connects with the Fayetteville city bus at Butner Gate Access Control Point. All City buses charge \$0.75 per trip. Make sure you have exact change to pay your fare.

### **FAYETTEVILLE AREA SYSTEM OF TRANSIT (FAST)**

<http://fayettevilleonline.com/fast/>

**Phone:** 433 - 1744/1745 433 - 1747 Route Info

**Services Provided:** Local bus service

### **GREYHOUND**

<http://www.greyhound.com/>

**Location:** 324 Person Street, Fayetteville

**Phone:** 483 - 2580 or 1-800 – 231 - 2222

**Services Provided:** Limited commercial bus service

## ***CAPE FEAR REGIONAL THEATRE***

<http://www.cfrrt.org/>

**Location:** 1209 Hay Street

**Phone:** Business Office 323 - 4234

Box Office 323 - 4233

**Hours of Operation:** Business Office: 0900 - 1700

Box Office Hours variable, one week prior to the show and during the run of the show.

**Services Provided:** Regional stage theatre, which presents five season and three to five special productions per year.

**Children's Education Program:** Includes drama classes throughout the year and two drama camps during the summer.

**Volunteer:** Opportunities are available through the business office.

**Discounts:** Available to active duty military and immediate family on specified days.

**Tickets:** Reservations are encouraged since some shows may be sold out. Discount information given at time of reservation. Groups of 10 or more may receive special discount depending on the show.

**Mailing List:** Call the Business Office to be included for mailings of upcoming shows, auditions, children's programs, volunteering, etc.

**CARE CENTER**  
**FAMILY VIOLENCE PROGRAM**

**Location:** 1225 Ramsey Street, Fayetteville  
(business address)

**Phone:** 677 - 2532 ext. 0391

**Hours of Operation** 24 hours/days

**Services Provided:** The CARE Center offers intervention counseling, support groups, referral services, and re-education by a trained professional staff to all members of families experiencing violence. The CARE Shelter offers temporary housing in a non-threatening atmosphere to victims of family violence. It provides the opportunity, in a secure environment, to consider the options and to seek alternatives to living with violence.

**CHILD ABUSE (Reporting)**

**CUMBERLAND COUNTY DEPT. OF SOCIAL SERVICES**

<http://www.co.cumberland.nc.us/dss/home.htm>

**Location:** 1225 Ramsey Street

**Phone:** 677 - 2450

**Hours of Operation:** Monday – Friday      0730 – 1700

**CUMBERLAND COUNTY SHERIFF'S DEPARTMENT**

**Phone:** 323 – 1500

**Hours of Operation:** Monday – Sunday      24 hours

**Services Provided:** Extended Social worker on nights, weekends and holidays. North Carolina State law requires that any adult that suspects child abuse must report it.

**MILITARY POLICE**

<http://www.bragg.army.mil/16MP/pmo.htm>

**Phone:** 396 - 7589/0391 (on post only)

## **FORT BRAGG FAMILY ADVOCACY PROGRAM**

<http://www.bragg.army.mil/dv/>

**Phone:** 396 - 5521/4175

**DON'T LEAVE A SUSPECTED CASE OF CHILD ABUSE OR NEGLECT UNREPORTED! YOU MAY SAVE A CHILD'S LIFE!** Parents are encouraged to seek help when they detect warning signs that they may be mistreating their children. Many families are finding success with their problems through the Fort Bragg Family Advocacy Program.

### **CHILD ADVOCACY CENTER**

<http://www.childadvocacycenter.com/>

**Location:** 336 Ray Avenue, Fayetteville

**Phone:** 486 – 9700

**Hours of Operation:** Monday – Friday 0800 – 1100

**Services Provided:** Offers child abuse prevention and intervention services. The center can provide information to professionals, families, and concerned citizens on all aspects of physical abuse, sexual abuse, emotional abuse, and neglect of children. The Child Advocacy Center is also available to provide public speaking engagements to FRGs, civic organizations, and church groups. Please call for more information on parenting classes and volunteer opportunities.

### **CHILD AND YOUTH SERVICES (CYS)**

#### **CENTRAL REGISTRATION**

<http://www.fortbraggmwr.com/CYS/cysdirectory.htm>

**Location:** 4<sup>th</sup> floor, Soldier Support Center, Bldg 4-2843,  
Normandy Drive

**Phone:** 396 - 8110/1279

**Fax:** 396 - 0113

**Hours of Operation:**

**Registration:** Monday – Friday 0830 - 1730

**Services Provided:**

- One stop registration for all CYS patrons
- Full –day and part-day preschool waiting lists for on-post care; vacancies filled as they occur
- Babysitter Referral
- Parent Education Services
- Referral list for off-post Child Care Centers and babysitters

**Registration requirements:**

- Proof of age
- Child's Social Security Card
- Current shot record for children from birth to 4<sup>th</sup> grade

- Current physical (within last year) for enrollment in sports
- Health assessment for CDS & SAS programs (required 30 days after registration)
- Medical documentation and/or Individual Education Plan (IEP)

### **SPECIAL NEEDS OFFICE**

**Location:** 4<sup>th</sup> floor, Soldier Support Center, Bldg 4-2843,  
Normandy Drive

**Phone:** 396 - 5128

- Address needs of children with allergies, asthma, heart murmurs, developmental delays, educational needs
- Programs and services within Child & Youth Services
- Appropriate placement after evaluation
- Establish goals to help meet developmental milestones

### **SHORT TERM ALTERNATIVE CHILD CARE (STACC)**

**Location:** Ground floor, Soldier Support Center, Bldg 4-2843,  
Normandy Drive

**Phone:** 396 – 2465

**Hours of Operation for STACC:**

Monday, Wednesday, and Friday 0800 - 1200

- Hourly care for children 6 weeks – 12 years
- CYS membership required
- Cost: \$3.50 per hour; 2 hour minimum
- Also available for: Family Readiness Groups, Battalion Coffees, Welcome and PCS Briefs, OWC & ESA Functions, Religious functions, Unit Formals & Parties, Hail & Farewells

**Services Provided:** On-site hourly care for groups within the same building where parents are attending a function or immediately adjacent to the parent's function. Coordination must be made with the Outreach Services Director at least 2 weeks prior to the event to discuss procedures for site approval, registration, and fees.

### **VOLUNTEER CHILD CARE IN A UNIT SETTING (VCCUS)**

**Location:** 4<sup>th</sup> floor, Soldier Support Center, Bldg 4-2843,  
Normandy Drive

**Phone:** 396 – 5128

**Services Provided:** Units can provide free childcare for their functions by using volunteers trained by CDS within the unit. Contact the Outreach Services Director at least two weeks prior to function for information.

## **FAMILY CHILD CARE (FCC) PROGRAM**

<http://www.fortbraggmwr.com/CYS/fcc.htm>

**Location:** 4<sup>th</sup> floor, Soldier Support Center, Bldg 4-2843,  
Normandy Dr

**Phone:** 396 - 3415                      **Fax:** 396 - 1118

### **Services Provided:**

- 4 weeks – 12 years
- FCC homes in the Fort Bragg community and surrounding area
- Developmental and age-appropriate child care in a home setting
- Certified providers, on and off post, who like and respect children
- National Association of Family Child Care Home Accredited
- Bilingual and multi-cultural homes
- Homes inspected by health, fire, and safety proponents
- Small groups in a family atmosphere
- Type of care: Long term, before & after school, Special Needs, extended, overnight, hourly, infant, school-agency, and emergency

## **CHILD DEVELOPMENT CENTERS**

<http://www.fortbraggmwr.com/CYS/cdc.htm>

### **COOK CHILD DEVELOPMENT CENTER**

**Location:** Bldg. F-1243, Gruber Road, COSCOM area

**Phone:** 396 - 2989/3349              **Fax:** 396 - 1845

**Hours of Operation:** Monday – Friday      0545 - 1800

**Services Provided:** Full-day care only

### **PRAGER CHILD DEVELOPMENT CENTER**

**Location:** Bldg. 8-3684, Souter Street adjacent to North Post  
Commissary

**Phone:** 396 - 1136/3836              **Fax:** 396 - 1851

**Hours of Operation:** Monday – Friday      0545 - 1800

**Services Provided:** Full-day care only

### **FERNANDEZ CHILD DEVELOPMENT CENTER**

**Location:** Bldg. 1-6067, Knox Street adjacent to Irwin Middle School

**Phone:** 396 - 3936/4733

**Hours of Operation:** Monday – Friday      0545 - 1800

**Services Provided:** Full-day care only

## **RODRIGUEZ CHILD DEVELOPMENT CENTER**

**Location:** Bldg B-7033, Sicily Drive, one block off  
Normandy Drive

**Phone:** 396 – 5429/6979      **Fax:** 396 - 8788

**Hours of Operation:** Monday – Friday      0830 - 1630

**Services Provided:** Part Day Preschool and Hourly care

**Part-Day Preschool:** Services up to 5 hours per day for children 2-5 years (children must be potty trained); morning class two, three, or five days per week.

**Hourly Care:** Developmental services on an intermittent basis. Minimum of two hours, maximum of twenty-five hours per week. Reservations can be made up to 2 weeks in advance.

## **POPE CHILD DEVELOPMENT CENTER**

**Location:** 897 Armistead Street, Pope AFB

**Phone:** 394 – 4323

**Hours of Operation:** Monday – Friday      0630 – 1730

Call for more information.

## **SCHOOL AGE SERVICES**

<http://www.fortbraggmwr.com/CYS/sas.htm>

## **SCHOOL AGE SERVICES ADMINISTRATIVE OFFICE**

**Location:** 4<sup>th</sup> floor, Soldier Support Center, Bldg 4-2843,  
Normandy Drive

**Phone:** 396 – 4481      **Fax:** 907 – 5047

**Hours of Operation:** Monday – Friday      0800 - 1700

**Services Provided:** School Age Services (SAS) offers care for before and after school with options for before school only or after school only. Each of these options entitles program participants to full day care services during out of school periods, excluding Federal Holidays, during the school year. Additionally, separate SAS camps are operated during Christmas and Spring breaks for those patrons who normally do not require daily before and after school care. During the summer months, SAS operates a full day camp option, in ten, one-week sessions and eight, one-week half-day sessions.

## **RODRIGUEZ SCHOOL AGE SERVICES**

**Location:** Bldg B-7033, Sicily Drive, one block off  
Normandy Drive

**Phone:** 396 – 1546/2453      **Fax:** 396 - 8788

**Hours of Operation:** Monday – Friday  
0545 - 0800 1400 - 1800 (School Year)  
0545 - 1800 (School Closure Days)

### **WONDERFUL WORLD OF KIDS**

**Location:** Bldg. 1-4157, Knox Street  
**Phone:** 396 - 2011/6656 Fax: 396 - 9215  
**Hours of Operation:** Monday – Friday  
0545 - 0800 1400 - 1800 (School Year)  
0545 - 1800 (School Closure Days)

### **YOUTH EDUCATION SUPPORT SERVICES (YESS)**

**Location:** 4<sup>th</sup> floor, Soldier Support Center, Bldg. 4-2843,  
Normandy Drive  
**Phone:** 432 - 1008  
**Hours of Operation:** Monday – Friday 0800 - 1700  
**Services Provided:** Youth Education Support Services is a core competency and integral component of CYS. The role of YESS is to provide sufficient resources, services, and programs that address community and school transition issues, student and parent advocacy and building partnerships to enhance the educational environment and leadership experiences of children and youth. The YESS office provides services to military families on Fort Bragg and surrounding counties YESS includes:

### **SCHOOL LIAISON SERVICES**

Transition Support  
Partnership in Education  
Installation/School Communications  
Home School Linkages  
Post-Secondary Prep Opportunities

### **YOUTH EDUCATION LIAISON SERVICES**

Youth Sponsorship  
Youth Computer Labs  
Homework Center Linkages  
Youth Volunteers  
Youth Leadership Initiatives

### **CYS FOOD SERVICE PROGRAM**

**Location:** 4<sup>th</sup> floor, Soldier Support Center, Bldg. 4-2843

**Phone:** 396 - 5601/6674

**Hours of Operation:** 0730 - 1630

**YOUTH SERVICES**  
**ADMINISTRATIVE OFFICE**

<http://www.fortbraggmwr.com/CYS/youthserv.htm>

**Location:** 5<sup>th</sup> floor, Soldier Support Center, Bldg. 4-2843,  
Normandy Drive

**Phone:** 396 - 5780

**Hours of Operation:** Monday – Friday 0800 - 1700

**YOUTH SPORTS WAREHOUSE**

**Location:** Bldg. 2-2408, Woodruff & Jackson streets

**Phone:** 396 - 6712

**Hours of Operation:** Monday, Wednesday, & Friday 1300 - 1630 and by  
appointment, call 396 - 6712

**TOLSON YOUTH ACTIVITIES CENTER**

<http://www.fortbraggmwr.com/CYS/tolson.htm>

**Location:** Bldg. 4-1431, corner of Reilly Street & Normandy Drive

**Phone:** 396 - KIDS (5437), 907 - KIDS **Fax:** 396 – 7355

**Hours of Operation:**

**(Summer)** Monday – Thursday 0545 - 2000

Friday 0545 - 2200

Saturday 1100 - 2200

**(Winter)** Monday – Thursday 1500 - 2000

Friday 1500 - 2200

Saturday 1100 - 2200

**Services Provided:** The John J. Tolson III Youth Center is the largest  
youth center under one roof. The 64,000-square foot center features:

- Indoor pool
- Middle school and teen gymnasiums
- Dance and martial arts studios
- Homework center
- Computer lab
- Teen area
- Game room
- Fitness center
- Two multi-purpose rooms
- GymnasticsareaTV-conference room
- Piano lab
- Music practice room

**Middle School/Teen Programs:** YS members are entitled to participate in Middle School and Teen programs offered daily in the Tolson Center. Open recreation options are free and some special events with nominal fees are offered monthly. Please check the youth Website or pick up flyers at all youth program locations

**Instructional Programs:** Classes in dance (ballet, tap, Jazz), gymnastics, preschool tumbling, Karate, Judo, and swimming Seasonal classes in other activities are offered based on availability of instructors.

**Specialized Involvement Activities:** Offered for specific ages. Activities range from parent/youth deer hunts and fishing derbies to enrichment tours to various points of interest located in North Carolina.

### **YOUTH SPORTS**

<http://www.fortbraggmwr.com/CYS/youthsports.htm>

**Location:** 5<sup>th</sup> floor, Soldier Support Center, Bldg 4-2843  
Normandy Drive

**Phone:** 396 - 9017/9123 or 907 - 5833

**Hours of Operation:** Monday – Friday 0800 – 1700

**Services Provided:** A wide range of recreational and developmental activities for youth, grades K-12. Eligible youth are family members of active duty, retired military, and civilian employees at Fort Bragg. Some special instructional activities are available for four and five year olds.

**Sports and Fitness Programs:** Include fall and spring soccer, flag and tackle football, baseball and softball, basketball, ice hockey and cheerleading. Training for adult volunteers is ongoing throughout the year for all sports offered. Sport ages vary based upon activity. Age range from 4 years to 17 years.

### **CLASS VI (SIX) STORES**

#### **MAIN CLASS VI**

**Location:** Bldg. 8-5476, 2<sup>nd</sup> & D Streets (beside the North Post Commissary)

**Phone:** 436 - 0404 **Fax:** 436 – 7679

**Hours of Operation:** Monday – Thursday 1000 - 2100  
Friday – Saturday 1000 - 2200  
Sunday 1000 - 1800

#### **PINES CLASS VI**

**Location:** Bldg. E-2313, Yadkin Road, near Reilly Street

**Phone:** 436 - 4646 **Fax:** 436 – 2229

**Hours of Operation:** Monday – Thursday 1000 - 2100

Friday – Saturday 1000 - 2300  
Sunday 1000 - 1800

### **POPE AFB SHOPPETTE/CLASS VI**

**Location:** Bldg. 803, Armistead Street  
**Phone:** 497 - 8181  
**Hours of Operation:** Monday – Friday 0630 - 2300  
Saturday – Sunday 0730 - 2200

### **MINI MALL CLASS VI**

**Location:** Mini Mall, Reilly Street  
**Phone:** 436 - 1118  
**Hours of Operation:** Monday – Friday 0700 - 2300  
Saturday – Sunday 0800 – 2300

### **(MILITARY) CLOTHING SALES**

#### **MAIN STORE**

**Location:** Mini Mall, Bldg 4-2171, Reilly Street  
**Phone:** 436 - 2200  
**Hours of Operation:** Monday – Saturday 0900 - 2000  
Sunday 1100 – 1800

#### **POPE AFB MC**

**Location:** Bldg. 35  
**Phone:** 497 - 2657  
**Hours of Operation:** Monday – Friday 1000 - 1800  
Sunday Closed

### **CLUBS**

#### **ADMIN OFFICE (for all clubs)**

**Location:** Bldg. 4-1469, Reilly Street, Directorate of MWR  
**Phone:** 396 - 2407  
**Hours of Operation:** Monday – Friday 0800 – 1630  
**Services Provided:** Administrative office responsible for management of the club system.

### **GREEN BERET CLUB**

<http://www.fortbraggmwr.com/dining/gbclub/gbclub.htm>

**Location:** Bldg HT-3237, 9<sup>th</sup> & Buker Streets (off Gruber Road)  
**Phone:** 907 - 4976 **Fax:** 907 - 4975

### **Hours of Operation:**

Breakfast Thursday only 0700 – 1000

Lunch Monday – Friday 1100 – 1400

Catering available also.

**Services Provided:** Full service bar, pool tables, video games, large screen televisions, and darts.

**Authorized Patrons:** Active duty and retired military, DoD civilians, their families and their guests.

### **(MAIN) NCO CLUB**

<http://www.fortbraggmwr.com/dining/ncoclub/ncoclub.htm>

**Location:** Bldg. 5-5353, Reilly Street

**Phone:** For information call the Yntema Club @ 396 -3310

**THE NCO CLUB IS CURRENTLY CLOSED FOR RENOVATIONS.**

### **MCKELLAR'S LODGE (ROD AND GUN CLUB)**

<http://www.fortbraggmwr.com/dining/mckellars/mckellars.htm>

**Location:** Bldg 0-9127 Gruber Road across from the Fishing and Wildlife Center

**Phone:** 907 - LAKE (5253) **Fax:** 396 - 3156

**Hours of Operation:** **Office** Monday – Friday 0800 – 1500

### **BAR & LOUNGE**

**Hours of Operation:** Tuesday – Friday 1430 - 2100

**Lounge Menu:** Tuesday - Friday 1330 - 2000

**Services Provided:** Pool tables, backgammon, checkers, chess, cribbage, and dominoes.

### **RESTAURANT**

**Hours of Operation: Lunch** Monday – Friday 1100 - 1330

**Services Provided:** Buffet lunch weekdays in a rustic setting overlooking the beautiful wooded lake. Catering available.

### **RANGES**

(Rifle, Pistol, and Skeet)

**Phone:** 432 - 1391

**Hours of Operation:** Wednesday - Sunday 1000 – 1700

### **OFFICERS' CLUB**

<http://www.fortbraggmwr.com/dining/oclub/oclub.htm>

**Location:** Bldg. 1-4930, Corner of Armistead and Totten Streets

**Phone:** 907 - CLUB (2582) Manager

907 - 0111 Cashier

**Authorized Patrons:** Officers' Club members and guests; (eligibility: active duty officers, civilians in grades GS-7 and above or equivalent, and retired officers)

**Services Provided:** Food and beverage for catering, Sunday Brunch, Brewery (see below), Entertainment and Fitness facility.

**Hours of Operation: Dining Room:**

|                |                  |             |
|----------------|------------------|-------------|
| <b>Lunch:</b>  | Tuesday - Friday | 1100 - 1330 |
| <b>Dinner:</b> | Thursday         | 1730 - 2030 |
| <b>Brunch:</b> | Sunday           | 1000 - 1400 |

### **CASHIERS CAGE**

**Phone:** 907 - 2582

**Hours of Operation:** Monday – Tuesday 1000 - 1630  
Wednesday – Saturday 1000 - 1800  
Sunday 1000 - 1400  
Holidays Closed

### **O'CLUB CATERING SERVICES AND RESERVATIONS**

**Phone:** 907 - 1945

**Hours of Operation:** Monday – Friday 0900 - 1630

**Services Provided:** Party bookings, hail and farewells, formals, conferences, meetings, wedding receptions, pool parties, etc.

