



Soldier Support Center
Building 4-2843, 3rd Floor, Normandy Drive
Fort Bragg, North Carolina
www.fortbraggmwr.com/acs.php
(910)396-8682/8683
1-800-958-4759

Answers Unlimited 2011-2012 Army Community Service (ACS) Fort Bragg, NC

Answers Unlimited

**Fort Bragg,
North Carolina**

11-12



Dear Valued Customer,

Army Community Service (ACS) is delighted to assist you with services, volunteer information, and training opportunities, which are available to you. **Answers Unlimited** is one of many informative ACS publications designed for your convenience to provide assistance in locating agencies and services on-post/off-post.

Our corporate vision first in Soldier and Family support services sets the standard for a team oriented approach to excellence in customer service. It is our hope that your first stop upon arrival will be ACS.

The ACS Mission is to provide commanders, Soldiers, and family members with programs and services in a centralized location to enhance the quality of life.

It is the goal of the entire ACS staff to provide professional customer service with genuine care while allowing you to utilize all the resources available to you.

Sincerely,

Barbara Trower-Simpkins
Director, Army Community Service

WELCOME TO FORT BRAGG, NORTH CAROLINA "Home of the Airborne"

For over half a century, first as a camp and later as a post, Fort Bragg has had a proud heritage as home of the nation's finest fighting forces. As one of the largest military complexes in the world, Fort Bragg is home of the Army's only airborne corps and airborne division, the elite "Green Berets", and the Army's largest support command.

Although the units and men and women here have widely different missions and jobs, they are here for one purpose -- to be ready to defend the nation. Infantry - men, mechanics, pilots, cooks, -- they are all on the move with the modern Army at Fort Bragg.

Much like a large city, Fort Bragg has its own supermarkets, shopping malls, medical facilities, neighborhoods, and churches. The important thing to remember is, not only are all of these things available, but the people here really want to serve you.

If you like sports and recreation, you're in a great place. Almost every type of recreation and athletics is available. Golf courses, pools, lakes, bowling lanes, hunting fields, craft shops, and much more are all around you.

The Atlantic to the East or the Smokies to the West combines to offer total variety for the traveler. There is plenty to see and do on a short weekend or a month's leave -- in North Carolina.

So welcome to Fort Bragg -- may your stay be enjoyable and your tour of duty professionally rewarding. The **ANSWERS UNLIMITED** is an informational booklet published since 1975. It is compiled and prepared by Army Community Service in the interest of all Fort Bragg Soldiers, Family Members, civilian employees and community members. The Army Community Service staff and Volunteer Corps would like to thank all individuals who contributed to this issue. The ANSWERS UNLIMITED will be updated as needed, each time adding information that you, the military community, have requested or provided. Every effort has been made to provide accurate and current information. However, we recommend calling to verify location and hours of operation before visiting an agency. To provide any changes or corrections please contact Army Community Service: Phone: **396 - 8682** Fax: **396 - 8401**
E-mail: carmen.l.london@us.army.mil.

All times listed in this edition of **ANSWERS UNLIMITED** are in military time. The time is based on a 24-hour clock. For example, 0100 is 1:00 AM, 1230 is 12:30 PM, 1300 is 1:00 PM, 1430 is 2:30 PM, and 1545 is 3:45 PM and so on.

A military time schedule is provided your convenience.

<u>Military Time</u>	<u>Corresponding AM/PM</u>
0001	1 minute past midnight
0100	01:00 AM
0200	02:00 AM
0300	03:00 AM
0400	04:00 AM
0500	05:00 AM
0600	06:00 AM
0700	07:00 AM
0800	08:00 AM
0900	09:00 AM
1000	10:00 AM
1100	11:00 AM
1200	12:00 noon
1300	01:00 PM
1400	02:00 PM
1500	03:00 PM
1600	04:00 PM
1700	05:00 PM
1800	06:00 PM
1900	07:00 PM
2000	08:00 PM
2100	09:00 PM
2200	10:00 PM
2300	11:00 PM
2400	12 midnight



QUICK REFERENCE NUMBERS

AAFES/PX/BX.....	436 - 3535
ACAP.....	396 – 2227/7188
ACTION LINE.....	396 - BOSS (2677)
AIDS HOTLINE.....	1 – 800 – 342 - 2437
<u>ALCOHOL & DRUG SERVICES</u> (Admin).....	396 - 4100
Army Substance Abuse Program:	
• 82 nd	432 – 4833/1464
• CLARK.....	907 – 9671/8975
• JOEL SARS.....	907 - 8925
AMBULANCE SERVICE.....	911
ARMY COMMUNITY SERVICE (ACS).....	396 - 8682/8683
ACS OUTREACH CENTERS	
• ACS 82D GAVIN HALL.....	432 - 4676
• ACS 1 ST TSC.....	396 - 6198
• ACS HERITAGE VILLAGE.....	848 - 1941
• ACS FAMILY READINESS CENTER.....	432 – 3742
• SOLDIER & FAMILY ASSISTANCE CENTER..	643 – 6653
• SURVIVOR OUTREACH SERVICES.....	396 - 0384
CASUALTY ASSISTANCE.....	396 - 9901
CHAPLAIN.....	396 - 1121/1122
<u>CHILD ABUSE</u> (to report call one of the following):	
• MP'S.....	396 - 0391/0392
• CUMBERLAND COUNTY DEPT. OF SOCIAL WORK	323 – 1540/3200
• CONTACT.....(CIVILIAN CRISIS LINE)	485 - 4134
CRIME (Report a).....	396 - 0391/0392
EMERGENCY.....	911
FAMILY ADVOCACY PROGRAM.....	396 - 5521
FAMILY ASSISTANCE CENTER.....	1 – 800 – 457 - 4636
<u>FINANCE OFFICES</u>	
• 126 TH FINANCE.....	396 - 2238/3166
• 82 ND FINANCE.....	432 – 3969/0109
FIRE.....	911
<u>HOSPITALS</u>	
• WOMACK ARMY MEDICAL CTR.....	907 - 6000
• CAPE FEAR VALLEY MEDICAL CTR.....	609 - 4000
• HIGHSMITH RAINEY MEDICAL CTR.....	609 - 1000
HOUSING (PICERNE).....	495 - 0878
OFF POST HOUSING REFERRAL.....	396 - 2626/6004
ID CARD FACILITY (Main).....	396 - 9339
ID CARD FACILITY (82 ND).....	432 – 4182

INFORMATION

ON POST - DIAL 13 OR.....	396 – 0011
• POPE AFB.....	394 - 0001
INFORMATION AND REFERRAL (ACS).....	396 - 8682/8683
LEGAL ASSISTANCE/JAG	
• 18 TH ABN CORPS.....	396 - 6113
MILITARY ONE SOURCE.....	1 – 800 – 342 - 9647
OUTPROCESSING (PERSONNEL).....	396 - 3205
PICERNE (HOUSING)	495 - 0878
PUBLIC AFFAIRS OFFICE	396 - 5600
PUBLIC WORKS BUSINESS CENTER	396 - 0321
RED CROSS.....	396 - 1231/1234
• AFTER HOURS & WEEK-ENDS	1 – 877 – 272 - 7337
RETIREMENT SERVICES	396 - 5304
SCHOOLS (Fort Bragg)	
• ADMIN/SUPERINTENDENT’S OFFICE.....	907 - 0200
• ALBRITTON MIDDLE	907 - 0201
• BOWLEY ELEMENTARY	907 - 0202
• BUTNER PRIMARY.....	907 - 0203
• DEVERS ELEMENTARY.....	907 – 0204
• GORDON ELEMENTARY.....	907 - 1300
• HOLBROOK ELEMENTARY	907 - 0205
• IRWIN INTERMEDIATE.....	907 - 0206
• MCNAIR ELEMENTARY	907 - 0207
• MURRAY ELEMENTARY	907 - 0208
• POPE ELEMENTARY	907 - 0209
TAX CENTER	396 - 1040/8299
TRANSITION CENTER.....	396 - 7472
VICTIM ADVOCATE 24 HOUR HOTLINE	322 - 3418

Unless otherwise specified the area code for all phone numbers is 910.

DSN numbers for Fort Bragg:

Prefix 396-XXXX = DSN 236-XXXX

432-XXXX = DSN 239-XXXX

907-XXXX = DSN 337-XXXX

643-XXXX = DSN 593-XXXX

908-XXXX = DSN 498-XXXX

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AAFES

<http://www.aafes.com/>

AAFES ADMINISTRATIVE OFFICE

Location: Bldg. 8-5476-C, Woodruff Street
Phone: 436 – 3535
Hours of Operation: Monday – Friday 0730 – 1600
Saturday – Sunday closed

LAYAWAY WAREHOUSE

Location: Bldg. 2T-1862, Knox Street
Phone: 436 – 2134
Hours of Operation: Monday – Sunday 1100 – 1800

AIRBORNE TROOP STORE PX

Location: Bldg. C-5934, Ardennes Street
Phone: 436 - 4265
Hours of Operation: Monday – Friday 0600 – 2200
Saturday – Sunday 0900 – 2200

BARBER SHOP

Phone: 436 - 0101
Hours of Operation: Monday – Friday 0900 – 1900
Saturday 0900 - 1600
Sunday 1100 – 1600

CYBERZONE

Phone: 436 – 0099
Hours of Operation: Monday – Saturday 0900 – 2100
Sunday 1000 – 2100

AIRBORNE PX MAINSTREET USA FOOD COURT

Phone: 960 – 9504 (this number is for all the food concessions,
except where noted)
Hours of Operation: Monday – Saturday 0700 – 2100
Sunday 1100 – 2100

ANTHONY'S PIZZA

Hours of Operation: Monday – Friday 0730 - 1900
Saturday – Sunday 1100 - 1700

CHARLEY'S STEAKERY

Hours of Operation: Monday – Saturday 0700 - 2000
Sunday 0900 – 1900

DUNKIN DONUTS

Hours of Operation: Monday – Friday 0700 - 2100
Saturday – Sunday 0900 - 2100

ROBIN HOOD

Hours of Operation: Monday – Friday 0800 - 1700
Saturday – Sunday Closed

TACO BELL

Hours of Operation: Monday - Friday 0800 - 2100
Saturday – Sunday 1030 - 2100

MALLONE PLAZA

MALLONE EXPRESS/CLASS VI/GAS

Location: Bldg. 8-5476-A, Butner Road (Commissary Complex)

Phone: 306 – 3709 ext. 1

Hours of Operation: Monday – Saturday 0700 - 2200
Sunday 0900 – 2100

Pumps: Open 24 Hours

CARWASH

Hours of Operation: Open 24 hours

FURNITURE STORE

Phone: 306 – 3709 ext. 4

Hours of Operation: Monday – Saturday 0900 - 2100
Sunday 0900 – 2000

STARBUCKS

Phone: 306 – 3709 ext. 421

Hours of Operation: Monday – Friday 0530 - 2100
Saturday – Sunday 0700 – 2000

POPEYE'S

Phone: 306 – 3709 ext. 2

Hours of Operation: Monday – Friday 0700 - 2000
Saturday – Sunday 0900 – 2000

MINI MALL STORES AND CONCESSIONS

Location: Bldg. 4-2171, Reilly Street

Phone: 436 - 2200

The following concessions/stores are located in the Mini Mall:

ALTERATIONS

Phone: 436 – 2049

Hours of Operation: Monday – Saturday 0900 – 1800
Sunday 1200 – 1600

AMUSEMENT/ARCADE

Hours of Operation: Monday – Friday 0900 – 2100
Sunday 1100 – 1800

BARBER SHOP

Phone: 436 - 4011

Hours of Operation: Monday – Friday 0900 - 1900
Saturday 0900 - 1700
Sunday 1100 - 1600

BEAUTY SHOP

Phone: 436 - 8555

Hours of Operation: Monday – Friday 0900 – 1900
Saturday 0900 - 1700
Sunday 1100 - 1600

CYBERZONE

Hours of Operation: Monday – Saturday 0900 – 1900
Sunday 1000 – 1700

ENTERPRISE CAR RENTAL

Phone : 436 – 5200 or 1-800-736-8222 **Fax :** 436 - 4325

Hours of Operation: Monday – Friday 0800 - 1800
Saturday 0900 - 1400
Sunday Closed

FLORIST

Phone: 436 – 0342

Hours of Operation: Monday – Friday 0900 - 1900
Saturday 0900 - 1600
Sunday 1200 – 1600

GNC

Phone: 497 – 9198

Hours of Operation: Monday – Saturday 0900 – 1900
Sunday 1100 – 1700

H&R BLOCK

Hours of Operation: Monday 0900 – 1800
Wednesday & Friday 1100 – 1600
Saturday: 0900 – 1300

LAUNDRY/DRY CLEANING

Phone: 497 - 0305
Hours of Operation: Monday – Friday 0800 - 1900
Saturday 1000 - 1700
Sunday Closed

LEATHER & CYCLE ACCESSORY

Phone: 497 – 9300
Hours of Operation: Monday – Friday 0900 – 1800
Saturday 1000 – 1500
Sunday 1200 - 1600

MILITARY CLOTHING SALES

Phone: 436 – 2200 EXT 102
Hours of Operation: Monday – Friday 0800 - 2000
Saturday 0900 - 1900
Sunday 1100 - 1700

MINI MALL EXPRESS/CLASS VI

Phone: 436 – 2200 ext 160
Hours of Operation: Monday – Friday 0700 – 2100
Saturday – Sunday 0800 - 2100

ROVING CONCESSIONS

Hours of Operations: Monday – Saturday 0900 - 1900
Sunday 1100 – 1600

SPECIALTY WATCH REPAIR

Phone: 497 – 1134
Hours of Operation: Monday – Friday 0900 – 1800
Saturday 1000 – 1600
Sunday Closed

SPORTS STORE

Phone: 436 – 2200 ext 120
Hours of Operation: Monday – Saturday 0900 - 2000
Sunday 1100 – 1800

TICKET AND TOURS

Phone: 396 – TRIP (8747)/TOUR (8687)

Hours of Operation: Monday – Friday 1000 – 1730
Saturday - Sunday Closed

TROPHY STORE

Phone: 497 – 1134

Hours of Operation: Monday – Friday 0900 - 1800
Saturday 0900 - 1700
Sunday Closed

UPS STORE

Phone: 436 – 7877

Hours of Operation: Monday – Friday 0900 – 1900
Saturday 0900 – 1700
Sunday 1200 – 1600

WASHETERIA

Hours of Operation: Daily 0800 - 2200

MINI MALL MAIN STREET USA FOOD COURT

Phone: 436 - 2200 (this number is for all the food concessions, except where noted)

ANTHONY'S PIZZA

Hours of Operation: Monday – Friday 1030 - 1900
Saturday 1100 - 1900
Sunday 1100 – 1700

CHARLEY'S STEAKERY

Hours of Operation: Monday – Friday 0730 - 1900
Saturday 1100 - 1900
Sunday 1100 – 1700

GREEK ODYSSEY

Hours of Operation: Monday – Friday 1000 – 1500
Saturday – Sunday Closed

ROBIN HOOD SUBS

Hours of Operation: Monday – Friday 1000 - 1800
Saturday - Sunday 1000 – 1600

STARBUCKS

Phone: 436 – 2200 ext. 141

Hours of Operation: Monday – Friday 0530 - 2000
Saturday - Sunday 0700 - 1900

XTREEM FRANKS FRANKS

Hours of Operation: Monday - Saturday 1000 - 1400
Sunday closed

NORTH POST EXCHANGE (PX)

Location: Bldg. 8-5050, 2nd & Butner Road

Phone: 436 - 4888 **Fax:** 436 – 6451

Hours of Operation: Monday – Saturday 0900 - 2100
Sunday 0900 - 2000
Holiday Hours Vary

NORTH POST EXCHANGE CONCESSIONS

BARBER SHOP

Phone: 497 - 0789

Hours of Operation: Monday – Saturday 0900 – 1900
Sunday 1100 - 1700

BEAUTY SHOP

Phone: 436: 9090

Hours of Operation: Monday – Saturday 0900 – 1900
Sunday 1100 – 1600

FLORIST

Phone: 436 - 1885

Hours of Operation: Monday – Saturday 0900 - 1900
Sunday 1100 - 1600

GAME STOP – NORTH POST

Phone: 436 – 8160

Hours of Operation: Monday – Saturday 0900 – 2000
Sunday 1000 - 1800

GNC

Phone: 497 – 1616

Hours of Operation: Monday – Saturday 0900 - 1900
Sunday 1100 - 1600

OPTICAL VISION CENTER

Phone: 495 - 1135

Hours of Operation: Monday – Saturday 0900 - 1900
Sunday 1000 - 1700

NORTH POST WIRELESS

Phone: 436 – 2078

Hours of Operation: Monday – Saturday 0900 – 2100
Sunday 1200 – 1600

ROVING CONCESSIONS

Hours of Operation: Monday – Saturday 0900 - 1900
Sunday 1200 – 1600

NORTH POST PX MAIN STREET USA FOOD COURT)

Phone: 436-2490 (this number is for all the food concessions, except where noted)

ANTHONY'S PIZZA

Hours of Operation: Monday – Saturday 1030 – 1900
Sunday 1130 - 1800

BK EXPRESS

Phone: 436-1948

Hours of Operation: Monday – Friday 0800 - 2100
Saturday 0830 - 2000
Sunday 1030 - 1930

CHARLEY'S STEAKERY

Hours of Operation: Monday – Saturday 1000 - 2000
Sunday 1030 - 1800

CHURCH'S CHICKEN

Hours of Operation: Monday – Saturday 1000 - 2000
Sunday 1030 - 1800

ROBIN HOOD SUBS

Hours of Operation: Monday – Saturday 1100 - 1600
Sunday Closed

XTREEM FRANKS

Hours of Operation: Monday – Saturday 1100 - 1400
Sunday Closed

POPE MINI-MALL

Location: 803 Armistead, Pope AAF
Phone: 436 – 0502
Hours of Operation: 0630 – 2200

POPE BARBER SHOP

Phone: 497 – 5119
Hours of Operation: Monday – Friday 0900 – 1800
Saturday 1000 – 1500
Sunday Closed

POPE BURGER KING

Phone: 436 – 4578
Hours of Operation: Monday – Friday 0700 - 2000
Saturday - Sunday 1100 - 1700

POPE LAUNDRY/DRY CLEANERS

Phone: 436 – 4166
Hours of Operation: Monday – Friday 0900 – 1800
Saturday 1000 – 1400
Sunday closed

POPE SHOPPETTE/CLASS 6/GAS/VIDEO

Phone: 497 - 8181 **Fax:** 497 - 6615
Hours of Operation: Monday - Friday 0630 - 2200
Saturday – Sunday 0700 – 2100

SUBWAY – POPE

Phone: 436 – 1039
Hours: Monday – Friday 0630 – 2000
Saturday – Sunday 0800 - 2100

SOUTH POST EXCHANGE

Location: Bldg. Z-3252, Canopy Lane
Phone: 436 – 2166
Hours of Operation: Monday – Saturday 0900 - 2100
Sunday 0900 - 2000

SOUTH POST EXCHANGE CONCESSIONS

BARBER SHOP

Hours of Operation: Monday – Saturday 0900 – 1900
17
Sunday 1100 – 1700

BEAUTY SHOP

Phone: 432 - 2228
Hours of Operation: Monday – Saturday 0900 – 1900
Sunday 1200 – 1600

CYBERZONE

Hours of Operation: Monday – Saturday 0900 - 2100
Sunday 0900 - 2000

FLOWER SHOP

Phone: 436 - 3902
Hours of Operation: Monday – Saturday 0900 - 1800
Sunday 1200 – 1600

GAME STOP

Phone: 436 – 0613
Hours of Operation: Monday – Saturday 0900 - 2000
Sunday 1000 - 1800

GNC/SMOOTHIE

Phone : 436 - 9418
Hours of Operation: Monday – Saturday 0900 – 1900
Sunday 1200 - 1600

GRAB-N-GO CROSS CREEK CONCESSIONS

MOBILE FOOD/GRAB-N-GO

Phone: 223 - 9000
Hours of Operation: Monday – Saturday 0600 – 1700
Saturday – Sunday Closed

WIRELESS MOBILE

Phone: 436 - 1187
Hours of Operation: Monday – Saturday 0900 – 2100
Sunday 1000 – 2100

SOUTH POST PX MAINSTREET USA FOOD COURT

Location: Bldg-Z-3252, 1017 Canopy Lane
Phone: 436 - 4860 (for all the food concessions below unless otherwise noted)

ANTHONY'S PIZZA

Hours of Operation: Monday - Friday 1100 - 1900
Saturday - Sunday 1100 - 1800

CHARLEY'S STEAKERY

Hours of Operation: Monday - Sunday 0700 - 1900

CINNABON

Hours of Operation: Monday - Sunday 1000 - 1900

POPEYE'S

Hours of Operation: Monday - Friday 1000 - 2000
Saturday - Sunday 1000 - 1700

WOMACK PX

Location: Bldg. 42817, Reilly Road
Phone: 436 - 4036/4125
Hours of Operation: Monday - Friday 0900 - 1600

BARBER SHOP

Phone: 907 - 7093
Hours of Operation: Monday - Friday 0830 - 1600
Saturday - Sunday Closed

EXPRESSO

Hours of Operation: Monday - Friday 0730 - 1600
Saturday - Sunday Closed

FLOWER SHOP

Phone: 436 - 3309
Hours of Operation: Monday - Saturday 1000 - 1600
Sunday Closed

SHOPPETTES

PATRIOT SHOPPETTE/CLASS VI/SERVICE STATION

Location: Bldg. F-1231, Gruber Road
Phone: 436 – 2050
Hours of Operation: Monday – Friday 0700 – 1630
Saturday – Sunday Closed

HERITAGE VILLAGE SHOPPETTE

Location: 302 Nathaniel Green Circle, Raeford
Phone: 875 – 6052
Hours of Operation: Monday – Saturday 1200 – 1900
Sunday 1200 – 1700

HONEYCUTT SHOPPETTE/GAS STATION/ CLASS VI/BARBERSHOP/SUBWAY

Location: Bldg. N-3305, Honeycutt Road, near Bragg Blvd.
Shoppette
Phone: 436 – 2129
Hours of Operation: Monday – Friday 0600 – 2100
Saturday 0800 - 2000
Sunday 0900 – 2000

Barber Shop

Phone: 497 - 3800
Hours of Operation: Monday – Friday 0900 – 1900
Saturday 0900 – 1600
Sunday 1100 – 1600

Subway

Phone: 436 - 1039
Hours of Operation: Monday - Friday 0600 - 2200
Saturday - Sunday 0900 – 1700

BUTNER SHOPPETTE/SERVICE STATION/CAR RENTAL/PAPA JOHN'S/QUIZNOS/SUBWAY

Location: Bldg. A-3587, Butner Road
SHOPPETTE/SERVICE STATION
Phone: 436 – 1600
Hours of Operation: Monday – Friday 0600 – 2000
Saturday – Sunday 0800 – 1800

CAR RENTAL

Phone: 436 – 0769

Hours of Operation: Monday – Friday 0800 - 1800
Saturday 0900 – 1400

PAPA JOHN'S PIZZA

Phone: 495 – 0309

Hours of Operation: Monday - Thursday 1000 - 2400
Friday – Saturday 1000 – 0100
Sunday 1100 – 2400

QUIZNOS

Phone: 495 – 1471

Hours of Operation: Monday – Friday 0700 – 2200
Saturday 1100 – 2200
Sunday 1200 – 2200

PINES EXPRESS/CLASS VI/GAS STATION

Location 4227 Hefner, Bldg. 2-2650

Phone: 436 - 0612 **Fax:** 436 - 2229

Hours of Operation: Monday – Saturday 0700 - 2200
Sunday 0900 - 2100

Hours of Operation for Gas Pumps:
Monday – Sunday 24 hours

SIMMONS ARMY AIRFIELD SHOPPETTE

Location: Bldg. P-3042, Parham Street

Phone: 960 – 6668

Hours of Operation: Monday – Friday 0700 – 1600
Saturday – Sunday Closed

SMOKE BOMB HILL SHOPPETTE/CLASS VI

Location: Bldg. H-4401, Corner of Gruber & Reilly Roads

Phone: 436 – 4600

Hours of Operation: Open 24 hours

ACTION LINE - DIAL 6-BOSS or 396-2677

DIAL 6 - BOSS is a means of communicating with the Commanding General. Your suggestions, ideas, recommendations, or bonafide complaints are welcome to make Fort Bragg a better place to live and work. Calls are transcribed daily and submitted to the appropriate agency for follow-up. The Commanding General reviews all calls and responses are made to the individual initiating the call. Anonymous calls will be acted upon on a case-by-case basis. Prior to using **DIAL 6 - BOSS**, you should use your chain of command; however, the Commanding General remains available to any Soldier and/or family member needing help.

DIAL 6 - BOSS rules are simple:

- 1) Wait for the sound of the tone after the recording and leave your full name (spell your last name), social security number, unit or address, and a telephone number;
- 2) Since your message is being recorded, keep your comments to less than three minutes.

ARMED SERVICES BLOOD PROGRAM

<http://www.militaryblood.dod.mil/fortbragg>

Location: Bldg. 8-4156, Souter Place

Phone: 396 – 9925/9895

Hours of Operation: Monday – Thursday 0730 – 1600
Friday 0730 – 1500

Services Provided: The Fort Bragg Blood Donor Center provides the blood needed for patients in military hospitals at home and around the world. Fort Bragg Blood Donor Center must collect a specific amount of units per month to ensure that blood is available to those in need. There is no substitute for human blood. Blood and blood products are used for patients of all ages for many reasons. From those undergoing cancer treatments to surgical patients to those with battlefield injuries, military members depend on blood donors every day. Donating blood is a simple way almost anyone can save up to three lives. The actual donation only takes 10 – 15 minutes, but there are steps that come before and after donation that keep donors and the blood supply safe and healthy. In general, the entire process takes 45 minutes to one hour.

ARMED SERVICES YMCA (ASYMCA)

FT BRAGG/POPE AAF

<http://www.braggasyymca.org>

Location: Bldg. 2-2411 (corner of Woodruff and Jackson Streets)

E-mail: lgratesasyymca@earthlink.net

Phone: 436 - 0500 **Fax:** 436 - 0018

Programs currently serving Ft. Bragg:

OPERATION KID COMFORT

A free program designed to serve the children of deployed service members. The program addresses the emotional stress that these children suffer during a parent's absence from home. Photo transfer quilts that bear the images of the deployed family member are made for children (newborn to age 5) to help comfort them. Pillows are made for children 6-12 years old.

OPERATION HERO

A mentoring program conducted at post elementary schools that not only improves self-esteem and grades, but also allows children to find there are "heroes" inside each of them. The program, which runs for 10 weeks a year, targets children from 6 – 12 years of age that are experiencing temporary difficulty in school, either socially or academically. Referred by teachers, parents or school officials, the bi-weekly sessions provide after-school homework assistance and mentoring in a small group.

BABY BUNDLES

This program provides a layette for new mothers who are active duty, E-4 and below, and for the spouses of an active duty Soldier/Airman E-4 and below. The layettes are delivered by volunteers every day, including holidays, to the Mother/Baby Unit at Womack. Volunteer workshops to put the bundles together are held the 4th Thursday of each month at 1030.