### **IRON MIKE'S BREW PUB**

**Location:** O'Club

**Phone:** 432 – BREW (2739)

**Hours of Operation:** **Lunch** Monday – Friday 1100 – 1330  
**Dinner & Pub** Monday – Thursday 1630 – 2100  
Friday – Saturday 1630 – 2200  
Sunday 1230 - 1930

### **WILLIE'S LOUNGE**

**Location:** Downstairs in Main Officers' Club

**Hours of Operation:** Wednesday and Friday 1630 - 2400

### **MAIN LOUNGE**

**Hours of Operation:** Thursday and Saturday 1630 - 2200

### **SPORTS USA**

<http://www.fortbraggmwr.com/dining/susa/susa.htm>

**Location:** Bldg 3-2102, Longstreet

**Phone:** 907 - 0739 **Fax:** 907 - 4158

**Hours of Operation: Primos (Grill)**

Sunday – Thursday 1100 – 2300

Friday - Saturday 1100 – 2330

**Bar**

Monday – Thursday 1600 – 2400

Friday &amp; Saturday 1300 – 0200

Sunday 1300 - 2400

**Pizza Delivery:** 907 - 2373**Delivery Hours:** 1100 - 1400 & 1700 - 2300 – Seven days a week.**Authorized Patrons:** Active duty and retired military, National Guards, Reservists, DoD civilians, their families and guests.**Services Provided:** Interactive recreation facility, sports pay-per-view special events, pool and dart tournaments, sand volleyball, video games, karaoke, live music entertainment, dancing, and a restaurant that features food and delivery on post. Also offers college and professional games via satellite feed on 12 large screen televisions.**YNTEMA CLUB**<http://www.fortbraggmwr.com/dining/yntema/yntema.htm>**Location:** Bldg. H-3606, Reilly Street and Gruber Road  
(next to KFC)**Phone:** 396 - 3310/3312**Fax:** 496 - 1393**Hours of Operation:****Admin Offices:** Monday – Friday 0800 - 1630**Snack Bar:** Monday – Friday 1600 - 2000

Saturday 1500 - 1900

Sunday breakfast 1100 – 1230

Sunday regular hours 1230 - 1530

**Bingo:** Monday – Friday Early Bird 1800

Regular games 1900

Saturday Early Bird 1700

Regular games 1800

Sunday Early Bird 1300

Regular games 1400

**Services Provided:** Bingo, snack bar, limited catering, and entertainment.**COLLEGES/UNIVERSITIES****CAMPBELL UNIVERSITY**<http://www.campbell.edu/>**E-mail address:** [ftbraggoffice@campbell.edu](mailto:ftbraggoffice@campbell.edu)**Location:** E-Army U Bldg 2-1105, Macomb Street, Stack B

**Phone:** 436 - 3242                      **Fax:** 436 - 1794  
Pope AFB                                      497-8237/8238  
**Hours of Operation:** Monday – Thursday                      0830 - 1630  
Friday    0830 – 1500

**CENTRAL TEXAS COMMUNITY COLLEGE**

<http://www.ctcd.tx.us/>

**E-mail address:** [ctcbragg@nc.rr.com](mailto:ctcbragg@nc.rr.com)  
**Location:** E-Army U Bldg 2-1105, Macomb Street, Stack B  
**Phone:** 497 - 2749                      **Fax:** 436 - 7032

**EAST CAROLINA UNIVERSITY**

**E-mail address:** [fortbragg@ecu.edu](mailto:fortbragg@ecu.edu)  
**Location:** E-Army U Bldg. 2-1105, Macomb Street,  
Stack B, Room 214  
**Phone:** 436 – 2663/2863                      **Fax:** 435 - 4124  
**Hours of Operation:** Monday – Friday                      0800 – 1700

**FAYETTEVILLE STATE UNIVERSITY (FSU)**

<http://www.uncfsu.edu/>

**E-mail address:** [DAllen@uncfsu.edu](mailto:DAllen@uncfsu.edu) or [1huntley@uncfsu.edu](mailto:1huntley@uncfsu.edu)  
**Location:** E-Army U Bldg 2-1105, Macomb Street. Stack B  
**Phone:** 497 - 9111                      **Fax:** 497 - 9115  
**Hours of Operation:** Monday – Friday                      0800 - 1700

**FAYETTEVILLE TECHNICAL COMMUNITY COLLEGE (FTCC)**

<http://www.faytechcc.edu/>

**E-mail address:** [ricer@faytechcc.edu](mailto:ricer@faytechcc.edu)  
**Location:** Bldg.2-1728, Soldier Development Center,  
Armistead Street  
**Phone:** 678 - 1050                      **Fax:** 436 – 8650

**FTCC @ POPE AFB**

**Location:** Pope AFB  
**Phone:** 678 - 1070  
**Hours of Operation:** Monday – Friday                      0800 – 1700

**LIBERTY UNIVERSITY**

<http://www.liberty.edu/>

**E-mail address:** [kjrice@liberty.edu](mailto:kjrice@liberty.edu)  
**Location:** Bldg.2-1728, Soldier Development Center,  
Armistead Street

**Phone:** 436 - 8457 **Fax:** 436 - 1688  
**Hours of Operation:** Monday – Friday 0800 – 1700

**METHODIST COLLEGE**

<http://www.methodist.edu/>

**E-mail address:** [bragg@methodist.edu](mailto:bragg@methodist.edu)

**Location:** E-Army U Bldg. 2-1105, Macomb Street, Stack B

**Phone:** 436 - 3624 **Fax:** 436 - 2004

**Hours of Operation:** Monday – Friday 0800 – 1700

**TROY UNIVERSITY**

**E-mail address:** [pbushmcmamus@rtroy.edu](mailto:pbushmcmamus@rtroy.edu)

**Location:** E-Army U Bldg 2-1105, Macomb Street. Stack B

**Phone:** 495 – 9000 **Fax:** 484 – 7835

**Hours of Operation:** Monday – Friday 0800 - 1600

**UNC – PEMBROKE**

<http://www.uncp.ed/ced/ft.bragg>

**E-mail address:** [fort.bragg@uncp.edu](mailto:fort.bragg@uncp.edu)

**Location:** E-Army U Bldg 2-1105, Macomb Street. Stack B

**Phone:** 436 - 4295 **Fax:** 436 - 1421

**Hours of Operation:** Monday – Friday 0800 – 1700

**WEBSTER UNIVERSITY**

<http://www.webster.edu/>

**Location:** E-Army U Bldg 2-1105, Macomb Street. Stack B

**Phone:** 436 – 9802/0014 **Fax:** 436 - 9802

**Hours of Operation:** Monday –Friday 0830 – 1700

**COMMISSARY**

<http://www.commissaries.com/index.cfm>

**NORTH POST**

**Location:** Bldg. 8-5176, Corner of Bunter & 2<sup>nd</sup> Streets

**Phone:** 396-2104/2902 **Fax:** 497 – 3042

**Hours of Operation:** Sunday 0900 - 1800

Monday Closed

Tuesday – Saturday 0900 - 1900

**SOUTH POST**

**Location:** Bldg. Z3252, 1017 Canopy Lane

**Phone:** 436 - 2487 **Fax:** 436 - 5261

**Hours of Operation:** Sunday 0900 - 2000  
Monday – Saturday 0900 – 2100

**Authorized patrons/patrons served:** Active duty, Guard, Reserve, and retired service families.

**Services Provided:** Commissaries sell groceries and household goods at an average savings of more than 30 percent when compared to prices at local civilian supermarkets. Commissaries constitute one of the top benefits for today's military.

## **COMMUNITY FOUNDATION - FORT BRAGG**

[www.bragg.army.mil/fbacf](http://www.bragg.army.mil/fbacf)

**Address:** (mailing) P.O. Box 74620  
Fort Bragg, NC 28307

**Phone:** (910) 583 - 1709

**Hours of Operation:** 24 Hours daily (answering machine)

**Authorized Patrons:** Active Duty military personnel assigned to Fort Bragg and their spouses, DoD civilians employed at Fort Bragg, Retirees and their spouses who reside within 50 miles of Fort Bragg, Fort Bragg Units, Agencies providing direct support to a significant number of Fort Bragg Families, and Fort Bragg Family Readiness Groups.

**Services Provided:** Financial assistance in time of crisis when Red Cross, AER, FRG's, and other agencies cannot help. Each brigade-size unit at Fort Bragg has a voting representative attend the quarterly General Membership meetings. Request forms can be obtained from unit representatives, or by request through our phone line. The Executive Board and/or General Membership review all requests.

## **CONTACT (Crisis Line)**

**Location:** 3507 Hill Street Hope Mills, NC 28348

**Business Phone:** 483 - 8970 **Fax:** 483 - 2187

**Crisis Line:** 485 - 4134

**Hours of Operation:** 24 hours/day, 7 days/week

**Services Provided:** **CONTACT** is a crisis intervention hotline for information and referral. Our confidential telephone counselors are well-trained volunteers backed by a professional staff.

## **CREDIT UNIONS**

### **BRAGG MUTUAL FEDERAL CREDIT UNION**

<http://www.braggmunicipalfcu.com/>

**Location:** South Lucas Street, Fort Bragg

**Other locations:** 219 North Main Street, Spring Lake  
201 Hay Street, Fayetteville  
2917 Village Drive, Fayetteville  
5770 Rockfish Road, Hope Mills  
**Phone:** 488 - 3515 **Fax:** 488 - 6156  
**Hours of Operation:** Monday –Thursday 0900 - 1700  
Friday 0900 – 1800

**FORT BRAGG FEDERAL CREDIT UNION**

<http://www.fortbraggfcu.org>

**Main Location:** Hefner Plaza, South PX Drive, Fort Bragg  
**Other Location;** Bldg. 4-3871, Bastogne Drive  
1638 Skibo Road, Fayetteville  
6300 Ramsey Street, Fayetteville  
**Phone:** 910 - 864-2232 toll-free 800-793-2328  
**Fax:** 910 – 487 - 8204  
**Hours of Operation:** Monday, Friday & military paydays 0800 - 1800  
Tuesday - Thursdays 0900 – 1700

**ATM Locations:**

**Ft. Bragg Locations:**

Bastogne Drive Office  
Hefner Plaza Office  
Butner Road AAFES Service Station  
Airborne PX, Ardennes Street  
Main NCO Club, Reilly Road  
Officer's Club  
North Post PX, Butner Road  
USASOC Headquarters  
Moon Hall Lobby  
Mini-Mall Shopping Center, Reilly Road  
Soldier Support Center (Old Womack Hospital)  
Auto Pride on Smokebomb Hill  
Special Operations Academic Facility (Corner of Ardennes & Merrill)  
Dragon Lanes Bowling Center  
Sports USA  
Dahl's Gym  
Womack Army Medical Center  
North Post Commissary  
Stryker Golf Course  
McKellar's Lodge  
Landmark Inn, near the North Post Commissary

### **Fayetteville Locations:**

Skibo Road Office  
Ramsey Street Office  
7840 Raeford Road (near Cliffdale Road)

### **PENTAGON FEDERAL CREDIT UNION**

<https://www.penfed.org>

**Location:** Bldg. 357, 400 Sonic Street, Pope AFB  
**Phone:** 1 – 800 – 247 - 5626  
**Location:** 1800 Skibo Road, Suite 320, Fayetteville, NC  
**Phone:** 1 – 800 – 247 - 5626

### **CULTURAL RESOURCES PROGRAM**

<http://www.bragg.army.mil/culturalresources/>

**Location:** Bldg. 3-1333 Reilly and Butner Streets, DPW  
**Phone:** 396 – 6680      **Fax:** 396 – 5830

**Services Provided:** A branch of the Environmental Sustainment Division, tasked with the management of all cultural resources located on Fort Bragg and Camp Mackall, including archaeological sites, historic cemeteries, extant antebellum structures, historical districts and structures, environmental areas, artifacts and document collections. Mission is to facilitate readiness training for soldiers while ensuring compliance with Federal and state laws as well as the Army regulations intended to foster excellent stewardship. Offers tours (by appointment) of historic sites, cemeteries, facilities and museum collections as well as access to research archives. Provides and promotes community public outreach activities. Provide lectures, workshops, classroom programs and welcomes participation by volunteers.

### **CUMBERLAND CO. DISPUTE RESOLUTION CENTER and TEEN COURT**

**E-mail address:** [CCDRC@earthlink.net](mailto:CCDRC@earthlink.net)

**Location:** 109 Green Street, Suite 308  
**Phone:** 486 - 9465      **Fax:** 486 - 8369  
**Hours of Operation:** Monday – Friday 0800 - 1700  
(answering machine after hours)

**Services Provided:** Offers an alternative to litigation for people wishing to resolve disputes without going to court. Problems mediated include neighborhood problems, domestic disputes, landlord/tenant and business/customer problems and claims over money and personal problems. Disputants sit down with trained mediators who assist with the negotiation of workable solutions to problems.

The process is voluntary and the mediator has no authority to render a decision or force the parties to accept a settlement. But in many cases, mediation will result in a final agreement. This is a **free** service.

**Other Programs:** Teen Court, House Arrest, Telephone Curfew, Jail Program, Training, and Victim/Offender Mediation Program.

### **DENTAL CLINICS/DENTAC**

<http://www.bragg.army.mil/dentac/home.htm>

#### **DENTAC HEADQUARTERS**

**Location:** Bldg. 6837, Honeycutt & Normandy Roads  
**Phone:** 396 - 9488/6602      **Fax:** 396 - 7017

#### **DAVIS DENTAL CLINIC**

**Location:** Bldg. 4-1838, Normandy Drive  
**Phone:** 432 - 6190      **Fax:** 432 - 3475

#### **JOEL HEALTH AND DENTAL CLINIC**

**Location** Bldg. M-4861, Logistics Street  
**Phone** 907 - 9000/9001      **Fax:** 907 – 9356

#### **LAFLAMME DENTAL CLINIC**

**Location :** Bldg. C-6238, Ardennes Road  
**Phone:** 432 - 8170/4821/3515      **Fax:** 432 - 3023

#### **ORAL MAXILLOFACIAL SURGERY (WOMACK)**

**Location:** Womack Army Medical Center  
**Phone:** 907 - 6974      **Fax:** 907 - 8035

#### **RESIDENCY DENTAL CLINIC**

**Location:** Bldg. H-3718 Gruber Road (upstairs)  
**Phone:** 396 - 5012      **Fax:** 396 – 1296

#### **SMOKE BOMB HILL CLINIC**

**Location:** Bldg. H-3718, Gruber Road  
**Phone:** 396 - 1571      **Fax:** 396 - 6202

**Hours of Operation: Call clinics for hours**

**XVIII Airborne Corps Training Holidays:**

Dental Clinics or DENTAC on Fort Bragg are open on most all XVIII Airborne Corps Training Holidays with the exceptions of Memorial Day, Independence Day, Thanksgiving and Christmas.

Watch the Paraglide for Closure announcements. Also, the clinic will post on its doors where to get emergency treatment whenever they are closed during normal duty hours.

**Emergency Care:** After hour's dental emergencies, will be seen at Womack Army Medical Center (WAMC) Oral Maxillofacial Surgery Clinic by dentist-on-duty (DOD). All dental emergencies report first to the Emergency Room (ER). The ER staff will then direct your care to the Oral Maxillofacial Surgery Clinic. During duty hours, dental emergencies will be seen at the sponsor's assigned dental clinic to relieve pain and correct acute conditions.

**Special Services:** The Dental Activity (DENTAC) offers the Infant Oral Care Program to Active Duty Family Members. This program teaches parents how to take care of their child's teeth. The program is offered monthly and is announced in the Paraglide. If you would like more information, contact Pediatric Dentistry located at Womack Army Medical Center, 907-8705.

**Active Duty Soldiers** receive full dental care. An examination is required yearly. Soldiers should report to their unit's assigned clinic for examination. Follow-up care is by appointment.

**Active Duty Family Members** The Department of Defense (DoD) TRICARE – Family Member Dental Plan (TFMDP) provides a comprehensive dentistry benefit plan for active duty family members. United Concordia Companies is the dental insurance. Enrolling in the TFMDP is voluntary and the active duty member initiates enrollment of family members by contacting his or her Personnel Administration Center (PAC) and completing a DD Form 2494. Once the form is completed and appropriate premiums are deducted from your payroll account, enrollment information is entered into the Defense Eligibility Enrollment Reporting System (DEERS) and sent to United Concordia so that your claims can be processed. Coverage is effective the first day of the month after the month in which a sponsor enrolls and the proper premium is deducted for his/her payroll account – this deduction should be listed on the sponsor's Leave and Earnings Statement (LES).

**Note:** Completion of a TRICARE medical enrollment form **does not** enroll family members into the TFMDP. For family members to be eligible for the TFMDP, the sponsor must be on active duty for more than 30 consecutive days and must intend to remain on active duty for no less than 24 months (unless returning from outside the continental United States (OCONUS)). To learn more about your benefits contact United Concordia Companies, Inc. at 1 - 800-966 – 8499 between 0800 - 2000 Eastern Standard Time or visit their web site at [www.ucci.com](http://www.ucci.com).

Family members who are ineligible for the TFMDP because their spouse has insufficient time remaining on active duty are eligible for space-available and emergency care only (no appointments available routine care). Family members needing treatment should report to their spouses' clinic. Family members must have a current military identification card and must be registered in DEERS. Active duty members are not eligible for the TFMDP. Reservists, National Guard and retired members and their respective families are also ineligible. Retired Service Members and their Family Members receive space available care only. Emergency cases will be treated on a case by case basis. Retired Service members can enroll themselves and family members in the Retiree Tricare Dental Treatment Program which is administered by Delta Dental, go their website [www.ddpdelta.org](http://www.ddpdelta.org) or by calling 1 – 888 – 838 - 8737.

**Prenatal Dental Health:** Prenatal dental health information is provided by the Residents. The topics include dental health while pregnant, cleaning baby's mouth, and fluoride, nutrition and dental health, nursing decay, and other topics of general interest.

**Identify Program:** The child identification program consists of dental charting, and fingerprinting sponsored by **DENTAC** and the **CRIME** Prevention Section of the Provost Marshal's Office. This service is provided for events such as community fairs and health fairs.

**Dental Readiness Program:** This program is provided to Soldiers and commanders to ensure that the Soldiers assigned to Fort Bragg are dentally "Fit to Fight." Its purpose is to minimize time lost due to non-combat related dental casualties in a theater of operations. Individual E-Mail notifications (AKO) are sent to Soldiers when their annual exam is due. The unit Dental Readiness Liaison can pick-up Dental Readiness status Report bi-monthly or as needed, from their respective assigned clinic.

**One Stop Briefing:** Every Wednesday, Incoming soldiers are advised on Dental Readiness, Customer Service, Patient failed appointments, Oral Health Initiative and Tricare Dental Insurance for dependents. Soldiers are also briefed on the effects of combat stress on oral hygiene.

## **DINING FACILITIES**

### **82<sup>ND</sup> AIRBORNE DIVISION**

| <b><u>UNIT</u></b>                | <b><u>BLDG.</u></b> | <b><u>STREET</u></b> | <b><u>PHONE</u></b> |
|-----------------------------------|---------------------|----------------------|---------------------|
| MCS, 82 <sup>ND</sup> STB<br>6412 | C-8339              | Grave                | 432 -               |
| 1 <sup>ST</sup> BCT<br>5977       | C-2523              | Tagaytay             | 432 -               |
| 2 <sup>ND</sup> BCT               | 3-2306              | off Reilly Rd.       | 432 - 4353          |

|                           |        |             |            |   |
|---------------------------|--------|-------------|------------|---|
| 3 <sup>rd</sup> BCT (MOB) | A-3556 | Butner Road | 432 - 8798 |   |
| 4 <sup>TH</sup> BCT East  | C-4122 | Carentan    | 432        | - |
| 1773                      |        |             |            |   |
| 4TH BCT West              | C-2040 | West Luzon  | 432        | - |
| 7580                      |        |             |            |   |

| <u>UNIT</u>                                 | <u>BLDG.</u> | <u>STREET</u> | <u>PHONE</u> |
|---|--------------|---------------|--------------|
| 325 <sup>TH</sup> STB<br>4297               | D-3055       |               | 432 -        |
| 82 <sup>ND</sup> CAB                        | 3-5103       | Longstreet    | 432 - 5538   |
| Flight Line Inn(82 <sup>ND</sup> CAB)P-3042 |              | Parham Blvd.  | 396 - 8629   |

### ALL OTHER DINING FACILITIES

| <u>UNIT</u>                  | <u>BLDG.</u> | <u>STREET</u> | <u>PHONE</u> |
|------------------------------|--------------|---------------|--------------|
| 18 <sup>TH</sup> FA<br>6123  | D-3039       | Massina       | 396 -        |
| 18 <sup>TH</sup> SSG         | 4-2843       | Normandy      | 396 - 3436   |
| 20 <sup>TH</sup> ENG<br>2592 | H-4842       | Essayons      | 396 -        |
| 507 <sup>TH</sup> CSG        | M-4234       | Goldberg      | 396 - 3904   |
| 525 <sup>TH</sup> MI         | 2-5112       | Rickette      | 396 - 6043   |
| CAMP MCKALL                  | T-3467       |               | 396 - 1548   |
| NCO ACADEMY                  | AT-4685      | Deglopper     | 396 - 7615   |
| NATIONAL GUARD               | AT-4595      | Deglopper     | 495 - 7925   |
| SOTF                         | 0-1900       |               | 643 - 0774   |
| STGA ABN                     | AT-4622      | Deglopper     | 396 - 8740   |
| USASOC                       | E-4325       | El Salvadore  | 432 - 2383   |

**\*ALL DINING FACILITIES ARE NOT OPEN ON THE WEEKEND!**

### DRIVER'S LICENSE OFFICES

<http://www.dmv.dot.state.nc.us>

#### FORT BRAGG OFFICE

**Location:** Bldg 8-T-2105, Corner of Randolph & Knox Streets  
**Phone :** 436 - 5216  
**Hours of Operation:** Monday – Friday 0800 - 1700

#### GILLESPIE STREET OFFICE

**Phone** 486 - 1353 1045 (fax)  
**Location** 2439 Gillespie Street, Fayetteville, 28306 - 3051  
Hwy 301 South

**Hours of Operation:** Monday – Friday 0800 - 1700

**Services Provided:** Issues licenses and learner's permits required to operate motor vehicles, I.D. cards to non-drivers who are county residents. Organ donor status is indicated on license. Voter registration applications are available at all locations in conjunction with license/permit issuance. You have 60 days after establishing residence in North Carolina to renew your operator's license. Everyone is required to take the written and vision tests to get a North Carolina license for the first time. A license may be obtained for a nominal fee from the Driver's

License Division of the Department of Motor Vehicles.