KIDS OLYMPICS

Each summer the ASYMCA sponsors the "Kids' Olympics". This program teaches children and parents the importance of sportsmanship, health and fitness. Every child receives a participation medal and a T-shirt, along with other medals they may win in each of the 10 events. Each event is divided into the following age categories: 5-6 year olds, 7-8 year olds, 9-10 year olds, and 11-12 year olds. Boys and girls compete separately.

HEALTHY KIDS DAY

This is an annual event held in April that celebrates kids' health issues, to include the spirit and mind, as well as the body. This FREE event features live snakes, the climbing wall, tie-dying, baseball throw, face painting, bubble making, crime prevention doing fingerprinting, K-9 demonstration, castle bouncer, basketball, and lots of free give a-ways.

MOTHER/DAUGHTER TEA

Annual event held in March to promote quality time for mothers and daughters of all ages. Goody bags for all "ladies" and lots of door prizes.

YOUNG READERS ESSAY CONTEST

An annual contest sponsored by the National ASYMCA, open to students 1st through 12 grades, of all active duty service members, Reserves, National Guard, DoD civilian employees, and Retirees. This essay contest promotes reading among children and teens, and encourages parents to find time to sit down and read with their younger children.

JUNIOR ENLISTED GOLF OUTING

Annual event held the first Friday of November that provides Junior Enlisted Soldiers and Airmen with a day of golf, food and fun at no cost to the service member. In addition, the event provides the community with the opportunity to meet the Soldiers who serve.

KLASSY KLOSET

Collection of formal wear that can be checked out for special occasions. A \$10. fee is charged for dry-cleaning.

BEFORE & AFTER SCHOOL PROGRAMS

Before & After School programs are located in Harnett County for children attending Johnsonville, Highland and Overhills Elementary Schools. Morning hours are 0600 –0830; afternoon hours are 1430 – 1830 Monday through Friday. Program includes snacks, homework time, games, outdoor activities, and arts and crafts. Full day care is available on teacher workdays and school breaks.

SUMMER ADVENTURE CAMP

Summer camp begins the day school lets out and continues until the day before school begins in the fall. Camp is held at Highland Elementary School in Harnett County. Hours are from 0600 – 1815 daily.

ACAP

ARMY CAREER AND ALUMNI PROGRAM

www.acap.army.mil

MAIN ACAP CENTER

Location: 1st floor, Wing A, Bldg. 4-2843, Soldier Support Center
Normandy Drive

Phone: 396 - 7188/2227 **Fax:** 396 - 9390

Hours of Operation: Monday - Friday 0900 – 1700
Closed all Federal Holidays

82D SATELLITE ACAP CENTER

Location: Division Admin Bldg. C-3832, Ardennes Street

Phone: 432 - 0842/0279

Hours of Operation: Open weekdays 0900 – 1700

except Wednesday 1030 – 1700

Closed all Federal Holidays

Authorized patrons:

- Transitioning Soldiers
- Transitioning National Guard or Reserve Soldiers (who served more than 180 consecutive days of active duty)
- Retirees (for life)
- DA Civilian employees transitioning due to force alignments, reduction-in-force (RIF), or retirement
- Transitioning family members
- Widows or widowers of personnel who died while on active duty or DA Civilians who died in the line of duty

Unless otherwise specified, all classes/workshops/briefings are held at the Main ACAP, Soldier Support Center, ground floor

THE ACAP PROCESS

STEP 1:

Part #1: All Ranks Pre-Separation Seminar (Mandatory) is held every Monday, 0900 – 1130, with the exception of the 2nd Monday (for retirees only), holidays or Post closures. This seminar is held for all ranks.

Transitioning individuals **MUST** be in duty uniform, e.g., BDU's **NO**

EXCEPTIONS. Transitioning spouses are welcome and encouraged to attend. No appointment necessary.

Part #1: Retiree's Pre-Separation Seminar (Mandatory) is held on the 2nd Monday of each month, 0900 – 1145 with the exception of holidays or Post closure. This seminar is held for retirees only. Transitioning individuals **MUST** be in duty uniform, e.g., BDU's **NO EXCEPTIONS.**

Transitioning spouses are welcome and encouraged to attend. No appointment necessary.

Part #2: Upon the completion of the Pre-Separation Seminar, an appointment will be scheduled for each person in attendance to complete their automated Pre-Separation Counseling Checklist (DD Form 2648) at the designated ACAP Center (Main ACAP Center or the 82nd Airborne Satellite Office). Both Public Law and XVIII Airborne Corps and Ft. Bragg Master Policy #33 requires that this be completed NLT 90 days prior to separation.

STEP 2

All Ranks Job Search Workshop is a two-day workshop held all day on Tuesday and Thursday from 0900-1600 every week, with the exception of

holidays or Post closures. Transitioning spouses are welcome and encouraged to attend.

Prerequisite for attendance: Completion of DD2648, Pre-registration is required.

Veteran's Entitlements Briefing is part of the Workshop on Thursday's from 1400-1600.

OR

SENIOR Transition Workshop ONLY for Pay Grades E-8/W3/O4 and above. This is a two-day workshop held once a month on Wednesday and Thursday, from 0900-1600. Family members are welcome and encouraged to attend the workshop. Pre-registration for all is required.

STEP 3

COMPUTER TERMINALS: Appointment recommended – many features not available until after Workshop completion.

Job Assistance Training Application: Individual refresher training on all areas covered during the two-day Job Search Workshops.

Practice Interviews: Interactive, full full-motion videos let you experience typical job interview scenarios and provide your own answers to employer questions in a stress - free environment.

OccuBrowser + This versatile occupational exploration and job placement support tool gives you access to occupational and employment information. You can search for occupations, employers, and schools by title, keyword, occupational group, name or type. You also can look up civilian equivalents to military occupations.

On Line Tools: Direct link to the Army ACAP Home Page allows access to information about other ACAP Center sites, State employment systems and home pages, wide variety of free, on-line job search web sites, Federal jobs, and other job search & relocation information

DD2648 Videos: Review any of the video presentations associated with DD Form 2648 completion.

REFERENCE ROOM

- Dictionary of Occupational Titles
- Occupational Outlook Handbook
- Encyclopedia of Careers
- Professionals Job Finder
- The O Net-Detailed descriptions of the OES codes used in TBB and Hot Leads
- Numerous books and videos dealing with all phases of the job search process.
- Newton's Telecom Dictionary
- Job announcements from employers interested in hiring persons leaving the military

Unit Briefings on both the purpose and services of the ACAP Center are available for both key leaders and for groups (ODP, NCODP, Retention meetings, etc.)

Federal Employment Workshop is held on the 1st and 3rd Thursday of each month from 0900-1500. This workshop is offered to transitioning personnel and family members who desire more information on how to apply for federal employment. . Pre-registration for all is required.

American Veterans Disability (AMVET) Claims Workshop is held most Fridays 0900 – 1130 in the Main ACAP Classroom, with the exception of holidays, training holidays, and Post closures This workshop is designed to aid transitioning personnel desiring information on how to prepare and file medical claims with the Veterans Administration. No appointment necessary. POC: Mr. Phil Reilly (396-6826) @ the Main ACAP Center.

Small Business Orientation is presented by the UNC Small Business Technology Development Center (www.sbtdc.org) on the 4th Tuesday of the month, 1400-1600. It is an introduction to starting your own business, assessing yourself as a business owner, tax, licensing and permit issues.

Employer Day is held Tuesdays from 0900-1200 at the Main ACAP Center. Employer Day sign-up and schedules are posted at the Main ACAP Center. Employers meet with transitioning Soldiers to recruit for potential employment opportunities. Local, national and/or overseas employers are represented.

To schedule appointments or Pre-register for any of the above-mentioned Workshops or Events please contact: Main ACAP: 396-2227. 82nd Satellite Site : 432-0842/0279.

All transitioning Soldiers are eligible for ACAP services up to 180 days after their ETS; Retirees, for life.

ARMY COMMUNITY SERVICE (ACS)

<http://www.fortbraggmwr.com/acs.php>

Main ACS

Location: 3RD Floor, Soldier Support Center, Bldg. 4-2843
Normandy Drive

Phone: 396 - 8682/8683 or 1 – 800 – 958 - 4759

Authorized Patrons: Active duty and retired military personnel and their family members; Reservist and National Guard members who are on active duty for 30 days or more; widows, widowers and other next of kin of Army personnel on active duty or retired at the time of their death; next of kin of prisoners of war or missing in action personnel of all Armed Services.

Services Provided: ACS is an important part of the Army's program to assist Soldiers and their Families in meeting specific needs. ACS offers a wide variety of programs tailored to assist Army families living on and off

post. ACS is the place to go for answers to your questions and help with concerns or other issues facing military families. ACS programs and services include:

Airborne Attic: Provides furniture, household items, clothing, toys, etc. to Soldiers (E-4 and below) and family members if they cannot afford to purchase them or in emergencies.

Army Emergency Relief: Offers loans or grants in emergency situations.

Army Family Action Plan: Offers Soldiers, retirees, civilian employees and family members a mechanism to bring issues to senior leadership of the Fort Bragg services, programs and facilities.

Army Family Team Building: Offers free classes about military lifestyles, skills, and behaviors in order to be knowledgeable, empowered members of the military community.

Army Volunteer Corps Coordinator: Gain valuable work experience, learn new skills, or support the installation mission by joining the Fort Bragg volunteer team. All volunteers are required to be registered in the central database.

Deployment Readiness Program: Provides training to assist commanders in meeting family readiness objectives. Also assists Family Readiness Groups during pre-deployment, deployment and post-deployment periods.

Employment Readiness Program: Provides information on employment, education and volunteer opportunities.

Exceptional Family Member Program: Information, screening and referral for family members with special needs.

Family Advocacy Program: Provides classes on parenting, anger and stress management, and information and assistance in reporting violence in the home.

Family Assistance Center: Central point on installation for information during crisis/deployment.

Financial Readiness Program: Provides financial classes, briefings and counseling to Soldiers, Family Members, commanders and leaders.

Information, Referral & Follow-up: Provides information regarding military and civilian community resources.

International Readiness Program: Offers assistance and support to Soldiers and their families whose primary language is other than English.

Lending Closet: Lends basic household items for temporary use by arriving and departing Soldiers and their Families.

New Parent Support Program: Provides home visits, infant care and parenting classes.

Relocation Readiness Program: Newcomer information about Fort Bragg and the surrounding areas; welcome packets/worldwide installation information (Army, Navy, Air Force, Marines).

Volunteer (ACS) Program: Learn new skills, meet new people and support the ACS programs by volunteering.

Soldier and Family Assistance Center: A one-stop location for Warriors in Transition and their Families to receive access for obtaining support services.

Survivor Outreach Services: Provides care services to all families who have suffered the loss of a Soldier. This includes facilitating support groups, coordinating events, as well as, linking families to community resources and services.

OUTREACH OFFICES

1ST THEATER SUSTAINMENT COMMAND (TSC)

Location: Bldg. M-8456, Corner of Logistics Avenue and Gruber Road

Phone: 396 – 6198 **Fax:** 396 - 2174

CROSS CREEK MALL

Location: 419 Cross Creek Mall, Customer Service, by JC Penney, Fayetteville, NC

Phone: 487 - 3265

CUMBERLAND COUNTY DEPT. OF SOCIAL SERVICES

Location: 1225 Ramsey Street, Fayetteville, NC

Phone: 677 - 2934

FAMILY READINESS GROUP CENTER

Location: Bldg. 4-2843, Soldier Support Center, Ground floor

Phone: 432 – 3742 or 1 800 457 4636 **Fax:** 396 -6302

Hours of Operation: Monday – Friday 0800 – 1900

FAYETTEVILLE REGIONAL AIRPORT

Location: Fayetteville, NC

Phone: 764 - 0123

GAVIN HALL, 82ND AIRBORNE

Location: Gavin Hall, 1st floor, next to ID card office

Phone: 432 – 4676 **Fax:** 643 - 7725

Hours of Operation: 0800 – 1700

HERITAGE VILLAGE

Location: Community Center in Heritage Village

Phone: 848 – 1941 **Fax:** 848 - 1941

ACS Chief	396 - 6458
Administrative Section	396 - 3744
Airborne Attic	907 - 2842
Army Emergency Relief	396 - 2507
Army Family Action Plan	396 - 4447
Army Family Team Building	396 - 2382
Army Volunteer Corps Coordinator	396 - 8194
Deployment Readiness	907 - 3490
Deployment Hotline	1 - 800 - 457 - 4636
Employment Readiness Program	396 - 1425/2390
Exceptional Family Member Program	907-3395
Family Assistance Center	1 - 800 - 457 - 4636
Family Advocacy Program	396 - 5521
Financial Readiness Program	396 - 2507
Information & Referral	396 - 8682/8683
International Readiness Program	396 - 6120
Lending Closet (Bldg. 8-7006-A)	396 - 6013
New Parents Support Program	396 - 7951
Relocation Readiness Program	396 - 8682
Soldier & Family Assistance Center	643 - 6652
Survivor Outreach Services	396 - 4306
Victim Advocate 24 Hour Hotline	322 - 3418
Volunteer (ACS) Program	396 - 2458

ARMY EMERGENCY RELIEF (AER)

<http://www.fortbraggmwr.com/aer..php>

Location: 3rd Floor, Soldier Support Center, Bldg. 4-2843,
Normandy Drive

Phone: 396 - 2507/7289

Hours of Operation: Monday - Friday 0800 - 1700

Location: 2ND Flr. Gavin Hall, (by 82nd Airborne HQ)

Hours of Operation: 0900 - 1600

Phone: 907 - 5754

After Duty Hours: Please call the American Red Cross 1 - 877 - 272 - 7337 (Toll Free) to process travel or other emergencies that cannot wait until the next business day.

Services Provided: AER provides financial assistance to soldiers and eligible family members when faced with a valid financial emergency. Assistance will be provided as a non-interest loan, a grant (when appropriate), or a combination loan and grant.

Types of emergencies covered by AER (include but not limited to): non-receipt of or loss of funds, medical, or dental expenses requiring co-

payment, funeral expenses for immediate family members, travel expenses related to emergencies, rent, food, utilities, vehicle payments and repairs.

Eligibility:

- Active duty Soldiers (single or married), and eligible family members.
- National Guard and Reservist Soldiers on active duty for more than 30 consecutive days and their eligible family members.
- Soldiers retired from active duty for longevity or physical disability, and their eligible family members.
- National Guard and Reservist Soldiers who retired at age 60, and their eligible family members.
- Surviving spouses, or children of Soldiers who died while on active duty or after they retired.

Procedures for Assistance

Contact unit Command Finance NCO (CFNCO) for individual guidance or visit AER for instructions and an application packet. Active duty personnel must have the commanding officer review completed application, annotate any remarks and sign section 17 of DA Form 1103 (Commander's referral requires completion of sections 17 & 19). Present completed packet, LES and ID card to AER for processing.

Unauthorized Areas of Assistance:

- Fines/bails/judgments
- Legal expenses
- Ordinary leave
- Vacations
- Vehicle purchase or rental
- Bad checks or over drafts
- Credit card payments
- Home purchases or improvements
- Marriages/divorces
- Income taxes
- Business ventures
- Consolidation of debts
- Continuing assistance
- Abortions
- Emergencies resulting from UCMJ actions

ARMY FAMILY ACTION PLAN (AFAP)

<http://www.fortbraggmwr.com/acs/afap.php>

Location: 3rd Floor, Soldier Support Center, Bldg. 4-2843
Normandy Drive

Phone: 396 - 4447

Hours of Operation: Monday – Friday 0800 – 1700

Services Provided: AFAP offers Soldiers, family members, retirees and civilian employees the opportunity to improve their quality of life. During the annual AFAP conference issues that have been submitted are prioritized and are brought to senior leadership for resolution. Those issues that are beyond the scope of the installation are forwarded to the midlevel and possibly on to DA. Issues are tracked and published throughout the year. Issues pertaining to the improvement of Fort Bragg are addressed in the Quarterly Town Hall. Issues are worked through the appropriate installation agency. The Town Hall helps to improve the life here at Fort Bragg. To submit your issue visit the above website, or visit the AFAP office

ARMY FAMILY TEAM BUILDING (AFTB)

<http://www.fortbraggmwr.com/aftb.php>

Location: 3rd Floor, Soldier Support Center, Bldg. 4-2843,
Normandy Drive

Phone: 396 - AFTB (2382)

Hours Of Operation: Monday – Friday 0800 – 1700

Services Provided: Fun, educational trainings designed for the Army Family to enhance one's knowledge of the military and develop leadership skills. Limited free childcare available.

ARMY VOLUNTEER CORPS COORDINATOR (AVCC)

<http://www.fortbraggmwr.com/lvolunteer.php>

Location: 3rd Floor, Soldier Support Center, Bldg. 4-2843,
Normandy Drive

Phone: 396 - 8160

Hours of Operation: Monday – Friday 0800 - 1700

Services Provided: Provides placement opportunities for volunteers based on interest and agency needs. Assists volunteer organizations with recruitment, training and guidance for volunteer recognition. Joining the Fort Bragg volunteer team enables you to gain valuable work experience while helping others. Volunteers support the installation mission in a variety of capacities such as: coaches, office assistants, FRG leaders, program assistants, and many more. Volunteers are required to be registered in the Department of Army Volunteer Management System located on the www.myarmyonesource website to include logging of

hours each month within the system. The ACS Volunteer Coordinator is also located in this office. As an ACS volunteer, you are offered the opportunity to be part of a dedicated team working to improve the quality of life and the well being of Soldiers and Family Members of the Fort Bragg military community.

DEPLOYMENT READINESS PROGRAM

<http://www.fortbraggmwr.com/drp.php>

Location: 3rd Floor, Soldier Support Center, Bldg. 4-2843,
Normandy Drive

Phone: 432 - 3742

Hours of Operation: Monday – Friday 0800 - 1700

Services Provided: The Deployment Readiness Program provides pre and post deployment/mobilization briefings, Family Readiness Group training, Rear Detachment Commander training, information and referral services, and resource materials. The resource materials include such topics as “Understanding and Planning for Military Separation and Pre-deployment Ongoing Readiness”, “Coping with Separation” and “Financial Planning”. The materials are designed to support unit commanders in preparing Service Members, civilian employees, and their Families for military operations.

FAMILY READINESS GROUP CENTER

<http://www.fortbraggmwr.com/frqcenter.php>

Location: Ground floor, Soldier Support Center, Bldg. 4-2843,
Normandy Drive

Phone: 432 - FRGC (3742)

Hours of Operation: Monday – Friday. 0800 – 1900

Services Provided: The Family Readiness Group Center serves the Fort Bragg Community. Soldiers and Families have a location where it is possible to host meetings, schedule deployment speaker, utilize computers, printers, copiers, web cameras, VTC's and much more. Staff members are always available to assist you.

EMPLOYMENT READINESS PROGRAM (ERP)

<http://www.fortbraggmwr.com/erp.php>

Location: 3rd Floor, Soldier Support Center, Bldg. 4-2843
Normandy Drive

Phone: 396 - 2390/1425 or 907 - 3421

Hours of Operation: Monday – Friday 0800 - 1700

The Employment Readiness Program is a one-stop for employment and job search information, community resources, educational and volunteer

opportunities. Walk-ins welcomed; appointments available if needed. Listed below are a few of the services the program provides:

- Individual assistance
- Daily job listings
- Referrals
- Workshops/Classes
- Resume assistance
- Job search assistance
- Interview preparation
- Education and career planning assistance
- Computer lab

EXCEPTIONAL FAMILY MEMBER PROGRAM (EFMP)

<http://www.fortbraggmwr.com/efmp.php>

Location: 3rd Floor, Soldier Support Center, Bldg. 4-2843,
Normandy Drive

Phone: 907 - 3395

Hours of Operation: Monday – Friday 0800 - 1700

Services Provided:

- Support Groups
- Information & referrals to on or off post agencies regarding medical, educational and mental health services.
- Assist with deletion & deferments
- Educational & medical advocacy for special needs.

FAMILY ADVOCACY PROGRAM (FAP)

<http://www.fortbraggmwr.com/fap.php>

Location: 3rd Floor, Soldier Support Center, Bldg. 4-2843,
Normandy Drive

Phone: 396 - 5521 **Fax:** 907 - 3048

Hours of Operation: Monday – Friday 0800 - 1700

Mission: To help strengthen relationships of parents, and families through a wide variety of prevention, outreach, and treatment programs. A key role of the program is to respond to situations involving the abuse or neglect of military spouses and children by providing effective assessment and treatment and ensuring all personnel on the installation are trained on how to find help for victims. All personnel on the installation are required to report suspected instances of spouse and child abuse or neglect to law enforcement and Womack Army Medical Center (WAMC) Dept. of Social Work (DSW) to ensure victims receive prompt assistance. Other information about the program is outlined in AR 608-18.

Services Provided:

- **Wide variety of workshops** on such topics as parenting strategies, couples communication, co-parenting children of divorce and custody, anger management, stress management, Steven Covey's Seven Habits of Effective Families and Eight Habits of Successful Marriages, self-defense/safety for women, and other topics on request. All workshops are completely free and free childcare is also available in most cases. Call 396-5521 for more information or visit us online to see a schedule and/or register for classes <http://www.fortbraggmwr.com/acs.php>. We will also come to your unit, family readiness group, or other activity to provide these or other related classes/workshops at a date/time that works best for your group.
- **New Parent Support Program (NPSP)** is offered to Army families to enhance parent and infant attachment, increase knowledge of child development. NPSP will provide connections to support services that allow parents to become nurturing and capable caregivers. The NPSP staff consists of registered nurses and licensed social workers who provide in-home parenting education, support and resource linkage. Even if you are not a **NEW** parent you still qualify for participation in NPSP! Army families that are pregnant or with children up to the age of three years are eligible for NPSP services. Call 396-5521 for more information. All services are completely voluntary and free of charge.
- **24 hour Domestic Violence and Sexual Assault Victim's Hotline** (322-3418) to provide information, referral, and direct support to persons involved in a sexual assault or an abusive relationship. Often persons in these situations do not know where to turn for help and are uncertain what they should do. Trained advocates are available 24 hours a day to answer questions and help victims come up with solutions, and direct help to become safe. This help can include staying with the victim in the Emergency Room, helping them obtain a protective order, housing, transportation, food, or accompany them to court. Services are free. Active duty victims of sexual assault have the choice now to either report the abuse to law enforcement or to seek medical, advocate or other help without making a law enforcement report. Call 322-3418 for the hotline or 396-5521 for more information.
- **Family Advocacy Program Briefings** to units and leaders. Fort Bragg policy requires all units to receive annual Family Advocacy briefings and all Commanders and First Sergeants are required to receive training on the Family Advocacy Program within 45 days of assuming command. Call 396-5521 to arrange one of these

45-50 minute briefings. We will come to your unit at a date/time that works best for your mission.

Help for victims of partner abuse or sexual assault:

Military Police Desk	396 - 0391/0392
Fort Bragg 24 Hour Victim's Hotline	322 – 3418
WAMC Social Work	907 - 7869
WAMC Emergency Room	907 – 6559
Fayetteville Domestic Violence Shelter	677 - 2532
Fayetteville Rape Crisis Center	485 - 7273
Child Abuse or Neglect Reporting	677 - 2450
Chaplains Hotline	396 - 1121/1122
Domestic Abuse Hotline	1 – 800 – 799 – SAFE
Military One Source	1 – 800 – 464 - 8107

To Report Suspected Abuse

Military Police:	396 - 0391/0392 (on post) or call 911
WAMC Department of Social Work:	907 - 7869
Cumberland County Department of Social Services:	677 - 2450

Worried about privacy? If you are a Soldier and a victim of either partner abuse or sexual assault you can get private help/information. Contact the Ft. Bragg Victim's Hotline at 322-3418, a healthcare provider, or Chaplain. If you are still concerned about your privacy call the Ft. Bragg Victim's Hotline and don't give your name; you will still get help.

Additional Family Resources

Marriage and Family Counseling

Unit Chaplain (contact unit for phone number)	
WAMC Department of Social Work	907-7869
82d - Robinson Clinic	432 - 8282
Joel Clinic	907 - 9073
Clark Clinic	907 - 9670
Tricare	1-877- Tricare (874-2273)
Military One Source	1-800-464 - 8107
www.militaryonesource.com	user id: military password: onesource

Parenting Classes (All Ages)

Family Advocacy Program	396 - 5521
New Parent Support Program	396 – 5521

Marital Enrichment Classes

Family Advocacy Program	396 - 5521
Watters Family Life Center	396 - 6564

FINANCIAL READINESS PROGRAM (FRP)

<http://www.fortbraggmwr.com/frp.php>

Location: 3rd Floor, Soldier Support Center, Bldg. 4-2843,
Normandy Drive
Phone: 396 – 2507/7289
Hours of Operation: Monday – Friday 0800 – 1700

Location: 2nd floor, Gavin Hall, (by 82nd Airborne HQ)
Phone: 907 – 5754
Hours of Operation: 0900 - 1600

Services Provided: Professional financial counselors provide a variety of financial services to military members and families. Individual counseling, budget preparation and debt reduction planning are all available by appointment. We regularly work with personnel to resolve consumer complaints and provide education on consumer issues. We offer a full range of classes to include Personal Financial Management Training, Savings and Investment, Checkbook Management and Budget and Debt Management. Classes can be customized and brought on-site to fulfill unit training requirements. We support FRGs and other groups upon request. Financial Readiness leads to Family Readiness!

COMMERCIAL SOLICITATION

Services Provided: Serves as the initial point of contact for anyone wishing to conduct business on the installation. The Solicitation office provides information to ensure compliance with:

- Installation policy as well as Department of Defense and Army regulations.
- Accepts applications for solicitation permits. All those conducting business on the installation must have a current permit. Flyers and banners for installation events are reviewed for compliance and approved for circulation.

INFORMATION & REFERRAL PROGRAM (I&R)

<http://www.fortbraggmwr.com/inforeferral.php>

Location: 3rd Floor, Soldier Support Center, Bldg. 4-2843,
Normandy Drive
Phone: 396 - 8682/8683 or 1 – 800 – 958 - 4759
Hours of Operation: Monday – Friday 0800 – 1700

Services Provided: Your one-stop information center on programs and services located in the Fort Bragg and Fayetteville communities. Our goal is to keep Soldiers and family members aware of all services available and to provide confidential referral information to the appropriate agencies when necessary. Printed resource materials are available, such

as maps, phone books and much more.

INTERNATIONAL READINESS PROGRAM

<http://www.fortbraggmwr.com/irp.php>

Location: 3rd Floor, Soldier Support Center, Bldg 4-2843,
Normandy Drive

Phone: 396 – 6120

Hours of Operation: Monday – Friday 0800 - 1700

Services Provided: Assistance and support to Soldiers and their families whose primary language is other than English. Resources and information provided on English as a Second Language (ESL), Immigration and Naturalization Services (INS), how to obtain a driver's license, Social Security Card, or an Individual Tax Identification Number (ITIN), and ACS classes.

LENDING CLOSET/AIRBORNE ATTIC

<http://www.fortbraggmwr.com/airborneattic.php>

Location: Bldg. 8-7006-A, Corner of Letterman & Ord Streets

Hours of Operation: Monday –Friday 0800 - 1630

Lending Closet

Phone: 396 - 6013

Services Provided: Items such as pots, pans, dishes, irons, ironing boards, and small kitchen appliances are available for temporary loan. Items are provided on a loan basis for two weeks. Exception to policy is required for any extension beyond two weeks. Service is provided for active duty Soldiers and family members PSCing or ETSing from the Army.

Airborne Attic (AA)

Phone: 907 - ATIC (2842)

Services Provided: For Soldiers **E-4* and below**, and their immediate family members. The Airborne Attic provides household items, furniture, appliances, etc. where there is a need or an emergency. A command referral letter is necessary for large household items. The letter can be picked up at the Attic. *Exception to policy can be made for Soldiers E-5 and above.

The Airborne Attic operates completely from donations. Items have been generously donated to the Attic from the community: fellow Soldiers, businesses and other organizations. These items are then inventoried and organized for distribution to Soldiers and families in need of assistance. Your donations are tax deductible. ACS schedules pick-ups of large item donations the first Thursday of each month, both on and off post. Call 907-ATIC (2842) to schedule your pick-up. You may drop off your donations at the Attic on Tuesday and Thursday between the hours

of 0800-1630.

THE MULTI-COMPONENT FAMILY SUPPORT NETWORK

<http://www.fortbraggmwr.com/mcfsn.php>

Location: 3rd Floor, Soldier Support Center, Bldg. 4-2843,
Normandy Drive

Phone: 396 – 8683

Hours of Operation: Monday – Friday 0800 - 1700

Services Provided: Provides the Army family with support where they live. The Multi-Component Family Support Network supports the family needs and provides consistent family services during extended deployments to the Active Army, mobilized National Guard and United States Army Reserve families regardless of their component or location.

RELOCATION READINESS PROGRAM (RRP)

<http://www.fortbraggmwr.com/rrp.php>

Location: 3rd Floor, Soldier Support Center, Bldg 4-2843
Normandy Drive

Phone: 907 – 3507/3374 **Fax:** 396 - 8401

Hours of Operation: Monday – Friday 0800 - 1700

Services Provided:

Hearts Apart: To assist Waiting Families of deployed Soldiers or Soldiers serving on unaccompanied tours to obtain information, maintain support, and stay abreast of available services regardless of their location.

Military Installations website:

<http://www.militaryinstallations.dod.mil/pls/psgprod/f?p=MI:ENTRY:0>

Explore information including housing, childcare, hospitals, major unit listings, etc. and contacts for installations worldwide

Newcomers Orientation and Bus Tour: To introduce services and gain familiarity with Family Programs offered through the Fort Bragg Installation and surrounding area.

PCS Pre-Move Briefings: To assist in a smooth relocation. Information is provided regarding housing, transportation, legal claims, Exceptional Family Member Program, financial management and sponsorship.

Pre-departure and Settling-In Services: Provides a wide variety of information, answers questions, and referral to the appropriate agencies.

Sponsorship Training: Designed to minimize the difficulties of relocation.

Welcome Packets: Outlining all that a Newcomer would need to know about Fort Bragg and Fayetteville area.

(WOUNDED WARRIOR) SOLDIER & FAMILY ASSISTANCE CENTER

<http://www.fortbraggmwr.com/sfac.php>

Location: 1st Floor, Wing L, Soldier Support Center, Bldg. 4-2843, Normandy Drive

Phone: 432 – SFAC (7322)

Hours of Operation: Monday – Friday 0800 - 1700

Services Provided: A one stop location for Soldiers assigned to the Warrior Transition Battalion. The SFAC is available to Soldiers and their Families to receive access to pertinent support services.

SURVIVOR OUTREACH SERVICES

<http://www.fortbraggmwr.com/acs/sos.php>

Location: Bldg. 2-1361, Corner of Knox and Macomb Streets

Hours of Operation: Monday – Friday 0800 – 1700

Phone: 396 – 0384

Services Provided:

- Support Groups
- Education Briefings
- Survivor Sentinel – Newsletter for Survivors
- Social Events
- Priority Service ID Cards
- Survivor decals
- Financial counseling
- Assist with information and referral to agencies specific to Survivor needs
- Mentorship, Community and Command Level Briefings and Training Opportunities, Volunteer Opportunities

Other Information: Survivor Outreach Services advocate on behalf of all Families who have suffered the loss of a Soldier and educate the community about the Survivor Outreach Services Program. The program strives to build a unified support program which embraces and reassures Survivors that they are continually linked to the Army Family for as long as they desire. We provide an avenue of resources to include support groups, monthly newsletters, information briefs, and social activities.

ARMY SUBSTANCE ABUSE PROGRAM (ASAP)

<http://www.acsap.army.mil>

Location: Ground floor, Room B-A-1, Bldg.4 - 2843, Soldier Support Center, Normandy Drive

Phones:

Fax number 396 - 8296

Admin. Offices: 396 - 4100

Preventive Education: 396 - 1016

Urinalysis Lab: 396 - 7879/7071

Employee Assistance Program (EAP) 396 - 5784

Soldier Risk Reduction 907 - 3448

Hours of Operation: Monday – Friday 0730 – 1630

Services Provided: Substance abuse prevention classes, urinalysis testing, EAP referral for Department of Army Civilians, active duty military, retirees and their family members to appropriate medical facilities; and Soldier Risk Reduction Consultation.

82D ASAP CLINIC

Location: Bldg C-5534, Ardennes Street

Phone: 432 - 4833/1464

Authorized Patrons: 82D Airborne Division

CLARK ASAP CLINIC

Location: Bldg 5-4257, Bastogne and Reilly Streets

Phone: 907 - 9671/8925

Authorized Patrons: USASOC; 20TH Eng. BN.; BN.; SWTG; SF; 18th FAR; 16th MP BN; 525 MI BN

JOEL ASAP CLINIC

Location: Bldg M-4861, Logistic Street,
(between Honeycutt & Gruber)

Phone: 907 - 9081

Authorized Patrons: 44th Med Com; 18th ABN; Womack;
Tenant Units

Services Provided: These three centers serve Soldiers requiring evaluation and counseling for alcohol and drug problems. By calling one of the above numbers, depending on the area the Soldier's unit falls within, a counselor will be assigned, an appointment made for evaluation, and instructions given for required forms.

Alcoholics Anonymous: 678 - 8733 (off post)

THE ARTS COUNCIL OF FAYETTEVILLE/

www.theartscouncil.com

E-mail: admin@theartscouncil.com
Location: 301 Hay Street, Fayetteville, NC
Phone: 323 - 1776 **Fax:** 323 - 1727
Hours of Operation: Monday – Thursday 0830 -1700
Friday 0830 - 1200
Saturday 1200 - 1600
Sunday Closed

Services Provided:

- Arts and Cultural Activities
- Educational programs in local schools and community centers; produce “Artists in Schools” book containing artists from all disciplines for performance.
- Fourth Fridays – downtown gallery crawl
- Annual Juried Fine Art competition
- Annual Juried Photo competition
- Funding for arts programs and artists thru Regional Artists Grants. Operating and Project Support Grants.
- International Folk Festival – outdoor arts and cultural festival on the last Sunday in September.
- Dickens Holiday – fun and shopping for the whole family on the Friday after Thanksgiving.
- Maintain gallery space at Throckmorton Library

Other Information: The Arts Council of Fayetteville/Cumberland County nurtures, advocates, and celebrates the Arts in the Fayetteville and Cumberland County metro region. Our special events and programs can only happen with the assistance of terrific volunteers. If you are interested in our volunteer opportunities please contact us.

ARTS AND CRAFTS CENTER

Pope Frame & Design Arts

www.fortbraggmwr.com/frameshop.php

Location: 794 Armistead Street, Pope AAF
Phone: 394 - 4192
Hours of Operation: Monday 1000 - 1700
Tuesday 1000 – 1700
Wednesday & Thursday 1000 - 1900
Friday 1000 – 1700
Saturday & Sunday - closed

Pope Wood Craft Shop

Phone: 394 - 5049
Hours of Operation: Tuesday – Thursday 1300 – 2000
Friday & Saturday 0900 - 1700

Services Provided: Arts & Crafts University offers a wide range of classes such as: Picture Framing, automotive maintenance, furniture building, art clay silver. Full class listing available at:

www.fortbraggmwr.com/frameshop.php

click the link to Pope Arts & Crafts. Professional Services include: Custom framing and matting, shadowboxes, awards, engraving, glass etching and more.

AUTO SKILLS CENTERS

<http://www.fortbraggmwr.com/auto.php>

EAST BRAGG AUTO SKILL SHOP

Location: Bldg. F-4334, Corner of B & Lane Streets
Phone: 396 - 8665 **Fax:** 396 – 1885
Hours of Operation: Monday - Friday 1400 - 2130
Saturday – Sunday 0900 - 1630
Holidays Closed

Service Provided: This center offers "do-it-yourself" mechanics a place to work on their automobiles with the guidance of experienced mechanics and reference manuals. This center has state-of-the-art equipment for automobile maintenance. Bays and tools are rented at a minimal price. The POV resale lot is located next to the North Post Commissary at Glider & Chute. POV resale lot is a used car lot where soldiers can park their cars for sale and customers can come look at them. Registration for POV resale lot is \$15. Registrants must have a current vehicle registration. Please call (910) 396-8665 for more information.

POPE AUTO SKILL SHOP

<http://www.fortbraggmwr.com/popeautoskills.php>

Location: 794 Armistead Street, Pope AAF
Phone: 394 – 2293
Hours of Operation: Sunday & Monday - Closed
Tuesday, Wednesday & Thursday -1100 – 2000
Friday – Saturday 0900 – 1700

Service Provided: Assisting self-help mechanics and is dedicated to teaching those with no automotive mechanical experience how to service and repair their own vehicles. Automotive lifts, a sand blaster, tire changer, tools, brake lathe and other equipment is available for customers use.

Resale Lot - Our resale lot is on Reilly Rd. We house anything from

motorcycles to RV's. Cost is \$15/month.

RV Lot - We've got a large RV lot to store your RV's, boats and trailers of any size (30 ft +). All areas are secured with 24/7 access to all of your items. Spots are available on a first come/first serve basis. **We are the only RV lot available on Post (Fort Bragg and Pope AAF).** Please call the Pope Auto Skills Center for availability at (910) 396-2293.

"Car Care Because We Care" for the spouses of deployed Soldiers is available at the shop by appointment. The program provides free oil changes and safety checks.

AUTOMOTIVE SERVICES

BUTNER ROAD EXPRESS/PUMP

Location: Bldg. AT-3686, Butner Road

Phone: 436 - 1600

Hours of Operation: Monday – Friday 0600 - 2200
Saturday 0800 - 2300
Sunday 0900 - 2200

CAR WASH

Location: Longstreet & Gruber Road

Hours of Operation: Open 24 hours

Location: Mallone Plaza

Hours of Operation: Open 24 hours

FIRESTONE TIRE & SERVICE CENTER

Location: Butner Road, behind the North Post PX

Phone: 497 – 2141/2142/2143

Hours of Operation: Monday – Friday 0700 - 1900
Saturday 0700 - 1800
Sunday 0800 - 1700

PATRIOT EXPRESS/PUMP

Location: Bldg. F-1231, Gruber Road

Phone: 436 – 2050

Hours of Operation: Monday – Friday 0700 - 1700
Saturday – Sunday CLOSED

PINES EXPRESS SHOPPETTE/GAS STATION

Location: 4227 Hefner Road, Bldg. 2-2650 (South Post PX)

Phone: 436 - 0612

Hours of Operation: Monday – Saturday 0700 – 2200
Sunday 0900 – 2100

POPE EXPRESS

Location: Bldg. 400, Armistead Street
Phone: 394 - 2492
Hours of Operation: Monday – Friday 0630 -2300
Saturday 0830 – 1600
Sunday Closed

SMOKE BOMB HILL CAR CARE CENTER

Location: Reilly & Gruber Roads
Phone: 436-4380
Hours of Operation for pumps:
Monday – Friday 0600 - 2000
Saturday - Sunday 0800 - 2000
Tire Service: Monday – Friday 0800 - 1900
Saturday 0900 - 1700
Sunday 0900 – 1600
Oil Change: Monday – Friday 0800 – 1800
Saturday 0900 – 1700
Sunday 0900 - 1600

BANKS

<http://www.firstcitizens.com/>

FIRST CITIZENS BANK (Main Office) # 050

Location: Bldg. 41571, Reilly Street
Phone: 436 – 7300 **Fax:** 497 – 0840
Hours of Operation: Inside Tellers and Drive-Up Window
Monday – Friday 0900 -1700

SOUTH POST PX BRANCH # 051

Location: 1017 Canopy Lane,
Phone: 436 - 7354 **Fax:** 436 - 3319
Hours of Operation: Inside tellers (Lobby & AAFES):
Monday – Saturday 0900 - 1700

82D ABN DIV BRANCH # 053

Location: Bldg. C-5437, Bastogne Drive near Ardennes
Phone: 436 - 7393 **Fax:** 960 - 9878
Hours of Operation: Inside Tellers and Drive-Up Window:
Monday – Friday 0830 -1300 & 1430 - 1700
(Closed for Lunch 1300 – 1430)

NORTH POST PX/COMMISSARY BRANCH # 055

Location: Bldg. 8-6454, 2nd Street and Butner Road

Phone: 436 – 7380

Hours of Operation: Inside Tellers and Drive – up Window:

Monday – Friday 0900 - 1700

WOMACK BRANCH # 056

Location: Bldg.2132, 2817 Reilly Street, Womack Army Medical Center

Phone: 436 - 7346

Hours of Operation: Monday – Friday 0800 – 1300 & 1430 - 1630

(Closed for Lunch 1300 – 1430)

POPE ARMY AIRFIELD BRANCH

Location: 803 Armistead Street

Phone: 436 - 7370

Hours of Operation: Monday – Friday 0830 -1300 & 1430 - 1700

(Closed for Lunch 1300 - 1430)

FORT BRAGG ATM LOCATIONS

Honeycutt Road & Watson Street (old COSCOM area)

Patriot Shoppette, Blackjack & Gruber Road

JSOC; Bldg 3-2545, 152-A Malvesti Street

Smoke Bomb Hill , Bldg. H-4401, Corner of Reilly & Gruber Streets

Airborne PX, Corner of Ardennes & Eindhoven Streets

Car Wash, Long & Gruber Streets

Range 19, Lamont Road, Bldg. 0-1900

POPE AAF ATM LOCATIONS

JR Rockers, 5446 Reilly Road

Shoppette, 803 Armistead Street

Pope Club, 5504 Reilly Road

Flight Line, Surveyor Street

BARBER SHOPS

AIRBORNE PX

Location: Bldg. C-5934, Ardennes Street

Phone : 436 - 0101

Hours of Operation: Monday – Friday 0900 – 1800

Saturday 1000 - 1500

Sunday Closed

HONEYCUTT EXPRESS/SHOPPETTE

Location: Bldg. N-3905, Honeycutt Road

Phone: 497 – 3800

Hours of Operations: Monday – Friday 0900 – 1900

Saturday 0900 – 1600
Sunday 1100 – 1600

MINI MALL

Location: Bldg. 4-2171, Reilly Road
Phone: 436 - 4011
Hours of Operation: Monday – Friday 0900 - 1900
Saturday 0900 - 1700
Sunday 1100 - 1600

NORTH POST PX MALL

Location: Butner & 2nd Streets
Phone: 497 – 0789
Hours of Operation: Monday – Saturday 0900 - 1900
Sunday 1100 – 1700

POPE AAF

Location: Bldg. 416
Phone: 497 – 5119
Hours of Operations: Monday – Friday 0900 – 1800
Saturday 1000 – 1500
Sunday Closed

SOCOM

Location: Bldg. E-2929, Yadkin Road
Hours of Operation: Monday – Wednesday 0900 – 1600
Thursday – Friday 0900 – 1300
Saturday – Sunday Closed

SOUTH POST PX MALL

Location: Canopy Lane, Inside PX Mall
Phone: 436 - 2202
Hours of Operation: Monday – Saturday 0900 - 1900
Sunday 1100 - 1600

WOMACK ARMY MEDICAL CENTER

Location: Reilly Street, Ground floor of hospital
Phone: 907 - 7093
Hours of Operation: Monday – Friday 0830 -1600
Saturday – Sunday Closed

BEAUTY SALONS

MINI MALL BEAUTY SHOP

Location: Reilly Street, Inside Mini Mall
Phone: 436 - 8555
Hours of Operation: Monday – Friday 0900 - 1900
Saturday 0900 - 1700
Sunday 1100 - 1600

NORTH POST PX BEAUTY SHOP

Location: Butner & 2nd Streets, inside North Post shopping center
Phone: 436 - 9090
Hours of Operation: Monday – Saturday 0900 – 1900
Sunday 1100 - 1600

SOUTH POST PX FAMILY HAIR CARE

Location: Canopy Lane, Inside South Post Mall
Phone: 436 – 2228
Hours of Operation: Monday – Saturday 0900 - 1900
Sunday 1200 – 1600

BEHAVIORAL HEALTH CARE OF CAPE FEAR VALLEY HEALTH SYSTEM

<http://www.capefearvalley.com/services/bhc.html>

Location: 3425 Melrose Road, Fayetteville, 28304
Phone: 615 – 3700 Inpatient 615 – 3701 Outpatient
Fax: 615 - 3091
Hours: **Outpatient:** Monday – Thursday 0830 - 1800
Friday 0800 - 1500
Inpatient 24 hours, 7 days a week

Service Provided: Cape Fear Valley Behavioral Health Care offers inpatient and outpatient mental health services for adults, as well as outpatient services for children ages four and older and adolescents. Outpatient services include evaluations, medical management, and group, family and individual therapy. Substance abuse treatment is also available.

Behavioral Health Care is accredited by The Joint Commission and licensed by the state of North Carolina. Staffed by psychiatrists, psychologists, clinical social workers, psychiatric nurses, licensed professional counselors and other mental health professionals. Behavioral Health Care provides a team approach to mental wellness. For more information about Behavioral Health Care, please call (910) 615-3700.

BETTER OPPORTUNITIES FOR SINGLE SOLDIERS (BOSS)

<http://www.fortbraggmwr.com/boos.php>

Location: Bldg 8-6454, Butner Road (First Citizens Bank)

Phone: 396 - 7751/2348 **Fax:** 396 - 7224

Hours of Operation: Monday – Friday 0900 - 1700

Services Provided: Designed to improve the quality of life for the single and unaccompanied Soldier. It provides a network of communication between the Soldier, the chain of command, and community resources. The BOSS program encourages and assists single Soldiers in identifying and planning for recreational and leisure activities as well as providing the Soldiers opportunities to contribute to their respective communities.

BOWLING FACILITIES

Services Provided at all 3 centers: Automatic scoring, automatic bumpers for children, bowling shoe rental, ball cleaning machines, rental lockers for storage of bowling equipment, pro shops that feature catalog special-order items and sundries, a variety of leagues, a snack bar, ball drilling services, 24-number bingo and a variety of video and pinball machines. Special packages are offered for hail and farewells, FRG activities, birthday parties, etc.

AIRBORNE LANES BOWLING CENTER

CLOSED FOR RENOVATIONS

<http://www.fortbraggmwr.com/airbornelanes.php>

Location: Bldg. C-5339, Bastogne Drive & Ardennes Streets
82nd ABN. Div. Area

Phone: 432 – 6899/6900

Hours of Operation: Monday - Thursday 1100 - 2200
Friday - Saturday 1100 – Midnight
Sunday 1300 - 2100

Special Services: Strike Zone Snack Bar/Grill

Extreme Bowling: Friday – Saturday 1900 – midnight

DRAGON LANES BOWLING CENTER

<http://www.fortbraggmwr.com/dragonlanes.php>

Location: Bldg. 4-2374, off Reilly Street, next to Mini Mall

Phone: 907 – BOWL (2695)

Hours of Operation: Monday – Thursday 0700 - 2200
Friday 0700 – midnight
Saturday 1100 – midnight
Sunday 1300 - 2100
Holidays 1300 – 2100

Special Services: Strike Zone Snack Bar/Grill

POPE BOWLING CENTER

<http://www.fortbraggmwr.com/popelanes.php>

Location: 751 Armistead Street, Pope AAF

Phone: 394 – 2891

Hours Operation:

Monday - Thursday	1100 – 2200
Friday	1100 – 2400
Saturday	1100 – 2400 (school season)
Saturday	1300 – 2400 (Summer)
Sunday	1300 – 1900

BUS SERVICE

FORT BRAGG SHUTTLE BUS

<http://www.bragg.army.mil/ITO/>

Phone: 396 - 4497/1992/432 - 4497

The shuttle bus is **FREE** of charge and available to all. It connects with the Fayetteville city bus at Butner Gate Access Control Point.

All City buses charge \$1.00 per trip. Make sure you have exact change to pay your fare.

FAYETTEVILLE AREA SYSTEM OF TRANSIT (FAST)

<http://ridefast.net/>

Phone: 433 – 1747

Hours of Operation: 0600 - 2130

Services Provided: Local bus service. All City buses charge \$1.00 per trip. Make sure you have exact change to pay your fare.

GREYHOUND

<http://www.greyhound.com/>

Location: 324 Person Street, Fayetteville

Phone: 483 - 2580 or 1-800 – 231 - 2222

Services Provided: Limited commercial bus service

BUY AND BRAGG GIFT SHOP

BUY AND BRAGG GIFT SHOP

Location: Bldg. 1-3151, Randolph Street, in front of Throckmorton Library

Phone: 907 - 4089

Hours of Operation:

Tuesday – Wednesday	1000 -1400
Thursday	1100 - 1600

Service Provided: Sponsored by the Officers' Wives' Club, the gift shop sells consigned handmade arts and crafts. Open to the public.

CAPE FEAR REGIONAL THEATRE

<http://www.cfrrt.org/>

Location: 1209 Hay Street, Fayetteville
Phone: Business Office 323 – 4234 **Fax:** 323 - 0898
Box Office 323 - 4233
Hours of Operation: Business Office: 0900 - 1700
Hours of Operation: Box office: Monday Closed
Tuesday 1400 – 1800
Wednesday – Saturday 1400 – 1900
Sunday 1400 - 1600

Services Provided: Regional stage theatre, which presents five seasons and three to five special productions per year.

Children’s Education Program: Includes drama classes throughout the year and two drama camps during the summer.

Volunteer: Opportunities are available through the business office.

Discounts: Available to active duty military and immediate family on specified days.

Tickets: Reservations are encouraged since some shows may be sold out. Discount information given at time of reservation. Groups of 10 or more may receive special discount depending on the show.

Mailing List: Call the Business Office to be included for mailings of upcoming shows, auditions, children’s programs, volunteering, etc.

CARE CENTER

FAMILY VIOLENCE PROGRAM

Location: 1225 Ramsey Street, Fayetteville (business address)

Phone: 677 - 2532 ext. 0391

Hours of Operation: 24 hours/days

Services Provided: The CARE Center offers intervention counseling, support groups, referral services, and re-education by a trained professional staff to all members of families experiencing violence. The CARE Shelter offers temporary housing in a non-threatening atmosphere to victims of family violence. It provides the opportunity, in a secure environment, to consider the options and to seek alternatives to living with violence.

CHILD ABUSE (Reporting)

CUMBERLAND COUNTY DEPT. OF SOCIAL SERVICES

<http://www.co.cumberland.nc.us/dss/home.htm>

Location: 1225 Ramsey Street

Phone: 677 - 2450

Hours of Operation: Monday – Friday 0730 – 1700

LAW ENFORCEMENT CENTER

Phone: 323 – 1500

Hours of Operation: Monday – Sunday 24 hours

Services Provided: Extended Social worker on nights, weekends and holidays. North Carolina State law requires that any adult that suspects child abuse must report it.

MILITARY POLICE

<http://www.bragg.army.mil/ProvostMarshal/>

Phone: 396 - 7589/0391 (on post only)

FORT BRAGG FAMILY ADVOCACY PROGRAM

<http://www.bragg.army.mil/fap.php>

Phone: 396 - 5521

DON'T LEAVE A SUSPECTED CASE OF CHILD ABUSE OR NEGLECT UNREPORTED! YOU MAY SAVE A CHILD'S LIFE!

Parents are encouraged to seek help when they detect warning signs that they may be mistreating their children. Many families are finding success with their problems through the Fort Bragg Family Advocacy Program.

CHILD ADVOCACY CENTER

Location: 336 Ray Avenue, Fayetteville

Phone: 486 – 9700 **Fax:** 486 - 8677

Hours of Operation: Monday – Friday 0800 – 1100

Services Provided: Offers child abuse prevention and intervention services. The center can provide information to professionals, families, and concerned citizens on all aspects of physical abuse, sexual abuse, emotional abuse, and neglect of children. The Child Advocacy Center is also available to provide public speaking engagements to FRGs, civic organizations, and church groups. Please call for more information on parenting classes and volunteer opportunities.

CHILD, YOUTH AND SCHOOL SERVICES (CYSS)

<http://www.fortbraggmwr.com/cys.php>

CYSS PARENT AND OUTREACH SERVICES

<http://www.fortbraggmwr.com/cysoutreach.php>

<https://webtrac.mwr.army.mil>

PARENT CENTRAL REGISTRATION

Location: 4th floor, Soldier Support Center, Bldg 4-2843,
Normandy Drive

Phone: 396 - 8110/1278 **Fax:** 396 - 0113

Hours of Operation:

Registration: Monday – Friday 0830 – 1700

Services Provided:

- One stop registration for all CYSS patrons
- Full day and part-day preschool waiting lists for on-post care; vacancies filled as they occur
- Referral list for off-post childcare, providers, and babysitters
- Babysitter Referral: referral list for teenage babysitters 13-18 years of age certified in CPR and first aid.
- Parent Education Services

Registration requirements:

- Proof of age
- Current shot record for children from birth to 5th grade
- Current sports physical (within last year) for enrollment in sports
- Health assessment for CDS & SAS programs (required 30 days after registration)
- Medical documentation and/or Individual Education Plan (IEP) SNAP (Special Needs Accommodation Process)
- Address needs of children with allergies, asthma, heart murmurs, developmental delays, educational needs, etc.
- Programs and services within Child, Youth, and School Services
- Establish goals to help meet developmental milestones
- Any child with a special need must provide documentation prior to completing CYSS Registration. The following medical action plans (MAP) must be signed/stamped by a doctor: Allergy, Respiratory, Seizure, and or Diabetic MAP. A Special Diet statement is required for any food restrictions/allergies.

ARMY CHILD CARE IN YOUR NEIGHBORHOOD

Phone: 396 – 9226

Services Provided: Referral program to assist families with placement on and off the installation.

JUVENILE REHABILITATION

Phone: 396 – 1270/5128

Services Provided: Administers disposition of misconduct committed by juveniles on Fort Bragg. Rehabilitates through counseling, education and community service. Protects the best interest of juveniles and the Fort Bragg community.

**NATIONAL VISITING YOUTH PROGRAM/
FORT BRAGG BOY AND GIRL SCOUTS**

Phone: 396-1270/5128

Services Provided: Opportunities for nationally recognized youth groups such as Boy Scouts, Girls Scouts, 4-H Clubs, and church groups to visit Fort Bragg. Tours are designed to offer youth and their leaders the opportunity to familiarize themselves with the goals, customs, and traditions of the Army. Liaison for on-post scouting activities for Area 33 Girl Scouts of the United States, and TUOCS District Boy Scouts.

KIDS ON SITE

Location: **Off-Site** Ground floor, Soldier Support Center, Bldg 4-2843, Normandy Drive

On-Site Available on request

Phone: 396 – 2465

Hours of Operation: Available on request

Services Provided: Hourly care for available for unit/organization functions to include Family Readiness Groups, Battalion Coffees, Welcome and PCS Briefs, OSC & ESA functions, Religious functions, unit formals & parties, and Hail & Farewells. Call at least two weeks prior to the event to discuss procedures for site approval, registration, and fees.