No road testing is given after 1630. Fees involved may be paid in cash or check. Also administers road test for commercial driver's license.

**(ARMY) EDUCATION CENTER (AEC)**  
**EDUCATION SERVICES DIVISION**

<http://www.fortbraggmwr.com/education/education.htm>

**Location:** Bldg. 2-1105, Wing A, Macomb and Reilly Streets  
**Administrative office:** 432 – 2947/2826 **Fax:** 432 - 1438  
**E-ARMY-U:** 432 - 1404  
**Education Testing :** 432 – 2537 **Fax:** 432 - 2948  
**Hours of Operation:** Monday – Friday 0900 - 1700

**Closed All Federal Holiday's and the 1<sup>st</sup> Wednesday of the month**

**Services Provided:** Services available for active duty Soldiers include counseling and testing. Program Enrollment is available in Basic Skills Education Program (BSEP), Leader Skill Enhancement Courses, Vocational-Technical Courses, NCO Leader Education and Development, High School Completion Program (HSCP), Language Training Classes, and a wide assortment of college/university programs. Tuition Assistance (TA) may be authorized for Soldiers and will pay up to \$250.00 per semester hour with \$4500.00 cap of college tuition costs. Adult family members and DOD civilians may receive counseling, college credit-by-examination testing for a nominal charge, information about financial aid, local programs, and enrollment in selected programs can be received at all Education Centers.

**ACADEMIC LEARNING CENTER**

**Location:** Bldg 1-3346, Randolph Street (Main Post Library)  
**Phone:** 907 - 2286  
**Hours of Operation:** Monday – Thursday 1100 - 2100  
Friday - Sunday 1300 - 1700

**SMOKE BOMB HILL LEARNING CENTER**

**Location:** Bldg H-6338, Kedenberg Street  
**Phone:** 396 - 8953/6724 **Fax:** 396 - 8971  
**Hours of Operation:** Monday – Friday 0900 - 1700

**CORPS ARTILLERY LEARNING CENTER**

**Location:** Bldg D-3148  
**Phone:** 432 – 3404  
**Hours of Operation:** Monday – Friday 0830 - 1630  
**Services Provided:** Army Learning Center's (ALC) provide additional training support for Soldiers.

ALC's are the central repository for materials needed to support individual/collective training and self-developmental activities.

### **SOLDIER DEVELOPMENT CENTER**

**Location:** Bldg 2-1728, corner of Macomb and Armistead Streets  
**Phone:** 396 - 6982/2351  
**Hours of Operation:** Monday – Friday 0800 - 1700

### **EMPLOYMENT RESOURCES**

<http://www.bragg.army.mil/www-cpo/index.htm>

### **CIVILIAN PERSONNEL ADVISORY CENTER**

**Location:** Bldg 2-1414, Jackson St  
**Phone:** 396 - 1402 **Fax:** 396 - 1968  
**Hours of Operation:** Monday – Friday 0830 - 1530  
**Authorized Patrons:** XVIII Airborne Corps, Garrison, and Tenant Activities. Services provided include: recruitment & placement, position management, classification, benefits, labor management, employee relations, civilian payroll, and information services.  
**How Positions are filled:** A variety of recruiting sources is used to fill positions at Fort Bragg. Military spouse preference eligibles and family members are a major source of recruitment for managers and supervisors. Competition for jobs at Fort Bragg begins with registration in the Department of Defense Priority Placement Program. Family members are registered for occupational skills and grade levels for which qualified and eligible. While registration in the program does not guarantee placement, it does provide priority consideration. Family members are referred for employment consideration as vacancies occur in occupations for which they are registered.  
**Job Information:** Fort Bragg Civilian Personnel provides counseling and support services for spouses and family members. It also provides registration services for eligible family members.

### **QUICK REFERENCE NUMBERS**

- Office of the Director 396 - 6001/2807
- Incentive Awards 396 - 3984
- Systems Administration 396 - 7485
- Training Officer 396 - 7485
- Labor Relations 396 - 8905/9138
- FECA 396 - 1797
- Management Advisory Center 396 - 1402
- Retirement 396 - 6412

## **JOB INFORMATION HOTLINES**

- Non-Appropriated Funds 396 – 3113/8933
- Human Resource Center 396 – 1402

## **ARMY AND AIR FORCE EXCHANGE SERVICE (AAFES)**

**Location:** Bldg. 2T-2053, Corner of Woodruff & Sturgis Streets

**Phone:** 436 - 3535

**Hours of Operation:** Applications accepted on Monday - Friday  
0730 - 1600

## **ACS EMPLOYMENT READINESS PROGRAM**

<http://www.fortbraggmwr.com/ACS/erp.htm>

**Location:** Soldier Support Center, Bldg 4-2843, 3rd floor

**Phone:** 396 - 2390/1425 or 907 - 3421

**Hours of Operation** Monday – Friday 0800 - 1700

**Services Provided:** The Employment Readiness Program is a one-stop for employment and job search information, community resources, educational and volunteer opportunities. Listed below are a few of the services the program provides:

- Individual assistance
- Daily job listings
- Referrals
- Workshops/Classes
- Resume assistance
- Job search assistance
- Interview preparation
- Education and career planning assistance
- Computer lab

## **NORTH CAROLINA EMPLOYMENT SECURITY COMMISSION**

<http://www.ncesc.com/>

### **FORT BRAGG OFFICE**

**Location :** Bldg. 4 - 2843, Soldier Support Center, ground floor

**Phone :** 436 - 0301/1304

### **FAYETTEVILLE OFFICE**

**Location** 414 Ray Avenue

**Phone** 486 - 1010

**Services Provided:** Employment job search services, unemployment insurance, and labor market information to the State's workers, employers and the public.

## **ENGLISH AS A SECOND LANGUAGE**

**Location:** Bldg. 2-1278, Soldier Development Center  
Corner of Macomb and Armistead Streets

**Phone:** 436 - 5238

**Services Provided:** Classes are offered by FTCC. Books and tuition are provided free.

## **ENTERTAINMENT ACTIVITIES BRANCH**

**Location:** Fort Bragg Fairgrounds, Howell and Watson Street,  
Off of Bragg Boulevard, across the street from Stryker Golf  
Course, in the COSCOM area

**Phone:** 396 - 3919/6126 **Fax:** 396 - 7224

**Hours of Operation:** Monday – Friday 0800-1700

**Services Provided:** The Entertainment Activity Branch provides after duty hours entertainment programs; carnivals; special holiday observances, and events sponsored by the Department of the Army, Community and Family Support Center. Activities are designed to improve the quality of life for Soldiers, family members, and DOD civilians. The Entertainment Activities Branch places special emphasis on customer service and satisfaction during activities conducted. The Entertainment Service Branch staff offers leisure activities for Fort Bragg and the surrounding communities. Events are open to the public. Major annual events include: Fort Bragg Fair, Oktoberfest Internationale, Fourth of July Celebration, U.S. Army Soldier Show, Holiday Tree lighting Ceremony, Concerts, and other Targets of Opportunity events.

## **EQUAL OPPORTUNITY**

<http://www.bragg.army.mil/eo/>

### **XVIII AIRBORNE CORPS INSTALLATION EO OFFICE**

**Location:** Bldg.: 2-1817, Jackson Street

**Phone:** 396 - 2123/3509 **Fax:** 396 – 0360

**Hours of Operation:** Monday – Friday 0900 - 1700

**Services Provided:** Army Regulation 600-20 (Chapter 6-7) provides the basis of the Army Equal Opportunity Program. The overall mission of both these offices is as follows: Formulates, directs, and sustains a comprehensive effort to maximize human potential and to ensure fair treatment of all persons based solely on merit, fitness, capability in support of readiness. EO philosophy is based on fairness, justice, and equity. Provides services for military personnel, family members and civilian employees both on and off post. Individuals seeking assistance should contact their unit Equal Opportunity Advisor before contacting the Installation Equal Opportunity Office.

The Corps Equal Opportunity Office will refer you to the Installation EO Office or your unit EO Advisor. Hours of operations for all EO offices are 0900 -1700 Monday - Friday.

## **FINANCE**

<http://www.bragg.army.mil/18ssq/126fb/Default.htm>

### **126th FINANCE BATTALION**

**Defense Military Pay Office, Fort Bragg, NC 28310**

**Customer Service Locations and Phone Numbers:**

**Hours for all 126<sup>th</sup> Finance Offices are:**

Monday, Tuesday, Thursday, & Friday      0900 – 1600

Wednesday      1300 – 1600

### **BANK CUSTOMER SERVICE**

**Location:** 2<sup>nd</sup> floor, Bldg 4-2145, First Citizen's Bank Reilly Street

**Phone:** 396 - 2238/3166

### **RESERVE PAY CUSTOMER SERVICE**

**Location:** 1<sup>st</sup> floor, Bldg. 4-2843, Soldier Support Center

**Phone:** 907 - 3231

### **TRAVEL PAY**

**Location :** 5TH floor, Bldg. 4 - 2843, Soldier Support Center

**Phone:** 432 – 4823

### **SEPARATIONS**

**Location:** 5th floor, Bldg. 4-2843, Soldier Support Center

**Phone:** 907 – 4304/4631

### **TRANSITION CENTER**

**Location :** 2<sup>nd</sup> floor, Bldg.4-2843, Soldier Support Center

**Phone:** 396 - 3403

### **82D FINANCE**

**Location:** Gavin Hall, next to 82D Headquarters

**Phone:** 432 – 3969/0109

## **FIRE DEPARTMENTS**

<http://www.bragg.army.mil/fire/default.htm>

**TO REPORT A FIRE OR ANY EMERGENCY, CALL 911**

### **FIRE STATION # 1**

**Location:** Bldg. 6-9572, Knox and Honeycutt Streets

**Phone:** 396 - 1504/3777(8121 Fire chief) **Fax:** 396 - 1111  
**Hours of Operation:** Monday – Friday 0700 - 1530

### **FIRE STATION # 2**

**Location:** SIMMONS ARMY AIRFIELD, Bldg. P-4539,  
1003 Parham Street  
**Phone:** 396 - 9991/8217

### **FIRE STATION # 3**

**Location:** Bldg. A -T-3969, Butner Road  
**Phone:** 396 - 4136/5654 **Fax:** 396 - 1111

### **FIRE STATION # 4**

**Location:** Camp Mackall, Bldg. T-2766, Glider Road  
(next to Camp Mackall Tower)  
**Phone:** 396 - 9014/3210

### **FIRE STATION # 5**

**Location:** Bldg. E-3673, 1309 Canopy Lane  
**Phone:** 432 - 5850/4120 **Fax:** 396 - 1111

### **FIRE PREVENTION SECTION**

**Phone:** 396 - 1504/7377

## **THE FISHER HOUSE**

<http://www.fisherhouse.org/>

**Location:** 12 Bassett Street  
**Phone:** 432 – 1486 **Fax:** 432 - 3825

**Services Provided:** The Fisher House is a “home away from home” for families of inpatients at Womack Army Medical Center, the Fayetteville Veterans Affairs Medical Center and other area hospitals. It is designed for families of critically ill patients at Womack and other area hospitals, but is available to accept outpatient visitors on a space available basis. The house is operated with a \$10 per night fee and donations from the community. The fee can be waived. For more information, call the Fisher House at (910) 432 - 1486.

## **FOOD STAMP INFO**

<http://www.co.cumberland.nc.us/dss/home.htm>

### **QUALIFICATION SCREENING**

**Location:** ACS, 3<sup>rd</sup> floor, Soldier Support Center  
**Phone:** 396-2507/7289

**Hours of Operation:** Monday – Friday 0830 -1700

**Services Provided:** ACS can provide an unofficial screening for qualification, however if you do qualify, you must go to the office below to apply.

**APPLICATION PROCESS-CUMBERLAND COUNTY**

**Location:** Cumberland County Dept. of Social Services  
1225 Ramsey Street, Fayetteville

**Phone:** 323 - 1540

**Hours of Operation:** Monday – Friday 0730 - 1700

**APPLICATION PROCESS-HARNETT COUNTY**

**Location:** 311 Cornelius Harnett Blvd., Lillington

**Phone:** 893 - 7510

**Hours of Operation:** Monday – Friday 0800 – 1700

**FAMILY READINESS SUPPORT ASSISTANT PROGRAM**

**Services Provided:** The Family Readiness Deployment Assistant Program (FRDAP) is a link between Soldiers, families, Family Readiness Groups and community resources. Their job is to assist The command in properly and effectively responding to the needs of Soldiers and families. FRG Assistants also provide support to the unit Family Readiness Groups (FRGS) and volunteer leaders. FRG Assistants are assigned to Brigades and have offices within that Brigade. Contact numbers below.

|                                    |                   |
|------------------------------------|-------------------|
| <b>XVIII ABN CORPS TEAM LEADER</b> | <b>907 - 1693</b> |
| • <b>507<sup>th</sup> CSG</b>      | <b>303 – 5341</b> |
| • <b>XVII ABN CORPS ARTILLERY</b>  | <b>432 – 6553</b> |
| • <b>20<sup>TH</sup> ENG BDE</b>   | <b>396 – 1393</b> |
| • <b>16<sup>TH</sup> MP BDE</b>    | <b>907 – 2320</b> |
| • <b>44<sup>TH</sup> MED COM</b>   | <b>432 – 8424</b> |
| • <b>525<sup>TH</sup> MI BDE</b>   | <b>396 – 5939</b> |
| <b>82<sup>ND</sup> ABN DIV</b>     |                   |
| • <b>TEAM LEADER &amp; DSTB</b>    | <b>907 - 0082</b> |
| • <b>1<sup>ST</sup> BCT</b>        | <b>432 – 1924</b> |
| • <b>2<sup>ND</sup> BCT</b>        | <b>432 – 8209</b> |
| • <b>3<sup>RD</sup> BCT</b>        | <b>396 – 7713</b> |
| • <b>4<sup>TH</sup> BCT</b>        | <b>432 – 9252</b> |
| • <b>COMBAT AVIATION BDE</b>       | <b>907 – 2170</b> |
| • <b>SUSTAINMENT BDE</b>           | <b>907 - 1400</b> |

## **GIFT SHOP**

### **BUY AND BRAGG GIFT SHOP**

**Location:** Bldg. 1-3151, Randolph Street, in front of Throckmorton Library

**Phone:** 907 - 4089

**Hours of Operation:** Tuesday – Saturday 1000 - 1300

**Service Provided:** Sponsored by the Officers' Wives' Club, the gift shop sells consigned handmade arts and crafts. Open to the public.

## **GOLF COURSES**

### **RYDER GOLF COURSE**

<http://www.fortbraggmwr.com/sportsrec/golf/ryder/ryder.htm>

**Location:** Bldg. 1-5625, Normandy Drive

**Phone:** 907 – GOLF (4653) **Fax:** 432 - 8146

**Pro Shop Hours of Operation:**

**Summer months** Daily 0630 - 1900

**Winter months** Daily 0730 - 1700

**Services Provided:** Open to all ranks with daily, monthly or annual memberships available. Golf lessons are available by appointment only. Clubhouse and fully stocked pro shop with latest in golf merchandise and putting and chipping greens.

### **STRYKER GOLF COURSE**

<http://www.fortbraggmwr.com/sportsrec/golf/stryker/stryker.htm>

**Phone:** 396 - 3980 **Fax:** 396 – 4058

**Location:** Bldg.K-1219, Bragg Boulevard across from Fairgrounds, between Knox and Gruber Roads

**Pro Shop Hours of Operation:**

**Summer months** Daily 0630 - 1900

**Winter months** Daily 0730 - 1700

**Services Provided:** An 18-hole course, driving range, putting and chipping greens, clubhouse with pro shop, locker rooms, and snack bar. Golf lessons and clinics available by appointment. Professional fitting for golf clubs – PGA pro on staff.

## **HEDRICK STADIUM**

**Location:** Corner of Long & Reilly Streets

**Phone:** 396 -2231 **Fax:** 396 - 1216

**Events:** Special events such like outdoor concerts, sporting events and other activities. The stadium may be reserved for unit activities.

## **HOUSING (PICERNE MILITARY HOUSING)**

[www.braggpicerne.com](http://www.braggpicerne.com)

**Location:** 6th Floor, Bldg. 4-2843, Soldier Support Center, Normandy Drive

**Phone:** 495 - 0878 **Fax:** 497 - 4218

**Hours of Operation:** Monday – Friday 0830 - 1700

**Services Provided:** Welcome to Fort Bragg! By relocating to Fort Bragg, you have a unique opportunity to reside in one of the Army's privatized military housing programs under Picerne Military Housing. This program permits military families to experience the same quality homes, amenities and services offered by most civilian housing communities without incurring the additional cost.

### **Picerne Military Housing Neighborhood Offices**

**Contact Information for each Neighborhood Office:**

#### **ARDENNES/BATAAN/BASTOGNE GABLES**

**Location:** 23 Pohl Place

**Phone:** 436 – 6054

**Email:** [Ardennes@picneri.com](mailto:Ardennes@picneri.com)  
[Baatan@picneri.com](mailto:Baatan@picneri.com)  
[Bastognegables@picneri.com](mailto:Bastognegables@picneri.com)

#### **BIAZZA RIDGE**

**Location:** 101 Graham Place

**Phone:** 487 - 0244

**Email:** [Biazzaridge@picneri.com](mailto:Biazzaridge@picneri.com)

#### **CASABLANCA/ANZIO ACRES**

**Location:** 212 Searight Drive

**Phone:** 495 - 0120

**Email:** [Casablanca@picneri.com](mailto:Casablanca@picneri.com)  
[Anzioacres@picneri.com](mailto:Anzioacres@picneri.com)

#### **CHERBOURG**

**Location:** 187 LeHam Road

**Phone:** 497 - 0163

**Email:** [Cherbourg@picneri.com](mailto:Cherbourg@picneri.com)

#### **CORREGIDOR COURTS/BOUGAINVILLE**

**Location:** 301 N Dougherty Drive

**Phone:** 497 – 6255





number of private water companies operating in the area.



## **IMMIGRATION & CITIZENSHIP INFORMATION**

### **ACS MULTICULTURAL READINESS PROGRAM**

<http://www.fortbraggmwr.com/ACS/multicultural.htm>

**Location:** 3<sup>RD</sup> Floor, Bldg. 4 - 2843, Soldier Support Center,  
Normandy Drive

**Phone:** 396 - 6120

**Hours of Operation:** Monday – Friday 0800 – 1700

**Services Provided:** Provides information and workshops on immigration, obtaining citizenship or legal residency.

## **XVIII AIRBORNE CORPS LEGAL ASSISTANCE OFFICE**

**Location:** Bldg. 2-1133, Macomb and Armistead Streets

**Phone:** 396 – 6113/0396

**Hours of Operation:** Monday, Tuesday, Friday 0900 - 1200  
1300 – 1600

**Services Provided:** Provides assistance with forms, and answers immigration questions. Walk-ins are seen Monday, Tuesday and Fridays on first come, first serve basis.

## **THE IMMIGRATION AND NATURALIZATION SERVICE**

<http://www.ins.usdoj.gov/graphics/>

Toll free phone line to request forms **1 – 800 – 870 - 3676**, this is an automated system and you will not talk with an INS staff person. To talk with an INS staff person about the status of your application, or with questions about requirements, forms, etc. that cannot be answered through the automated system, call **1-800-375-5283**. You **MUST** have your alien registration number available when calling this number. If you have access to a computer and any on-line service, you can access the INS and obtain information on all of its services to include forms, answers to frequently asked questions, etc.

## **INFORMATION SERVICES**

### **INFORMATION AND REFERRAL (ACS)**

<http://www.fortbraggmwr.com/ACS/inforeferral.htm>

**Location:** 3<sup>RD</sup> FLOOR, Bldg. 4-2843, Soldier Support Center,  
Normandy Drive

**Phone:** 396 - 8682/8683

**Hours of Operation:** Monday – Friday 0800 - 1700

**Services Provided:** Provides information regarding military and civilian community resources. Provides a solution to the difficulties of negotiating the complex maze of community services.

## **ACCESS**

<http://www.cumberland.lib.nc.us/>

**Location:** Cumberland County Library  
300 Maiden Lane, Fayetteville, NC 28301

**Phone:** 483 - 7727     **Fax:** 486 - 6661

**Hours of Operation:** Monday – Thursday    0900 – 2100  
Friday    0900 - 1800  
Sunday    1400 - 1800

**Services Provided:** ACCESS is a telephone and walk-in reference and information and referral service administered by the Cumberland County Public Library and Information Center. ACCESS can provide answers to questions about employment, financial aid, education, legal services, health services, recreational and cultural opportunities, consumer problems, volunteer opportunities, and general information. Librarians assist patrons in using the computerized catalog and materials from the reference library and circulating collections.