SOLDIER SUPPORT CENTER HOURLY CHILD CARE

Location: Ground floor, Soldier Support Center, Bldg 4-2843, Normandy Drive

Phone: 432 – CARE (2273)

Hours of Operation: Monday - Friday 0800 - 1500

Services Provided:

- Hourly care for children 6 weeks – 12 years
- CYS membership required
- Cost: \$4.00 per hour; 2 hour minimum
- For reservations call 432 – 2273 or online

<https://webtrac.mwr.army.mil>

VOLUNTEER CHILD CARE IN A UNIT SETTING (VCCUS)

Location: 4th floor, Soldier Support Center, Bldg 4-2843, Normandy Drive

Phone: 396 – 5128

Services Provided: Units can provide occasional short-term childcare at no cost for unit family members and private organizations during activities involving FRGs, spouse meetings and special functions by using volunteers trained by CYSS. Contact the Outreach Services Director at

least two weeks prior to function for information.

FAMILY CHILD CARE (FCC) PROGRAM

<http://www.fortbraggmwr.com/fcc.php>

Location: 4th floor, Soldier Support Center, Bldg 4-2843,
Normandy Drive

Phone: 396 – 3415 **Fax:** 396 – 1118

Services Provided:

- Available for children 4 weeks through 12 years
- Option of choosing a multi-cultural home
- Smaller environment with a maximum of six children
- More intimate surroundings where providers really get to know your child on a personal basis fostering your child's home away from home
- FCC homes have activity centers, such as dramatic play area, arts, manipulative games, blocks and reading areas
- FCC providers have a daily lesson plan that parents can view to keep up with their child's learning opportunities through the week
- Nationally accredited and state certified providers.
- Homes meet same Department of the Army regulatory requirements including monthly inspection by fire, and safety, USDA food program, and health program
- Extended care hours for early mornings, evenings, over nights, weekends, and long term care options are available as well as before and after school. Some FCC providers are even available on holidays

CHILD DEVELOPMENT SERVICES

<http://www.fortbraggmwr.com/cds.php>

Location: 4th floor, Room 448, Soldier Support Center, Bldg 4-2843,
Normandy Drive

Phone: 396 – 4313 or 908 - 4564

Hours of Operation: Monday – Friday 0800 – 1730

Services Provided: Provides developmental child care in two delivery systems: seven centers and Family Child Care Homes. Child care provisions can be made for children 4 weeks of age to 12 years of age for full day, part day, hourly, extended, long term and special needs care.

It is our belief that a high quality early childhood program enhances the physical, social, emotional, cognitive and language development of young children while responding to their individual needs.

BAUGESS CHILD DEVELOPMENT CENTER

Location: Bldg. B-6901, Manhay near Longstreet

Phone: 907 – 5135 **Fax:** 643 – 6349
Hours of Operation: Monday – Friday 0530 – 1800
Services Provided: Full-day care only

COOK CHILD DEVELOPMENT CENTER

Location: Bldg. F-1243, Gruber Road, COSCOM area
Phone: 396 - 2989/3349 **Fax:** 396 - 1845
Hours of Operation: Monday – Friday 0530 - 1800
Services Provided: Full-day care only

FERNANDEZ CHILD DEVELOPMENT CENTER

Location: Bldg. 1-6067, Knox Street adjacent to Irwin Middle School
Phone: 396 - 3936/4733
Hours of Operation: Monday – Friday 0530 - 1800
Services Provided: Full-day care only

POPE CHILD DEVELOPMENT CENTER

Location: 897 Armistead Street, Pope Army Airfield
Phone: 394 – 4326
Hours of Operation: Monday – Friday 0530 – 1800
Services Provided: Full-day care only

PRAGER CHILD DEVELOPMENT CENTER

Location: Bldg. 8-3684, 2nd Street adjacent to North Post
Commissary
Phone: 396 - 1136/1193 **Fax:** 396 - 1851
Hours of Operation: Monday – Friday 0530 - 1800
Services Provided: Full-day care only

RODGERS CHILD DEVELOPMENT CENTER

Location: Bldg. 8-3267, 2nd Street, adjacent to Prager CDC
Phone: 432 – 5933
Hours of Operation: Monday – Friday 0530 – 1800
Services Provided: Full – day care only

RODRIGUEZ CHILD DEVELOPMENT CENTER

Location: Bldg B-7033, Sicily Drive, one block off
Normandy Drive
Phone: 396 – 5429 **Fax:** 396 - 8788
Hours of Operation: Monday – Friday 0530 – 1800
Services Provided: Part Day Pre-school, hourly care, and full-day care.
Part-Day Preschool: Services up to 5 hours per day for children 2-5
years (children must be potty trained); morning class two, three, or five

days per week.

Hourly Care: Developmental services on an intermittent basis. Minimum of two hours, maximum of twenty-five hours per week. Reservations can be made up to 2 weeks in advance.

SCHOOL AGE SERVICES (SAS)

<http://www.fortbraggmwr.com/sas.php>

SCHOOL AGE SERVICES ADMINISTRATIVE OFFICE

Location: 5th floor, Soldier Support Center, Bldg 4-2843,
Normandy Drive

Phone: 396 – 5780 **Fax:** 396 - 4048

Hours of Operation: Monday – Friday 0800 - 1700

Services Provided: School Age Services (SAS) offers care for before and after school with options for before school only or after school only. Each of these options entitles program participants to full day care services during out of school periods, excluding Federal Holidays, during the school year. Additionally, separate SAS camps are operated during Christmas and Spring breaks for those patrons who normally do not require daily before and after school care. During the summer months, SAS operates a full day camp option, in ten, one-week sessions and eight, one-week half-day sessions.

BAEZ SAS

Location: Bldg. B – 6012, Longstreet

Phone: To be announced

Hours of Operation: School Year

Monday – Tuesday & Thursday – Friday

0530 – 0830 & 1430 - 1800

Wednesday 0530 – 0830 & 1330 – 1800

Summer and School closure days

Monday – Friday 0530 – 1800

MORALES SAS

Location: 526 Rockefeller Blvd., Bldg. L-6323,
Linden Oaks Housing Area

Phone: 366 – 1331

Hours of Operation: School Year

Monday – Tuesday & Thursday – Friday

0530 – 0830 & 1430 - 1815

Wednesday 0530 – 0830 & 1330 – 1815

Summer and School closure days

Monday – Friday 0530 – 1815

WONDERFUL WORLD OF KIDS

<http://www.fortbraggmwr.com/CYS/wwk.php>

Location: Bldg. 1-4157, Knox Street

Phone: 396 - 2011/4621 **Fax:** 396 – 9215

Hours of Operation: School Year

Monday – Tuesday & Thursday – Friday

0530 – 0830 & 1430 - 1800

Wednesday 0530 – 0830 & 1330 – 1800

Summer and School closure days

Monday – Friday 0530 – 1800

SCHOOL SUPPORT SERVICES

<http://www.fortbraggmwr.com/sls/sls.php>

Location: 4th floor, Bldg. 4-2843, Soldier Support Center, Normandy Drive

Phone: 432 – 1008

Hours of Operation: Monday – Friday 0800 - 1700

Services Provided:

Transition Support

Partnership in Education

Installation/School Communications

Home School Linkages

Post-Secondary Prep Opportunities

SKIESUNLIMITED INSTRUCTIONAL PROGRAM (SKIES)

<http://fortbraggmwr.com/CYS/skies.php>

Location: Tolson Youth Activities Center, Bldg. 4-1431, corner of Reilly & Normandy Drive

Phone: 643 – 6039

Services Provided: Offers instructional classes, academies and services that are designed to complement, expand and support the academic, life skills and athletic experiences children and youth have in school and the Army CYSS programs (karate, piano, gymnastics, tutoring dance, etc.)

YOUTH EDUCATION LIAISON SERVICES

<http://www.fortbraggmwr.com/sls/yess.php>

Location: 4th floor, Bldg. 4-2843, Soldier Support Center, Normandy Drive

Phone: 432 – 1008

Hours of Operation: Monday – Friday 0800 - 1700

Services Provided:

America's Promise Youth Volunteers Program: Recruitment, registration, placement and recognition of youth volunteers.

Youth Leadership Initiatives: Coordination of youth leadership opportunities, Army Family Action Program (AFAP) youth delegates, and other leadership training and activities.

CYS FOOD SERVICE PROGRAM

Location: 4th floor, Soldier Support Center, Bldg. 4-2843

Phone: 396 - 5601/6674

Hours of Operation: 0730 - 1630

YOUTH SERVICES

ADMINISTRATIVE OFFICE

<http://www.fortbraggmwr.com/youthservices.php>

Location: 5th floor, Soldier Support Center, Bldg. 4-2843,
Normandy Drive

Phone: 396 – 5780

Hours of Operation: Monday – Friday 0800 - 1700

TOLSON YOUTH ACTIVITIES CENTER

<http://www.fortbraggmwr.com/tolson.php>

Location: Bldg. 4-1431, corner of Reilly & Normandy Drive

Phone: 396 - KIDS (5437), 907 - KIDS **Fax:** 396 – 7355

Hours of Operation:

School Days

Monday, Tuesday & Thursday 1500 - 2000

Wednesday 1400 - 2000

Friday 1500 - 2000

Saturday 1100 - 2200

Non - School Days

Monday – Thursday 1300 – 2100 (open rec)

Friday 1300 – 2200 (open rec)

**** See camp information one early opening programs****

Services Provided:

Middle School/Teen Programs: YS cardholders are entitled to participate in Middle School and Teen programs offered daily in the Tolson Center. Open recreation options are free and some special events with nominal fees are offered monthly. Please check the youth Website or pick up flyers at all youth program locations

Specialized Involvement Activities: Offered for specific ages Activities range from dances, lock-ins, and enrichment tours to various points of interest located in North Carolina.

Youth Sponsorship: Youth sponsors help incoming youth transition to Ft. Bragg, Fayetteville and their new school.

YOUTH SPORTS

<http://www.fortbraggmwr.com/CYS/youthsports.htm>

Location: 4th floor, Soldier Support Center, Bldg 4-2843
Normandy Drive

Phone: 908 - 2619

Hours of Operation: Monday – Friday 0800 – 1700

Services Provided: A wide range of recreational and developmental activities for eligible youth. Some special instructional activities are available for four and five year olds.

Sports and Fitness Programs: Include fall and spring soccer, flag and tackle football, baseball and softball, basketball, ice hockey and cheerleading. Individual sports ranging from track and field, tennis to bowling and wrestling. Please call the sports office for more detailed information. Training for adult volunteers is ongoing throughout the year for all sports offered. Sport ages vary based upon activity. Age range from 4 years to 18 years.

YOUTH SPORTS WAREHOUSE

Location: Bldg. 2-2408, Woodruff & Jackson streets

Phone: 396 - 6712

Hours of Operation: Please call for seasonal hours or by appointment

CLASS VI (SIX) STORES

MAIN CLASS VI

Location: Bldg. 8-5476, Souter & D Streets (beside the North Post Commissary)

Phone: 436 - 0404 **Fax:** 436 – 7679

Hours of Operation: Monday – Thursday 1000 - 2000
Friday – Saturday 1000 - 2100
Sunday 1000 - 1800

PINES EXPRESS/CLASS VI/GAS STATION

Location 4227 Hefner, Bldg. 2-2650

Phone: 436 - 0612 **Fax:** 436 - 2229

Hours of Operation: Monday – Saturday 0700 - 2200
Sunday 0900 - 2100

POPE CLASS VI (in the shoppette)

Location: Bldg. 803, Armistead Street

Phone: 497 - 8181

Hours of Operation: Monday – Friday 0630 - 2300
Saturday – Sunday 0730 – 2200

SMOKE BOMB HILL VI (in the shoppette)

Location: Corner of Reilly and Gruber Roads

Phone: 436 – 4600

Hours of Operation: Open 24 hours

(ARMED FORCES) MILITARY CLOTHING SALES STORE (AFMCSS)

MAIN AFMCSS

Location: Mini Mall, Bldg 4-2171, Reilly Street

Phone: 436 – 2200 - Ext. 102

Hours of Operation: Monday – Saturday 0900 - 1900
Sunday 1200 – 1800

POPE AAFMCSS

Location: 803 Armistead, Bldg. 35

Phone: 436 - 2834

Hours of Operation: Monday – Friday 0900 - 1800
Saturday 1000 - 1600
Sunday Closed

CLUBS

ADMIN OFFICE (for all clubs)

<http://www.fortbraggmwr.com/food.php>

Location: Bldg. 4-1469, Reilly Street, Directorate of FMWR

Phone: 396 - 2886

Hours of Operation: Monday – Friday 0800 – 1630

Services Provided: Administrative office responsible for management of the club system.

GREEN BERET CLUB

<http://www.fortbraggmwr.com/gbclub.php>

Location: Bldg HT-3237, 9th & Buker Streets (off Gruber Road)

Phone: 907 - 4976 **Fax:** 907 - 4975

Hours of Operation for kitchen:

Lunch offered: Monday – Tuesday 1100 - 1300

Kitchen open other times: Tuesday – Friday 1100 - 1900

Hours of Operation for Bar:

Monday closed

Tuesday 1100 - 1900

Wednesday – Thursday 1100 - 2000

Friday 1100 - 2100

Saturday – Sunday closed

Services Provided: Full service bar, pool tables, video games, large

screen televisions, and darts. Catering is also available.

Authorized Patrons: Active duty and retired military, DoD civilians, their Families and their guests as well to the general public.

MCKELLAR'S LODGE (ROD AND GUN CLUB)

<http://www.fortbraggmwr.com/mckellars.php>

Location: Bldg 0-9127 Gruber Road across from the Fishing and Wildlife Center

Phone: 907 - LAKE (5253) **Fax:** 396 - 3156

Hours of Operation: **Office** Monday 0800 - 1330
Tuesday - Friday 0800 - 2000

BAR & LOUNGE

Hours of Operation: Monday 1100 - 1330

Tuesday - Friday 1430 - 2100

Lounge Menu: Wednesday - Friday 1330 - 2000

Services Provided: Pool tables, backgammon, checkers, chess, cribbage, and dominoes.

RESTAURANT

Hours of Operation: Lunch: Monday - Tuesday 1100 - 1330

Wednesday - Friday 1100 - 2000

Services Provided: Buffet lunch weekdays in a rustic setting overlooking the beautiful wooded lake. Catering is available 7 days a week.

RANGES

(Rifle, Pistol, and Archery)

Phone: 432 - 1391

Hours of Operation: Wednesday - Friday 1100 - 1700

Saturday - Sunday 1000 - 1700

Closed on Holidays

FORT BRAGG CLUB

<http://www.fortbraggmwr.com/oclub.php>

Location: Bldg. 1-4930, Corner of Armistead and Totten Streets

Phone: 907 - CLUB (2582) or 907 - 1945 **Fax:** 396 - 3229

Authorized Patrons: Open to all

Services Provided: Food and beverage for catering, lunch Monday through Friday, Sunday Brunch, and entertainment.

Hours of Operation: Dining Room:

Lunch: Monday - Friday 1100 - 1330

Sunday Brunch 1000 - 1330

Brunch is offered on the following holidays:

Easter Sunday	0830 – 1400
Mother's Day	1000 – 1400
Thanksgiving Feast	1100 & 1300 seatings

FORT BRAGG CLUB CATERING SERVICES, RESERVATIONS AND

ADMIN

Phone: 907 - 1945

Hours of Operation: Monday – Friday 0900 - 1630

Services Provided: Party bookings, hail and farewells, formals, conferences, meetings, wedding receptions, etc. On and off post catering can be provided 7 days a week.

SPORTS USA

<http://www.fortbraggmwr.com/sportsusa.php>

Location: Bldg 3-2102, Longstreet Road

Phone: 907 - 0739 **Fax:** 907 – 4158

Hours of Operation: Primos (Grill):

Lunch Buffet: Monday – Friday 1100 - 1330

Grill is open daily: 1100 – 2330

Bar: Monday – Thursday 1600 - 2400

Friday & Saturday 1300 - 0130

Football Season 1200 - 0130

Sunday 1300 - 2400

Authorized Patrons: Open to all

Services Provided: Interactive recreation facility, sports pay-per-view special events, pool tournaments, sand volleyball, video games, karaoke, live music entertainment, dancing, and a restaurant that features food and on site catering. Food and soft drink delivery offered Wednesday – Sunday, call 907-2388/2373. Also offers college and professional games via satellite feed on 20 large screen televisions.

YNTEMA CLUB

<http://www.fortbraggmwr.com/yntema.php>

Location: Bldg. H-3606, Gruber Road,
close to intersection of Reilly Rd.(next to KFC)

Phone: 396 - 3310/3312 **Fax:** 496 - 1393

Hours of Operation:

Admin Offices: Monday – Friday 1030 - 1800

Snack Bar: Monday – Friday 1100 – 1300 & 1600 - 2100

Saturday 1600 - 2000

Sunday 1100 - 1530

Bingo:	Lunch – Monday – Friday	1100 - 1300
	Monday – Thursday	Early Bird 1900
	Regular games	1930
	Saturday	Early Bird 1830
	Regular games	1900
	Sunday	Early Bird 1330
	Regular games	1400

Services Provided: Bingo and snack bar.

COLLEGES/UNIVERSITIES

CAMPBELL UNIVERSITY

<http://www.campbell.fortbragg.com/>

E-mail address: ftbraggoffice@campbell.edu

Location: Bldg 2-1105, Macomb Street, 2nd floor, Stack B

Phone: 436 - 3242 **Fax:** 436 – 1794

Hours of Operation: Monday – Thursday 0830 - 1630
Friday 0830 – 1500

Location: 384 Maynard Street, Pope AFB-(National Testing Center)

Phone: 497-8237/8238 **Fax:** 497 - 2376

CENTRAL TEXAS COMMUNITY COLLEGE

<http://www.ctcd.edu>

E-mail address: registrar.bragg@ctcd.edu

Location: Bldg 2-1105, Macomb Street, 3rd floor, Stack B

Phone: 497 - 2749 **Fax:** 436 – 7032

Hours of Operation: Monday – Thursday 0830 – 1700
Friday 0830 – 1200

EAST CAROLINA UNIVERSITY (ECU)

<http://www.militaryoutreach.ecu.edu>

E-mail address: germainj@ecu.edu

Location: Bldg. 2-1105, Macomb Street, Room 314, 3rd floor,

Phone: 436 – 2663 or 1-866-928-7210 **Fax:** 436 - 4124

Hours of Operation: Monday – Friday 0800 – 1700

FAYETTEVILLE STATE UNIVERSITY (FSU)

<http://www.uncfssu.edu/ftbraggcampus/>

E-mail address: valexander@uncfssu.edu

Location: Bldg 2-1105, Macomb Street, 3rd floor, Stack B

Phone: 672-2965/2963 **Fax:** 497 - 9115

Hours of Operation: Monday – Friday 0800 - 1700

FAYETTEVILLE TECHNICAL COMMUNITY COLLEGE (FTCC)

<http://www.faytechcc.edu/stuserv/fort-bragg/>

E-mail address: ricer@faytechcc.edu
Location: Bldg. 2-1728, Soldier Development Center, room 110,
Armistead Street
Phone: 678 – 1050/1053 **Fax:** 436 – 8650
Hours of Operation: Monday – Friday 0800 - 1700

LIBERTY UNIVERSITY

E-mail address: rbell@liberty.edu
Location: Bldg. 2-1728, Soldier Development Center, 3rd floor, Rooms
320 – 322, Armistead Street
Phone: 436 - 8457 **Fax:** 436 - 1688
Hours of Operation: Monday – Friday 0800 – 1700

METHODIST COLLEGE

<http://www.methodist.edu/>

E-mail address: bragg@methodist.edu
Location: Bldg. 2-1105, Macomb Street, Stack B
Phone: 436 - 3624 **Fax:** 436 - 2004
Hours of Operation: Monday – Friday 0800 – 1700

TROY UNIVERSITY

E-mail address: <http://bragg.troy.edu>
pbushmcmamus@troy.edu
Location: Bldg 2-1105, Macomb Street. Stack B
Phone: 495 – 9000 **Fax:** 484 – 7835
Hours of Operation: Monday – Friday 0900 - 1700

UNC – PEMBROKE

<http://www.uncp.edu/ced/ft.bragg>

E-mail address: fort.bragg@uncp.edu
Location: Bldg 2-1105, Macomb Street. Stack B
Phone: 436 - 4295 **Fax:** 436 - 1421
Hours of Operation: Monday – Friday 0800 – 1700

WEBSTER UNIVERSITY

<http://www.webster.edu/fortbragg/>

<http://www.webster.edu/>

Location: Bldg 2-1105, Macomb Street. Stack B
Phone: 436 – 9802 **Fax:** 436 – 0198
Hours of Operation: Monday –Friday 0830 – 1700

COMMISSARIES

<http://www.commissaries.com/index.cfm>

NORTH POST

Location: Bldg. 8-5176, Corner of Bunter & Souter Streets
Phone: 396-2104/2902 **Fax:** 497 – 3042
Hours of Operation: Monday – Saturday 0900 – 1900
Sunday 0900 - 2000

SOUTH POST

Location: Bldg. Z3252, 1017 Canopy Lane
Phone: 436 - 2487 **Fax:** 436 - 5261
Hours of Operation: Monday – Saturday 0900 – 2000
Sunday 0900 - 2000
Authorized patrons/patrons served: Active duty, National Guard, Reserve, and retired service members and their families.
Services Provided: Commissaries sell groceries and household goods at an average savings of more than 30 percent when compared to prices at local civilian supermarkets. Commissaries constitute one of the top benefits for today's military.

CONTACT (Crisis Line)

Location: 3507 Hill Street Hope Mills, NC 28348
Business Phone: 483 - 8970 **Fax:** 483 - 2187
Crisis Line: 485 - 4134
Hours of Operation: 24 hours/day, 7 days/week
Services Provided: CONTACT is a crisis intervention hotline for information and referral. Confidential telephone counselors are well-trained volunteers backed by a professional staff.

CREDIT UNIONS

BRAGG MUTUAL FEDERAL CREDIT UNION

Credit Union Shared Service Center Outlets

<http://www.braggmunicipalfcu.com/>

Locations: 219 North Main Street, Spring Lake
201 Hay Street, Fayetteville
2917 Village Drive, Fayetteville
3109 North Main Street, Hope Mills
Phone: 488 – 3515/1-800-257-0276 **Fax:** 488 - 6156
Hours of Operation: Monday –Thursday 0900 - 1700
Friday 0900 – 1800

Services Provided: Credit Union shared service center outlets: With shared branching, credit unions from all the over the country share

facilities to give members thousands of convenient locations to perform transactions just as if they were in their home credit union.

ATM Locations

2636 Bragg Blvd., Fayetteville
2917 Village Drive, Fayetteville
7719 Raeford Rd., Fayetteville
4521 Ramsey Street, Fayetteville
219 North Main Street, Spring Lake
3050 North Main Street, Hope Mills

FORT BRAGG FEDERAL CREDIT UNION

<http://www.fortbraggfcu.org>

Main Location: Hefner Plaza, South PX, Fort Bragg
Other Location; Bldg. 4-3871, Bastogne Drive, Fort Bragg
1638 Skibo Road, Fayetteville
6300 Ramsey Street, Fayetteville
7840 Raeford Road, Fayetteville
Phone: 910 - 864-2232 Toll-free 800-793-2328
Fax: 910 – 487 - 8204

Hours of Operation: Monday & Friday & Paydays 0800 - 1800
Tuesday - Thursdays 0900 – 1700

ATM Locations:

Ft. Bragg Locations:

Airborne PX, Ardennes Street
Bastogne Drive Office
Butner Road AAFES Service Station
Dahl's Gym
Dragon Lanes Bowling Center
Fort Bragg Club
Hefner Plaza Office
Landmark Inn, near the North Post Commissary
Mallonee Plaza
McKellar's Lodge
Mini-Mall Shopping Center, Reilly Road
Moon Hall Lobby
North Post Commissary
North Post PX, Butner Road
Smokebomb Hill Gas Station
Soldier Support Center
Special Operations Academic Facility (Corner of Ardennes & Merrill)

Sports USA
Stryker Golf Course
USASOC Headquarters
Womack Army Medical Center

Fayetteville Locations:

1638 Skibo Road, Fayetteville
6300 Ramsey Street, Fayetteville
7840 Raeford Road, Fayetteville
Fayetteville Pavilion, Skibo Road
Bordeaux Shopping Center, Owen Drive

Spring Lake Location

Southwind Plaza, North Bragg Blvd.

PENTAGON FEDERAL CREDIT UNION

<https://www.penfed.org>

Location: Bldg. 357, 400 Sonic Street, Pope AAF

Phone: 1 – 800 – 247 – 5626

Hours of Operations: Monday - Friday 0830 – 1630
Weekends & Federal Holidays Closed

Location: 1800 Skibo Road, Suite 320, Fayetteville, NC

Phone: 1 – 800 – 247 - 5626

Hours of Operations: Monday & Friday 0830 – 1730
Tuesday - Thursday 0830 – 1600
Saturday 1000 – 1300
Sundays & Federal Holidays Closed

CULTURAL RESOURCES PROGRAM

<http://www.bragg.army.mil/Directorates/Directorate-of-Public-Works/Environment-Division/Cultural-Resources.aspx>

Location: Bldg. 3-1333 Reilly and Butner Streets, DPW

Phone: 396 – 6680 **Fax:** 396 – 5830

Services Provided: A branch of the Environmental Sustainment Division, tasked with the management of all cultural resources located on Fort Bragg and Camp Mackall, including archaeological sites, historic cemeteries, extant antebellum structures, historical districts and structures, environmental areas, artifacts and document collections. Mission is to facilitate readiness training for soldiers while ensuring compliance with Federal and state laws as well as the Army regulations intended to foster excellent stewardship. Offers tours (by appointment) of historic sites, cemeteries, facilities and museum collections as well as access to research archives. Provides and promotes community public outreach activities. Provide lectures, workshops, classroom programs and welcomes participation by volunteers.

**CUMBERLAND CO. DISPUTE RESOLUTION CENTER
and TEEN COURT**

E-mail address: CCDRC@earthlink.net

Location: 109 Green Street, Suite 308

Phone: 486 - 9465 **Fax:** 486 - 8369

Hours of Operation: Monday – Friday 0800 - 1700
(answering machine after hours)

Services Provided: Offers an alternative to litigation for people wishing to resolve disputes without going to court. Problems mediated include neighborhood problems, domestic disputes, landlord/tenant and business/customer problems and claims over money and personal problems. Disputants sit down with trained mediators who assist with the negotiation of workable solutions to problems. The process is voluntary and the mediator has no authority to render a decision or force the parties to accept a settlement. But in many cases, mediation will result in a final agreement. This is a **free** service.

Other Programs: Teen Court, House Arrest, Telephone Curfew, Jail Program, Training, and Victim/Offender Mediation Program.

DENTAL CLINICS/DENTAC

<http://www.bragg.army.mil/dentac/home.htm>

DENTAC HEADQUARTERS

Location: Bldg. 6837, Honeycutt & Normandy Roads

Phone: 396 - 9488/6602 **Fax:** 396 – 7017

DAVIS DENTAL CLINIC

Location: Bldg. 4-1838, Normandy Drive

Phone: 432 - 6190 **Fax:** 432 - 3475

JOEL HEALTH AND DENTAL CLINIC

Location Bldg. M-4861, Logistics Street

Phone 907 – 1078 **Fax:** 907 – 9356

LAFLAMME DENTAL CLINIC

Location : Bldg. C-6238, Ardennes Road

Phone: 432 – 8170 **Fax:** 432 - 3023

ORAL MAXILLOFACIAL SURGERY (WOMACK)

Location: Womack Army Medical Center

Phone: 907 - 6974 **Fax:** 907 - 8035

POPE DENTAL CLINIC

Location: Bldg. M-260, 5424 Reilly Road
Phone: 570 – 3002/3003

RHODE DENTAL CLINIC

Location: Bldg. D-3836, Ardennes Road
Phone: 432 – 2526 **Fax:** 432 - 1101

RESIDENCY DENTAL CLINIC

Location: Bldg. 4-1838, Normandy Dr. (Davis Dental Clinic)
Phone: 643 - 2197 **Fax:** 432 - 3475

Hours of Operation: Call clinics for hours

XVIII Airborne Corps Training Holidays:

Dental Clinics or DENTAC on Fort Bragg are open on most all XVIII Airborne Corps Training Holidays with the exceptions of Memorial Day, Independence Day, Thanksgiving and Christmas. Watch the Paraglide for closure announcements. Also, the clinic will post on its doors where to get emergency treatment whenever they are closed during normal duty hours.

Emergency Care: After hour's dental emergencies, will be seen at Womack Army Medical Center (WAMC) Oral Maxillofacial Surgery Clinic by the dentist-on-duty (DOD). All dental emergencies report first to the Emergency Room (ER). The ER staff will then direct your care to the Oral Maxillofacial Surgery Clinic. During duty hours, dental emergencies will be seen at the sponsor's assigned dental clinic to relieve pain and correct acute conditions.

Special Services: The Dental Activity (DENTAC) offers the Infant Oral Care Program to Active Duty Family Members. This program teaches parents how to take care of their child's teeth. The program is offered monthly and is announced in the Paraglide. If you would like more information, contact Pediatric Dentistry located at Womack Army Medical Center, 907-8705.

Active Duty Soldiers receive full dental care. An examination is required yearly. Soldiers should report to their unit's assigned clinic for examination. Follow-up care is by appointment.

Active Duty Family Members The Department of Defense (DoD) TRICARE – Family Member Dental Plan (TFMDP) provides a comprehensive dentistry benefit plan for active duty family members. United Concordia Companies is the dental insurance. Enrolling in the TFMDP is voluntary and the active duty member initiates enrollment of family members by contacting his or her Personnel Administration Center (PAC) and completing a DD Form 2494. Once the form is completed and appropriate premiums are deducted from your payroll

account, enrollment information is entered into the Defense Eligibility Enrollment Reporting System (DEERS) and sent to United Concordia so that your claims can be processed. Coverage is effective the first day of the month after the month in which a sponsor enrolls and the proper premium is deducted for his/her payroll account – this deduction should be listed on the sponsor's Leave and Earnings Statement (LES).

Note: Completion of a TRICARE medical enrollment form **does not** enroll family members into the TFMDP. For family members to be eligible for the TFMDP, the sponsor must be on active duty for more than 30 consecutive days and must intend to remain on active duty for no less than 24 months (unless returning from outside the continental United States (OCONUS). To learn more about your benefits contact United Concordia Companies, Inc. at 1 - 800-966 – 8499 between 0800 - 2000 Eastern Standard Time or visit their website at www.ucci.com.

Family members who are ineligible for the TFMDP because their spouse has insufficient time remaining on active duty are eligible for space-available and emergency care only (no appointments available routine care). Family members needing treatment should report to their spouses' clinic. Family members must have a current military identification card and must be registered in DEERS. Active duty members, Reservists, National Guard are ineligible for TFMDP. Retired Service Members and their Family Members receive space available care only. Emergency cases will be treated on a case by case basis.

Retired Service members can enroll themselves and family members in the Retiree Tricare Dental Treatment Program which is administered by Delta Dental, go their website www.dpdelta.org or by calling 1 – 888 – 838 - 8737.

Prenatal Dental Health: Prenatal dental health information is provided by Residents. The topics include dental health while pregnant, cleaning baby's mouth, and fluoride, nutrition and dental health, nursing decay, and other topics of general interest.

Identify Program: The child identification program consists of dental charting, and fingerprinting sponsored by **DENTAC** and the **CRIME** Prevention Section of the Provost Marshal's Office.

This service is provided for events such as community fairs and health fairs.

Dental Readiness Program: This program is provided to Soldiers and commanders to ensure that the Soldiers assigned to Fort Bragg are dentally "Fit to Fight." Its purpose is to minimize time lost due to non-combat related dental casualties in a theater of operations.

Individual E-Mail notifications (AKO) are sent to Soldiers when their annual exam is due. The unit Dental Readiness Liaison can pick-up

Dental Readiness status Report bi-monthly or as needed, from their respective assigned clinic.

One Stop Briefing: Every Wednesday, Incoming soldiers are advised on Dental Readiness, Customer Service, Patient failed appointments, Oral Health Initiative and Tricare Dental Insurance for dependents. Soldiers are also briefed on the effects of combat stress on oral hygiene.

DINING FACILITIES (DFAC)

****EACH DFAC HAS DIFFERENT HOURS FOR DINING, CALL AHEAD FOR DINING TIMES AND CLOSURES****

LSA EAST

Location: Bldg. M-5530, Goldberg Street
Phone: 396 – 9993

SMOKEBOMB HILL

Location: Bldg. H-4842, Essayons Street
Phone: 396 – 2592

****CURRENTLY UNDER RENOVATION****

82ND AIRBORNE CONSOLIDATED

Location: Bldg. C-6532, Ardennes Street
Phone: 643 -6929

MODULAR DFAC

Location: Bldg. 3-2306, Modularity Road
Phone: 432 – 7526

525TH BFSB

Location: Bldg. 2-5112, Ricketts Street
Phone: 396 – 8063

IRON MIKE

Location: Bldg. 4-2843, Soldier Support Center, Normandy Drive
Phone: 396 – 3436

18TH FIRES BDE

Location: Bldg. D-3039, Messina Street
Phone: 396 – 5987

3RD BCT

Location: Bldg. A-3556, Butner Road

Phone: 432 – 8796

1st BCT

Location: Bldg. C-2523, Ardennes Street

Phone: 432 – 5977

4th BCT

Location: Bldg. B-1732, Bastogne Drive

Phone: 432 – 7580

82nd CAB

Location: Bldg. 3-5103, Normandy Drive

Phone: 432 – 5538

USASOC

Location: Bldg. E-4325, Sato Cano Road

Phone: 432 – 2383

KITTY HAWK

Location: Bldg. 352, Virgin Street, Pope AAF

Phone: 394 – 4377

NCOA/NCNG

Location: Bldg. A-4595, Butner Road

Phone: 495 – 7025

DRIVER'S LICENSE OFFICES

<http://www.dmv.dot.state.nc.us>

EUTAW VILLAGE SHOPPING CENTER OFFICE

Location: 841 Elm Street

Phone: 483 – 6249

Hours of Operation: Monday – Friday 0800 – 1630

GILLESPIE STREET OFFICE

Phone 486 - 1353 1045 (fax)

Location 2439 Gillespie Street, Fayetteville, 28306 - 3051
Hwy 301 South

Hours of Operation: Monday – Friday 0800 - 1700

Services Provided at all offices: Issues licenses and learner's permits required to operate motor vehicles, I.D. cards to non-drivers who are county residents. Organ donor status is indicated on license. Voter registration applications are available at all locations in conjunction with license/permit issuance. You have 60 days after establishing residence in North Carolina to renew your operator's license. Everyone is required

to take the written and vision tests to get a North Carolina license for the first time. A license may be obtained for a nominal fee from the Driver's License Division of the Department of Motor Vehicles. No road testing is given after 1630. Fees involved may be paid in cash or check. Also administers road test for commercial driver's license.

(ARMY) EDUCATION CENTER (AEC)
EDUCATION SERVICES DIVISION

<http://www.fortbraggmwr.com/education/education.htm>

Location: Bldg. 2-1105, Wing A, Macomb and Reilly Streets

Administrative office: 432 – 2826 **Fax:** 432 - 1438

Education Testing : 396 - 2537 **Fax:** 432 - 2948

Hours of Operation: Monday – Friday 0900 - 1700

Closed All Federal Holiday's and for the morning (half day) of the last Thursday of the month

Services Provided: The Education staff is committed to providing quality services and programs to active duty personnel, Family Members, retired military personnel, and civilian personnel. Guidance Counselors and counseling support staff provide a full range of adult and continuing education counseling. Counselors are also available to visit units and provide briefings to Soldiers and Commanders on the education opportunities at Fort Bragg. Tuition assistance (TA) is also available. College and university academic advising and face-to-face courses provided through Fort Bragg partnered academic institutions. The AEC also provides the full range of testing services. Education testing includes Scholastic Aptitude (SAT), American Collegiate Test (ACT), and PRAXIS (K-12 teacher qualification tests). Army Personnel Testing (APT) includes Defense Language Aptitude Battery (DLAB), Defense Language Proficiency (DLPT), Basic Math and Science Test (BMST), Test of Adult Basic Education (TABE), Army Flight Aptitude Screening Test (AFAST).

SMOKE BOMB HILL MULTI-USE LEARNING FACILITY

Location: Bldg. H-6338, Kedenberg Street

Phone: 396 - 9274 **Fax:** 396 - 8971

Hours of Operation: Monday – Friday 0800 – 1700

Services Provided: Provides free use of multimedia computers with internet access. Offers the Army Correspondence Course program, digital libraries, self-development courses, college on-line, MOS library, unit training classrooms (available on reservation basis), and GoArmyEd portal access.

CORPS ARTILLERY MULTI-USE LEARNING FACILITY

Location: Bldg. D-3145, Merderet Street

Phone: 432 – 3404 **Fax:** 396 - 4757
Hours of Operation: Monday – Friday 0800 – 1700

Closed all Federal Holidays

Services Provided: Provides free use of multimedia computers with internet access. Offers the Army Correspondence Course program, digital libraries, self-development courses, college on-line, MOS library, unit training classrooms (available on reservation basis), and GoArmyEd portal access.

NATIONAL TESTING CENTER

Location: 384 Maynard Street, Pope AAF

Phone: 497 – 8237/8238 **Fax:** 497 - 2376

Hours of Operation: Monday – Friday 0830 – 1500

Services Provided: Offers College Level Exam Program (CLEP), DANTES Subject Standardized Tests (DSST), Excelsior College Exams (ECE), and some PEARSON VUE tests. Independent college test proctoring available for a small fee.

SOLDIER DEVELOPMENT CENTER

Location: Bldg 2-1728, corner of Macomb and Armistead Streets

Phone: 396 - 6982/2351 **Fax:** 396 - 8113

Hours of Operation: Monday – Friday 0800 – 1700

Services Provided: Enrollment is available for Basic Skills Education Program (BSEP), Leader Skill Enhancement Courses, NCO Leader Education and Development, English as a Second Language, and Language Training Classes. College and university classes are offered here also.

SOLDIER SUPPORT CENTER (SSC)

Location: 2nd floor, Wing A, Bldg.4-2843,

Phone: 396 – 8972

Hours of Operation: Monday – Friday 0800 – 1700

Closed all Federal Holidays

Services Provided: In processing education briefings for all incoming personnel. Out processing education counseling available for individuals who are ETSing or PCSing.

EMPLOYMENT RESOURCES

<http://www.bragg.army.mil/www-cpo/index.htm>

CIVILIAN PERSONNEL ADVISORY CENTER

Location: Bldg 2-1414, Jackson St

Phone: 396 - 1402 **Fax:** 396 - 1968

Hours of Operation: Monday – Friday 0830 - 1530

Authorized Patrons: XVIII Airborne Corps, Garrison, and Tenant

Activities.

Services Provided include: recruitment & placement, position management, classification, benefits, labor management, employee relations, civilian payroll, and information services.

How Positions are filled: A variety of recruiting sources is used to fill positions at Fort Bragg. Military spouse preference eligibles and family members are a major source of recruitment for managers and supervisors. Competition for jobs at Fort Bragg begins with registration in the Department of Defense Priority Placement Program. Family members are registered for occupational skills and grade levels for which qualified and eligible. While registration in the program does not guarantee placement, it does provide priority consideration. Family members are referred for employment consideration as vacancies occur in occupations for which they are registered.

Job Information: Fort Bragg Civilian Personnel provides counseling and support services for spouses and family members. It also provides registration services for eligible family members.

QUICK REFERENCE NUMBERS

- Office of the Director 396 - 6001/2807
- Incentive Awards 396 - 3984
- Systems Administration 396 - 7485
- Training Officer 396 - 7485
- Labor Relations .396 - 8905/9138
- FECA 396 - 1797
- Management Advisory Center 396 - 6001
- Retirement 396 - 6412

JOB INFORMATION HOTLINES

- Non-Appropriated Funds 396 - 3113/8933
- Human Resource Center 396 - 1402

ARMY AND AIR FORCE EXCHANGE SERVICE (AAFES)

Location: Bldg. 2T-2053, Corner of Woodruff & Sturgis Streets

Phone: 436 - 3535

Hours of Operation: Applications accepted on Monday - Friday
0730 - 1600

ACS EMPLOYMENT READINESS PROGRAM

<http://www.fortbraggmwr.com/ACS/erp.htm>

Location: Soldier Support Center, Bldg 4-2843, 3rd floor

Phone: 396 - 2390/1425 or 907 - 3421

Hours of Operation Monday - Friday 0800 - 1700

Services Provided: The Employment Readiness Program is a one-stop for employment and job search information, community resources, educational and volunteer opportunities. Listed below are a few of the services the program provides:

- Individual assistance
- Daily job listings
- Referrals
- Workshops/Classes
- Resume assistance
- Job search assistance
- Interview preparation
- Education and career planning assistance
- Computer lab

NORTH CAROLINA EMPLOYMENT SECURITY COMMISSION

<http://www.ncesc.com/>

FORT BRAGG OFFICE

Location : 1st Floor, Bldg. 4 - 2843, Soldier Support Center
Phone : 436 - 1304

FAYETTEVILLE OFFICE

Location 414 Ray Avenue
Phone 486 - 1010

Services Provided: Employment job search services, unemployment insurance, and labor market information to the State's workers, employers and the public.

ENGLISH AS A SECOND LANGUAGE

Location: Bldg. 2-1278, Soldier Development Center
Corner of Macomb and Armistead Streets

Phone: 678 – 1278 (please leave a message)

Services Provided: Classes are offered by FTCC. Books and tuition are provided free.

EQUAL OPPORTUNITY

<http://www.bragg.army.mil/eo/>

XVIII AIRBORNE CORPS INSTALLATION EO OFFICE

Location: Bldg.: 2-1515, Jackson Street

Phone: 396 - 5214 **Fax:** 396 – 4841 **TTY:** 432 - 7036

Hours of Operation: Monday – Friday 0900 – 1700

Services Provided: Army Regulation 600-20 (Chapter 6-7) provides the basis of the Army Equal Opportunity Program. The overall mission of this office is as follows: Formulates, directs, and sustains a

comprehensive effort to maximize human potential and to ensure fair treatment of all persons based solely on merit, fitness, capability in support of readiness. EO philosophy is based on fairness, justice, and equity. Provides services for military personnel, family members and civilian employees both on and off post. Individuals seeking assistance should contact their unit Equal Opportunity Advisor before contacting the Installation Equal Opportunity Office. .

FAST FOOD/ RESTAURANTS/COFFEE SHOPS

BURGER KING

Location: Reilly Street near Gruber Road

Phone: 436 – 0217/1064

Hours of Operation: Monday – Friday 0600 - 2100
Saturday – Sunday 0800 – 2000

Drive Thru: Monday – Friday 0600 – 2300
Saturday – Sunday 0800 – 2000

BURGER KING

Location: Pope Mini Mall, Pope AAF

Phone: 436 – 4578

Hours of Operation: Monday – Friday 0700 - 2000
Saturday - Sunday 1100 - 1700

CAPTAIN D'S

Location: Reilly Street near Gruber Road

Phone: 497 - 0829

Hours of Operation: Monday - Wednesday 1100 – 2000
Thursday – Friday 1100 – 2100
Saturday – Sunday 1130 – 2000

CHURCH'S CHICKEN

Location: North Post PX, Bldg. 8-5050, 2nd & Butner Road

Hours of Operation: Monday – Saturday 1000 - 2000
Sunday 1030 - 1800

THE DIVOT

<http://www.fortbraggmwr.com/ryder.php#divot>

Location: at Ryder Golf Course on Normandy Drive
By the Fort Bragg Club

Phone: 396 – GOLF (4653)

Hours of Operation: Winter Hours: 0700 - 1400
Summer Hours: 0700 - 1600

Holiday Hours: Dec 24 0700-1200

GODFATHER'S PIZZA

Location: Reilly Street near Gruber Road
Phone: 497 - 0419
Hours of Operation: Monday – Wednesday 1030 – 2100
 Thursday – Friday 1030 – 2200
 Saturday 1100 – 2200
 Sunday 1100 – 2100

HABANERO MEXICAN GRILL

<http://www.fortbraggmwr.com/habanero.php>

Location: 227 Reilly Street, Pope Army Airfield
 at Willow Lakes Golf Course
Phone: 394 – 1381 **Fax:** 394 – 1384
Hours of Operation: Breakfast: 0730 - 1030
 Lunch: 1030 - 1330

JAVA CAFE

<http://www.fortbraggmwr.com/rituals/rituals.htm>

Location 1: 1st floor lobby, Soldier Support Center, Normandy Dr.
Phone: 432 – 9481
Hours of Operation: Weekdays 0700 – 1600

Location 2: George's Place, XVIII Airborne HQ's Building,
 (Restricted access)
Phone: 907 - 0698
Hours of Operation: Weekdays 0730 - 1430

Location 3: HQs USASOC, Bldg. 2929 (Restricted Access)
Hours of Operation: Weekdays 0700 - 1300

All locations are closed weekends and Federal Holidays and some training holidays.

Services Provided: Using genuine Italian equipment, recipes and quality Arabica coffee. Friendly, certified, personnel trained in the Barista Arts. Also serves freshly made salads and sandwiches daily.

KENTUCKY FRIED CHICKEN (KFC)

Location: Reilly & Gruber Road
Phone: 960 - 1200
Hours of Operation: Monday - Thursday 1000 – 2400
 Friday – Saturday 1000 – 0200
 Sunday 1000 – 2400

POPEYE'S

Location: Bldg. 8-5476-A, Butner Road (Commissary Complex)
Phone: 306 – 3709 ext. 2
Hours of Operation: Monday – Friday 0700 - 2000
Saturday – Sunday 0900 – 2000

STARBUCKS

Location: PX Mini Mall, Bldg. 4-2171, Reilly Road
Phone: 436 – 2200 ext. 141
Hours of Operation: Monday – Friday 0530 - 2000
Saturday - Sunday 0700 - 1900
Location: Mallone Plaza, Bldg. 8-5476-A, Butner Road
(Commissary Complex)
Phone: 306 – 3709 ext. 421
Hours of Operation: Monday – Friday 0530 - 2100
Saturday – Sunday 0700 – 2000

FINANCE

<http://www.bragg.army.mil/18ssg/126fb/Default.htm>

126th FINANCE BATTALION **BANK CUSTOMER SERVICE**

Location: 2nd floor, Bldg 4-2145, First Citizen's Bank, Reilly Road
Phone: 396 - 2238/2436
Hours of Operation: Monday – Friday 0900 - 1700

RESERVE PAY CUSTOMER SERVICE

Location: Temporarily located behind the Soldier Support Center
In Bldg 4-2145 (Projected to move back into the SSC in the
basement in June 2009)
Phone: 907 – 3231 or 396 – 5481
Hours of Operation: Monday – Friday 0900 - 1700

TRAVEL PAY

Location : 5TH floor, Bldg. 4 - 2843, Soldier Support Center
Phone: 396 – 1117
Hours of Operations: Monday – Friday 0800 - 1700

SEPARATIONS/TRANSITION

Location: 5th floor, Bldg. 4-2843, Soldier Support Center
Phone: 396 – 1117

Hours of Operations: Monday – Friday 0800 - 1700

INPROCESSING

Location : 2nd floor, Bldg.4-2843, Soldier Support Center

Phone: 396 – 3680

Hours of Operations: Monday – Friday 0900 - 1700

82D FINANCE

Location: 2nd floor, Room 255, Gavin Hall, next to 82D Headquarters

Phone: 432 – 3969 or 643 – 6309

Hours of Operations: Monday – Friday** 0900 – 1600

**Except for Wednesday 1300 – 1600

FIRE DEPARTMENTS

<http://www.bragg.army.mil/fire/default.htm>

TO REPORT A FIRE OR ANY EMERGENCY, CALL 911

FIRE STATION # 1

Location: Bldg. 6-9572, Knox and Honeycutt Streets

Phone: 396 - 1504/3777(8121 Fire chief) **Fax:** 396 – 1111

Hours of Operation: Monday – Friday 0700 - 1530

FIRE STATION # 2

Location: Simmons Army Airfield, Bldg. P-4539,
1003 Parham Street

Phone: 396 - 9991/8217

FIRE STATION # 3

Location: Bldg. B-7002, Longstreet

Phone: 396 - 4136/5654 **Fax:** 396 - 0366

FIRE STATION # 4

Location: Camp Mackall, Bldg. T-2766, Glider Road
(next to Camp Mackall Tower)

Phone: 396 - 9014/3210 **Fax:** 643 - 6738

FIRE STATION # 5

Location: Bldg. E-3673, 1309 Canopy Lane

Phone: 432 - 5850/7964 **Fax:** 432 – 9555

FIRE AND EMERGENCY SERVICE

Phone: 396 - 1504/7377

THE FISHER HOUSE

<http://www.fisherhouse.org/>

Location: 12 Bassett Street

Phone: 432 – 1486

Fax: 432 - 3825

Services Provided: The Fisher House is a “home away from home” for families of inpatients at Womack Army Medical Center, the Fayetteville Veterans Affairs Medical Center and other area hospitals. It is designed for families of critically ill patients at Womack and other area hospitals, but is available to accept outpatient visitors on a space available basis. The house is operated with a \$10 per night fee and donations from the community. The fee can be waived. For more information, call the Fisher House at (910) 432 - 1486.

FOOD STAMP INFO

<http://www.co.cumberland.nc.us/dss/home.htm>

QUALIFICATION SCREENING

Location: ACS, 3rd floor, Soldier Support Center

Phone: 396-8682/2507

Hours of Operation: Monday – Friday 0800 -1700

Services Provided: ACS can provide an unofficial screening for qualification, however if you do qualify, you must go to the office below to apply.

APPLICATION PROCESS-CUMBERLAND COUNTY

Location: Cumberland County Dept. of Social Services

1225 Ramsey Street, Fayetteville

Phone: 323 - 1540

Hours of Operation: Monday – Friday 0730 - 1700

APPLICATION PROCESS-HARNETT COUNTY

Location: 311 Cornelius Harnett Blvd., Lillington

Phone: 893 - 7510

Hours of Operation: Monday – Friday 0800 – 1700

FORT BRAGG AREA COMMUNITY FOUNDATION

www.bragg.army.mil/fbacf

Address: (mailing) P.O. Box 74620
Fort Bragg, NC 28307

Phone: (910) 583 - 1709

Hours of Operation: 24 Hours daily (answering machine)

Authorized Patrons: Active Duty Soldiers/Families assigned to Fort Bragg, Retirees/Families who reside within 50 miles of Fort Bragg, and for

,DoD Civilians employed at Fort Bragg,

Services Provided: Financial assistance in time of crisis when Red Cross, AER, FRG's, and other agencies cannot help. Each brigade-size unit at Fort Bragg has a voting representative attend the quarterly General Membership meetings. Request forms can be obtained from unit representatives, or by request through our phone line. The Executive Board and/or General Membership review all requests.

FORT BRAGG AREA OFFICERS SPOUSES CLUB (FBAOSC)

<http://www.fbaosc.org>

Mailing Address: PO Box 70292
Fort Bragg, NC 28307

E-mail: info@fbaosc.org

Authorized Patrons: Officers' spouses, female officers on active duty at Fort Bragg, and civilians GS-7 and above assigned to Fort Bragg who are or whose spouses are eligible to be members of the FBAOSC.

Service Provided: The FBAOSC provides welfare, as well as opportunities for social, cultural and creative pursuits, while supporting worthwhile service and community projects. We are known for our scholarship program, which provides high school and continuing education students with funds to further their education. These funds are earned through fund-raising projects and/or obtained through donations from private businesses. The FBAOSC season runs from September through May. The monthly membership programs are usually conducted at the Fort Bragg Club. Two major fund-raisers are also held, beginning with the Yule Mart Craft Fair in November, followed by a second held in the spring.

GOLF COURSES

RYDER GOLF COURSE

<http://www.fortbraggmwr.com/ryder.php>

Location: Bldg. 1-5625, Normandy Drive

Phone: 907 – GOLF (4653) **Fax:** 432 – 8146

Pro Shop Hours of Operation:

Summer months Daily 0630 - 1830

Winter months Daily 0730 - 1700

Services Provided: An 18 hole United States Army golf course designed by C.C. McCusion in 1930. Open to all ranks with daily fees, punch cards or annual memberships available. Golf lessons are available by appointment only. Clubhouse and fully stocked pro shop with latest in golf merchandise. Driving range, putting and chipping greens are also available.

STRYKER GOLF COURSE

<http://www.fortbraggmwr.com/stryker.php>

Phone: 396 - 3980 **Fax:** 396 – 4058

Location: Bldg.K-1219, Bragg Boulevard across from Fairgrounds,
between Knox and Gruber Roads

Pro Shop Hours of Operation:

Summer months Daily 0630 - 1900

Winter months Daily 0730 – 1700

Services Provided: An 18-hole Donald Ross designed golf course, driving range, practice green, clubhouse with Pro-Shop and locker rooms. Pro-Shop is fully stocked with the latest in golf merchandise. Golf lessons, clinics, and club fittings are available by appointment and conducted by a member of Stryker's PGA professional Staff.

HEDRICK STADIUM

Location: Corner of Long & Reilly Streets

Phone: 396 -2231 **Fax:** 396 - 1216

Events: Special events such like outdoor concerts, sporting events and other activities. The stadium may be reserved for unit activities.

HOUSING (PICERNE MILITARY HOUSING)

www.braggpicerne.com

Location: 6th Floor, Bldg. 4-2843, Soldier Support Center,
Normandy Drive

Phone: 495 - 0878 **Fax:** 497 - 4218

Hours of Operation: Monday – Friday 0830 - 1700

Services Provided: Welcome to Fort Bragg! By relocating to Fort Bragg, you have a unique opportunity to reside in one of the Army's privatized military housing programs under Picerne Military Housing. This program permits military families to experience the same quality homes, amenities and services offered by most civilian housing communities without incurring the additional cost.