## **INSPECTOR GENERAL (IG)**

### **XVIII AIRBORNE CORPS IG**

**Location:** Bldg. 1-2732, Corner of Randolph & Armistead Streets

**Phone:** 396 - 5106/5117

**Hours of Operation:** Monday – Friday            0900 - 1630

### **1ST SUSTAINMENT COMMAND IG**

**Location:** Bldg. MT-2651, Lane & Quartermaster Street

**Phone:** 396 - 8907/2788

**Hours of Operation:** Monday – Friday 0900 - 1630

### **82D AIRBORNE DIVISION IG**

**Location:** Bldg. C-7137, Ardennes & Gela Streets

**Phone:** 432 - 3909/2246/4705

**Hours of Operation:** Monday – Friday            0900 – 1700

### **USASOC IG**

**Location:** Bldg. D-2609, Ardennes St.

**Phone:** 432 - 4151/6722/4402

**Hours of Operation:** Monday – Friday            0730 - 1700

### **1ST ROTC IG**

**Location:** Bldg. 2-5935, Butner and Armistead St.

**Phone:** 396 - 8874/6927

**Hours of Operation:** Monday – Friday            0800 - 1730

## WOMACK ARMY MEDICAL CENTER IG

**Location:** Womack Army Medical Center, Room IP-8

**Phone:** 432 - 4884/4840

**Hours of Operation:** Monday – Friday 0730 - 1630

**Services Provided:** The Inspector General (IG) assists military personnel, their dependents, and civilians to resolve problems that cannot be solved by the chain-of-command, or other agencies. Individuals seeking assistance should contact the IG serving his/her unit of assignment before contacting the XVIII Airborne Corps IG. All offices operate on a walk-in basis and can accept assistance requests on the telephone.

## JUMP INFORMATION

[http://www.bragg.army.mil/pao/18th\\_airborne\\_corps\\_jump\\_schedul.htm](http://www.bragg.army.mil/pao/18th_airborne_corps_jump_schedul.htm)

**Phone:** 396 - MEMO (6366)

**Service Provided:** A 24-hour telephone information service that reports the current jump schedule.

## LAUNDRY/DRYCLEANERS

### PX MINI MALL

**Location:** Bldg. 4-2070, Reilly Road

**Phone:** 497 - 0305

**Hours of Operation:** Monday – Friday 0900 - 1800  
Saturday 0900 – 160  
Sunday Closed

### AIRBORNE PX

**Location:** Bldg C-5939, Ardennes

**Phone:** 497 - 1514

**Hours of Operation:** Monday – Friday 1000 - 1900  
Saturday 1000 - 1500  
Sunday Closed

### POPE AFB

**Location:** Bldg. 835, Academy St

**Phone:** 436 – 4166 **Fax** 864 - 7066

**Hours of Operation:** Monday – Friday 1000 - 1800  
Saturday 1000 - 1400  
Sunday Closed

## QUARTERMASTER LAUNDRY

**Location:** Bldg. 2T-5713, Butner & Jackson St.

**Phone:** 396 - 2208/2224

**Hours of Operation:** Monday – Friday 0730 - 1600  
(Linen Exchange)  
Monday – Friday 0700 - 1800  
(Cash Bundle/Cooks' Whites)  
Weekends & Holidays Closed

### **LEADER DEVELOPMENT CENTER (LDC)**

<https://airborne.bragg.army.mil/lcd/>

**Location:** Bldg. 2T-2020, Woodruff Street  
**Phone:** 396 - 2534 **Fax:** 396 - 7719  
**Hours of Operation:** Monday – Friday 0730 - 1600  
**Services Provided:** The mission of the Leader Development Center is to be a driving force for change and continuous improvement in support of the Army's continuing readiness posture. The Leader Development Center will provide for our customers the highest quality training and education solutions in developing a world class work force. Formal training, resource materials, and correspondence courses are available.

### **LEGAL ASSISTANCE (STAFF JUDGE ADVOCATE)**

<http://www.bragg.army.mil/SJA/default.htm>

#### **XVIII AIRBORNE CORPS**

**Location:** Bldg. 2-1133, Macomb and Armistead  
**Phone:** 396 – 6113 **Fax:** 396 - 9636  
**Hours of Operation:** Monday, Tuesday, Friday 0900 - 1630  
Wednesday 1300 - 1630  
Thursday 0730 - 1130  
**Services Provided:** Advice and assistance on legal problems including domestic relations, non-support, consumer protection, immigration, and taxes. Provides assistants in the preparation of documents such as powers of attorney, and wills. It is recommended that you bring all leases, agreements, contracts, etc. to the Legal Assistance Office for review **BEFORE** you sign.

### **IMPORTANT DOCUMENTS AND INFORMATION FOR SPOUSES**

It is very important for you, as a military spouse, to have in your possession certain documents. If you are required to take full responsibility for the family for any reason, you will be able to do so with no problems. Your sponsor should have most of this information.

**SIT DOWN WITH HIM OR HER AND GATHER THIS INFORMATION AND THESE DOCUMENTS. THE HOUR YOU SPEND GOING OVER THIS WILL SAVE YOU TIME LATER ON. KEEP THE FOLLOWING DOCUMENTS IN A SPECIAL CONTAINER THAT YOU CAN DEFINITELY FIND IMMEDIATELY!!!!**

1. Marriage Certificate.
2. Birth Certificate of all family members
3. Shot Records (up-to-date), of all family members, including pets
4. Citizenship papers, if any
5. Adoption papers, if any
6. Passports, if any
7. Armed Forces Identification Cards of **ALL** family members (10 years of age or older)
8. Your sponsor's Social Security number
9. All Government and Civilian Life Insurance policies - or a list of companies, policy numbers, types of insurance, local and out-of-town addresses - **INCLUDE EACH COMPANY'S TELEPHONE NUMBER WHEN POSSIBLE.**
10. **Last LES (Leave and Earnings Statement).**
11. **POWER OF ATTORNEY.** Keep several copies. You may need a copy for the Transportation Office, licensing agency, or landlord. There are some things you cannot accomplish in the absence of the military sponsor, i.e. selling a car or registering it; signing a deed for your spouse; and arranging for quarters or transportation through the military.
12. **COPIES OF BOTH HUSBAND'S AND WIFE'S WILL.** In some states, if the husband does not have a current will, in the event of his death, the children or parents receive two-thirds of the estate, and the wife, one-third. **IT IS FOR YOUR PROTECTION THAT BOTH PARTIES HAVE WILLS.** The Legal Assistance Office can prepare these important documents for you. You should review your will every three years or more often to make sure it accomplishes your goals upon your death.
13. **NINE (9) COPIES OF YOUR SPOUSE'S TDY and/or PCS ORDERS.** If you move by yourself, you will need extra copies of these orders. However, with these copies you can have others made without cost to you by going to your sponsor's unit.
14. **CURRENT ADDRESSES AND TELEPHONE NUMBERS** of all members of **IMMEDIATE FAMILIES** of both you and your spouse. Immediate family includes Father, Mother, (if adopted, Stepfather and/or Stepmother), a person in Loco Parentis, Children, Brother(s), Sister(s). You may also wish to include other living blood relatives such as Grandparents.

You should have all important telephone numbers you may need in case of emergency.

### **82D AIRBORNE DIVISION LEGAL ASSISTANCE**

**Location:** Gavin Hall, Room 273

**Phone:** 432 - 0195

**Fax:** 396 – 2541

**Hours of Operation:**

**Monday:** Powers of Attorney/ Notaries – Walk-Ins – 0900 - 1630  
Appointments – 0900 – 1100

Family Law – Divorce/Separation Briefing – 1245

Family Law Walk-Ins – 1245 – 1600

**Tuesday** Powers of Attorneys/Noataries Walk-Ins – 0900 – 1600

Last Will & Testament/Advanced Medical Directive

Walk-Ins – 0900 – 1600

**Wednesday** Office closed 0900 – 1300 for Sergeants' Time/OPD

Powers of Attorney/Notaries Walk-Ins – 1300 - 1630

Appointments – 1300 – 1600

**Thursday** Powers of Attorneys Walk-Ins - 0900 – 1630

Family Law Divorce/Separation Briefing – 0845

Family Law Walk-Ins – 0845 – 1130

Appointments – 1300 – 1600

**Friday** Powers of Attorneys/Notaries Walk-Ins – 0900 - 1500

Appointments 0900 – 1130

Office closes at 1500 for Section Training

Clients should bring all documents related to their legal matter with them to their appointment. Arrive at least 10 minutes early for administrative in-processing. Call at least one day in advance to cancel appointments.

### ***LIBRARIES***

#### **JOHN L. THROCKMORTON LIBRARY**

<http://bragg.army.mil/library>

**Location:** Bldg.1-3346, Randolph St.

**Phone:** 396-BOOK/1691/3523

**Fax:** 907 – 2274

**Hours of Operation:** Monday – Thursday 1100 - 2100

Friday – Sunday 1300 - 1700

CLOSED HOLIDAYS

**Authorized Patrons:** Military personnel assigned to Ft. Bragg/Pope AFB and their family members; Retirees and family members living in the Fayetteville area; DA Civilian employees; Red Cross employees working on Ft. Bragg; AAFES employees working on Ft. Bragg.



### **East Regional Branch**

**Location:** 4809 Clinton Road, Fayetteville

**Phone:** 485 – 2955

**Hours of Operation:** Monday – Wednesday 0900 - 2100  
Thursday - Friday 1100 - 1800  
Saturday 0900 - 1800  
Sunday Closed

### **Hope Mills Branch**

**Location:** 3411 Golfview Road, Hope Mills

**Phone:** 425 – 8455

**Hours of Operation:** Monday – Wednesday 0900 – 2100  
Thursday - Friday 1100 -1800  
Saturday 0900 - 1800  
Sunday Closed

### **North Regional Branch**

**Location:** 855 McArthur Road, Fayetteville

**Phone:** 822 – 1998

**Hours of Operation:** Monday – Thursday 0900 – 2100  
Friday - Saturday 0900 - 1800  
Sunday 1400 - 1800

### **Spring Lake Branch**

**Location:** 101 Laketree Blvd., Spring Lake

**Phone:** 497 – 3650

**Hours of Operation:** Monday – Tuesday 0900 – 2100  
Wednesday – Saturday 0900 - 1800  
Sunday Closed

### **LODGING/BILLETING**

<http://www.fortbraggmwr.com/lodging/lodgingdirectory.htm>

#### **AIRBORNE INN**

**Location:** Bldg. D-3601, Moon Hall, Darby Loop, off of Bastogne Drive

**Phone:** 396 - 7700 **Fax:** 396 – 3033

**The following are all part of the Airborne Inn, but you must call the above phone number for reservations.**

#### **DELMONT HOUSE**

**Location:** Bastogne Drive, across from the Fort Bragg Federal Credit Union

### LEAL HOUSE

**Location:** Reilly Street behind the Main NCO Club

### NORMANDY HOUSE

**Location:** Corner of Totten and Armistead Streets  
opposite the Officers' Club

### HARDY HALL

**Location:** Darby Loop off Bastogne Drive, between Reilly & Zabitosky  
Road

### FORRESTAL HALL

**Location:** Corner of Hamilton and Scott Streets

**Phone:** 396-7700 ext. 1771

**Services Provided:** Guest facilities for military personnel, their family members and guests. All ranks/grades can stay in any of the Airborne Inn facilities. Limited room availability for those with pets. Advance reservations are permitted by all ranks on leave or official duty.

**Other Information:** The Airborne Inn has 5 conference rooms inquire about prices and reservations by contacting Mr. Lee Finely at 396 - 7700 ext. 1704 or Ms. Julie Bingham at 396 - 7700 ext. 1702.

## **MARKETING**

<http://www.fortbraggmwr.com/sponsadv/sponsadv.htm#advertising>

**Location:** Reilly Road directly behind the DMWR Building, across from  
the Main NCO Club

**Phone:** 396 - 1024/2906      **Fax:** 396 - 6339

**Hours of Operation:** Monday – Friday      0730 - 1700

**Services Provided:** The Marketing Services Branch has the overall responsibility for the coordination and integration of all MWR-wide marketing efforts. The *Marketing* Services Branch provides research based support to operation managers that result in the delivery of customer desired programs and services, while supporting leadership with information essential in formulating strategic plans. The Marketing Services Branch oversees the Commercial Sponsorship and Commercial Advertising Programs while providing market studies, graphic arts support, and media relations.

## **MILITARY ONE SOURCE**

[www.militaryonesource.com](http://www.militaryonesource.com)

(User ID: military      Password: onesource)

**Military One Source** offers advice, support, practical solutions, and online resources. Whether you're preparing for a new baby or preparing for retirement, getting organized or getting out of debt—no matter who

you

are – **Military One Source** is for you. No questions too small, no issue is too big. The service is pre-paid and confidential. And because you never know when you'll need us, we're here 24 hours a day, 7 days a week. Phones are answered live by qualified staff. Low vision accessible. Simultaneous translation of 150+ languages.

**Phone:** 1 – 800 – 342 - 9647 (Inside United States)  
1 – 800 – 3429 - 6477(outside United States)  
1 - (484) 530-5908

**Collect** (from outside the US) 1 – 800 -346 – 9188

**TTY/TDD:** 1 – 877 - 888- 0727 En espanol, llame al

## **MILITARY POLICE**

<http://www.bragg.army.mil/PSBC-PM/default.htm>

### **MILITARY MP DESK**

**Location:** Law Enforcement Center, Bldg. 2-5634, adjacent to the intersection of Butner Rd. and Armistead St.

**Phone:** 396 - 0391/0392 **Fax:** 396 - 4414

**Services Provided** The Military Police (MPs) provide law enforcement support to XVIII Airborne Corps and Fort Bragg.

### **EMERGENCY NUMBERS**

**MP Emergency** 911

**Report A Crime (No Questions)** 911

**From commercial telephone:**

**MP Emergency** 911

**For families living off post:**

Cumberland County Sheriff: 323 - 1500 (non-emergency)

Emergency (County): 911

**Fayetteville Police Department:** 433 - 1529 (non-emergency)

**Emergency:** 911

**The following offices are all located in the Law Enforcement Center also.**

### **ACS Victim Advocate**

**Phone:** 432 – 2847

On duty during the hours of 1500 to midnight

### **CRIME PREVENTION OFFICE**

**Phone:** 396 - 6569/4716

**Hours of Operation:** Monday, Tuesday, Thursday & Friday

0900 - 1700

Wednesday 1300 - 1700

**Services Provided:** The Fort Bragg Crime Prevention mission is to help you avoid becoming a victim of crime. In addition to offering a wide variety of suggestions to help you better secure your home and valuables, we offer do-it-yourself instructions on the installation of better locking devices on windows and doors and other methods of reinforcing your locks as a first-line defense against burglary. The Crime Prevention Office also assists communities in setting up Community Watch programs, which are a proven method of preventing burglary and vandalism. Classes and instruction are available for groups of concerned individuals. The classes offered are designed to teach protection methods against rape, burglary, and child molestation. Pamphlets, handouts, housing crime prevention surveys, and classes are available upon request.

### **MILITARY POLICE INVESTIGATIONS (MPI) SECTION**

**Phone:** 396 - 6608/5617/7589      **Fax:** 396 - 4414  
**Hours of Operation:** Monday – Friday      0900 - 1700  
**Fingerprinting:** Monday, Tuesday, Thursday, & Friday  
1130 - 1300

**Services Provided:** MPI Section conducts investigations of offenses which are outlined in Chapter 3, AR 190-30, and all offenses directed by the provost marshal or NCOIC of the MPI section (i.e. assaults, domestics, larceny of private property; larceny of government property, including shoplifting; worthless checks; child abuse/neglect. The MPI section also does fingerprints for secret clearances. An MPI investigator is assigned to the Albritton Jr. High school as SRO, and MPI handles matters concerning juvenile offenders. Conduct protective service missions and undercover investigations when necessary.

### **POLICE SERVICES**

**Phone :** 396 - 4931/9363      **Fax:** 396 - 4414  
**Traffic Concerns/Complaints:** 396 - 3820  
**Hours of Operation:** Monday, Tuesday, Thursday, Friday 0830 - 1600  
Wednesday      closed

**Services Provided:** Military police reports needed to file a claim or for insurance purposes can be obtained from the customer services window. Routinely, reports take seven to ten working days to complete following any incident. Military ID Card, military or civilian driver's licenses are needed to obtain a military police report. Reports will only be released to individuals listed as victims, witnesses, or complainants. Police Services is also the point of contact should you lose your on-post-driving privileges. All questions or requests for reinstatement of driving privileges, requests for limited driving privileges are appealed through Police Services.

## **TRAFFIC TICKETS**

**Phone:** 396-9132

**Fax:** 396-4414

**Hours of Operation:** Monday – Friday 0800-1630

Services Provided: Personnel can contact this section to obtain answers to questions about tickets received on post, and obtain duplicates of lost tickets.

## **ACCESS CONTROL POINT (ACP)SECTION**

<http://www.bragg.army.mil/PSBCPM/Information/PostAccess.htm>

**Phone:** 396 - 1272

**Fax:** 396 - 4414

**Hours of Operation:** Monday – Friday 0800 - 1700

**Services provided:** The ACP Office coordinates vehicular and pedestrian access to Fort Bragg via manned ACPs. The following ACPs are open 24/7 to all vehicles with or without decals: Knox Street, All American at Zabitosky, Long Street, Randolph Street, and Yadkin Road. Access to Simmons AAF is also available 24/7 to all vehicles. Trucks larger than pickup truck or full size passenger vans are limited to Knox Street and Long Streets. Contact this office for information on Access control.

## ***MORALE, WELFARE AND RECREATION (MWR)***

<http://www.fortbraggmwr.com/>

**Services Provided:** In addition to the regular programs, activities, and services offered, Morale, Welfare, and Recreation (MWR) sponsors a wide variety of special activities and events, including sports tournaments, concerts, the Fort Bragg Fair, the Oktoberfest International, and much more.

MWR sponsors a variety of events each February in honor of American Music Month; National Library Week activities each April; and the various facilities and programs offer a variety of holiday and seasonal events. The MWR programs and activities are listed in alphabetical order in this book.

## **MOVIE THEATERS**

**Call:** 436-5323 for movie information

### **YORK**

**Location:** Bldg. C-7950, Ardennes Street

**Hours of Operation:** Friday, Saturday, & Sunday only

**Movie Time:** 1930

## **POPE AFB**

**Location:** Bldg. 372

**Hours of Operation:** Wednesday, Friday, Saturday, & Sunday **only**

**Movie Time:** 1900

## **MUSEUMS**

<http://www.asomf.org/>

### **AIRBORNE & SPECIAL OPERATIONS MUSEUM**

**Location:** 100 Bragg Boulevard, downtown Fayetteville

**Phone:** 483-3003

**Fax:** 485-2024

**Hours of Operation:** Tuesday – Saturday 1000 – 1700

Sunday 1200 – 1700

Closed Mondays; open Federal Holidays

**Services Provided:** Visit the only place that presents the comprehensive history of U.S. Army airborne and special operations

forces. Explore the sacrifices, courage, devotion to duty, and exploits of those who jump into battle. Travel through time with unique artifact displays, life-size dioramas and exciting audio-visual displays.

Come face-to-face with reality with the aid of the motion simulator and large screen theater. Experience this stunning addition to the Army Museum System, designed and constructed specifically to tell this magnificent story.

**Admission:** Free, with donations graciously accepted. (The Motion Simulator and large screen Theater are \$4.00 each or \$7.00 for both).

**Gift Shop:** An extensive inventory of unique, military-related jewelry, shirts, caps, prints, statues, mugs, books, posters, videos and CDs, models, toys and much more is available.

### **82D AIRBORNE DIVISION WAR MEMORIAL MUSEUM**

<http://www.bragg.army.mil/18abn/museums.htm>

**Location:** Bldg. C-6841, Ardennes St. at the Gela Street intersection

**Phone:** 432-3443/5307

**Fax:** 436-1642

Gift Shop; 436-1735

**Hours of Operation:** Tuesday - Saturday 1000 -1630

Sunday Closed

Closed Mondays, except if it falls on a Federal Holiday Mondays and then it will be open regular hours.

**Admission:** Free, (donations graciously excepted)

**Gift Shop:** An extensive inventory of unique, military-related jewelry, shirts, caps, prints, statues, mugs, books, posters, videos and CDs, models, toys and much more is available.

**Services Provided:** From World War I to the present, the museum brings the battle-proven history of the "All American" Division to life. Audiovisual programs are presented daily. The museum features a gift shop and an aircraft park.

**JOHN F. KENNEDY (JFK) SPECIAL WARFARE MUSEUM**

<http://www.soc.mil/swcs/museum/museum.shtml>

**Location:** Bldg. D-2502, Ardennes & Marion St

**Phone:** 432 - 4272

**Hours of Operation:** Tuesday – Sunday 1100 - 1600

Closed Monday, Except Labor Day, Veteran's Day, Memorial Day, and Independence Day.

**Gift Shop Hours:** Tuesday – Sunday 1100 - 1600

**Gift Shop Phone:** 436 - 2366

**Gift Shop Annex:** 432 - 7717

**Location:** Special Operations Academic Facility (SOAF)

Rm 242 Bldg D-3915 (White building behind the JFK Chapel) Merrill  
And Ardennes Sts.

**Services Provided:** The facility illustrates the history of special operation units in the U.S. Army and serves as the branch museum for the U.S. Army Special Forces. Exhibits are also located in the JFK Hall in the Hall of Heroes. This area honors those men who received the Medal of Honor in Vietnam and Somalia. The Col. Arthur D. "Bull" Simons Statue adjacent to the museum honors the man responsible for leading the Son Tay Raid into North Vietnam in 1970. The building the JFK museum occupies is also memorialized for this illustrious hero of Special Forces.