Picerne Military Housing Neighborhood Offices

Contact Information for each Neighborhood Office:

ARDENNES/BATAAN/BASTOGNE GABLES

Location: 101 Varsity Drive

Phone: 436 – 6054 **Fax:** 436 - 1364

Email: Ardennes@picneri.com

BIAZZA RIDGE

Location: 101 Graham Place

Phone: 487 – 0244 **Fax :** 487 - 3152

Email: biazzaridge@picernemh.com

CASABLANCA/ANZIO ACRES

Location: 625 South Lucas Drive
Phone: 495 – 0120 **Fax:** 495 – 0806
Email: Casablanca@picernemh.com
anzioacres@picernemh.com

CORREGIDOR COURTS/BOUGAINVILLE

Location: 301 North Dougherty Drive
Phone: 497 – 6255 **Fax:** 497 - 6991
Email: bougainville@picernemh.com

HAMMOND HILLS

Location: 70 Bastogne Drive
Phone: 436 – 4066 **Fax:** 436 - 2611
Email: hammondhills@picernemh.com

LINDEN OAKS

Location: 1 Hilltopper Street, Cameron, NC
Phone: 764 – 5000 **Fax:** 764 – 4902
Email: lindenoaks@picernemh.com

NIJMEGEN

Location: 2 Douve Place
Phone: 436 – 4743 **Fax:** 436 - 2590
85
Email: nijmegen@picernemh.com

NORMANDY

Location: 27 Hunt Street
Phone: 436 – 3125 **Fax:** 436 - 5767
Email: normandy@picernemh.com

POPE NEIGHBORHOOD

Location: 4 Packett Circle
Phone: 764 – 5010 **Fax:** 764 – 4910
Email: pope@picernemh.com

STE MERE EGLISE

Location: 7905 Sicily drive
Phone: 497 – 0510 **Fax:** 495 - 0540
Email: stemereeglise@picernemh.com
Hours of Operation: Monday – Friday 0800 - 1800

Saturday 1000 - 1700
Sunday 1200 – 1700

Services Provided: Nine Picerne neighborhood offices serve military families living on-post. Each office provides full service property management to its neighborhood. The knowledgeable, dedicated neighborhood teams are available seven days a week to assist with matters such as assignment and termination, placing of work orders and resolving neighbor relations problems. Picerne maintenance services include interior repairs and lawn maintenance for each home. Residents no longer have to cut their grass! Picerne's surface-clean move-out policy has saved thousands of dollars for military families, as a cleaning team is no longer necessary to clear post.

OFF-POST HOUSING/HOUSING REFERRAL OFFICE

NOTE: THIS OFFICE IS NOT PART OF PICERNE

Location: 6th Floor, Bldg. 4-2843, Soldier Support Center,
Normandy Drive

Phone: 396 - 2626/6004 **Fax:** 396 - 7705

Hours of Operation: Monday – Friday 0900 - 1630
Closed for lunch 1130 – 1200

Services Provided: All personnel, married or single, must report to the Housing Referral Office prior to entering into a rental, lease, or purchase agreement for any housing off-post. Assistance in the form of rental listings, information on North Carolina rental law, maps, landlord/tenant responsibilities and off limit establishments is available and will be provided during housing in briefing at Hardy Hall.

All personnel in ranks Private to Sergeant are required to have a unit representative inspect their prospective off-post rental unit for adequacy prior to their entering into any lease agreement as prescribed by Fort Bragg Memorandum of Instruction number 9-97, Off Post Housing Rental Procedures date, 8 Sep 97.

UNACCOMPANIED PERMANENT PARTY HOUSING

Location: Bldg. D-3705, Hardy Hall, Darby Loop, off Bastogne Drive

Phone: 396 - 3745/4702

Hours of Operation: Monday – Friday 0900 - 1600
Closed for lunch 1130 - 1200

Services Provided: On-post housing for unaccompanied senior enlisted or officers (Sergeant First Class (SFC) and above) is not available on Fort Bragg. Unaccompanied Soldiers in ranks SFC and above must establish their permanent residence in the private sector. A Statement of Non-Availability is not required for SFC and above. Basic Allowance for Housing (BAH) at without dependent rate will be initiated during in

processing. Assistance in locating an off-post residence is available at the housing office located in Hardy Hall. All unaccompanied Staff Sergeants (SSG) and below are required to reside in single Soldier housing on-post. A Soldier in the rank of SSG and below must obtain a Statement of Non-Availability (SNA) prior to renting or purchasing a residence off-post. Request for SNA will be routed through Chain of Command to Brigade level prior to submission to the housing office.

UTILITIES: Rates vary between \$100 - \$300 per month depending on the type of heat and air-conditioning.

- ELECTRIC DEPOSIT ranges between \$100.00 - \$300.00
- GAS DEPOSIT is approximately \$125.00
- OIL DEPOSIT is usually not required because most companies operate on a cash basis
- TELEPHONE DEPOSIT is according to the application that is filled out approximately \$100.00
- WATER DEPOSIT ranges from \$15.00-100.00. There are a number of private water companies operating in the area.
- CABLE - normally no deposit, payment in advance for service

NOTE: The Utility Deposit Waiver Program is a combined effort of the Fort Bragg Command, the Housing Office and Fort Bragg Federal Credit Union to help Soldiers waive utility deposits by having the deposits guaranteed by the Credit Union.

ELIGIBLE PATRONS: You must be active duty military at Fort Bragg and a member of the Fort Bragg Federal Credit Union. Membership must be maintained while you are participating in the Utility Waiver Program. You must sign up with the Utility Point of Contact (UPOC). Electric companies participating in the program are: PWC, Lumbee River, South River, and Central EMC. Once you are enrolled in the program, you must pay your utility bill in a timely manner or you may be terminated from the program and may have to pay the normal deposit to re-establish your service as required by the utility company.

ID CARD/DEERS FACILITIES

MAIN ID CARD FACILITY

<http://www.bragg.army.mil/iaq/sites/services/idcardfac.asp>

Location: 1st floor, Bldg. 4-2843 (old Womack Hospital), Soldier Support Center, Normandy Drive

Phone: 396 – 9339/8811 **Fax:** 396 - 4584

Hours of Operation: Monday, Tuesday, Wednesday & Friday
0900 - 1700

Thursday 0900 – 1900

Services Provided: ID cards for Soldiers assigned to corps, garrison, tenant units, retired, reserve Soldiers and family members residing in the

Fort Bragg area, and family members of active duty Soldiers in the Fort Bragg area not assigned to the installation.

82nd ABN. ID CARD FACILITY

Location: Bldg. C-7471, Gavin Hall

Phone: 432 – 4182

Hours of Operation: Monday – Friday 0815 - 1615

Closed on all Federal and Training Holidays

Services Provided: ID cards for Soldiers assigned to 82nd and their family members residing in the Fort Bragg area.

NOTE: All active duty and retired military should use their respective ID card issuing facility to ensure that the Defense Enrollment Eligibility Reporting System is properly updated to list family members authorized military benefits.

IMMIGRATION & CITIZENSHIP INFORMATION

ACS INTERNATIONAL READINESS PROGRAM

<http://www.fortbraggmwr.com/irp.php>

Location: 3RD Floor, Bldg. 4 - 2843, Soldier Support Center, Normandy Drive

Phone: 396 - 6120

Hours of Operation: Monday – Friday 0800 – 1700 please call to make an appointment.

Services Provided: Provides information and workshops on immigration services to include: Petitions, Visas, and obtaining citizenship or legal permanent residency.

XVIII AIRBORNE CORPS LEGAL ASSISTANCE OFFICE

Location: Bldg. 2-1133, Macomb and Armistead Streets

Phone: 396 – 6113/0396

Hours of Operation: Monday, Tuesday, Thursday, & Friday
0900 – 1200 1300 – 1600

Services Provided: Provides assistance with Naturalization forms, and answers immigration questions. Clients seen by appointment **ONLY** Monday, Tuesday, Thursday and Fridays.

THE IMMIGRATION AND NATURALIZATION SERVICE

<http://www.ins.usdoj.gov/graphics/>

Toll free phone line to request forms **1 – 800 – 870 - 3676**, this is an automated system and you will not talk with an INS staff person.

To talk with an INS staff person about the status of your application, or with questions about requirements, forms, etc. that cannot be answered through the automated system, call **1-800-375-5283**. You **MUST** have

your alien registration number available when calling this number. If you have access to a computer and any on-line service, you can access the INS and obtain information on all of its services to include forms, answers frequently asked questions, etc.

INFORMATION SERVICES

INFORMATION AND REFERRAL (ACS)

<http://www.fortbraggmwr.com/ACS/inforeferral.php>

Location: 3RD Floor, Bldg. 4-2843, Soldier Support Center,
Normandy Drive

Phone: 396 - 8682/8683 or 1 – 800 – 958 - 4759

Hours of Operation: Monday – Friday 0800 - 1700

Services Provided: Provides information regarding military and civilian community resources. Provides a solution to the difficulties of negotiating the complex maze of community services.

ACCESS

<http://www.cumberland.lib.nc.us/>

Location: Cumberland County Library
300 Maiden Lane, Fayetteville, NC 28301

Phone: 483 - 7727 **Fax:** 486 - 6661

Hours of Operation: Monday – Thursday 0900 – 2100
Friday 0900 - 1800
Sunday 1400 - 1800

Services Provided: ACCESS is a telephone and walk-in reference and information and referral service administered by the Cumberland County Public Library and Information Center. ACCESS can provide answers to questions about employment, financial aid, education, legal services, health services, recreational and cultural opportunities, consumer problems, volunteer opportunities, and general information. Librarians assist patrons in using the computerized catalog and materials from the reference library and circulating collections.

INSPECTOR GENERAL (IG)

XVIII AIRBORNE CORPS IG

Location: Bldg. 1-2732, Corner of Randolph & Armistead Streets

Phone: 396 - 5106/5117

Hours of Operation: Monday – Friday 0900 - 1630

1ST SUSTAINMENT COMMAND IG

Location: Bldg. MT-2651, Lane & Quartermaster Street

Phone: 396 - 8907/2788

Hours of Operation: Monday – Friday 0900 - 1630

82D AIRBORNE DIVISION IG

Location: Bldg. C-7137, Ardennes & Gela Streets
Phone: 432 - 3909/2246/4705
Hours of Operation: Monday – Friday 0900 – 1700

USASOC IG

Location: Bldg. D-2609, Ardennes St.
Phone: 432 - 4151/6722/4402
Hours of Operation: Monday – Friday 0730 - 1700

1ST ROTC IG

Location: Bldg. 2-5935, Butner and Armistead St.
Phone: 396 - 8874/6927
Hours of Operation: Monday – Friday 0800 - 1730

WOMACK ARMY MEDICAL CENTER IG

Location: Womack Army Medical Center, Room IP-8
Phone: 432 - 4884/4840
Hours of Operation: Monday – Friday 0730 - 1630
Services Provided: The Inspector General (IG) assists military personnel, their dependents, and civilians to resolve problems that cannot be solved by the chain-of-command, or other agencies. Individuals seeking assistance should contact the IG serving his/her unit of assignment before contacting the XVIII Airborne Corps IG. All offices operate on a walk-in basis and can accept assistance requests on the telephone.

JUMP INFORMATION

[http://www.bragg.army.mil/pao/18th airborne corps jump schedul.htm](http://www.bragg.army.mil/pao/18th_airborne_corps_jump_schedul.htm)

Phone: 396 - MEMO (6366)
Service Provided: A 24-hour telephone information service that reports the current jump schedule.

LAUNDRY/DRYCLEANERS

PX MINI MALL

Location: Bldg. 4-2070, Reilly Road
Phone: 497 - 0305
Hours of Operation: Monday – Friday 0900 - 1800
Saturday 0900 – 160
Sunday Closed

AIRBORNE PX

Location: Bldg C-5939, Ardennes
Phone: 497 - 1514

Hours of Operation: Monday – Friday 1000 - 1900
Saturday 1000 - 1500
Sunday Closed

POPE AAF

Location: Bldg. 835, Academy St
Phone: 436 – 4166 **Fax:** 864 - 7066
Hours of Operation: Monday – Friday 1000 - 1800
Saturday 1000 - 1400
Sunday Closed

QUARTERMASTER LAUNDRY

Location: Bldg. 2-2055, Sturgis St.
Phone: 396 – 7143 or 436 - 3990
Hours of Operation: Monday – Friday 0730 - 1600
(Linen Exchange)
Monday – Friday 0700 - 1800
(Cash Bundle/Cooks' Whites)
Weekends & Holidays Closed
May close early on Training Holidays

LEADER DEVELOPMENT CENTER (LDC)

<https://airborne.bragg.army.mil/ldc/>

Location: Bldg. 2T-2020, Woodruff Street
Phone: 396 - 2534 **Fax:** 396 - 7719
Hours of Operation: Monday – Friday 0730 - 1600
Services Provided: The mission of the Leader Development Center is to be a driving force for change and continuous improvement in support of the Army's continuing readiness posture. The Leader Development Center will provide for our customers the highest quality training and education solutions in developing a world class work force. Formal training, resource materials, and correspondence courses are available.

LEGAL ASSISTANCE/STAFF JUDGE ADVOCATE(JAG)

<http://www.bragg.army.mil/SJA/default.htm>

XVIII AIRBORNE CORPS

Location: Bldg. 2-1133, Macomb and Armistead
Phone: 396 – 6113 **Fax:** 396 - 9636
Hours of Operation: Monday, Tuesday, Friday 0900 - 1630
Wednesday 1300 - 1630
Thursday 0730 - 1130
Services Provided: Advice and assistance on legal problems including domestic relations, non-support, consumer protection, immigration, and

taxes. Provides assistants in the preparation of documents such as powers of attorney, and wills. It is recommended that you bring all leases, agreements, contracts, etc. to the Legal Assistance Office for review **BEFORE** you sign.

IMPORTANT DOCUMENTS AND INFORMATION FOR SPOUSES

It is very important for you, as a military spouse, to have in your possession certain documents. If you are required to take full responsibility for the family for any reason, you will be able to do so with no problems. Your sponsor should have most of this information.

SIT DOWN WITH HIM OR HER AND GATHER THIS INFORMATION AND THESE DOCUMENTS. THE HOUR YOU SPEND GOING OVER THIS WILL SAVE YOU TIME LATER ON. KEEP THE FOLLOWING DOCUMENTS IN A SPECIAL CONTAINER THAT YOU CAN DEFINITELY FIND IMMEDIATELY!!!!

1. Marriage Certificate.
2. Birth Certificate of all family members
3. Shot Records (up-to-date), of all family members, including pets
4. Citizenship papers, if any
5. Adoption papers, if any
6. Passports, if any
7. Armed Forces Identification Cards of **ALL** family members (10 years of age or older)
8. Your sponsor's Social Security number
9. All Government and Civilian Life Insurance policies - or a list of companies, policy numbers, types of insurance, local and out-of-town addresses - **INCLUDE EACH COMPANY'S TELEPHONE NUMBER WHEN POSSIBLE.**
10. **Last LES (Leave and Earnings Statement).**
11. **POWER OF ATTORNEY.** Keep several copies. You may need a copy for the Transportation Office, licensing agency, or landlord. There are some things you cannot accomplish in the absence of the military sponsor, i.e. selling a car or registering it; signing a deed for your spouse; and arranging for quarters or transportation through the military.
12. **COPIES OF BOTH HUSBAND'S AND WIFE'S WILL.** In some states, if the husband does not have a current will, in the event of his death, the children or parents receive two-thirds of the estate, and the wife, one-third. **IT IS FOR YOUR PROTECTION THAT BOTH PARTIES HAVE WILLS.** The Legal Assistance Office can prepare these important documents for you. You should review your will every three years or more often to make sure it accomplishes your goals upon your death.

- 13. NINE (9) COPIES OF YOUR SPOUSE'S TDY and/or PCS ORDERS.** If you move by yourself, you will need extra copies of these orders. However, with these copies you can have others made without cost to you by going to your sponsor's unit.
- 14. CURRENT ADDRESSES AND TELEPHONE NUMBERS** of all members of **IMMEDIATE FAMILIES** of both you and your spouse. Immediate family includes Father, Mother, (if adopted, Stepfather and/or Stepmother), a person in Loco Parentis, Children, Brother(s), Sister(s). You may also wish to include other living blood relatives such as Grandparents. You should have all important telephone numbers you may need in case of emergency.

LIBRARIES

JOHN L. THROCKMORTON LIBRARY

<http://www.fortbraggmwr.com/library.php>

Location: Bldg.1-3346, Randolph St.

Phone: 396-BOOK(2665)/1691 **Fax:** 907 – 2274

Hours of Operation: Monday – Thursday 1000 - 1900

Friday 1000 - 1600

Saturday 1200 – 1600

Sunday & Federal Holidays Closed

Authorized Patrons: Military personnel assigned to Ft. Bragg/Pope AFB and their family members; Retirees and family members living in the Fayetteville area; DA Civilian employees; Red Cross employees working on Ft. Bragg; AAFES employees working on Ft. Bragg.

Services Provided:

- Pre-School Story Hour Wednesday 1100
- Research assistance
- Reader advisory
- Interlibrary Loans
- Photocopy machine (fees charged)
- Microform readers
- Printers

Resources

- Books (over 100,000)
- Newspapers & Magazines
- Microfilm and microfiche
- Music CD's
- Books on CD's
- DVD's

CUMBERLAND COUNTY LIBRARIES

<http://www.cumberland.lib.nc.us/>

Headquarters Library

Location: 300 Maiden Lane, Fayetteville
Phone: 483 - 7727 **Fax:** 486-6661
Hours of Operation: Monday – Thursday 0900 – 2100
Friday – Saturday 0900 – 1800
Sunday 1400 – 1800

BORDEAUX BRANCH

Location: 3711 Village Drive, Fayetteville
Phone: 424 - 4008
Hours of Operation: Monday – Tuesday 0900 – 2100
Wednesday – Saturday 1100 – 1800
Sunday Closed

CLIFFDALE REGIONAL BRANCH

Location: 6882 Cliffdale Road, Fayetteville
Phone: 864 – 3800
Hours of Operation: Monday – Thursday 0900 – 2100
Friday - Saturday 0900 - 1800
Sunday 1400 - 1800

EAST REGIONAL BRANCH

Location: 4809 Clinton Road, Fayetteville
Phone: 485 – 2955
Hours of Operation: Monday – Wednesday 0900 - 2100
Thursday - Friday 0900 – 1800
Saturday 1100 - 1800
Sunday Closed

HOPE MILLS BRANCH

Location: 3411 Golfview Road, Hope Mills
Phone: 425 – 8455
Hours of Operation: Monday – Wednesday 0900 - 2100
Thursday - Saturday 0900 - 1800
Sunday Closed

LAW LIBRARY

Location: 117 Dick Street (Cumberland County Court House),
Room 341
Phone: 321 – 6600
Hours of Operation: Monday – Friday 0800 – 1700 (closed for
lunch 1300 – 1400)
Saturday – Sunday Closed

NORTH REGIONAL BRANCH

Location: 855 McArthur Road, Fayetteville
Phone: 822 – 1998
Hours of Operation: Monday – Thursday 0900 – 2100
Friday - Saturday 0900 - 1800
Sunday 1400 - 1800

SPRING LAKE BRANCH

Location: 101 Laketree Blvd., Spring Lake
Phone: 497 – 3650
Hours of Operation: Monday – Tuesday 0900 – 2100
Wednesday – Saturday 1100 – 1800
Sunday Closed

WEST REGIONAL BRANCH

Location: 7469 Century Circle, Fayetteville
Phone: 487 – 0440
Hours of Operation: Monday – Thursday 0900 – 2100
Friday – Saturday 0900 – 1800
Sunday 1400 – 1800

MOBILE OUTREACH SERVICE

Provides regularly scheduled mobile outreach service to customers who are unable to visit the library. For information on eligibility and service please call 307 – 3431.

LODGING/BILLETING

<http://www.fortbraggmwr.com/lodging/lodgingdirectory.htm>

AIRBORNE INN

Location: Bldg. D-3601, Moon Hall, Darby Loop, off of Bastogne Drive
Phone: 396 - 7700 **Fax:** 396 – 3033

The following are all part of the Airborne Inn, but you must call the above phone number for reservations.

DELMONT HOUSE

Location: Bastogne Drive, across from the Fort Bragg Federal Credit Union

LEAL HOUSE

Location: Reilly Street behind the Main NCO Club

NORMANDY HOUSE

Location: Corner of Totten and Armistead Streets opposite the Officers' Club

HARDY HALL

Location: Darby Loop off Bastogne Drive, between Reilly & Zabitosky Road

FORRESTAL HALL

Location: Corner of Hamilton and Scott Streets

Phone: 396-7700 ext. 1771

Services Provided: Guest facilities for military personnel, their family members and guests. All ranks/grades can stay in any of the Airborne Inn facilities. Limited room availability for those with pets. Advance reservations are permitted by all ranks on leave or official duty.

Other Information: The Airborne Inn has 5 conference rooms inquire about prices and reservations by contacting Mr. Lee Finely at 396 - 7700 ext. 1704 or Ms. Julie Bingham at 396 - 7700 ext. 1702.

MARKETING

<http://www.fortbraggmwr.com/sponsadv/sponsadv.htm#advertising>

Location: Reilly Road directly behind the DMWR Building, across from the Main NCO Club

Phone: 396 - 1024/2906 **Fax:** 396 - 6339

Hours of Operation: Monday – Friday 0730 - 1700

Services Provided: The Marketing Services Branch has the overall responsibility for the coordination and integration of all MWR-wide marketing efforts. The *Marketing* Services Branch provides research based support to operation managers that result in the delivery of customer desired programs and services, while supporting leadership with information essential in formulating strategic plans. The Marketing Services Branch oversees the Commercial Sponsorship and Commercial Advertising Programs while providing market studies, graphic arts support, and media relations.

MILITARY ONE SOURCE

www.militaryonesource.com

User ID: military

Password: onsource

Military One Source offers advice, support, practical solutions, and online resources. Whether you're preparing for a new baby or preparing for retirement, getting organized or getting out of debt—no matter who you

are – **Military One Source** is for you. No questions too small, no issue is too big. The service is pre-paid and confidential. And because you never know when you'll need us, we're here 24 hours a day, 7 days a week. Phones are answered live by qualified staff. Low vision

accessible. Simultaneous translation of 150+ languages.

Phone: 1 – 800 – 342 - 9647 (Inside United States)
1 – 800 – 3429 - 6477(outside United States)
1 - (484) 530-5908
Collect (from outside the US) 1 – 800 -346 – 9188
TTY/TDD: 1 – 877 - 888- 0727 En espanol, llame al

MILITARY POLICE

<http://www.bragg.army.mil/PSBC-PM/default.htm>

MILITARY MP DESK

Location: Law Enforcement Center, Bldg. 2-5634,
(adjacent to the intersection of Butner Road. and
Armistead Street)
Phone: 396 - 0391/0392 **Fax:** 396 – 4414
Phone: 322 -3418 ACS Victim Advocate Hotline
Services Provided The Military Police (MPs) provide law enforcement
support to XVIII Airborne Corps and Fort Bragg.

EMERGENCY NUMBERS

MP Emergency 911
Report A Crime (No Questions) 911
From commercial telephone:
MP Emergency 911

For families living off post:

Cumberland County Sheriff 323 - 1500 (non-emergency)
Emergency (County): 911
Fayetteville Police Department: 433 - 1529 (non-emergency)
Emergency: 911

CRIME PREVENTION OFFICE

Phone: 396 - 6569/4716
Hours of Operation: Monday, Tuesday, Thursday & Friday
0900 - 1700
Wednesday 1300 – 1700

Services Provided: The Fort Bragg Crime Prevention mission is to help you avoid becoming a victim of crime. In addition to offering a wide variety of suggestions to help you better secure your home and valuables, we offer do-it-yourself instructions on the installation of better locking devices on windows and doors and other methods of reinforcing your locks as a first-line defense against burglary. The Crime Prevention Office also assists communities in setting up Community Watch programs, which are a proven method of preventing burglary and vandalism. Classes and instruction are available for groups of concerned individuals. The classes

offered are designed to teach protection methods against rape, burglary, and child molestation. Pamphlets, handouts, housing crime prevention surveys, and classes are available upon request.

MILITARY POLICE INVESTIGATIONS (MPI) SECTION

Phone: 396 - 6608/5617/7589 **Fax:** 396 - 4414

Hours of Operation: Monday – Friday 0900 - 1700

Fingerprinting: Monday, Tuesday, Thursday, & Friday
1130 - 1300

Services Provided: MPI Section conducts investigations of offenses which are outlined in Chapter 3, AR 190-30, and all offenses directed by the provost marshal or NCOIC of the MPI section (i.e. assaults, domestics, larceny of private property; larceny of government property, including shoplifting; worthless checks; child abuse/neglect. The MPI section also does fingerprints for secret clearances. An MPI investigator is assigned to the Albritton Jr. High school as SRO, and MPI handles matters concerning juvenile offenders. Conduct protective service missions and undercover investigations when necessary.

POLICE SERVICES

Phone : 396 - 4931/9363 **Fax:** 396 - 4414

Traffic Concerns/Complaints: 396 - 3820

Hours of Operation: Monday, Tuesday, Thursday, Friday 0830 - 1600
Wednesday closed

Services Provided: Military police reports needed to file a claim or for insurance purposes can be obtained from the customer services window. Routinely, reports take seven to ten working days to complete following any incident. Military ID Card, military or civilian driver's licenses are needed to obtain a military police report. Reports will only be released to individuals listed as victims, witnesses, or complainants. Police Services is also the point of contact should you lose your on-post-driving privileges. All questions or requests for reinstatement of driving privileges, requests for limited driving privileges are appealed through Police Services.

TRAFFIC TICKETS

Phone: 396-9132 **Fax:** 396-4414

Hours of Operation: Monday – Friday 0800-1630

Services Provided: Personnel can contact this section to obtain answers to questions about tickets received on post, and obtain duplicates of lost tickets.

ACCESS CONTROL POINT (ACP)SECTION

<http://www.bragg.army.mil/PSBCPM/Information/PostAccess.htm>

Phone: 396 - 1272 **Fax:** 396 - 4414

Hours of Operation: Monday – Friday 0800 - 1700

Services provided: The ACP Office coordinates vehicular and pedestrian access to Fort Bragg via manned ACPs. The following ACPs are open 24/7 to all vehicles with or without decals: Knox Street, All American at Zabitosky, Long Street, Randolph Street, and Yadkin Road. Access to Simmons AAF is also available 24/7 to all vehicles. Trucks larger than pickup truck or full size passenger vans are limited to Knox Street and Long Streets. Contact this office for information on Access control.

(DIRECTORATE OF FAMILY) MORALE, WELFARE AND RECREATION (DFMWR)

<http://www.fortbraggmwr.com/>

Services Provided: In addition to the regular programs, activities, and services offered, DFMWR sponsors a wide variety of special activities and events, including sports tournaments, concerts, the Fort Bragg Fair, the Oktoberfest International, and much more. DFMWR sponsors a variety of events each February in honor of American Music Month; National Library Week activities each April; and the various facilities and programs offer a variety of holiday and seasonal events. The DFMWR programs and activities are listed in alphabetical order in this book.

MOVIE THEATER

<http://www.shopmyexchange.com/ReelTimeTheatres/Movies-PopeAFB.htm>

Call: 436-5323 for movie information

POPE AAF

Location: Bldg. 372, Virgin St

Hours of Operation: Friday, Saturday, & Sunday **only**

Movie Time: varies

MUSEUMS

<http://www.asomf.org/>

AIRBORNE & SPECIAL OPERATIONS MUSEUM

Location: 100 Bragg Boulevard, downtown Fayetteville

Phone: 643 - 2766 **Fax:** 485-2024

Gift Shop Phone: 643 - 2781

Hours of Operation: Tuesday – Saturday 1000 – 1700

Sunday 1200 – 1700

Closed Mondays; open Federal Holidays

Services Provided: Visit the only place that presents the comprehensive

the U.S. Army Special Forces. Exhibits are also located in the JFK Hall in the Hall of Heroes. This area honors those men who received the Medal of Honor in Vietnam and Somalia. The Col. Arthur D. "Bull" Simons Statue adjacent to the museum honors the man responsible for leading the Son Tay Raid into North Vietnam in 1970. The building the JFK museum occupies is also memorialized for this illustrious hero of Special Forces.

MUSEUM OF THE CAPE FEAR

http://www.gofayetteville.com/sites/st_capefear2.htm

A regional branch of the N.C. Museum of History

Location: 801 Arsenal, Corner of Arsenal & Bradford Ave.

Phone: 486 - 1330 **Fax:** 486 - 1585

Hours of Operation: Tuesday – Saturday 1000 - 1700
Sunday 1200 – 1700

Services Provided: **The Museum of the Cape Fear Historical Complex**, comprised of the Museum, the 1897 Poe House and the Arsenal, recounts the social, economic and political history of southern North Carolina. Visitors can explore the many exhibits, artifacts and programs at the complex. A great place for children and adults, the Museum Shop offers unique gift items and a large selection of historical publications. **Admission is free.**

FASINATE-U CHILDREN'S MUSEUM

<http://www.fascinate-u.com/>

Location: 116 Green Street, Fayetteville, NC 28301

Phone: 829 - 9171 **Fax:** 433 - 1639

E-mail: webmail@fascinate-u.com

Hours of Operation: Monday closed
Tuesday, Thursday, & Friday 0900 – 1700
Wednesday 0900 – 1900
Saturday 1000 – 1700
Sunday 1200 - 1700

Service Provided: Hands – on museum designed for children to explore their world the way they learn best – through creative role – playing, manipulation and interaction with each other and objects around them. Birthday party and group rates available.

Admission: \$3.00 per child; \$2.00 per adult

NEWSPAPERS

PARAGLIDE

<http://www.paraqlideonline.net>

Phone: 396 - 6817/6991 **Fax:** 396 - 9629

Advertising Office: 484 - 5433 **Circulation Office:** 323 - 0701

Services Provided: The *Paraglide*, weekly newspaper, published for military and civilian personnel at Fort Bragg. The paper is distributed free to all post quarters and selected on and off post locations on Thursday afternoons or Friday mornings for subscribers. For coverage of an event fax or email the request at least two weeks prior to the event date.

FAYETTEVILLE OBSERVER

<http://www.fayobserver.com/>

Location: 458 Whitfield Street, Fayetteville, NC 28302

Phone: 323 – 4848 **Fax:** 433 - 3431

Services Provided: Daily newspaper

FORT BRAGG AREA OFFICERS SPOUSES CLUB (FBAOSC)

<http://www.fbaosc.org>

Mailing Address: PO Box 70292
Fort Bragg, NC 28307

E-mail: info@fbaosc.org

Authorized Patrons: Officers' spouses, female officers on active duty at Fort Bragg, and civilians GS-7 and above assigned to Fort Bragg who are or whose spouses are eligible to be members of the FBAOSC.

Service Provided: The FBAOWC provides welfare, as well as opportunities for social, cultural and creative pursuits, while supporting worthwhile service and community projects. We are known for our scholarship program, which provides high school and continuing education students with funds to further their education. These funds are earned through fund-raising projects and/or obtained through donations from private businesses. The FBAOSC season runs from September through May. The monthly membership programs are usually conducted at the Fort Bragg Area Officers' Club. Two major fund-raisers are also held, beginning with the Yule Mart Craft Fair in November, followed by a second held in the spring.

PASSPORT INFO

FORT BRAGG PASSPORT OFFICE

<http://www.bragg.army.mil/ITO/cto.htm>

Location: 1st floor, Bldg. 4-2843, Soldier Support Center,
Normandy Drive

Phone: 396 - 3955/7105 **Fax:** 396 - 6715

Hours of Operation: Monday – Friday 0800 – 1600

Services Provided: The Installation Transportation Office, Personnel Movement Section is responsible for processing all official passport requests for Soldiers and their dependents on official travel orders. Information on the documents necessary to support an official passport

request may be obtained from this office.

FAYETTEVILLE PASSPORT OFFICE

<http://iafdb.travel.state.gov/DetailsForm.aspx?AFID=6544&vs=204>

Location: 301 Green Street (Inside Main Post Office)
Fayetteville, NC 28302

Phone: 486 – 2464

Hours of Passport acceptance:

Walk-ins Monday – Friday 0900 - 1000

By appointment: Monday – Friday 0830 - 1645

Services Provided: To obtain a tourist passport for the first time, you need to go in person to the passport acceptance facility with two photographs of yourself, proof of U.S. citizenship, and a valid form of photo identification such as a driver's license. For more information or to download application visit the website above.

PHARMACY

<http://www.wamc.amedd.army.mil/patients/deptservices/pharmacy>

MAIN PHARMACY

Location: Bldg. 4-2817, WAMC, Reilly Road

Phone: 907 – 7427 option 4

Hours of Operation: Monday – Friday 0800 – 2000

Saturday – Sunday 0800 – 1600

Training Holidays 0800 – 1600

Closed: New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving and Christmas.

PX SATELLITE PHARMACY

Location: North Post Exchange (inside mall area)

Phone: 396 - 4998

Hours of Operation: Monday – Friday 0830 - 1145 & 1315 - 1645

(Closed for lunch 1145 – 1315)

Saturday – Sunday Closed

Federal Holidays Closed

REFILL DISTRIBUTION CENTER

Location: Bldg. 8-3068, Glider Street

Phone: 907 – 6112/6113

Hours of Operation: Monday – Friday 0900 - 1800

Saturday 0830 - 1600

Sunday Closed

Federal Holidays Closed

Training Holidays 0800 - 1600

CLINIC PHARMACIES

CLARK HEALTH CLINIC PHARMACY

Location: 4527 Bastogne Drive
Phone: 907 – 7427 option 5
Hours of Operation: Monday – Friday 0800 - 1700
Closed for lunch 1200 – 1300
Saturday – Sunday Closed
Federal Holidays Closed

JOEL HEALTH CLINIC PHARMACY

Location: Bldg. M-4861, Logistics Avenue
Phone: 907 – 7427 option 6
Hours of Operation: Monday – Friday 0800 – 1700
Closed for lunch 1215 – 1315
Saturday – Sunday Closed
Federal Holidays Closed

ROBINSON HEALTH CLINIC PHARMACY

Location: 1722 Gruber Road
Phone: 907 – 7427 option 7
Hours of Operation: Monday – Friday 0800 – 1700
Closed for lunch 1215 – 1315
Saturday – Sunday Closed
Federal Holidays Closed

PHYSICAL FITNESS CENTERS

<http://www.fortbraggmwr.com/sportsrec/fitnesscenters/fitnesscenters.htm>

BLACKJACK PHYSICAL FITNESS CENTER

Location: Building M-4226, Blackjack & Goldberg Streets
Phone: 432 – 7922
Hours of Operation: Monday – Friday 0500 - 2100
Weekends & holidays 0700 – 1500

CALLAHAN ATHLETIC CENTER

Location: Bldg. 2T-1705, Reilly Road between
Macomb
and Woodruff Streets
Phone: 396 – 3037 **Fax:** 396 - 6058
Hours of Operation: Monday – Friday 0500 - 2100
Weekends & holidays 0800 - 1600
Services Provided A training facility complete with punching bags,
sauna, and weight room.

DAHL PHYSICAL FITNESS CENTER

Location: Building M-T-4161, Logistics Avenue
Phone: 396-6226 **FAX:** 396-5353
Hours of Operation: Monday – Friday 0600 -2100
Weekends & holidays 0800 -1500

FREDERICK PHYSICAL FITNESS CENTER

Location: Building H-4630, Gruber & Essayons
Phone: 432 - 7949
Hours of Operation: Monday – Friday 0500 – 2100
Weekends & holidays 0700 – 1500

FUNK PHYSICAL FITNESS CENTER

Location: Building C-2015, Gruber & Longstreet
Phone: 432 – 8772 **FAX:** 396 - 1712
Hours of Operation: Monday – Friday 0500 - 2100
Weekends & holidays 0930 - 1800

HOSKING PHYSICAL FITNESS CENTER

Location: Building D-3856, corner of Ardennes & Campobello
Phone: 432 - 6489
Hours of Operation: Monday – Friday 0500 – 2100
Weekends & Holidays 0930 - 1730

IRON MIKE PHYSICAL FITNESS CENTER

Location: Building H-5718, Kedenburg
Phone: 432 - 5679
Hours of Operation: Monday – Friday 0500 - 2100
Weekends & holidays closed

RITZ-EPPS PHYSICAL FITNESS CENTER

Location: Building C-7215, All American Way
Phone: 432 - 1030
Hours of Operation: Monday – Friday 0500 - 2100
Weekends & holidays 0930 - 1700

TUCKER PHYSICAL FITNESS CENTER

Location: Building. C-5838, Tuligue Way & Bastogne
Phone: 432 - 3573
Hours of Operation: Monday – Friday 0500 - 1900
Weekends & holidays closed

WARFIGHTER PHYSICAL FITNESS CENTER

Location: Building P – 2661, Kiowa Warrior & Blackhawk
Phone: 396 – 9660
Hours of Operation: Monday – Friday 0500 – 1800
Weekends & holidays closed

OTHER FITNESS CENTERS

POPE FITNESS CENTER

Location: 763 Armistead Street, Pope AFB
Phone: 394 – 2671
Hours of Operation: Monday – Friday 0500 – 2300
Saturday – Sunday 0800 – 1900

POST OFFICE

<http://www.usps.com/>

FORT BRAGG MAIN

Location: Off of Reilly and Bastogne Streets
Phone: 436 - 1100 **Fax:** 436 - 0114
Hours of Operation 0800 - 1700 Mon-Fri
0800 - 1300 Sat

POPE ARMY AIRFIELD

Location: Commissary Building
Phone: 394 - 2828 **Fax:** 436 - 0114
Hours of Operation: Monday – Friday 0830 – 1300
1400 - 1615

FAYETTEVILLE MAIN OFFICE

Location: 301 Green Street
Phone: 1-800-275-8777

HOPE MILLS BRANCH

Location: 3215 North Main Street
Phone: 425 – 5113

SPRING LAKE BRANCH

Location: 225 North Main Street
Phone: 497 – 0113

POV RESALE LOT (LEMON LOT)

Location: Corner of Chute and Glider Streets

Call the East Bragg Auto Skill Center in order to find out how to register your vehicle at the POV Resale Lot.

Phone: 396-8665

Hours of Operation for the East Bragg Auto Skills Center:

Monday – Tuesday Closed

Wednesday – Friday 1400 – 2130

Saturday – Sunday 0900 – 1700

Services Provided: Registration for POV resale lot is \$15. Must have current vehicle registration.

RACQUETBALL FACILITIES

COSCOM RACQUETBALL

Location: COSCOM Area, 2nd Street

Phone: None

TOWLE COURTS

Location : Corner of Ardennes and Bastogne

Phone : 432 - 6493/4516

POPE FITNESS CENTER

Location : 763 Armistead

Phone : 394 - 2671

Hours of Operation : Call for times

RAPE CRISIS

www.rapecrisisonline.org

Location: 515 Ramsey, Fayetteville, NC 28311

Phone: 485 - 7273

Fax: 485 - 1365

Services Provided: The primary mission of Rape Crisis Volunteers of Cumberland County (RCVCC) is to provide crisis intervention to sexual assault victims and their families, 24 hours per day, 365 days a year in the greater Cumberland County area. Under direct services RCVCC provides 24 hours per day crisis hotline, companionship, victim advocacy, in-house counseling and support groups, and companionship throughout the criminal justice procedure. All services provided by RCVCC are confidential and free.

RCVCC also provides community education and awareness programs to local schools, businesses, civic groups, military bases and the community at large. In-house training is also provided for medical personnel, law enforcement officers, counselors and social workers.

RECREATION AREAS

SMITH LAKE RECREATION AREA

<http://www.fortbraggmwr.com/smithlake.php>

Location: Off Murchison Road (HWY. 210)

Phone: **Office:** 396 - 5979

Hours of Operation: Office is open year round
Daily 0800 – 1700

Note: Fees are charged for entrance.

CAMPGROUND

Hours of Operation: Open year round; daily; 24 hour access.

Services Provided: There are 22 full service camper sites (includes water, electric, sewer); 9 partial service (includes water & electric only) sites. Tent camping is also allowed. There are 14 cabins: 12 rustic cabins do **NOT** have running water, but do have electricity and include mini-microwave, mini refrigerator, and a/c heater. Full service cabins have water, electricity, kitchenette w/full size appliances and cooking utensils, bathroom, ac/heater unit. Fees apply for all.

MOUNTAIN BIKE TRAILS

Location: Smith Lake Boundary Road

Phone: 396 – 5979

Hour of Operation: Daily Sun up to Sundown

Authorized patrons: Open to general public

Services Provided: Rider registration required with fee payable at Smith Lake Recreation Area Office. Trail consists of three trail loops: Beginner, Intermediate, and Advanced. Trail map and riding rules are posted at the trail head. All Fort Bragg regulations and laws apply in this area and are enforced by Military Police and Game Wardens.

PARK/BEACH

Hours of Operation: Opens Memorial Day Weekend/closes Labor Day

Monday – Wednesday Closed

Thursday – Sunday 1100 – 1800

PICNIC PAVILLIONS

Pavilions are available for unit or organizations to reserve for large groups. Call the office for info on fees.

SMITH LAKE RIDING STABLES

<http://www.fortbraggmwr.com/stables.php>

Location: Smith Lake, see above

Phone: 396 - 4510

Hours of Operation: Thursday - Monday 0830 – 1530
Tuesday - Wednesday Closed

Authorized Patrons/Patrons Served: Each holder of a valid military identification card (active duty and retiree) and their family members, National Guard, reservists on active duty, and DoD Civilians. Also serves the local communities through different programs and activities. Open to the public.

Services Provided: Promotes equestrian excellence through the following activities: open and guided trail rides, pony rides, hayrides for adults and children. Ponies are also available for birthday parties at the stables; horses and ponies can be rented for unit functions and special events. The Riding Stables have a boarding facility for privately owned horses. Horse trailers are available for rental on a daily basis. One-day house camps, week house camps are hosted for children ages 8-15. English riding lessons are available for all levels of riders. Conducts horse trials, open horse show, and combined tests are held twice a year.

WILSON RECREATION AREA

<http://www.fortbraggmwr.com/wilsonpark.php>

Location: Butner Road, McFayden Pond

Phone: 396 - 5979

Service Provided: Wilson Park is open to the public and does not require a reservation for use. First come first serve! Families may have picnics and use the playground. Rules are posted at the park. Bathrooms are available and maintained by Smith Lake.

CLAY TARGET CENTER

<http://www.fortbraggmwr.com/claytargets.php>

Location: Highway 87 North to Manchester Road, turn right and continue ½ mile to sign.

Phone: 436 – 9489

Fax: 436 – 5946

Hours of Operation: Monday – Thursday Closed
Friday – Sunday 1000 – 1800

Services Provided:

- 12 competition level skeet fields
- Voice release system for trap
- 6 fields overlaid with trap
- Instruction free for members, \$10 per session for non-members. This includes 25 targets Gun rental & instruction

- Snack bar and Pro Shop on site
- Lighted ranges
- Shotguns available to rent
- Outdoor pavilion (equipped with PA system)
- 36 partial service RV sites
- \$15 per night for full RV hookup
- Reservations accepted 30-60 days out only for shooting events

FORT FISHER AIR FORCE RECREATION AREA

<http://www.ftfishermilrec.com>

Location: Kure Beach, NC
Phone: (910) 458 - 6549 Reservations
Fax: (910) 458 - 6298

Services Provided: Recreational area near Wilmington for active or retired military personnel, DoD civilians, and their families. Offers cottages, mobile homes, rooms, RV camp for daily or weekly rental. Has a restaurant, gift shop, convenience store, recreation hall, outdoor swimming pool, public beach access, and much more. Call for rates and more information.

RECREATION EQUIPMENT CHECKOUT CENTER

<http://www.fortbraggmwr.com/equipment.php>

Location: Bldg. 5-1401, Knox Street (near Gruber Road)
Phone: 396 - 7531/7060 **Fax:** 396 - 1675
Hours of Operation:

Summer Schedule (April 1- Labor Day)

Monday	0730 - 1700	
Tuesday	0800 - 1700	
Wednesday	0800 – 1200	
Thursday - Friday	0800 – 1730	
Saturday	0900 - 1200	
Sunday	Closed	
Safety/Instruction Class:	Thursday	1130 (Fee: \$1.00)

Winter Schedule (Day after Labor Day to March 31)

Monday, Tuesday, Thursday, Friday	0800 - 1700
Wednesday, Saturday & Sunday	Closed
Safety/Instruction Class:	Thursday 0900 (Fee: \$1.00)

Services Provided: Recreation Equipment Checkout has an extensive list of equipment available for a variety of activities and needs.

Equipment available:

- Campers
- Canoes & kayaks

- Moon bouncers
- Climbing wall
- Picnic & party equipment
- Canopy tents
- Tables & chairs
- Grills & super cookers
- Dunk tank
- Lawn and garden equipment

Also offers unit safety briefings. Propane is available for sale.

POPE EQUIPMENT RENTAL

Location: 794 Armistead Street, Pope AAF

Phone: 394 – 4730

Hours of Operation: Tuesday – Friday 1100 – 2000
 Saturday 0900 – 1700
 Sunday - Monday Closed

Services Provided: Recreational equipment available for rental. Call for more info.

RECYCLING INFORMATION

**Directorate of Public Works, Environmental Compliance Branch
 Bragg about Recycling**

<http://www.bragg.army.mil/Directorates/Directorate-of-Public-Works/Environment-Division.aspx>

Location: Bldg. 3-1137, off of Reilly & Butner Roads
 (in the DPW compound)

Phone: 396 – 5323 **Program Manager:** 396 – 3372

Hours of Operation: Monday – Friday 0730 - 1530

Services Provided: Materials are collected, baled, and marketed to recycling brokers and mills in an effort to reduce and reuse materials being disposed of in our landfills.

FORT BRAGG LANDFILL

Location: Longstreet Road, (before ACP)

The landfill recycles mixed metals, aluminum, cardboard, concertina wire, concrete, wood, tree and yard waste, and pallets. The grinding of wood waste has resulted in mulch suitable for landscaping and is available to unit and activities on post.

CARDBOARD

Cardboard is a significant percentage of the waste stream and can be recycled at many locations on Ft. Bragg. Slotted bins are conveniently located at the following locations:

- North Post Commissary

- South Post Commissary
- Mini Mall
- Landfill
- Recycle Center

NEWSPAPER/MAGAZINES

The Raleigh News and Observer provide and service green collection containers for recovery of newspapers and magazines. Containers are located at the following locations:

- North Post Exchange
- North Post Class V
- Main Post Office
- Pines Class VI

**Magazines and newspapers may also be dropped off at the Environmental Office.

RED CROSS

FORT BRAGG OFFICE

<http://www.bragg.army.mil/redcross/>

Location: Bldg. 1-1139, Macomb and Hamilton Streets

Phone: 396 - 1231/1232 **Fax:** 369 - 6489

Armed Forces Emergency Service Center

1-877-272-7337 (toll free) 24 hours a day

Hours of Operation: Monday - Friday 0800 – 1630

Services Provided: American Red Cross serves as an important link between the military and civilian worlds. They provide emergency communications between Soldiers and their families as well as a reporting service for emergency leave, personal, and other family problems. To initiate an emergency message, civilian family members need to call their local Red Cross chapter and give the Soldier's name, rank, social security number, and unit. The message will be sent via their national messaging center, and the center will contact the Soldier's Commanding Officer. Soldiers can directly contact the National Messaging Center to inquire about the status Red Cross message. Emergency Leave and Army Emergency Relief (AER) are usually unavailable without Red Cross validation. Please contact the Red Cross if you have further questions or would like to schedule a briefing for a Family Readiness Group or a Pre-deployment Meeting. American Red Cross also provides traditional Health and Safety programs. Such courses include First Aid, CPR, Water Safety, Baby-sitting Certification, and Disaster Management classes. The ARC receives **NO** government funding and is entirely sponsored by volunteer contributions.

Volunteer Opportunities: The Red Cross offers a myriad of volunteer

opportunities. ARC averages upwards of 400 volunteers who annually donate more than 70,000 hours a year of service. Volunteers aid in the Ft. Bragg office, as well as at Womack and the outlying clinics on Ft. Bragg and Pope AAF. ARC offers monthly orientation sessions. There is also a youth volunteer program.

Health & Safety Classes: 867 - 8151

There are also American Red Cross offices at the following locations:

WOMACK

Location: Womack Army Medical Center, ground floor

Phone: 907 - 7124

Hours of operation: Monday - Friday 0800 – 1630

AMERICAN RED-CROSS (HIGHLANDS CHAPTER)

<http://www.redcross.org/>

Location: 807 Carol Street, Fayetteville (next to Sycamore Square Shopping Center on Bragg Boulevard)

Phone: 867-8151

Emergency/After Hours: 867-8151

Hours of Operation: Monday – Friday 0800 –1700

RELIGIOUS SERVICES AND ACTIVITIES

<http://www.bragg.army.mil/chaplain/>

XVIII AIRBORNE CORPS & INSTALLATION CHAPLAIN'S OFFICE

Location: Bldg. 1-2336, Hamilton Street

Phone: 396 - 1121/1122

Hours of Operation: Monday – Friday 0900 - 1700

In case of emergency, the on-call Duty Chaplain may be reached by dialing **396 - 4357 or 396 - HELP** after duty hours and on weekends and holidays.

Authorized Patrons: Active duty military, family members, authorized DoD civilians, and retirees.

Services Provided:

- Distinctive Faith Group Worship
- Religious education, including youth ministry
- Counseling
- Retreat Programs
- Chaplain Training

Points of Contact: Information concerning unit/Chapel activities and programs should be obtained from appropriate office. Telephone numbers for chapels and Major Subordinate Command (MSC) Chaplains are listed below:

CHAPELS

Main Post

Location : Bldg. 1-1510, Sedgewick St.
Phone : 643 – 8812/8813

Airborne Artillery Memorial Chapel

Location: Bldg. D-3733, Ardennes Street
Phone: 432 – 3218

Division Memorial

Location: Bldg. C-5332, Ardennes Street
Phone: 907 - 0110

Wood Memorial

Location: Bldg. C-8755, Ardennes Street
Phone: 432 - 1930

Division North

Location: Bldg. 2717, Gruber Road
Phone: 432 – 1903

Hope

Location: Bldg. MT-205
Phone: 396 - 2776

JFK Memorial

Location: Bldg. D-3116, Ardennes Street
Phone: 432 - 9705

Womack AMC

Location: Bldg. 4-2817, Reilly Road
Phone: 907 – 7729

Pope Chapel

Location: 315 Ethridge Street Pope AAF
Phone: 394 - 2677

RELIGIOUS SERVICE TEAMS

Corps Chaplain's Office
Garrison Chaplain's Office
1st Sustainment Command
1st Army
108th ADA
16th MP
18th Airborne Corp & 82nd STB

PHONE

396 -1122
396 - 1121
396 - 8951
432 - 7501
432 - 4903
396 - 2811
643 - 6565

20 th Engineer Brigade	396- 2711
44th Medical Command	396 - 6178
82nd Airborne Division	432 - 1903/7588
525 th BFSB	907 - 2530
USASOC	432 - 8308

WATTERS CENTER FOR FAMILY LIFE

Location: Bldg. 317, Corner of Knox & Randolph Streets

Phone: 396 - 6564/4157

Hours of Operation: Monday – Friday 0900 - 1630

Authorized Patrons: Active duty Soldiers and their family members; Reserve and National Guard Soldiers on active duty and their family members; retirees and their family members; and DoD civilians and their family members are eligible as resources permit.

Services Provided:

- Marriage and Family Pastoral Counseling
- Family Wellness Program
- Marriage Enrichment Programs
- Counseling training for Chaplains
- Referral Source for Chaplains
- Watters Center Facility Management

***Note:** The Watters Center facility is available for Religious Activities. The center may be scheduled through your unit Chaplain.

RELIGIOUS EDUCATION

Location: Pope Chapel, 315 Ethridge Street, Pope AAF

Phone: 394-1351/1886

Hours of Operation: Sunday-Thursday 0900 - 1700

Authorized Patrons: Active duty Soldiers and their family members; Reserve and National Guard Soldiers on active duty and their family members; retirees and their family members; and DoD civilians and their family members are eligible as resources permit.

Services Provided:

- Catholic, Jewish, Moslem and Protestant Religious Education programs for all ages
- Post-wide ecumenical Junior High and Senior High Youth Programs
- Catholic, Jewish, Moslem and Protestant Scripture studies
- Marriage Preparation (Catholic)
- Baptism Classes (Catholic)
- Adult Education programs
- Summer Vacation Bible Schools

- Volunteer Teacher Training Classes

PROTESTANT SUNDAY WORSHIP

Pope Chapel*	0900
Airborne Artillery Community Chapel*	1100
Division Memorial Chapel*	1100
Division North Chapel	1000
Hope Chapel	1100
JFK Memorial Chapel*	1100
Main Post Chapel*	1100
Wood Memorial*	1100
Chapel Next @ Tolson Youth Center*	1100
Chapel Next @ Gordon Elementary*	1100

***Children's Church Provided**

PROTESTANT SUNDAY SCHOOL

Locations:

Watters Center (Adults)	0930-1030
Tolson Youth Center (Adults)	1730-1915

Information call: 394-1351

AWANA **Sunday**

Location: Tolson Youth Center (children) 1730-1915

Information call: 394-1351

BUDDHIST SERVICE

Location: Pope Chapel 315 Ethridge Street Pope AAF

Day/Time: Third Saturday of every month 1300

Information call: 396-1121

DENOMINATIONAL SERVICES

Episcopal – Division Memorial Chapel	Sunday	0900
Lutheran – Airborne Artillery Chapel	Sunday	0900
Samoaan – Division North Chapel	Sunday	1000

JEWISH SERVICES

Location: Faith Community Chapel, Bldg. D-3733, Ardennes Street

Day/Time: Friday 1830

POC: Chaplain Ehrenpreis **Phone:** (773) 640 - 3743

ISLAMIC SERVICES

Location: Chapel Annex, Ground floor, Soldier Support Center
Phone: 432 – 1611
Daily Prayer Monday – Thursday 1200
Juma'ah Friday 1300
Taleem/Arabic & Islamic Studies
Monday - Wednesday 1230

WICCAN SERVICE

Location: Watters Center, Bldg. 317, Corner of Knox & Randolph Streets
Day/Time: Thursday 1900
Information call: 396-1121

ROMAN CATHOLIC WORSHIP

Saturday Mass

JFK Memorial Chapel 1700

Sunday Mass

JFK Memorial Chapel 0930
Main Post Chapel* 0930
Pope Chapel* 1115
Womack Hospital Chapel 1115
Division Memorial Chapel 1300
JFK Memorial Chapel (en Espanol) 1300
Pope Chapel 1700

***Children's Church Provided**

DAILY MASS

Womack Hospital Chapel Monday/Wednesday/Friday 1130
Pope Chapel Monday - Friday 1200

ROSARY

Pope Chapel Monday - Friday 1230

ROSARY en Espanol

JFK Memorial Chapel Friday 1900

CATHOLIC RELIGIOUS EDUCATION

Sunday

Irwin School (K-12th Grade) 0930 – 1045
Irwin Schools (K-12th Grade) 1115 – 1230
Information call: 394-1886/2674

Wednesday

RCIA/Adult Education, Pope Chapel

1900 – 2100

CATHOLIC BAPTISM (Infants – Preschoolers)

By appointment, 394 - 1804

CONFESSION

Pope Chapel	Sunday	1630
Pope Chapel	Monday - Friday	1130
JFK Memorial	Saturday	1530

REPLACEMENT DETACHMENTS

FORT BRAGG RECEPTION COMPANY

Location: Corner of Normandy and Reilly Streets

Phone: 396 – 2656/5488

Service Provided: All incoming Soldiers report to this company

RETIREE SERVICES

<http://www.bragg.army.mil/DHR/rso.asp>

Location: 1st floor, Bldg. 4-2843, Soldier Support Center,
Normandy Drive

Phone: 396 - 5304/8591 or 1 – 800 – 535 – 6067

Fax: 396 - 3747

Hours of Operation: Monday – Thursday 0800 – 1700 by appt. only
Friday 0800 – 0800 – 1700 – walk-ins

Services Provided: Responsible for providing services to both active duty Soldiers assigned to Fort Bragg and to all Army retirees and their family members residing in the state of North Carolina. Upon request, provides individual counseling on retirement rights, retirement pay, Dual Compensation, Civil Service Reform Act, benefits and privileges. Special assistance is provided with preparations and submission of Board of Corrections of military record cases. In conjunction with the servicing legal office, counsels active and retired Soldiers, spouses, and former spouses on the Uniformed Services Former Spouses Protection Act. Specialized administrative and counseling services are provided to widows of both active duty and retired Soldiers.