**MUSEUM OF THE CAPE FEAR**

[http://www.gofayetteville.com/sites/st\\_capefear2.htm](http://www.gofayetteville.com/sites/st_capefear2.htm)

**A regional branch of the N.C. Museum of History**

**Location:** 801 Arsenal, Corner of Arsenal & Bradford Ave.

**Phone:** 486 - 1330

**Fax:** 486 - 1585

**Hours of Operation:** Tuesday – Saturday 1000 - 1700

Sunday 1200 – 1700

**Services Provided:** **The Museum of the Cape Fear Historical Complex**, comprised of the Museum, the 1897 Poe House and the Arsenal, recounts the social, economic and political history of southern North Carolina. Visitors can explore the many exhibits, artifacts and programs at the complex. A great place for children and adults, the Museum Shop offers unique gift items and a large selection of historical publications. **Admission is free.**

## **FASINATE-U CHILDREN'S MUSEUM**

<http://www.fascinate-u.com/>

**Location:** 116 Green Street, Fayetteville, NC 28301

**Phone:** 829 - 9171 **Fax:** 433 - 1639

**E-mail:** [webmail@fascinate-u.com](mailto:webmail@fascinate-u.com)

**Hours of Operation:** Monday closed  
Tuesday, Thursday, & Friday 0900 – 1700  
Wednesday 0900 – 1900  
Saturday 1000 – 1700  
Sunday 1200 - 1700

**Service Provided:** Hands – on museum designed for children to explore their world the way they learn best – through creative role – playing, manipulation and interaction with each other and objects around them. Birthday party and group rates available.

**Admission:** \$3.00 per child; \$1.00 per adult

## **NATIONAL MILITARY FAMILY ASSOCIATION (NMFA)**

<http://www.nmfa.org/>

**Location :** 2500 N. Van Dorn St., Suite 102  
Alexandria, VA 22302-1601

**Phone:** 1 – 800 – 260 - 0218 **Fax:** (703) 931 - 4600

**E-mail:** [families@nmfa.org](mailto:families@nmfa.org)

Local NMFA Representatives may be contacted through NMFA Headquarters.

**Mission:** To serve the families of the seven Uniformed Services through education, information and advocacy. The National Military Family Association is a volunteer, non-profit organization dedicated to identifying and resolving issues of concern to military families. Headquartered in Alexandria, Virginia, the organization serves as the voice for uniformed service family members by educating legislators and policy-making senior officials about the issues of greatest concern. NMFA keeps military family members informed about issues that affect their lives and about the work of NMFA on their behalf. Key issues are determined by direct communication with our members' field representatives located at military installations worldwide. Membership is open to anyone concerned about military families.

**Services Provided:** Information to military families within the community about current legislation, policies affecting families, rights, benefits, and services available to them. NMFA staff members work closely with commanders, installation agencies, and offices within the Department of Defense to identify, research, and solve local and service wide issues

affecting quality of life for families of the uniformed services. Works with other military associations to increase visibility of issues important to service members' families and to enhance the Association's education and advocacy mission.

Meet with and make presentations to a variety of Armed Forces groups located at installations in the Washington, D.C. area, and by special request to groups throughout the country. Furnish speakers for all types of local presentations including coffees, information tables at special events, briefings, and keynote addresses. Attend, by invitation on a regular basis, various advisory groups, including cabinet meetings at Department of Defense Education Activity headquarters as the only participant representing military family members.

## **NEWSPAPERS**

### **PARAGLIDE**

<http://www.paraglideonline.net>

**Phone:** 396 - 6817/6991      **Fax:** 396 - 9629

**Advertising Office:** 484 - 5433      **Circulation Office:** 323 - 0701

**Services Provided:** The ***Paraglide***, weekly newspaper, published for military and civilian personnel at Fort Bragg. The paper is distributed free to all post quarters and selected on and off post locations on Thursday afternoons or Friday mornings for subscribers. For coverage of an event fax or email the request at least two weeks prior to the event date.

### **FAYETTEVILLE OBSERVER**

<http://www.fayobserver.com/>

**Location:** 458 Whitfield Street, Fayetteville, NC 28302

**Phone:** 323 – 4848      **Fax:** 433 - 3431

**Services Provided:** Daily newspaper

## ***(FORT BRAGG AREA) OFFICERS SPOUSES CLUB (FBAOSC)***

<http://www.fbaosc.org>

**Mailing Address:** PO Box 70292  
Fort Bragg, NC 28307

**Phone:** 497 – 3238

**E-mail:** info@fbaosc.org

**Authorized Patrons:** Officers' spouses, female officers on active duty at Fort Bragg, and civilians GS-7 and above assigned to Fort Bragg who are or whose spouses are eligible to be members of the FBAOSC.

**Service Provided:** The FBAOWC provides welfare, as well as opportunities for social, cultural and creative pursuits, while supporting worthwhile service and community projects. We are known for our scholarship program, which provides high school and continuing education students with funds to further their education. These funds are earned through fund-raising projects and/or obtained through donations from private businesses. The FBAOSC season runs from September through May. The monthly membership programs are usually conducted at the Fort Bragg Area Officers' Club. Two major fund-raisers are also held, beginning with the Yule Mart Craft Fair in November, followed by a second held in the spring.

### **PASSPORT INFO**

#### **FORT BRAGG PASSPORT OFFICE**

<http://www.bragg.army.mil/TO/cto.htm>

**Location:** 1<sup>st</sup> floor, Bldg. 4-2843, Soldier Support Center, Normandy Drive

**Phone:** 396 - 3955/7105      **Fax:** 396 - 6715

**Hours of Operation:** Monday – Friday      0800 - 1600

**Services Provided:** The Installation Transportation Office, Personnel Movement Section is responsible for processing all official passport requests for Soldiers and their dependents on official travel orders. Information on the documents necessary to support an official passport request may be obtained from this office.

#### **FAYETTEVILLE PASSPORT OFFICE**

<http://iafdb.travel.state.gov/DetailsForm.aspx?AFID=6544&vs=204>

**Location:** 301 Green Street (Inside Main Post Office)  
Fayetteville, NC 28302

**Phone:** 486 – 2372

**Hours of Passport acceptance:**

**By appointment only:** Monday – Friday      0715 - 1415

**Services Provided:** To obtain a tourist passport for the first time, you need to go in person to one of 6,000 passport acceptance facilities located throughout the United States with two photographs of yourself, proof of U.S. citizenship, and a valid form of photo identification such as a driver's license. For more information or to download application visit the website above.

### **PHARMACY**

<http://www.wamc.amedd.army.mil/pharm1/index.htm>

#### **MAIN PHARMACY**

**Location:** Bldg. 4-2817, WAMC, Reilly Road

**Phone:** 907 - 7427

**Hours of Operation:** Monday – Friday 0800 – 2000  
Saturday – Sunday 0800 – 1600  
Federal & Training Holidays 0800 – 1600

### **PX SATELLITE**

**Location:** North Post Exchange (inside mall area)

**Phone:** 396 - 4998

**Hours of Operation:** Monday, Tuesday, Thursday & Friday  
0830 – 1700 closed for lunch 1215 - 1300  
Wednesday 0900 - 1700

### **REFILL DISTRIBUTION CENTER**

**Location:** Bldg. 4-2132, Normandy Drive

**Phone:** 907 - 6113

**Hours of Operation:** Monday – Friday 0900 - 1800  
Saturday 0800 – 1600  
Sunday closed  
Federal Holidays closed

## **PHYSICAL FITNESS CENTERS**

<http://www.fortbraggmwr.com/sportsrec/fitnesscenters/fitnesscenters.htm>

### **BLACKJACK PHYSICAL FITNESS CENTER**

**Location:** Building M-4226, Blackjack & Goldberg Streets

**Phone:** 432 - 7922

**Hours of Operation:** Monday – Friday 0500 - 2100  
Weekends & holidays 0800 – 1500

### **CALLAHAN ATHLETIC CENTER (BOXING ARENA)**

**Location:** Bldg. 2T-1705, Reilly Road between Macomb and Woodruff Streets

**Phone:** 396 – 3037 **Fax:** 396 - 6058

**Hours of Operation:** Monday – Friday 0500 - 2100  
Weekends & holidays 0700 - 1800

**Services Provided** A training facility complete with punching bags, sauna, and weight room.

### **DAHL PHYSICAL FITNESS CENTER**

**Location:** Building M-T-4161, Logistics Avenue

**Phone:** 396-6226 **FAX:** 396-5353

**Hours of Operation:** Monday – Friday 0600 -2100  
Weekends & holidays 0800 -1500

### **FREDERICK PHYSICAL FITNESS CENTER**

**Location:** Building H-4630, Gruber & Essayons  
**Phone:** 432 - 7949  
**Hours of Operation:** Monday – Friday 0600 – 2100  
Weekends & holidays 0800 – 1600

### **FUNK PHYSICAL FITNESS CENTER**

**Location:** Building C-2015, Gruber & Longstreet  
**Phone:** 432 – 8772 **FAX:** 396 - 1712  
**Hours of Operation:** Monday – Friday 0600 - 2100  
Weekends & holidays 1100 - 1800

### **HOSKING PHYSICAL FITNESS CENTER**

**Location:** Building D-3856, corner of Ardennes & Campobello  
**Phone:** 432 - 6489  
**Hours of Operation:** Monday – Friday 0600 – 2100  
Weekends & Holidays 1100 - 1800

### **IRON MIKE PHYSICAL FITNESS CENTER**

**Location:** Building H-5718, Kedenburg  
**Phone:** 432 - 5679  
**Hours of Operation:** Monday – Friday 0600 - 2100  
Weekends & holidays 1100 - 1830

### **LEE PHYSICAL FITNESS CENTER**

**Location:** Bldg 3-1602, Reilly Street  
**Phone:** 396 – 2231  
**Hours of Operation:** Monday – Friday 0600 - 2100  
Weekends & holidays 1100 - 1800

### **RITZ-EPPS PHYSICAL FITNESS CENTER**

**Location:** Building C-7215, All American Way  
**Phone:** 432 - 1030  
**Hours of Operation:** Monday – Friday 0500 - 2100  
Weekends & holidays 0930 - 1700

### **POPE AFB FITNESS CENTER**

**Location:** 763 Armistead Street, Pope AFB  
**Phone:** 394 – 2671  
**Hours of Operation:** Monday – Friday 0500 – 2300  
Saturday – Sunday 0800 – 1900

## **TUCKER PHYSICAL FITNESS CENTER**

**Location:** Bldg. C-5838, Tuligue Way & Bastogne  
**Phone:** 432 - 3573  
**Hours of Operation:** Monday – Friday 0500 - 2100  
Weekends & holidays 0700 - 1500

## **POST OFFICE**

<http://www.usps.com/>

### **FORT BRAGG MAIN**

**Location:** Off of Reilly and Bastogne Streets  
**Phone:** 436 - 1100 **Fax:** 436 - 0114  
**Hours of Operation** 0800 - 1700 Mon-Fri  
0800 - 1300 Sat

## **POPE AIR FORCE BASE**

**Location:** Commissary Building  
**Phone:** 394 - 2828 **Fax:** 436 - 0114  
**Hours of Operation:** Monday – Friday 0830 – 1300  
1400 - 1615

## **FAYETTEVILLE MAIN OFFICE**

**Location:** 301 Green Street  
**Phone:** 1-800-275-8777

## **HOPE MILLS BRANCH**

**Location:** 3215 North Main Street  
**Phone:** 425 – 5113

## **SPRING LAKE**

**Location:** 225 North Main Street  
**Phone:** 497 – 0113

## **POV RESALE LOT**

**Location:** Corner of Chute and Glider Streets  
**Call the COSCOM Auto Craft Shop in order to find out how to register your vehicle at the POV Resale Lot.**  
**Phone:** 396-8665  
**Hours of Operation for the Coscom Auto Craft Shop:**  
Monday – Tuesday Closed  
Wednesday – Friday 1400 – 2130  
Saturday – Sunday 0900 – 1700

**Services Provided:** Registration for POV resale lot is \$10. Must have current vehicle registration.

## **RACQUETBALL FACILITIES**

### **COSCOM RACQUETBALL**

**Location:** COSCOM Area, 2nd Street  
**Phone:** None

### **TOWLE COURTS**

**Location :** Corner of Ardennes and Bastogne  
**Phone :** 432 - 6493/4516

### **POPE FITNESS CENTER**

**Location :** 763 Armistead  
**Phone :** 394 - 2671  
**Hours of Operation :** Call for times

## **RAPE CRISIS**

[www.rapecrisisonline.com](http://www.rapecrisisonline.com)

**Location:** 1333 Morganton Road, Fayetteville, NC 28305  
**Phone:** 485 - 7273 **Fax:** 485 - 1365

**Services Provided:** The primary mission of Rape Crisis Volunteers of Cumberland County (RCVCC) is to provide crisis intervention to sexual assault victims and their families, 24 hours per day, 365 days a year in the greater Cumberland County area. Under direct services RCVCC provides 24 hours per day crisis hotline, companionship, victim advocacy, in-house counseling and support groups, and companionship throughout the criminal justice procedure. All services provided by RCVCC are confidential and free.

RCVCC also provides community education and awareness programs to local schools, businesses, civic groups, military bases and the community at large. In-house training is also provided for medical personnel, law enforcement officers, counselors and social workers.

## **RECREATION AREAS**

### **SMITH LAKE RECREATION AREA**

<http://www.fortbraggmwr.com/sportsrec/smithlake/smithlake.htm>

**Location:** Off Murchison Road (HWY. 210)  
**Phone:** **Office:** 396 - 5979  
**Hours of Operation:** Office is open year round  
Daily 0800 – 1600

**Note: Fees are charged for entrance.**

## PARK/BEACH

**Hours of Operation:** Opens Memorial Day Weekend/closes Labor Day Weekend  
Monday – Wednesday            Closed  
Thursday – Sunday    1000 – 1800

## PICNIC PAVILLIONS

Pavillions are available for unit or organizations to reserve for large groups. Call the office for info on fees.

## CAMPGROUND

**Hours of Operation:** Open year round; daily; 24 hour access  
**Services Provided:** There are 22 full service camper sites (includes water, electric, sewer); 9 partial service (includes water & electric only) sites. Tent camping is also allowed. There are 10 cabins: 8 rustic cabins do **NOT** have running water, but do have electricity and include min-microwave, mini refridgerator, and a/c heater; 2 full service cabins that water, electricity, kitchenette w/full size appliances and cooking utensils, bathroom, ac/heater unit. Fees apply for all.

## MOUNTAIN BIKE TRAILS

**Location:** Smith Lake Boundry Road  
**Phone:** 396 - 5979  
**Hour of Operation:** Spring/Summer Hours  
Daily 0700 – 1900  
Fall/Winter Hours  
Daily 0730 – 1630

**Authorized patrons:** Open to general public  
**Services Provided:** Rider registration required with fee payable at Smith Lake Recreation Area Office. Trail consists of three trail loops: Beginner, Intermediate, and Advanced. Trail map and riding rules are posted at the trail head. All Fort Bragg regulations and laws apply in this area and are enforced by Military Police and Game Wardens.

## SMITH LAKE RIDING STABLES

<http://www.fortbraggmwr.com/sportsrec/Riding%20Stables/ridingstable.htm>

**Location:** Smithlake, see above  
**Phone:** 396 - 4510  
**Hours of Operation:** October - March  
Thursday – Monday 0830 - 1530  
Tuesday - Wednesday            Closed

## April - September

Thursday – Monday 0830 - 1630

Tuesday - Wednesday Closed

**Authorized Patrons/Patrons Served:** Each holder of a valid military identification card (active duty and retiree) and their family members, National Guard, reservists on active duty, and DoD Civilians. Also serves the local communities through different programs and activities. Open to the public.

**Services Provided:** Promotes equestrian excellence through the following activities: open and guided trail rides, pony rides, hayrides for adults and children. Ponies are also available for birthday parties at the stables; horses and ponies can be rented for unit functions and special events. The Riding Stables have a boarding facility for privately owned horses. Horse trailers are available for rental on a daily basis. One-day house camps, week house camps are hosted for children ages 8-15. English riding lessons are available for all levels of riders. Conducts horse trials, open horse show, and combined tests are held twice a year.

## WILSON RECREATION AREA

<http://www.fortbraggmwr.com/wilsonpark.htm>

**Location:** McFayden Pond, Butner Road

**Phone:** None

**Service Provided:** Picnic tables and grills, and a wide variety of playground equipment.

## CLAY TARGET CENTER

**Location:** Highway 87 North to Manchester Road, turn right and continue ½ mile to sign.

**Phone:** 436 – 9489 **Fax:** 436 – 5946

**Hours of Operation:** Monday – Tuesday - closed  
Wednesday – Thursday 1400 – 2000  
Friday 1100 – 1800  
Saturday – Sunday 1000 – 1800

**Services Provided:**

- 12 competition level skeet fields
- *NEW* Voice release system for trap
- 6 fields overlaid with trap
- Instruction free for members, \$10 per session for non-members. This includes 25 targets Gun rental & instruction
- Snack bar and Pro Shop on site
- Lighted ranges
- Shotguns available to rent
- Outdoor pavilion

- 18 RV sites with 50 watt hook-ups

- \$12 per night for full RV hookup
- Reservations accepted 30-60 days out only for shooting events

**FORT FISHER AIR FORCE RECREATION AREA**

<http://www.ftfishermilrec.com>

**Location:** Kure Beach, NC  
**Phone:** (910) 458 - 6549      Reservations  
**Fax:** (910) 458 - 6298

**Services Provided:** Recreational area near Wilmington for active or retired military personnel, DoD civilians, and their families. Offers cottages, mobile homes, rooms, RV camp for daily or weekly rental. Has a restaurant, gift shop, convenience store, recreation hall, outdoor swimming pool, public beach access, and much more. Call for rates and more information.

**RECREATION EQUIPMENT CHECKOUT CENTER**

<http://www.fortbraggmwr.com/sportsrec/recrental/recrental.htm>

**Location:** Bldg. 5-1401, Knox Street (near Gruber Road)  
**Phone:** 396 - 7531/7060      **Fax:** 396 - 1675

**Hours of Operation:**

Summer Schedule (April 1- Labor Day)

|                           |  |
|---------------------------|--|
| Monday                    | 0730 - 1700                              |
| Tuesday & Thursday        | 0800 - 1700                              |
| Wednesday                 | 0800 – 1200                              |
| Friday                    | 0800 - 1700                              |
| Sunday                    | Closed                                   |
| Safety/Instruction Class: | Tuesday & Thursday 0900<br>(Fee: \$1.00) |

Winter Schedule (Day after Labor Day to March 31)

|                                   |  |
|-----------------------------------|--|
| Monday, Tuesday, Thursday, Friday | 0800 - 1700                              |
| Wednesday and Saturday            | 0800 - 1200                              |
| Sunday                            | Closed                                   |
| Safety/Instruction Class:         | Tuesday & Thursday 0900<br>(Fee: \$1.00) |

**Services Provided:** Recreation Equipment Checkout has an extensive list of equipment available for a variety of activities and needs.

Equipment available:

- Campers
- Canoes & kayaks
- Moon bouncers
- Climbing wall
- Picnic & party equipment
- Canopy tents

- Tables & chairs
- Grills & super cookers
- Dunk tanks
- Lawn and garden equipment

Also offers unit safety briefings. Propane available for sale.

### **PRIVATELY OWNED RV STORAGE**

**Located at the Recreation Equipment Checkout Center (above)**

**Phone:** 396 – 7531

**Service Provided:** The RV Storage is well lit and has card controlled access/exit, and security cameras. Offers electrical access points and water with a sewer drop. Costs vary depending on the size of the RV.

### **POPE AFB EQUIPMENT RENTAL**

**Location:** 794 Armistead Street, Pope AFB

**Phone:** 394 – 4730

**Hours of Operation:** Monday – Friday 0800 – 1700  
Saturday 0800 – 1200

**Services Provided:** Recreational equipment available for rental. Call for more info.

### **RECYCLING INFORMATION**

**Directorate of Public Works, Environmental Compliance Branch  
Bragg about Recycling**

<http://www.bragg.army.mil/envbr/recycling.aspx>

**Location:** Bldg. 3-1137, off of Reilly & Butner Roads  
(in the DPW compound)

**Phone:** 396 – 5323 **Program Manager:** 396 - 3372

**Services Provided:** Fort Bragg revamped its recycle program in 2006 with the implementation of the Fort Bragg Business Plan for Recycling. The plan was voted in by the Garrison and the Qualified Recycling Program (QRP) in August of 2005. The aim is to establish a centralized processing facility which will be capable of processing and marketing a variety of recyclable materials.

The facility is located behind the Environmental Sustainment Office, building 3-1137 in the DPW compound. The plan focuses on constituents of the Municipal Solid Waste stream such as; cardboard, paper, newspaper, magazines, and plastics. These materials will be collected, baled, and marketed to recycling brokers and mills in an effort to reduce and reuse materials being disposed of in our landfills.

## NEWSPAPER/MAGAZINES

**Raleigh News and Observer** provides and services green collection containers for recovery of newspapers and magazines. Containers are located at the North Post Exchange, North Post Class VII, North Post Commissary; Main Post Office, the Pines Class VI store.

## CARDBOARD

Dumpsters for cardboard recycling are located at Butner Shopette, Honeycutt Shopette, Smokebomb Hill Shopette, COSCOM Shopette, Pines Class VI, Mini Mall, North Post Class VI, Smoke Bomb Hill Gas Station, KCA Inc., Central Issue Facility.

## OTHER RECYCLABLE MATERIAL

For more information on where to take other recyclable materials contact the Environmental Office @ 396 – 5323.

## RED CROSS

### FORT BRAGG OFFICE

<http://www.bragg.army.mil/redcross/>

**Location:** Bldg. 1-1139, Macomb and Hamilton Streets

**Phone:** 396 - 1231/1232 **Fax:** 369 - 6489

### **Armed Forces Emergency Service Center**

1-877-272-7337 (toll free) 24 hours a day

**Hours of Operation:** Monday - Friday 0800 - 1630

**Services Provided:** American Red Cross serves as an important link between the military and civilian worlds. They provide emergency communications between Soldiers and their families as well as a reporting service for emergency leave, personal, and other family problems. To initiate an emergency message, civilian family members need to call their local Red Cross chapter and give the Soldiers name, rank, social security number, and unit. The message will be sent via their national messaging center, and the center will contact the Soldier's Commanding Officer. Soldiers can directly contact the National Messaging Center to inquire about the status Red Cross message. Emergency Leave and Army Emergency Relief (AER) are usually unavailable without Red Cross validation. Please contact the Red Cross if

you have further questions or would like to schedule a briefing for a Family

Readiness Group or a Pre-deployment Meeting. American Red Cross also

provides traditional Health and Safety programs. Such courses include First Aid, CPR, Water Safety, Baby-sitting Certification, and Disaster Management classes. The ARC receives **NO** government funding and is entirely sponsored by volunteer contributions.

**Volunteer Opportunities:** The Red Cross offers a myriad of volunteer opportunities. ARC averages upwards of 400 volunteers who annually donate more than 70,000 hours a year of service.

Volunteers aid in the Ft. Bragg office, as well as at Womack and the outlying clinics on Ft. Bragg and Pope AFB. ARC offers monthly orientation sessions. There is also a youth volunteer program.

**Health & Safety Classes:** 867 - 8151

**There are also American Red Cross offices at the following locations:**

### WOMACK

**Location:** Womack Army Medical Center, ground floor

**Phone:** 907 - 7124

**Hours of operation:** Monday - Friday 0800 – 1630

### AMERICAN RED-CROSS (HIGHLANDS CHAPTER)

<http://www.redcross.org/>

**Location:** 807 Carol Street, Fayetteville (next to Sycamore Square Shopping Center on Bragg Boulevard)

**Phone:** 867-8151

**Emergency/After Hours:** 867-8151

**Hours of Operation:** Monday – Friday 0800 –1700

### RELIGIOUS SERVICES AND ACTIVITIES

<http://www.bragg.army.mil/chaplain/>

### XVIII AIRBORNE CORPS & INSTALLATION CHAPLAIN'S OFFICE

**Location:** Bldg. 1-2336, Hamilton Street

**Phone:** 396 - 1121/1122

**Hours of Operation:** Monday – Friday 0900 - 1700

In case of emergency, the on-call Duty Chaplain may be reached by dialing **396 - 4357 or 396 - HELP** after duty hours and on weekends and holidays.

**Authorized Patrons:** Active duty military, family members, authorized DoD civilians, and retirees.

**Services Provided:**

- Distinctive Faith Group Worship
- Religious education, including youth ministry
- Counseling
- Retreat Programs
- Chaplain Training

**Points of Contact:** Information concerning unit/Chapel activities and programs should be obtained from appropriate office. Telephone numbers for chapels and Major Subordinate Command (MSC) Chaplains are listed below:

**CHAPEL**

|                  |            |
|------------------|------------|
| Main Post        | 396 - 8416 |
| Faith Community  | 432 - 4903 |
| Division Memoria | 432 - 4200 |
| Wood Memorial    | 432 - 7730 |
| Division North   | 432 - 9505 |
| Butner Road      | 396 - 7335 |
| Castle           | 396 - 2711 |
| Hope             | 396 - 4979 |
| Peace            | 396 - 2040 |
| JFK Memorial     | 432 - 2127 |
| Womack AMC       | 907 - 7729 |
| Pope AFB         | 394 - 2677 |

**PHONE**

| <b><u>MSC</u></b>                   | <b><u>PHONE</u></b> |
|-------------------------------------|---------------------|
| 1 <sup>st</sup> Sustainment Command | 396 - 8951/7303     |
| Corp Arty                           | 432 - 3218/4179     |
| 16 <sup>th</sup> MP                 | 396 - 2811/6409     |
| 18 <sup>th</sup> AVN Bde.           | 396 - 1728          |
| 229 <sup>th</sup> AVN Bde           | 396 - 5753          |
| 20 <sup>th</sup> Eng Bde            | 396- 2711/9404      |
| <b><u>MSC</u></b>                   | <b><u>PHONE</u></b> |
| 35 <sup>th</sup> Sig. Bde           | 432 - 7855          |
| 44 <sup>th</sup> Med Bde            | 396 - 6178/5006     |
| 82 <sup>nd</sup> Abn Div            | 432 - 1903/7588     |
| 525 MI Bde.                         | 907 - 2530          |
| USASOC                              | 432 - 8308          |

**WATTERS CENTER FOR FAMILY LIFE & RELIGIOUS EDUCATION****Location:** Bldg. 1-3358, Corner of Knox & Randolph Streets**Phone:** 396 - 6564/4157**Hours of Operation:** Monday – Friday 0900 - 1630**Authorized Patrons:** Active duty Soldiers and their family members; Reserve and National Guard Soldiers on active duty and their family members; retirees and their family members; and DoD civilians and their family members are eligible as resources permit.**Services Provided:****RELIGIOUS EDUCATION**

- Catholic, Jewish, Moslem and Protestant Religious Education programs for all ages
- Post-wide ecumenical Junior High and Senior High Youth Programs
- Catholic, Jewish, Moslem and Protestant Scripture studies

- Marriage Preparation (Catholic)
- Baptism Classes (Catholic)
- Adult Education programs
- Summer Vacation Bible Schools
- Volunteer Teacher Training Classes

### **FAMILY LIFE SECTION**

**Services Provided:**

- Marriage and Family Pastoral Counseling
- Family Wellness Program
- Marriage Enrichment Programs
- Counseling training for Chaplains
- Referral Source for Chaplains
- Watters Center Facility Management

**\*Note:** The Watters Center facility is available for Religious Activities. The center may be scheduled through your unit Chaplain.

### **PROTESTANT SUNDAY WORSHIP**

- |  |             |
|--|-------------|
| • Pope AFB Chapel                            | 0800        |
| • JFK Memorial Chapel                        | 0800        |
| • Faith Community Chapel*                    | 0930        |
| • Womack Hospital Chapel                     | 1000        |
| • Butner Road Chapel                         | 1100        |
| • Division Memorial Chapel* - Praise Service | 1100 & 1800 |
| • Division North Chapel*                     | 1100        |
| • Hope Chapel*                               | 1100        |
| • JFK Memorial Chapel*                       | 1100        |
| • Main Post Chapel*                          | 1100        |
| • Smoke Bomb Hill Chapel*                    | 1100        |
| • Wood Memorial – Contemporary Service       | 1100        |
| • Pope AFB Chapel                            | 1115        |

**\*Children’s Church Provided**

### **PROTESTANT SUNDAY SCHOOL**

**Locations:**

- Bowley School (Age2-Adults) 0930
- Pope AFB 1000

**Information call:** 396 - 6564, ext. 105

## **DENOMINATIONAL SERVICES**

|  |        |      |
|--|--------|------|
| Episcopal – Main Post Chapel             | Sunday | 0800 |
| Lutheran – Peace Chapel                  | Sunday | 0900 |
| Samoaan - Butner Road chapel             | Sunday | 0900 |
| Wiccan – call 494 - 1102 for information |        |      |

## **JEWISH SERVICES**

Call Rabbi Yosef Levanon 484-6472 for services @ Beth Israel Congregation (off post)

## **ISLAMIC SERVICES**

|                                 |                           |  |
|---------------------------------|---------------------------|--|
| <b>Location:</b>                | Chapel Annex (Old Womack) |  |
| <b>Phone:</b>                   | 432 – 9981                |  |
| Juma'ah -                       | Friday 1300               |  |
| Taleem/Arabic & Islamic Studies | Sunday 1000               |  |

## **ORTHODOX SERVICE**

|   |  |      |
|---|--|------|
| <b>Location:</b>                        | Wood Memorial Chapel   |      |
| <b>Phone:</b>                           | 396 - 5733   |      |
| Divine Liturgy                          | 1 <sup>st</sup> & 3 <sup>rd</sup> Saturdays                                      | 0930 |
| Religious Education (Children & Adults) |  |      |
|   | 2 <sup>nd</sup> & 4 <sup>th</sup> Sundays and 5 <sup>th</sup> Sunday (if needed) | 1030 |

## **ROMAN CATHOLIC WORSHIP**

### **SATURDAY MASS**

|                     |      |
|---------------------|------|
| JFK Memorial Chapel | 1700 |
|---------------------|------|

### **SUNDAY MASS**

|                                  |      |
|----------------------------------|------|
| Wood Memorial Chapel             | 0800 |
| JFK Memorial Chapel              | 0930 |
| Main Post Chapel*                | 0930 |
| Pope AFB Chapel                  | 0900 |
| Faith Community Chapel*          | 1100 |
| Peace Chapel                     | 1100 |
| Womack Hospital Chapel           | 1115 |
| Division Memorial Chapel         | 1230 |
| JFK Memorial Chapel (en Espanol) | 1230 |

\*Note: Children's Church Provided

### **DAILY MASS**

|                 |                   |      |
|-----------------|-------------------|------|
| Peace Chapel    | Monday - Friday   | 1130 |
| Pope AFB Chapel | Monday - Thursday | 1130 |

## ROSARY

Peace Chapel Monday - Friday 1200

## ROSARY en Espanol

JFK Memorial Chapel Wednesday 1900

## CATHOLIC RELIGIOUS EDUCATION

### **Sunday**

Bowley & Irwin Schools (K-12<sup>th</sup> Grade) 1045 - 1200

Pope Elementary School 1115 - 1215

### **Wednesday**

RCIA/Adult Education, Watters Center 1900 - 2100

## CATHOLIC BAPTISM (Infants – Preschoolers)

By appointment, 396 - 6564, ext. 104

## CONFESSION

Pope AFB Chapel Sunday 0900

Pope AFB Chapel Friday 1000

Peace Chapel Monday - Friday 1115

JFK Memorial Saturday 1600

## **REPLACEMENT DETACHMENTS**

### **19<sup>th</sup> REPLACEMENT AG DETACHMENT**

**Location:** Bldg. 4-2245 off of Normandy Street, Adjacent to the Soldier Support Center

**Phone:** 396 – 2656/5488

**Service Provided:** Soldiers assigned to units other than the 82<sup>nd</sup> Airborne should report to the 19<sup>th</sup> AG Replacement.

### **82<sup>nd</sup> REPLACEMENT DETACHMENT**

<http://www.bragg.army.mil/AFVC-SSB/REPO.HTM>

**Location:** Bldg. C-8750, corner of Lae and Ardennes Streets

**Phone:** 396 - 2257

**Service Provided:** Soldiers assigned to 82<sup>nd</sup> Airborne Division should report to the 82<sup>nd</sup> AG Replacement Detachment.

## **RETIREMENT SERVICES**

[http://www.bragg.army.mil/18ssg/retirement\\_services\\_offices.htm](http://www.bragg.army.mil/18ssg/retirement_services_offices.htm)

**Location:** 1st floor, Bldg. 4-2843, Soldier Support Center, Normandy Drive

**Phone :** 396 - 5304/8591 or 1 – 800 – 535 – 6067

**Fax:** 396 - 3747

**Hours of Operation:** Monday – Friday 0800 - 1630

**Services Provided:** Responsible for providing services to both active duty Soldiers assigned to Fort Bragg and to all Army retirees and their family members residing in the state of North Carolina. Upon request, provides individual counseling on retirement rights, retirement pay, Dual Compensation, Civil Service Reform Act, benefits and privileges. Special assistance is provided with preparations and submission of Board of Corrections of military record cases. In conjunction with the servicing legal office, counsels active and retired Soldiers, spouses, and former spouses on the Uniformed Services Former Spouses Protection Act. Specialized administrative and counseling services are provided to widows of both active duty and retired Soldiers. Offers assistance to the future retiree in the form of pre-retirement briefings, administers the Survivor Benefit Plan at the installation level

### **RITUAL'S COFFEE CAFE**

<http://www.fortbraggmwr.com/rituals/rituals.htm>

**Location 1:** 1<sup>st</sup> floor lobby, Soldier Support Center, Normandy Dr.

**Phone:** 432 – 9481

**Hours of Operation:** Weekdays 0700 – 1700

**Location 2:** Moon Hall, Canopy Lounge (Reilly & Bastogne)

**Phone:** 396 - 2752

**Hours of Operation:** Weekdays 0630 - 1300

**Location 3:** HQs USASOC, Bldg 2929 (Restricted Access)

**Hours of Operation:** Weekdays 0700 - 1700

Also serves freshly made salads and sub sandwiches daily

**All locations are closed weekends and Federal Holidays.**

**Services Provided:** Using genuine Italian equipment, recipes and quality Arabica coffee. Friendly, certified, personnel trained in the Barista Arts.

### **SCHOOL/EDUCATION INFORMATION**

<http://www.am.dodea.edu/bragg/>

#### **FT. BRAGG SCHOOLS**

**Location:** North End of Irwin Middle School, Knox Street

**Phone:** 907 - 0200 **Fax:** 907 - 1404

**Hours of Operation:** Monday-Friday 0800 - 1600

**Overview:** The Fort Bragg School System, one of the Domestic Dependent's Elementary and Secondary Schools (DDESS), has eight schools on Fort Bragg and one school on Pope Air Force Base, with an enrollment of 4,500 students in preschool through grade nine. The system is composed of seven elementary schools (preschool – 4<sup>th</sup> grade), one intermediate school (5<sup>th</sup> and 6<sup>th</sup> grades) and one junior high school (7<sup>th</sup> – 9<sup>th</sup> grades). 10<sup>th</sup> –12<sup>th</sup> grade students who reside on-post are assigned to the Cumberland County School System. Most students attend E.E. Smith High School but other options are available in the county. See below for **Cumberland County schools.**

Each school under the direction of Fort Bragg Schools is fully accredited by the Council on Accreditation and School Improvement/Southern Association of Colleges and Schools (CASI-SACS).

**Special Education:** One of the most unique aspects of Fort Bragg Schools is the work done with special needs children. The Special Education Program offers a full continuum of services to include consultation, inclusion classes, resource rooms, self-contained classes, and homebound instruction. Eligible students receive services from Speech/Language Pathologists, Occupational Therapists, Physical Therapists, and Psychologists. An extended school year is available to students who demonstrate significant regression and recoupment issues.

### FORT BRAGG SCHOOLS

|                              |                   |                                |
|------------------------------|-------------------|--------------------------------|
| <b>Albritton Junior High</b> | <b>907 - 0201</b> | <b>Normandy Drive</b>          |
| <b>Bowley Elementary</b>     | <b>907 - 0202</b> | <b>Randolph Street</b>         |
| <b>Butner Elementary</b>     | <b>907 - 0203</b> | <b>Bastogne &amp; Normandy</b> |
| <b>Devers Elementary</b>     | <b>907 - 0204</b> | <b>Varsity Drive</b>           |
| <b>Holbrook Elementary</b>   | <b>907 - 0205</b> | <b>Sharp &amp; S. Lucas</b>    |
| <b>Irwin Middle School</b>   | <b>907 - 0206</b> | <b>Knox Street</b>             |
| <b>McNair Elementary</b>     | <b>907 - 0207</b> | <b>Honeycutt Road</b>          |
| <b>Murray Elementary</b>     | <b>907 - 0208</b> | <b>Normandy Drive</b>          |
| <b>Pope Elementary</b>       | <b>907 - 0209</b> | <b>Armistead Drive</b>         |

**Fort Bragg School Board:** Fort Bragg Schools is under the direction of the Community Superintendent, Mr. Joel Hansen, and the School Board which serves in an advisory capacity. Board meetings are generally held monthly (except for July and December). The meetings are open to the public and parents are invited to attend. Members of the community serving on the School Board are elected to represent each of the housing areas.

**Volunteers** provide services and are also offered opportunity to learn first hand about excellent programs in the schools. Our partners in education also provide valuable services through their volunteer efforts. For more information about volunteering contact a school principal nearest you.

## CUMBERLAND COUNTY SCHOOLS

[www.ccs.k12.nc.us/](http://www.ccs.k12.nc.us/)

<http://www.communications.ccs.k12.nc.us/BRAC/MilitaryConnection.htm>

**Location:** 2465 Gillespie Street, Fayetteville, NC 28306

**Phone:** 678 – 2300      **Fax:** 678 - 2339

**Services Provided:** Cumberland County has 53 Elementary Schools, 16 Middle Schools, and 13 High Schools. Call or go to the web site for more info on local schools.

## **SCOUTS**

### BOY SCOUTS OF AMERICA – TUOCS District

<http://www.campdurant.com>

**Location:** Bldg. N4116, Behind Hardee's off Bragg Blvd.

**Phone:** 396 - 4348

**Hours of Operation:** Varies

**Authorized Patrons:** All members of the DoD family on Fort Bragg and Pope Air Force Base, as well as the area north of US Hwy 401 Bypass in Cumberland County. (Essentially, everyone with appropriately aged children is an authorized patron)

**Services Provided:** The Tuocs District of the Boy Scouts of America offer programs for youth from 7 years through 21 years of age. The primary goal of the program is to build character, citizenship and physical fitness. Several programs are provided: Tiger Cubs at age 7; Cub Scouts, age 8-11; Boy Scouts, age 11-18; Venture and Exploring Programs, age 14-21. The Exploring and Venturing Programs are co-ed and are open to both male and female. Currently, Tuocs offers the Scouting program to 1184 youth through 41 local units, encompassing more than 600 families.

### GIRL SCOUTS OF AMERICA

#### PINES OF CAROLINA GIRL SCOUT COUNCIL, Inc.

[www.pinesofcarolina.org](http://www.pinesofcarolina.org)

**Location:** 2110 Ft. Bragg Road, Midtown Center, Suite 116, Fayetteville, NC 28303

**Phone:** 437 – 9900 or 1 – 888 – 374 - 9900

**Location:** Ft. Bragg site: Ft. Bragg Scout Center  
Behind Hardees off of Bragg Blvd

**Phone:** 437 - 9900 ext. 22      **Fax:** 485 - 5211

**Hours of Operation:** Monday – Thursday 0830 - 1700  
Friday 0830 - 1230

**Authorized Patrons:** Girl scouting is open to all girls, ages 5-17 in grades K-12 and adult volunteers.

**Daisies** Ages 5 or 6, expand their world through activities with girls their own age.



**Hours of Operation:** Monday - Friday 0730 - 1700

**Authorized Patrons:** Holders of Military/Government ID Cards

**Services Provided:** Intramural Sports Program, Women's Sports Programs, Physical Fitness Centers, Swimming Pools, Aerobics, Aquatics Program, and Personal Trainers.

## **SWIMMING POOLS**

<http://www.fortbraggmwr.com/sportsrec/swim pools/swim pools.htm>

### **OUTDOOR**

#### **ATCHLEY POOL**

**Location** 82<sup>nd</sup> Area, off of Bastogne Drive

**Phone** 396 - 7869

**Hours of Operation** Monday, Wednesday, Thursday, & Friday  
0600-2000

Tuesday closed

Saturday – Sunday 1000 – 2000

### **LEE**

**Location:** Corner of Reilly & Long Streets

**Phone:** 396 - 3578

**Hours of Operation:** Monday closed

Tuesday – Friday 0600 – 2000

Saturday – Sunday 1000 - 1900

### **NORMANDY POOL**

**Location:** Officers' Club off of Normandy Drive

**Phone:** 432 – 5464

**Hours of Operation:** Monday – Sunday 1000 - 1900

### **TWIN LIONS**

**Location:** Corner of Ardennes & Normandy

**Phone:** 432-7266

**Hours of Operation:** Monday, Tuesday, Wednesday & Friday  
0600 - 1900

Thursday closed

Saturday – Sunday 1000 - 1900

### **82nd**

**Location:** All American Way (by 82d HQs)

**Phone:** 432-2944

**Hours of Operation:** Monday, Tuesday, Thursday, & Friday  
0600 – 2000  
Wednesday closed  
Saturday – Sunday 1000 – 1900

### **TUCKER INDOOR POOL**

**Location:** Corner of Tulligue & Bastogne Streets  
**Phone:** 432-0883  
**Hours of Operation:** Monday – Friday 0500 - 2000  
Saturday - Sunday 0800 - 1600

### **TAX CENTER**

**Location:** Bldg. 2-1133, corner of Macomb and Armistead Streets,  
(basement of the XVIII Staff Judge Advocate)  
**Phone:** 396-1040/TAXX (8299)  
**Hours of Operation:** January to April 15  
Monday – Friday 0900 – 2100  
Saturday 0900 – 1700

Closed Sundays and all Federal Holidays

**Services Provided:** Assistance provided on a walk in basis to active duty, retirees and family members. Preparation in Federal and State tax returns, Federal and State tax form distribution, Federal and State electronic filing, and general tax information. Arrive at the Tax Center no later than one hour prior to closing. Bring W-2s, social security cards, military ID cards, any tax forms received in the mail, a canceled check if you want your refund through direct deposit, IRS Form 2848 (Power of Attorney) if you are filing for someone else.

### **TELEVISION**

#### **WABN, THE COMMAND CHANNEL**

**Location:** Corps HQ Macomb and Armistead Streets  
**Phone:** 396 - 8055 **Fax:** 396 - 4568  
**Service Provided:** WABN (channel 7) is a Fort Bragg cable access channel providing information and news for Army personnel, their family members and DoD Civilians. Units, family support groups, military related activities and clubs are encouraged to contribute information.

### **THRIFT SHOP**

#### **THE BRAGG 'N BARN THRIFT SHOP**

<http://www.fbthriftshop.com>

**E-mail:** [mail@fbthriftshop.com](mailto:mail@fbthriftshop.com)  
**Location:** Bldg. 2-2412, Woodruff Street

**Phone:** 907 - 4053  
**Shopping Hours:** Tuesday – Saturday 0900 – 1300  
Sunday – Monday closed  
**Consignment Hours:** Tuesday – Thursday 0900 – 1200  
**Extra hours for military in uniform ONLY** 1200 – 1230  
Friday **No consignments**  
**(by appointment only)** Saturday 0900 - 1200

**NOTE:** Please call ahead for and large items that take up floor space to see if we have room for you items.

**Authorized Patrons:** The Bragg 'N Barn Thrift Shop is open to the public for shopping, but only active/retired/reserve military personnel and their family members (18 years and older with valid ID cards), active DOD civilians with valid DOD ID cards may consign items.

**Services Provided:** The Bragg 'N Barn provides a means of exchange of used clothing and merchandise through consignment.

Funds generated are distributed to projects on the installation, local off-post community organizations, and to overseas military service-related organizations whose activities directly impact the welfare of our troops. (Welfare request forms and info available on our website.)

**Other Information:** **All information is detailed on our website. Please read thoroughly the Consignment Policies & Procedures to include the list of items NOT ACCEPTED.**

Consignment period is for 45 days and the Thrift Shop will deduct a 25% commission. CONSIGNMENT FORMS CAN BE DOWNLOADED FROM THE WEBSITE AND COMPLETED AT HOME. Individuals may consign 15 items (5 clothing, 10 other items) up to 7 days per month. Consignors may pickup checks on the 10th of the month for sales in the prior month. Checks not picked up in 3 months will be voided. Persons who have PCS orders may consign 30 items per day beginning 30 days prior to departure. (Bring a copy of the orders.)

**Donations Always Accepted:** Your donations help make the Thrift Shop possible. Through the sale of these donated items operating costs are met and more dollars are available to distribute to the community. Please bring your donations in to the Consignment Room during

business hours. After hours you may place your donations in the Donation Bin. **DO NOT LEAVE ITEMS OUTSIDE THE BIN AS THE WEATHER WILL RUIN THEM. DO NOT LEAVE TRASH OR DAMAGED FURNITURE OUTSIDE OF THE BUILDING AS “DUMPING” IS ILLEGAL and we have no way of disposing of the item.**

### **VOLUNTEERS NEEDED**

Volunteers make The Bragg 'N Barn Thrift Shop possible for the Fort Bragg community. No skills are necessary – we provide training. Special priviledges for volunteers.

## **TRANSITION CENTER**

<http://www.bragg.army.mil/iag/sites/services/TSO.asp>

**Location:** 2<sup>nd</sup> floor, Bldg.4-2843, Soldier Support Center,  
Normandy Drive

**Phones :** 396 - 7472      **Fax:** 396 - 9694

**NCOIC/OIC:** 396 - 3601

**Hours of Operation:** Monday – Friday      0900 - 1200      1300 - 1700

**Services Provided:** Transition of all Soldiers who elect to separate from Fort Bragg, who are leaving the military for retirement, expiration term of service (ETS), administrative discharges or demobilization.

## **TRANSPORTATION**

<http://www.bragg.army.mil/ITO/>

**Location:** 1<sup>st</sup> floor, Bldg. 4-2843, Soldier Support Center,  
Normandy Drive

**Phone: Inbound:** 396 – 6683      **Fax:** 396 - 2172

**Outbound:** 396 - 6683      **Fax:** 396 - 4404/9704

**Passports:** 396 – 7105

**Port Call:** 396 – 5802/1513

**Hours of Operation:** Monday – Friday      0800-1600

**Services Provided:** The Installation Transportation Office (ITO) provides a wide variety of transportation services for the soldiers, airmen, and civilians of Ft. Bragg, Pope Air Force Base, and the surrounding areas.

## **TRAVEL INFO**

<http://www.fortbraggmwr.com/sportsrec/ticketstours/ticketstours.htm>

### **TICKETS AND TOURS**

**Location:** Bldg. 4-2171, Mini Mall, Reilly Street

**Phone:** 396 - TRIP/TOUR (8747/8687)      **Fax:** 396 – 4386

**Hours of Operation: 1 June – 31 August**

Monday – Friday      1000 - 1800

Saturday      0900 – 1200

Sunday      Closed

**Hours of Operation: 1 September – 31 May**

Monday – Friday      1000 – 1600

Saturday – Sunday      Closed

**Services Provided:**

- Discount group tours: weekend and holiday trips to Atlantic City, NJ; Carolina Panthers; Charlotte Hornets; Disney World; Deep Sea Fishing; shopping trips; and much more.

- Discount Tickets: purchase reduced price tickets to General Cinemas Movie Theatres; Disney World; Universal Studios; Sea World; Carowinds, Busch Gardens; Kings Dominion; Biltmore Estate; NC Zoo; and much more.
- Cruises and Australia packages

### **WRIGHT TRAVEL**

**Location:** Bldg. 4 - 2171, Mini Mall, Reilly Street  
(Co-located with Tickets and Tours)

**Phone:** 436 - 2058 or 1-877-251-1394

**Hours of Operation:** Monday – Friday 0930 - 1730  
Saturdays 0900 – 1200

**Authorized Patrons/Patrons Served:** Military and Civilians, Retired and Active Duty Personnel.

**Services Provided:** Full service travel agency providing Travel services for individuals, groups and families to include reservations and tickets for airlines, trains, cars, hotels, tours, and cruises.

### **CARLSON WAGONLIT (OFFICIAL TRAVEL)**

**E-mail:** [ftbraggoff@carlson.com](mailto:ftbraggoff@carlson.com)

**Location** 1<sup>st</sup> floor, Bldg. 4-2843, Soldier Support Center,  
Normandy Drive

**Phone** 436 - 1185

**Hours of Operation:** Monday – Friday 0800 - 1600  
Closed Weekends

### **VEHICLE INSPECTION**

<http://www.dmv.dot.state.nc.us/>

**Service Provided:** All North Carolina vehicles must be inspected within 10 days following registration. Vehicles must show an inspection sticker as evidence of this inspection. Effective July 1, 2002, all 1996 and newer gasoline-powered vehicles registered in an emissions county are required to receive the On Board Diagnostics (OBD II) emissions test. Numerous garages and service stations offer this service. The total cost of an emissions inspection can range from \$6.50 to \$30.00 plus any necessary parts. Services are also provided by the Fort Bragg's Auto Craft Shops.

## **VEHICLE REGISTRATION (ON/OFF POST)**

<http://www.bragg.army.mil/PSBC-PM/Information/VehicleRegistration.htm>

### **ON POST**

Three Vehicle Registration Centers provide registration for privately owned vehicles (POVs) for military personnel and their family members, DOD civilian employees, contractor employees, and retirees. Documents required include driver's license, state registration, proof of insurance, proof of Social Security number, and ID Card. Certain cases require additional documents, and certain other personnel and businesses may also qualify to register.

Call 432 - 8193 or see FB Reg 190-5 for details.

| <b>Vehicle Reg Ctr</b>    | <b>Location</b>                                  | <b>Operating Hours*</b>                               | <b>Phone</b> |
|---------------------------|--|---|--------------|
| Main                      | Visitor's Center<br>All American Freeway         | Monday -Friday<br>0800-1700                           | 432-8193     |
| Soldier Support Ctr (SSC) | Ground floor                                     | M/Tu//F 0800-1700<br>Wed 1300-1700<br>Thurs 0800-1900 | 432-8140     |
| Gavin Hall                | Bldg. C-7147<br>Room 245<br>(next to 82d Div HQ) | Monday -Friday<br>0830-1230, 1300-1700                | 396-0075     |

**The SSC and Gavin Hall are closed on training holidays.**

**IMPORTANT:** BY DIRECTION OF THE PROVOST MARSHAL, ALL PROCESSING MUST BE COMPLETED, **WITH ALL CUSTOMERS COMPLETELY CLEAR OF THE FACILITY BY 1700 HOURS.** BASED ON LENGTH OF LINES, DOORS MAY CLOSE SLIGHTLY OR EVEN SUBSTANTIALLY PRIOR TO 1700. WE THEREFORE RECOMMEND THAT YOU BE IN LINE AS EARLY AS POSSIBLE.

**All Personnel.** For vehicle registration, bring driver's license, state registration, proof of insurance, proof of SSN (if not already on your ID), and (for motorcycles) MSF Experienced Rider Course Card. Proof of SSN is any independent verification of your SSN, such as Social Security Card, pay stub with your SSN printed on it, etc. All personnel must complete FB Form 2229. You can access this form below in either FormFlow or Adobe Fillable format, and if you wish have it completed prior to visiting a Vehicle Registration Center.

**Contractors, Vendors, Etc.** Contractors, for POVs also bring FB Form 5051 (complete Sections A, B, D, and E). Vendors, local businessmen, and others covered by FB Reg 190-5, para 3-3. (including all commercial vehicles), also bring FB Form 5051 (complete Sections A, C, D, and E).

You can access this form below in either FormFlow or Adobe Fillable format.

You must complete it and have it signed by the proper authority prior to visiting Vehicle Registration. You must use the Main Vehicle Registration Center located at the Visitors Center on the All American Expressway.

**Additional Requirements and Details.** See FB Reg 190-5 (available electronically below) for other requirements and details. Note especially Appendix E.

**Timeframe.** Vehicle Registration must be completed within 5 working days of reporting to Fort Bragg or acquiring a new vehicle.

**Clearing Decals.** If leaving government service/employment (other than retiring), disposing of a vehicle, replacing a windshield, or replacing a faded/damaged/unserviceable decal, write the decal number down, scrape the decal off, and return the residue using either FB Form 2230 or a plain sheet of paper. You can access this form below in either FormFlow or Adobe Fillable format.

**Motorcycles.** To register a motorcycle, Active Duty personnel and DA Civilian employees who ride motorcycles on the installation must have successfully completed the Fort Bragg Motorcycle Safety Course. Scheduling for the Safety Course can be coordinated through the Post Safety Office at 907-0139.

### **OFF POST**

#### **Location/Phone**

|  |             |
|--|-------------|
| Eutaw Shopping Center, Fayetteville        | 485 - 1590  |
| Hope Mills Shopping Plaza, Hope Mills      | 424 - 2500  |
| Spring Lake Shopping Plaza, Spring Lake    | 497 - 3707  |
| Westwood Shopping Center, Fayetteville     | 864 - 7574  |
| <b>Hours of Operation:</b> Monday – Friday | 0900 - 1700 |

Closed federal holidays

**Service Provided:** The North Carolina Department of Motor Vehicles (DMV) requires automobile owners to have liability insurance coverage before registering your car in North Carolina. State law requires that you register your vehicle within 30 days of establishing residence in the State. The DMV also recommends replacement of your driver's license at that time. North Carolina plates are only good if you hold continuous insurance. Should your insurance lapse at any time your license plate must be surrendered to the DMV. To re-license your vehicle, you must pay a \$25.00 fee in addition to the cost of the license plate.

To obtain North Carolina license tags, you must have:

1. Insurance (name and policy number). If new policy, name of agent and agency.
2. Title (in owner's name) or properly reassigned to them. If the bank holds your title, you must have current registration and name and address of bank.
3. If you came from a non-title state, you need the current registration and 2 notarized copies of the bill of sale from the last two owners.

### **VETERAN AFFAIRS**

<http://www.doa.state.nc.us/vets/va.htm>

#### **FORT BRAGG**

**Location:** Bldg. 2 - 2205, Woodruff Street  
**Phone:** 396 - 8472                      **Fax:** 396 - 6512  
**Hours of Operation:** Monday – Friday      0800 - 1630

#### **DISTRICT VETERANS SERVICE OFFICE**

##### **FAYETTEVILLE**

**Location:** Department of Social Services  
1225 Ramsey Street  
Fayetteville, NC 28301  
**Phone:** 677 - 2970                      **Fax:** 677 - 2964  
**Hours of Operation:** Monday – Friday      0800 - 1700

#### **VET CENTERS**

<http://www1.va.gov/directory/guide/facility.asp?ID=486>

**Location:** 4140 Ramsey Street, Suite 110  
Fayetteville, NC 28311  
**Phone:** 488 - 6252                      **Fax:** 488 - 5589

#### **Regional Office**

<http://www1.va.gov/directory/guide/facility.asp?ID=240>

**Location:** 251 North Main Street, Federal Building  
Winston-Salem, NC 27155  
**Phone:** 1-800-827-1000 or (336) 725-8781      Fax:(336) 631-5028  
**Hours of Operation:** Monday – Thursday      0900-1200 & 1300-1700  
Please call in advance as to documents needed to file a claim.

**Services Provided:** The function of the Division of Veterans Affairs is to assist veterans and their families in the presentation, processing proof and establishment of claims, privileges, rights and benefits as they may be entitled to under Federal, State or local laws. The Division also cooperates with the various governmental units and veterans organizations in seeking to serve veterans.

### **VETERAN'S MEDICAL CENTER**

<http://www1.va.gov/midatlantic/facilities/fayetteville.htm>

**Location:** 2300 Ramsey Street  
Fayetteville, NC 28301  
**Phone:** 488 – 2120 **Fax:** 822 - 7093  
**Services Provided:** Health care for veterans

### **VETERINARY SERVICES**

<http://www.fortbraggmwr.com/vetservices/vetservices.htm>

#### **FT. BRAGG VETERINARY TREATMENT FACILITY (VTF)**

**Location:** Bldg. 2-7606, Reilly Road, north of Butner Road intersection  
**Phone:** 396 - 6473/9120 **Fax:** 396 – 3882  
**Hours of Operation** Monday, Wednesday, & Friday 0730 - 1530  
Thursday 0800 - 1530

**Medical Treatment:** The VTF provides vaccinations, heartworm checks, Feline Leukemia checks, fecal checks, and treatment for routine communicable diseases. Appointments may be scheduled one week in advance.

#### **Registration**

- All dogs and cats over 4 months of age residing on Fort Bragg must be registered with the VTF.
- Owners are required to register their animals within 10 days of arrival or acquisition.
- You must present military ID, proof of rabies vaccinations and pay a \$2.00 DOD service fee.
- Micro chipping is mandatory IAW Ft. Bragg policy.
- Wild animals such as ferrets, skunks, raccoons, monkeys, wolves, wolf crosses, etc. are not authorized to be kept as pets on Fort Bragg and are therefore not treated at this facility.

#### **Animal Control:**

- Maximum of two pets, dogs or cats, in any combination are authorized per household.
- There are **NO** grandfather clauses as per FB 40-5 September 2003 version.

- All pets on post must be kept under control at all times
- Pets must be kept indoors or secured on the owner's premises
- Pets may be secured with a tether or a chain no longer than 15 feet in length or may be kept in a fenced area with-in the owners promises. If animals are tethered or chained they must be limited to a boundary not less than four feet from common user rights-of-way (e.g. sidewalks, streets). They must not be secured to trees, shrubbery, or any government property. If you secure your animal in a common area the chain or tether will be no longer than four feet.
- Provide proper shelter from the weather when housing animals outdoors. The shelter shall be a moisture-proof and windproof structure. The size must accommodate the entire body of the pet to allow it to stand up, turn around, and allow retention of body heat. The shelter must be made of durable material with a solid floor raised at least two inches from the ground. The entrance shall be covered by a flexible windproof material, self-closing swinging door, or wind baffle.
- Animals kept outdoors must be provided shelter, fresh water, and food. Owners keeping animals under inhumane conditions may be refused the right to keep animals on post and may be subject to UCMJ action under article 134.
- It is the owner's responsibility to locate escaped animals. Animal control will not search for your animal for you.
- **The Ft. Bragg Animal Control (Dog Catcher) telephone number is 396 - 0391.**
- **Animal Bites:** All persons bitten by animals should report to the Emergency Room, Womack Army Medical Center or off post hospital for treatment and completion of an Animal Bite Report. The offending animal is subject to a physical examination and 10-day quarantine by the attending veterinarian. There are some wild animals on post. **DO NOT** feed or handle these animals and this will greatly reduce your chance of exposure to the rabies virus.

### **STRAY ANIMAL FACILITY/ANIMAL ADOPTION**

**Location:** Bldg. 2-7402, adjacent to the veterinary building

**Phone:** 396 - 5769/6018

**Hours:** Monday – Friday 0900 - 1500

**Services:** Stray animals that are not claimed by an owner within 3 days may be adopted through the VTF. The stray animal facility is open for adoptions. Military members who adopt an animal from the stray facility are eligible to have the animal surgically altered by a military veterinarian on a time and space available basis. The cost for animal adoption is \$67.00.

This covers the cost of:

- Spay or Neuter
- Microchip
- Dewormer
- Heartworm check (for dogs 6 months and older)
- First set of vaccinations only (for example if it is less than 12 weeks old only a first Distemper/Parvo vaccination will be given and the next two vaccinations you will have to pay).
- FELV/FIV test for cats
- Fecal test

**Reclaim Policy:**

- Must have proof of ownership (i.e. Picture, AKC, AKA, CKC or adoption paperwork or medical record.
- Must show proof of current vaccinations prior to release or pet will be vaccinated prior to release (at owners expense).
- Must be microchipped and current IAW Fort Bragg policy.

**MILITARY FOOD INSPECTORS**

**Phone:** 396 - 3103/2164      **Fax:** 396 – 2913

**Office Hours:** Monday – Friday      0730 – 1630

**Food Inspector Duty Hours:** Monday – Friday      0500 - 1630

**Services Provided:** Complete food inspection support for all commissary stores, shoppettes, non-appropriated fund activities (Officers' Club, NCO Club, etc.) and Troop Issue Subsistence Facility.

**WIC - WOMEN, INFANTS, AND CHILDREN**

<http://www.fns.usda.gov/wic>    <http://www.nutritionnc.com/wic>

**FAYETTEVILLE LOCATIONS**

**Location:** Les Maxwell School  
102 Indian Drive  
Fayetteville, NC 28390

**Phone:** 433 – 3762

**Location:** Cumberland County Health Department  
227 Fountainhead Lane,  
Fayetteville, NC 28301

**Phone:** 433 - 3730

## **FORT BRAGG**

**Location:** 6<sup>th</sup> floor, Soldier Support Center, Bldg.4-2843  
**Phone:** 436 - 3149

## **HOPE MILLS**

**Location:** 2622 Hope Mills Road  
Hope Mills, NC 28348  
**Phone:** 433 – 3760

## **SPRING LAKE**

**Location:** 103 Laketree Blvd.  
Spring Lake, NC 28390  
**Phone:** 321 - 6420

**Services Provided:** WIC is a special supplemental food and nutrition education program that has been operating in North Carolina since 1974. WIC stands for Women, Infants, and Children. What began as a small pilot program serving approximately 4500 individuals a month is now a major program serving about 165,000 mothers and their children each month in North Carolina.

**Benefits:** WIC participants receive nutrition education and supplemental food to improve their diets and reduce their chances of health problems caused by poor nutrition. They are given vouchers that they redeem at participating grocery stores to obtain WIC foods. Foods include: milk, cheese, eggs, iron fortified cereal, vitamin C enriched juices, dry beans/peas, peanut butter, and for infants: iron fortified Enfamil, iron fortified Prosobee, iron fortified lactofree, iron fortified infant cereal, vitamin C enriched juices.

### **Program Eligibility:**

- A pregnant woman or one who has recently had a baby or is breast-feeding an infant less than 12 months of age.
- An infant
- A child who has not reached their fifth birthday
- Meet local agency eligibility scale. The gross annual income cannot exceed 185% of poverty. All Medicaid, Food Stamps, and Work First recipients meet WIC income eligibility.
- Nutritional/medical eligibility must also be met. This is determined by staff health professionals.

## **WILDLIFE**

### **FORT BRAGG WILDLIFE**

<http://www.bragg.army.mil/wildlife/>

**Location:** Bldg. OT-9034 McKellar's Road  
**Phone:** 396 – 7506 **Fax:** 396 – 9474

**Services Provided:** As part of the [Public Works Business Center](#), [Natural Resources Division](#), our mission is to provide Fort Bragg, Camp Mackall and the surrounding community with safe, quality hunting and fishing opportunities, dedicated and professional fish and wildlife management, natural resources stewardship and environmental and natural resources law enforcement.

**Hours of Operation:** Office hours

|                           |             |
|---------------------------|-------------|
| Monday – Friday           | 0700 – 1630 |
| Permit Sales              |             |
| Monday – Tuesday          | Closed      |
| Wednesday – Sunday        | 0830 – 1630 |
| Holiday Permit hours      |             |
| Monday, Thursday – Sunday | 0830 - 1630 |
| Tuesday – Wednesday       | Closed      |

## **WOMACK ARMY MEDICAL CENTER**

**Womack’s Internet Address For Current Information:**

<http://www.wamc.amedd.army.mil>

**Welcome to Womack Army Medical Center. We are here to serve the medical needs of active duty service members, their families, retirees and their families. We want this to be an easy process for you to access healthcare on Fort Bragg.**

### **STEP 1**

Update your information in the DEERS (Defense Enrollment Eligibility Reporting System) Database. You can do this by calling **1 – 800 – 538 - 9552**, or by visiting the post ID Card Facility, which is located off Normandy Drive and can be reached by calling **910 – 396 - 9339** or online @[www.dmdc.osd.mil](http://www.dmdc.osd.mil).

### **STEP 2**

#### **Enrolling in TRICARE**

Eligible beneficiaries may call **1 – 877 - TRICARE** to request an enrollment packet or stop by the TRICARE Service Center (TSC) weekdays between 0730 and 1630. TSC is located at Womack Army Medical Center, on the first floor by the Emergency Department. You may also enroll at your clinic.

### **TRICARE OPTIONS**

**TRICARE Prime** is the only option active-duty family members, retirees and their families who are not Medicare eligible need to enroll in. Active-duty family members are automatically enrolled after filling out the enrollment form. Active-duty family members do not have an enrollment fee. Retirees pay \$230 per year for themselves or \$460 for the entire family to receive healthcare.

**TRICARE Extra** saves money but it limits your choice of providers. You may only use authorized civilian providers. The Healthcare Finders at your clinic can tell you if a provider is in the network. There is no enrollment process for TRICARE Standard or TRICARE Extra.

**TRICARE Standard** offers the most choice of providers at the highest cost. Family members and retirees pay current deductibles and cost shares.

**TRICARE for Life (TFL)** is a permanent program funded through the DoD Medicare – Eligible Retiree Health Care Fund, resourced with general revenues of the U. S. Treasury and annual contributions from appropriations. TFL doesn't require annual authorization by Congress.

**Eligibility for TFL:**

- Medicare-entitled uniformed services retirees
- Medicare-entitled retired guard members and reservists
- Medicare-entitled family members and widows/widowers
- Medicare-entitled unmarried former spouses who meet TRICARE eligibility requirements

### **STEP 3** **CLINIC ENROLLMENT**

Active duty service members are assigned to primary care clinics based on their unit designation. Their families will be assigned to the same clinic after they are enrolled in TRICARE Prime. Our primary care clinics are your entry point into the healthcare system. You are strongly encouraged to visit your primary care clinic for clinic orientation and in-processing.

### **MEDICAL RECORDS**

Medical records will be kept at your clinic. This enables us to keep them updated and periodically reviewed to ensure you receive quality care. The records section of each clinic must receive a signed patient consent form for all patients 18 years of age or older before medical records can be signed out to another adult. Records will be delivered to specialty clinics for all scheduled appointments. Patients will no longer need to pick up their records from their primary care clinics prior to specialty appointments. We ask all patients who have their records in their possession to turn them in immediately. For more information, call the Patient Administration Division at **(910) 907 - 7179**.

As a patient, if you experience any problem, please ask to speak to the Non-Commissioned Officer in Charge (NCOIC), the Officer in Charge (OIC) or ask to speak with the clinic administrator. We understand the military healthcare system and we want you to have a pleasant experience. If you identify a problem, let us know and we will be happy to

provide a solution for you.

**PRIMARY CARE CLINICS**  
**JOEL HEALTH AND DENTAL CLINIC**

<http://www.wamc.amedd.army.mil/dopc/Joel/>

**Location:** Bldg M-4861, Logistics Avenue

**Phone:** 907 - Joel (5635)

**Hours of Operation:** Monday – Wednesday 0800 - 2000  
Thursday – Friday 0800 – 1700

**Sick Call** begins at 0645; enter through the Soldier Readiness Center

**Appointments:** call 907 - Joel (5635), option 1 during regular hours. After hours, call 907 - APPT.

**Authorized patrons:** Soldiers and family members assigned to: 1<sup>st</sup> Sustainment Command, 18<sup>th</sup> Aviation Brigade, 44<sup>th</sup> Medical Brigade, 229<sup>th</sup> Aviation Regiment and US Army Parachute Team. Retirees enrolled in TRICARE Prime.

**ROBINSON HEALTH CLINIC**

**Location:** Bldg. C-1722 (at the intersection of Gruber Road and Longstreet)

**Phone:** 907 - 8282

**Appointments:** Call 907 - 8282, option 1 for family members; option 2 for active duty. After hours, call 907 - APPT for acute appointments

**Hours of Operation:** Monday – Tuesday & Friday 0730 1630  
Wednesdays – Thursdays 0730 - 2000

**Sick Call** begins at 0630.

**Authorized patrons:** Soldiers and families assigned to the 82<sup>nd</sup> Airborne Division

**CLARK HEALTH CLINIC**

**Location:** Bldg 5-4257, Bastogne Street

**Phone:** 907 - CLRK (2575)

**Appointments:** 907 - 2575, Option 1

**Hours of Operation:** Monday – Friday 0800 – 2000

**Sick Call:** 0630 - 0730

**Authorized patrons:** 35<sup>th</sup> Signal Brigade, XVIII Corps Artillery (Airborne), 20<sup>th</sup> Engineer Brigade, United States Army Special Operations Command and TRICARE Prime retirees and their families.

**WOMACK FAMILY PRACTICE CLINIC**

**Location:** WAMC 1<sup>st</sup> Floor Clinic Mall

**Phone:** 907 - 6451

**Appointments:** 907-2778

**Health Care Advice Nurse** 907 - 6877, option 2

**Hours of Operation:** Monday, Tuesday & Thursday 0800 – 2000  
Wednesday – Friday 0830 - 1630

**Sick Call:** 0630 - 0730

**Authorized patrons:** Active duty and family members of WAMC; DENTAC; 16<sup>th</sup> Military Police Brigade, 525<sup>th</sup> Military Intelligence Brigade; U.S. Army Garrison; XVIII Airborne Corps Headquarters; JSOC; SOTF; 126<sup>th</sup> Finance; 1<sup>st</sup> Chemical; US Trial Defense; 18<sup>th</sup> EOD; NCO Academy; NBC; 297<sup>th</sup> MI; ROTC- Active duty only; 101<sup>st</sup> Chem; 108<sup>th</sup> MP; 10<sup>th</sup> MP Det (CID); 1112<sup>th</sup> Signal; 118<sup>th</sup> MP; 122<sup>nd</sup> PWIC; 174<sup>th</sup> ISE (MI); 18<sup>th</sup> CFG; 18<sup>th</sup> CORP MI SPT ELEM; 18<sup>th</sup> SSG; 1<sup>st</sup> BCD; 1<sup>st</sup> ROTC Region; 21<sup>st</sup> MP; 22<sup>nd</sup> MPAD; 319<sup>th</sup>MI; HHD, 503<sup>rd</sup> MP; 519<sup>th</sup> LRSC; 519<sup>th</sup> MI BN; 65<sup>th</sup> MP; FORSCOM (FAISA); NC FLIGHT DET NBC; 122<sup>nd</sup> MP.

### **POPE AIR FORCE BASE CLINIC**

**Location:** 379 Maynard Street

**Hours:** 0700 – 1600

**Phone:** Appointment Line: 1 – 877 - TRICARE

**Authorized patrons:** Active Duty Air Force members, their families and retirees.

### **TROOP MEDICAL CLINIC (TMC) 14**

**Location:** Camp Mackall

**Phone:** 396 - 8115/1448

**Authorized patrons:** Active Duty Soldiers training at Camp Mackall

### **PEDIATRICS CLINIC**

**Location:** WAMC Clinic Mall at the All American Expressway Entrance

**Phone:** 907 - 7337

**Authorized patrons:** Pediatric patients may be assigned to the Pediatrics Clinic or a primary care clinic.

### **Scheduling Appointments**

To make a primary care appointment during the duty day, patients should call their assigned clinic's appointment line (see clinic information for phone numbers.) Primary care clinic appointment lines are open from 0700 - 1630 to book routine and wellness appointments. For an acute appointment at your primary clinic, you should call between 0700 and 1630.

Beginning at 1600 on weekdays, same day appointments will be booked through the Acute Minor Illness Clinic (AMIC). To make an appointment in the AMIC, call **907 - APPT (2778)**.

To book a specialty care appointment, you must first receive a referral from your primary care provider. Then call the TRICARE Service Center at **1-877-TRICARE** to make your appointment.

## **ACCESSING CARE AFTER HOURS**

### **Healthcare Advice Nurses**

Patients enrolled in Womack Family Practice, Clark, Joel and Robinson Health Clinics should call their clinic to speak with a healthcare advice nurse. If your clinic is closed, you may call the advice nurse at **907 - NURS (6877)**.

The advice nurse can help you by doing the following:

- Prescribe home healthcare
- Assist in obtaining medication
- Making same day appointments

### **THE ACUTE MINOR ILLNESS CLINIC**

The Acute Minor Illness Clinic located adjacent to the Emergency Department is open 1600 – midnight, Monday through Friday and from 0900 to 2100 on holidays, Saturdays and Sundays. The clinic is designed to bridge the gap between routine care, which should be sought in the patient's own primary care clinic, and the Emergency Department. The AMIC will offer same day evaluations for illnesses that are acute, but not urgent.

The number of appointments in the AMIC will be limited, so beneficiaries are urged to utilize their primary care clinic as a first line of defense. All five of Womack's primary care clinics have evening hours. Patients should first attempt to make a same day appointment at one of these clinics. If no appointments are available in the assigned clinic, the patient should seek an evaluation in the AMIC. Appointments may be booked by calling **907-APPT (2778)**, the Womack appointment line, from 1600 - 2200 on weekdays, and 0700 to 2000 on weekends and holidays. Outside those times, persons may walk into the clinic, but using this option may result in longer wait times. For more information call your primary care clinic.

### **EMERGENCY DEPARTMENT**

Womack Army Medical Center is a Level I, full service E0mergency department. The Emergency Department (ED) provides continuous, uninterrupted pre-hospital and hospital based emergency services. Ambulatory patients or visitors will enter the Emergency Department at the clearly marked first floor South Entrance into Womack Army Medical Center. The Emergency Department entrances are well marked from both inside and outside of the hospital.

For more information, call 907 - 6559. An emergency is defined as “a medical condition that arises suddenly and threatens the life or the welfare of a person or a group of people, a natural disaster or a medical crisis. “ Examples may include: heart attacks, automobile injuries, poisonings, burns, injuries caused by violence, animal bites, broken bones, chest pains/shortness of breath and severe depression. The Womack Army Medical Center Emergency Department is for emergencies. Patients that come into the Emergency Department with non-urgent and non-emergent cases will be seen by a medical care provider after all urgent cases have been seen. These patients might have a waiting time ranging anywhere from 45 minutes to many hours depending on the type of cases that are being treated.

### **THE FISHER HOUSE**

<http://www.fisherhouse.org/>

The Fisher House is a “home away from home” for families of inpatients at Womack Army Medical Center, the Fayetteville Veterans Affairs Medical Center and other area hospitals. It is designed for families of critically ill patients at Womack and other area hospitals, but is available to accept outpatient visitors on a space available basis. The house is operated with a \$10 per night fee and donations from the community. The fee can be waived. For more information, call the Fisher House at (910) 432 - 1486.

### **DEPARTMENT OF PHARMACY**

A patient identification card must be presented at any pharmacy to obtain medications ordered for you. If you are submitting a hand written prescription, the patient’s information (name, rank, sponsor’s social security number, and address and phone number) is required at the top of the prescription form. Womack Army Medical Center has an automated prescription refill call - in system available 24 hours a day. If called in Monday – Thursday by 10 p.m., the prescription will be available by noon on the next day. If called in Friday - Sunday or on holidays by 10 p.m., the prescription will be ready for picked up the next week day after noon. For refills, please call **907 - 7676** or call toll free to **1 – 888 – 316 - 8639**. Pick refills up at the Refill Distribution Center on Normandy Drive. Refills called into Clark, Joel, Robinson and Womack Family Practice Clinic can be picked up at the clinic.

### **MAIN OUTPATIENT PHARMACY**

**Locatin:** 1st floor WAMC, at the All-American Expressway Entrance  
**Phone:** 907 - PHAR (7427)

**Hours of Operation:** Monday - Friday 0800 – 2000  
Saturday/Sunday/Training/Federal Holidays 0800 – 1600  
Closed: New Year's Day, Memorial Day, July 4<sup>th</sup>, Labor Day,  
Thanksgiving, & Christmas

### **NORTH POST PX SATELLITE PHARMACY**

**Location:** Butner Road & Souter Streets

**Phone:** 396 – 4998/5232

**Hours of Operation:**

Monday, Tuesday Thursday and Friday 0830 – 1700

Wednesday 0900. - 1700

Closed Weekends, Holidays and MEDCEN Training Holidays

### **REFILL DISTRIBUTION CENTER**

**Location:** Bldg. 4-2132, Normandy Drive

**Phone:** 907 – 7676 or 1 – 888 – 316 – 8639

**Hours of Operation:** Monday – Friday 0900 – 1800

Saturday 0800 – 1600

Sunday & Federal Holidays - closed

### **SOCIAL WORK SERVICES**

Social Work Services is located on the third floor, adjacent to the Chapel. The office offers casework services to both inpatients and outpatients eligible for treatment in the hospital. For more information, call **907-7869**.

### **HEALTH BENEFITS ADVISORS**

Health Benefits Advisors are available to help with questions you may have about healthcare received outside Womack Army Medical Center. It is important for you to be aware of your healthcare coverage and the financial obligations you may incur if you are referred to a civilian hospital. The Health Benefit Advisors are responsible for issuing Non-Availability Statements (NAS) for inpatient care at a civilian healthcare facility, when applicable, under TRICARE Standard or TRICARE Extra. For more information, call **907-6778** or **907-6926**.

### **PATIENT REPRESENTATIVE**

A Patient Representative is available at the hospital and at all of the outlying primary care clinics. The Patient Representative at Womack is located near the TRICARE Service Center on the ground floor and can be reached by calling **907-6036**.

If you have a problem while at your primary care clinic, please see the Patient Representative at that clinic.

Clark Health Clinic 907 - 9629

Joel Health Clinic 907 – 9105

Robinson 907 – 9504

### **VISITING HOURS**

The visitation policy at Womack Army Medical Center is designed to meet the needs of our patients and their loved ones. We understand the important role that family support plays in the recuperation of our patients. General visiting hours are between **1100 and 2000** daily. In certain areas of the hospital, visitors and children under the age of 12 are restricted. This is to maintain privacy and to promote the restful, healing environment our patients deserve. For specific visiting hours, check with the Ward.

### **USE OF CELLULAR PHONES**

Cellular phones, portable radio transmitters and portable (laptop) computers (unless they are an integral component of a medical device or approved WAMC wireless system) are prohibited in the following areas: Operating Room (OR), Ambulatory Surgical Unit (ASU), Intensive Care Unit (ICU), Radiology, Labor & Delivery (L&D), Nursery (NICU), Pediatrics (3 North), Postpartum (3 South), Mother Baby Unit to include CT Scan and Magnetic Resonance Imaging (MRI – fixed and mobile), Cardiac Care Unit (CCU), Emergency Department, Patient Diagnostic and Treatment rooms and within 10 feet of patient equipment. The purpose of restricting cellular phones, radio transmitters and portable computers is to reduce the chance of interference with medical equipment. Any cellular phone carried into the above areas must be off, even if the phone is not in use. It may interfere if left “on.” Portable (laptop) computers must also be turned off before entering these areas. Cellular phones, portable transmitters and laptop computers may not be used inside any patient diagnostic or treatment room or within ten feet of patient electronic/electric equipment. If you have any questions, please call the Safety Office at **907-7233(SAFE)**.

### **WALTER REED SHUTTLE BUS**

Womack Army Medical Center provides a shuttle bus to Walter Reed Army Medical Center every two weeks. This service is available for active duty Soldiers, retirees, and family members who have specialty care consultants from their primary care managers to Walter Reed Army Medical Center (WRAMC). WAMC Clinical Operations Personnel coordinates with Referral Coordination Service personnel

at WRAMC to schedule patient appointments. For more information, call 907-7340/8617.

## WOMACK ARMY MEDICAL CENTER TELEPHONE DIRECTORY

|  |                      |
|--|----------------------|
| Womack's Information Desk                                      | 907 - 6000/6292      |
| Active Duty Family Dental Plan                                 | 1 – 800- 866 - 8499  |
| Admissions   | 907 - 7078           |
| Advice Nurse   | 907 - 6877           |
| Allergy/Immunization Clinic                                    | 907 - 6662/7182      |
| Appointment Line   | 90 - APPT (2778)     |
| Audiology  | 907 - 6473           |
| Behavioral Health  | 907 - 8679/6825      |
| Blood Donor Center   | 432 - 8964/396-9925  |
| Breast Clinic  | 907 - 8383           |
| Cardiology   | 907 - 6253           |
| Care Authorizations (for active duty)                          | 1 – 888 – 610 – 7420 |
| Chaplain   | 907 - PRAY (7729)    |
| Civilian Personnel, Job Information Line                       | 907 - 7851           |
| Community Health Nursing Program                               | 396 - 6374/7410      |
| DEERS Eligibility  | 1 - 800- 538 - 9552  |
| Drug Information Line  | 907 - 7045           |
| Emergency Department   | 907 - 7567/6559      |
| ENT/Audiology  | 907 - 6751           |
| Exceptional Family Member Program                              | 907 - 7591           |
| Educational Developmental Intervention Services (EDIS) Program | 907 - EDIS (3347)    |
| Fisher House   | 432 - 1486           |
| Gastroenterology   | 907 - 7808           |
| Health Benefits Advisors                                       | 907 - 6778/6926      |
| Hematology/Oncology  | 907 - 7511           |
| Human Resources  | 907 - 7127           |
| Information Desk   | 907 - 6000/6292      |
| Inspector General  | 907 - 8993           |
| Intensive Care Unit (ICU) West                                 | 907 - 6428           |
| Internal Medicine  | 907 - 8583/7462/6253 |
| Labor and Delivery   | 907 - 7563           |
| Military Personnel   | 907 - 7963           |
| MRI  | 907 - 7966           |
| Neonatal Intensive Care Unit                                   | 907 - 7626           |
| Neurology  | 907 - 6412           |
| OB/GYN Advice Nurse  | 907 - 8778           |
| OB/GYN Appointment line  | 907 - 8333           |
| OB/GYN Clinic information                                      | 907 - 6249           |
| Oncology/Hematology  | 907 – 7511           |

|  |   |
|--|---|
| <b>Outpatient Pharmacy Refill Call-in:</b>   | 907 - 7427/7676 or<br>1-888-316-8639  |
| <b>Ophthalmology</b>   | 907 - 6423  |
| <b>Orthopedics</b>   | 907 - 6785  |
| <b>Outpatient Records</b>  | 907 - 7179/7953   |
| <b>Pain Clinic</b>   | 907 - 7209  |
| <b>Patient Administration Division (PAD)</b>   | 907 - 7078/6864   |
| <b>Patient Representative</b>  | 907 - 6037  |
| <b>Pediatrics/EFMP</b>   | 907 - 7337  |
| <b>Pediatrics Ward 3 North</b>   | 907 - 7114  |
| <b>Physical Exam Section</b>   | 907 - 7639  |
| <b>Physical Therapy</b>  | 907-7538  |
| <b>Podiatry</b>  | 907 - 7763  |
| <b>Pregnant Soldier Wellness Program</b>   | 396 - 8241  |
| <b>Public Affairs/Marketing Office</b>   | 907 - 7247  |
| <b>Radiology Services</b>  | 907 - 7160/7966/8266  |
| <b>Red Cross</b>   | 907 - 7124  |
| <b>Refractive Eye Surgery</b>  | 907 - 7620  |
| <b>Report a problem</b>  | 907 - REPO (7376)   |
| <b>Safety Office</b>   | 907 - SAFE (7233)   |
| <b>Social Work</b>   | 907 - 7869/8272   |
| <b>Strep Throat Hotline</b>  | 907 - 8737  |
| <b>Substance Abuse Rehabilitation Services (SARS)</b>  |   |
| • Clark Health Clinic  | 907 - 2575  |
| • Joel Health Clinic   | 907 - 8925  |
| • 82 <sup>nd</sup> SARS  | 432 - 1464  |
| <b>TRICARE Service Center</b>  | 1-877-TRICARE   |
| <b>Tricare Information</b>   | <a href="http://www.healthnetfederalservices.com">www.healthnetfederalservices.com</a><br>Or <a href="http://www.tricareonline.com">www.tricareonline.com</a> |
| <b>For questions regarding TRICARE Information Service (Beneficiary &amp; Program Information)</b> | <a href="http://www.tricare.osd.mil">www.tricare.osd.mil</a>  |
|  | 1-888-363-2273  |
| <b>TRICARE Mail Order Pharmacy Program</b>   | 1-866-363-8667  |
| <b>TRICARE Retail Pharmacy Program</b>   | 1-866-363-8779  |
| <b>Tumor Registrar</b>   | 907 - 8875  |
| <b>Urology</b>   | 907 - 8393  |
| <b>Wellness Center</b>   | 907 - 9355  |

## **WOMEN'S CENTER OF FAYETTEVILLE**

<http://www.wcof.org/>

**E-mail:** [wcof2@aol.com](mailto:wcof2@aol.com)

**Location:** 230 Hay Street, Fayetteville, North Carolina 28301

**Phone:** 323 - 3377      **Fax:** 323 - 8828

**Hours:** Monday – Thursday      0800 - 1700  
Friday      0800 - 1200

**Services Provided:** A non-profit organization that serves as a multi-service resource and advocacy Center, dedicated to helping women and men help themselves through our programs and services. The mission has always been to promote growth, productiveness and well being through peer counseling, education, information, and advocacy programs. The Women's Center works with other community agencies to achieve this goal, and has a solid history of helping women, men and families.