Offers assistance to the future retiree in the form of pre-retirement briefings, administers the Survivor Benefit Plan at the installation level.

SCHOOL/EDUCATION INFORMATION

<http://www.am.dodea.edu/bragg/>

FT. BRAGG SCHOOLS

Location: North End of Irwin Middle School,
Knox Street, Bldg. # 1-4865

119

Phone: 907 - 0200 **Fax:** 907 - 1404

Hours of Operation: Monday-Friday 0800 - 1600

Overview: The Fort Bragg School System is composed of two primary schools (pre-school – 2nd grades), one intermediate school (3rd – 5th grades), seven elementary schools (preschool – 5th grades), two middle schools (6th and 8th grades). Students in grades nine through twelve attend high schools in Cumberland or Harnett Counties. (See below for **Cumberland County Schools**)

Each school under the direction of Fort Bragg School system is fully accredited by ADvancED.

Special Education: One of the most unique aspects of Fort Bragg Schools is the work done with special needs children. The Special Education Program offers a full continuum of services to include consultation, inclusion, resource rooms, self-contained classes, and homebound instruction.

Eligible students receive services from Speech/Language Pathologists, Occupational Therapists, Physical Therapists, and Psychologists. An extended school year is available to students who demonstrate significant regression and recoument issues.

Fort Bragg School Board: Fort Bragg Schools is under the direction of the North Carolina District Superintendent and a school board that serves in an advisory capacity. Board meetings are generally held monthly (except for July and August). The meetings are open to the public and parents are invited to attend.

Volunteers provide services and are also offered opportunity to learn first-hand about excellent programs in the schools. For more information about volunteering contact a school principal nearest you.

FORT BRAGG SCHOOLS

Albritton Middle

Location: All American Expressway and Normandy Drive

Phone: 907 - 0201 **Fax:** 432 - 4072

Bowley Elementary

Location: Randolph Street

Phone: 907 – 0202 **Fax:** 907 - 3513

Butner Primary

Location: Bastogne & Normandy
Phone: 907 – 0203 Fax: 432 - 8400

120

Devers Elementary

Location: Varsity Drive
Phone: 907 – 0204 Fax: 396 – 7374

Gordon Elementary

Location: Linden Oaks, Cameron, NC
Phone: 907 – 1300 Fax: 925 - 0721

Holbrook Elementary

Location: Sharp & S. Lucas
Phone: 907 – 0205 Fax: 432 - 8385

Irwin Intermediate

Location: Knox Street
Phone: 907 – 0206 Fax: 907 – 1247

McNair Elementary

Location: Honeycutt Road
Phone: 907 – 0207 Fax: 432 – 8386

Murray Primary

Location: Honeycutt Road
Phone: 907 – 0208 Fax: 907 – 2889

Pope Elementary

Location: Armistead Drive
Phone: 907 – 0209 Fax: 396 – 5983

Shughart Elementary

Location: Linden Oaks, Cameron, NC
Phone: TBD Fax: TBD

Shughart Middle

Location: Linden Oaks, Cameron, NC
Phone: TBD Fax: TBD

CUMBERLAND COUNTY SCHOOLS

www.ccs.k12.nc.us/

<http://www.communications.ccs.k12.nc.us/BRAC/MilitaryConnection.htm>

Location: 2465 Gillespie Street, Fayetteville, NC 28306

Phone: 678 – 2300 **Fax:** 678 - 2339

Services Provided: Cumberland County has 53 Elementary Schools, 16 Middle Schools, and 13 High Schools. Call or go to the web site for more info on local schools.

SCOUTS

BOY SCOUTS OF AMERICA – TUOCS District

<http://tuocsdistrictbsa.com>

Location: Bldg. N4116, off Bragg Blvd.

Phone: 396 – 4348

Hours of Operation: Varies

Authorized Patrons: All members of the DoD family on Fort Bragg and Pope Air Force Base, as well as the area north of US Hwy 401 Bypass in Cumberland County. (Essentially, everyone with appropriately aged children is an authorized patron)

Services Provided: The Tuocs District of the Boy Scouts of America offer programs for youth from 7 years through 21 years of age. The primary goal of the program is to build character, citizenship and physical fitness.

Several programs are provided: Tiger Cubs at age 7; Cub Scouts, age 8-11; Boy Scouts, age 11-18; Venture and Exploring Programs, age 14-21. The Exploring and Venturing Programs are co-ed and are open to both male and female. Currently, Tuocs offers the Scouting program to 1184 youth through 41 local units, encompassing more than 600 families.

GIRL SCOUTS OF AMERICA

NC COASTAL PINES GIRL SCOUT COUNCIL, Inc.

www.nccoastalpines.org

Location: 2110 Ft. Bragg Road, Midtown Center, Suite 116,
Fayetteville, NC 28303

Phone: 437 – 9900 or 1 – 888 – 374 - 9900

Hours of Operation: Monday – Thursday 0830 - 1700
Friday 0830 - 1230

Authorized Patrons: Girl scouting is open to all girls, ages 5-17 in grades K-12 and adult volunteers.

Daisies Ages 5 or 6, expand their world through activities with girls their own age.

Brownies Ages 6-8, explore many worlds with new friends

Juniors Ages 9-11, learn to turn their ideas into projects they can

be proud of.

Cadettes Ages 12-14, make things happen in their own lives and in their communities.

Seniors Ages 14-17, learn to know themselves and their capabilities for leadership in society.

Adults Ages 18 and older, volunteer to share their time and skills to benefit the lives of girls and to help make communities healthier through Girl Scouts.

Services Provided: In Girl Scouting, girls discover the fun, friendship and power of girls together; build character and skills for success in the real world; develop qualities that will serve girls all their lives – strong values, social conscience, and conviction about their own potential and self-worth...Girl Scouts – Where Girls Grow Strong

Carolina Girl Scout Council provides financial assistance to those in need through funding from the United Way, family and community donations, product sales and corporate funding.

SKATING RINK

<http://www.fortbraggmwr.com/cleland.php>

CLELAND ICE RINK

Location: Reilly Road (north of Longstreet)

Phone: 396 - 5127 **Fax:** 396 - 3555

Hours of Operation: Hours vary, please call

(Times may vary depending on activities being sponsored)

Services Provided:

- Open to the public
- Public ice skating lessons
- Learn to skate
- Adult/youth hockey leagues
- Racquetball/Wallyball
- Open Hockey
- Private Ice Rental
- Skate sharpening services
- Birthday parties

SPECIAL EVENTS

<http://www.fortbraggmwr.com/specialevents.php>

Location: PX Mini Mall, Bldg. 4-1566, Reilly Road

Phone: 396 - 3919/9126 **Fax:** 396 - 7224

Hours of Operation: Monday – Friday 0800-1700

Services Provided: The Special Events Branch provides after duty hours entertainment programs; carnivals; special holiday observances, and events sponsored by the Department of the Army, Community and

Family Support Center. Activities are designed to improve the quality of life for Soldiers, family members, and DOD civilians. The Special Events Branch places special emphasis on customer service and satisfaction during activities conducted. Our staff offers leisure activities for Fort Bragg and the surrounding communities. Events are open to the public. Major annual events include: Fort Bragg Fair, Oktoberfest Internationale, Fourth of July Celebration, U.S. Army Soldier Show, Holiday Tree Lighting Ceremony, Concerts, and other Targets of Opportunity events.

SPORTS BRANCH

<http://www.fortbraggmwr.com/intramurals.php>

Location: Bldg. 4-1567, Reilly Road, behind DFMWR HQ's

Phone: 396 - 1217/9031 **Fax:** 396 - 1216

Hours of Operation: Monday - Friday 0730 - 1700

Authorized Patrons: Holders of Military/Government ID Cards

Services Provided: Intramural Sports Program, Women's Sports Programs, Physical Fitness Centers, Swimming Pools, Aerobics, Aquatics Program, and Personal Trainers.

SWIMMING POOLS

<http://www.fortbraggmwr.com/pools.htm>

****Please note: Outdoor pools open late May around Memorial Day and close late September** Schedules change often due to seasonal activities. Call the pool info line @ 643 – 8533 for the updated schedules.**

OUTDOOR ATCHLEY POOL

Location 82nd Area, off of Bastogne Drive

Phone 396 - 7896

Hours of Operation Open for military training only

NORMANDY POOL

Location: Fort Bragg Club off of Normandy Drive

Phone: 432 – 5464

Hours of Operation: Monday – Friday 1200 - 2000
Saturday 1000 - 2000
Sunday 1200 - 1900

TWIN LIONS

Location: Corner of Ardennes & Normandy

Phone: 432-7266

Hours of Operation: Monday – Friday 1100 - 1700
Saturday 1000 - 2000

INDOOR POOLS
TUCKER INDOOR POOL

Location: Corner of Tuliigue & Bastogne Streets
Phone: 432-0883
Hours of Operation: CURRENTLY UNDER RENOVATION

TOLSON YOUTH ACTIVITIES CENTER
<http://www.fortbraggmwr.com/tolson.php>

Location: Bldg. 4-1431, corner of Reilly & Normandy Drive
Phone: 643 - 8533 **Fax:** 396 – 7355

TAX CENTER

Location: Bldg. 4-2145, Normandy Drive,
behind Soldier Support Center
Phone: 396-1040/TAXX (8299)
Hours of Operation: January to April 15
 Monday – Friday 0900 – 2100
 Saturday 0800 – 1700

Closed Sundays and all Federal Holidays

Services Provided: Assistance provided on a walk in basis to active duty, retirees and family members. Preparation in Federal and State tax returns, Federal and State tax form distribution, Federal and State electronic filing, and general tax information. Arrive at the Tax Center no later than one hour prior to closing. Bring W-2s, social security cards, military ID cards, any tax forms received in the mail, a canceled check if you want your refund through direct deposit, IRS Form 2848 (Power of Attorney) if you are filing for someone else.

TELEVISION
THE COMMAND CHANNEL

Location: Bldg. 2-2406, Woodruff Street
Phone: 396 - 8055 **Fax:** 908 - 2607
Service Provided: Channel 7 is a Fort Bragg cable access channel providing information and news for Army personnel, their family members and DoD Civilians. Units, family support groups, military related activities and clubs are encouraged to contribute information.

THRIFT SHOP

THE BRAGG 'N BARN THRIFT SHOP

<http://www.fbthriftshop.com>

E-mail: fbthriftshop@aol.com

Location: Bldg. 2-2412, Woodruff Street

Phone: 907 - 4053

Shopping Hours: Tuesday – Saturday 0900 – 1300
Sunday – Monday closed

Consignment Hours: Tuesday – Thursday 0900 – 1200

Extra hours for military in uniform ONLY 1200 – 1230

Friday – Saturday by appointment only

NOTE: Please call ahead for and large items that take up floor space to see if we have room for you items.

Authorized Patrons: The Bragg 'N Barn Thrift Shop is open to the public for shopping, but only active/retired/reserve military personnel and their family members (18 years and older with valid ID cards), active DOD civilians with valid DOD ID cards may consign items.

Services Provided: The Bragg 'N Barn provides a means of exchange of used clothing and merchandise through consignment. Funds generated are distributed to projects on the installation, local off-post community organizations, and to overseas military service-related organizations whose activities directly impact the welfare of our troops. (Welfare request forms and info available on our website)

Other Information: **All information is detailed on our website. Please read thoroughly the Consignment Policies & Procedures to include the list of items NOT ACCEPTED.**

Consignment period is for 45 days and the Thrift Shop will deduct a 25% commission. CONSIGNMENT FORMS CAN BE DOWNLOADED FROM THE WEBSITE AND COMPLETED AT HOME. Individuals may consign 15 items (5 clothing, 10 other items) up to 7 days per month. Consignors may pickup checks on the 10th of the month for sales in the prior month. Checks not picked up in 3 months will be voided.

Persons who have PCS orders may consign 30 items per day beginning 30 days prior to departure. (Bring a copy of the orders.)

Donations Always Accepted: Your donations help make the Thrift Shop possible. Through the sale of these donated items operating costs are met and more dollars are available to distribute to the community. Please bring your donations in to the Consignment Room during business hours. After hours you may place your donations in the Donation Bin. **DO NOT LEAVE ITEMS OUTSIDE THE BIN AS THE WEATHER WILL RUIN THEM. DO NOT LEAVE TRASH OR DAMAGED FURNITURE OUTSIDE OF THE BUILDING AS "DUMPING" IS ILLEGAL and we have no way of disposing of the item.**

VOLUNTEERS NEEDED

Volunteers make The Bragg 'N Barn Thrift Shop possible for the Fort Bragg community. No skills are necessary – we provide training. Special privileges for volunteers.

TRANSITION

<http://www.bragg.army.mil/iaq/sites/services/TSO.asp>

Location: 2nd floor, Bldg.4-2843, Soldier Support Center,
Normandy Drive

Phones : 396 - 7472 **Fax:** 396 - 9694

NCOIC/OIC: 396 - 6131

Hours of Operation: Monday – Friday 0900 - 1200 1300 - 1600

Services Provided: Transition of all Soldiers who elect to separate from Fort Bragg, who are leaving the military for retirement, expiration term of service (ETS), administrative discharges or demobilization.

TRANSPORTATION

<http://www.bragg.army.mil/ITO/>

Location: 1st floor, Bldg. 4-2843, Soldier Support Center,
Normandy Drive

Phone: **Inbound:** 396 – 0331/0332 **Fax:** 396 - 2172

Outbound: 396 - 5212 **Fax:** 396 - 4404/9704

Passports: 396 – 2903

Port Call: 396 – 5802/3955

Hours of Operation: Monday – Friday 0800-1600

Services Provided: The Installation Transportation Office (ITO) provides a wide variety of transportation services for the soldiers, airmen, and civilians of Ft. Bragg, Pope Army Airfield, and the surrounding areas.

TRAVEL INFO

<http://www.fortbraggmwr.com/ticketsandtours.php>

TICKETS AND TOURS

Location: Bldg. 4-2171, Mini Mall, Reilly Road

Phone: 396 - TRIP/TOUR (8747/8687) **Fax:** 396 – 4386

Hours of Operation: Monday – Friday 1000 – 1700

Saturday – Sunday Closed

Services Provided:

- Discount Tickets: purchase reduced price tickets to Disney World; Universal Studios; Sea World; Carowinds, Busch Gardens; Kings Dominion; Biltmore Estate and much more.
- Cruises and Australia packages

CARLSON WAGONLIT (OFFICIAL TRAVEL)

E-mail: ftbraggoff@carlson.com

Location 1st floor, Bldg. 4-2843, Soldier Support Center,
Normandy Drive

Phone 436 - 1185

Hours of Operation: Monday – Friday 0800 - 1600
Closed Weekends

USO - FT. BRAGG

<http://www.uso-nc.org/our-centers/fort-bragg-center>

Location: Bldg. M-4226, Goldberg Street

Phone: 495 – 1437 **Fax:** 495 – 1439

Hours of Operation: Monday – Friday 1000 - 1900
Saturday – Sunday 1200 – 1800

Services Provided: Computers, TV lounge, pool tables, video gaming area.

Programs: Deployment & Homecoming Support
Smiles over Miles
United through Reading
Single Warrior Birthday Cakes
Sports and Entertainment

Special & Seasonal Programs: Kidz Korner
Operation Cookie Drop

USO – FAYETTEVILLE REGIONAL AIRPORT

Location: 400 Airport Road, Fayetteville, NC

Phone: TBD

VEHICLE INSPECTION

<http://www.dmv.dot.state.nc.us/>

Service Provided: All North Carolina vehicles must be inspected within 10 days following registration. Vehicles must show an inspection sticker as evidence of this inspection.

Effective July 1, 2002, all 1996 and newer gasoline-powered vehicles registered in an emissions county are required to receive the On Board Diagnostics (OBD II) emissions test. Numerous garages and service stations offer this service. The total cost of an emissions inspection is \$30.00 plus any necessary parts. Services are also provided by the Fort Bragg's Auto Skills Centers.

VEHICLE REGISTRATION (ON/OFF POST)

<http://www.bragg.army.mil/Directorates/provost-marshal/vechicle-registration.aspx>

ON POST

Three Vehicle Registration Centers provide registration for privately owned vehicles (POVs) for military personnel and their family members, DoD civilian employees, contractor employees, and retirees. Documents required include driver's license, state registration, proof of insurance, proof of Social Security number, and ID Card. Certain cases require additional documents, and certain other personnel and businesses may also qualify to register. Call 432 - 8193 or see FB Reg 190-5 for details.

Vehicle Reg Ctr	Location	Operating Hours*	Phone
Main	Visitor's Center All American Freeway	Monday -Friday 0800-1700	432-8193
Soldier Support Center (SSC)	1 st floor, 1G-21	Monday - Friday 0800-1700	432-8140
Gavin Hall	Bldg. C-7147 Room 245 (next to 82d Div HQ)	Monday -Friday 0800 - 1700	396-0075

The SSC and Gavin Hall are closed on training holidays.

Important: By direction of the Provost Marshal, all processing must be completed, with all customers completely clear of the facility by the posted closing time.. Based on length of lines, doors may close slightly or even substantially prior to 1700. We therefore recommend that you be in line as early as possible.

Documents (originals, not photocopies) typically needed for registering a vehicle: ID Card, driver's license, state registration, and proof of insurance. If this is the very first time you have ever registered any vehicle in the system, proof of your Social Security Number (SSN) (proof of SSN is any independent verification of your SSN, such as Social Security Card, pay stub with your full SSN printed on it, personnel action form having your full SSN, etc.). If registering a vehicle belonging to someone other than yourself or your spouse, a notarized letter or power of attorney from the owner granting you permission to operate the vehicle.

RAPIDGate Registrants: If registering a vehicle in conjunction with the RAPIDGate Program, please also bring your RAPIDGate badge. If you have not yet picked up your RAPIDGate badge, you will need additional documents to pick it up, as explained in the RAPIDGate registration process (call 1-877-727-4342 for additional details or if you have other questions on RAPIDGate).

Motorcycles: Active Duty Military personnel and DA Civilian employees who ride motorcycles on the installation must also bring a Motorcycle Safety Foundation (MSF) Basic or Experienced Rider Course SM card and have the "M" endorsement on your driver's license.

In processing, out processing, and Clearing Vehicles: If clearing a vehicle, write the DOD decal number down, scrape the decal set off the vehicle, and bring the residue. If processing in with a vehicle that already has a serviceable DOD decal, you may retain it and you will receive a Fort Bragg tab and a new expiration date; if your DOD decal is unserviceable, scrape it as above and bring the residue along with the documents listed above when you visit us.

Time frame. Vehicle Registration must be completed within 5 working days of reporting to Fort Bragg or acquiring a new vehicle.

OFF POST

Location/Phone

Eutaw Shopping Center, Fayetteville	485 - 1590
Hope Mills Shopping Plaza, Hope Mills	424 - 2500
Spring Lake Shopping Plaza, Spring Lake	497 - 3707
Hours of Operation: Monday – Friday	0900 - 1700

Closed Federal holidays

Service Provided: The North Carolina Department of Motor Vehicles (DMV) requires automobile owners to have liability insurance coverage before registering your car in North Carolina. State law requires that you register your vehicle within 30 days of establishing residence in the State. The DMV also recommends replacement of your driver's license at that time. North Carolina plates are only good if you hold continuous insurance.

Should your insurance lapse at any time your license plate must be surrendered to the DMV. To re-license your vehicle, you must pay a \$25.00 fee in addition to the cost of the license plate. To obtain North Carolina license tags, you must have:

1. Insurance (name and policy number). If new policy, name of agent and agency.
2. Title (in owner's name) or properly reassigned to them. If the bank holds your title, you must have current registration and name and address of bank.
3. If you came from a non-title state, you need the current registration and 2 notarized copies of the bill of sale from the last two owners.

VETERAN AFFAIRS

<http://www.doa.state.nc.us/vets/>

FORT BRAGG

Location: 1st floor, Bldg. 4 - 2843, Soldier Support Center,
Normandy Drive
Phone: 396 - 8472 **Fax:** 396 - 6512
Hours of Operation: Monday – Friday 0830 - 1530

DISTRICT VETERANS SERVICE OFFICE

FAYETTEVILLE

Location: Department of Social Services
1225 Ramsey Street
Fayetteville, NC 28301
Phone: 677 - 2970 **Fax:** 677 - 2964
Hours of Operation: Monday – Thursday 0900 - 1500
Closed for lunch 1200 - 1300
Friday Closed

VET CENTERS

<http://www1.va.gov/directory/guide/facility.asp?ID=486>

Location: 4140 Ramsey Street, Suite 110
Fayetteville, NC 28311
Phone: 488 - 6252 **Fax:** 488 - 5589
Hours of Operation: Monday, Tuesday, Wednesday, Friday, & Saturday
0800 – 1630
Thursday 0800 - 1830

Regional Office

<http://www1.va.gov/directory/guide/facility.asp?ID=240>

Location: 251 North Main Street, Federal Building
Winston-Salem, NC 27155
Phone: 1-800-827-1000 or (336) 725-8781 **Fax:** (336) 631-5028
Hours of Operation: Monday – Friday 0800 - 1600

Please call in advance as to documents needed to file a claim.

Services Provided: The function of the Division of Veterans Affairs is to assist veterans and their families in the presentation, processing proof and establishment of claims, privileges, rights and benefits as they may be entitled to under Federal, State or local laws. The Division also cooperates with the various governmental units and veterans organizations in seeking to serve veterans.

VETERAN'S MEDICAL CENTER
<http://www.fayettevillenc.va.gov>

Location: 2300 Ramsey Street
Fayetteville, NC 28301
Phone: 488 – 2120 **Fax:** 822 - 7093
Services Provided: Health care for veterans

VETERINARY SERVICES

<http://www.fortbraggmwr.com/vetservices.php>

FT. BRAGG VETERINARY TREATMENT FACILITY (VTF)

Location: Bldg. 2-7606, Reilly Road, north of Butner Road intersection
Phone: 396 - 6473/9120 **Fax:** 396 – 3882
Hours of Operation Monday - Friday 0800 - 1600
Thursday 0800 – 1530

open once a month on Saturday call the VTF for dates

Medical Treatment: The VTF provides vaccinations, heartworm testing, Feline Leukemia testing, fecal checks, and treatment for routine communicable diseases.

Registration

- All dogs and cats over 4 months of age residing on Fort Bragg must be registered with the VTF.
- Owners are required to register their animals within 10 days of arrival or acquisition of animal.
- You must present military ID, proof of rabies vaccinations and pay a \$2.00 DOD service fee.
- Micro chipping is mandatory IAW Ft. Bragg policy.
- Wild animals such as ferrets, skunks, raccoons, monkeys, wolves, wolf crosses, etc. are not authorized to be kept as pets on Fort Bragg and are therefore not treated at this facility.

Animal Control:

- Maximum of two pets, dogs or cats, in any combination are authorized per household.
- There are **NO** grandfather clauses as per FB 40-5 September 2003 version.
- All pets on post must be kept under control at all times
- Pets must be kept indoors or secured on the owner's premises
- Pets may be secured with a tether or a chain no longer than 15 feet in length or may be kept in a fenced area with-in the owners promises. If animals are tethered or chained they must be limited to a boundary not less than four feet from common user rights-of-way (e.g. sidewalks, streets).

- They must not be secured to trees, shrubbery, or any government property. If you secure your animal in a common area the chain or tether will be no longer than four feet.
- Provide proper shelter from the weather when housing animals outdoors. The shelter shall be a moisture-proof and windproof structure. The size must accommodate the entire body of the pet to allow it to stand up, turn around, and allow retention of body heat. The shelter must be made of durable material with a solid floor raised at least two inches from the ground. The entrance shall be covered by a flexible windproof material, self-closing swinging door, or wind baffle.
- Animals kept outdoors must be provided shelter, fresh water, and food. Owners keeping animals under inhumane conditions may be refused the right to keep animals on post and may be subject to UCMJ action under article 134.
- It is the owner's responsibility to locate escaped animals. Animal control will not search for your animal for you.
- **The Ft. Bragg Animal Control (Dog Catcher) telephone number is 907 - 4813.**
- **Animal Bites:** All persons bitten by animals should report to the Emergency Room, Womack Army Medical Center or off post hospital for treatment and completion of an Animal Bite Report. The offending animal is subject to a physical examination and 10-day quarantine by the attending veterinarian. There are some wild animals on post. **DO NOT** feed or handle these animals and this will greatly reduce your chance of exposure to the rabies virus.

STRAY ANIMAL FACILITY/ANIMAL ADOPTION

Location: Bldg. 2-7402, adjacent to the veterinary building

Phone: 396 - 5769/6018

Hours of operation: Monday, Tuesday, Thursday, & Friday

0900 – 1500

Wednesday 0900 - 1400

Services Provided: Stray animals that are not claimed by an owner within 3 days may be adopted through the VTF. The stray animal facility is open for adoptions. Military members who adopt an animal from the stray facility are eligible to have the animal surgically altered by a military veterinarian on a time and space available basis. The cost for animal adoption ranges from \$57.00 – \$97.00. This covers the cost of:

- Spay or Neuter
- Microchip
- Dewormer
- Heartworm check (for dogs 6 months and older)

- First set of vaccinations only (for example if it is less than 12 weeks old only a first Distemper/Parvo vaccination will be given and the next two vaccinations you will have to pay).
- FELV/FIV test for cats
- Fecal test

Reclaim Policy:

- Must have proof of ownership (i.e. Picture, AKC, AKA, CKC or
- Adoption paperwork or medical record.
- Must show proof of current vaccinations prior to release or pet will be vaccinated prior to release (at owners expense).
- Must be micro-chipped and current IAW Fort Bragg policy.

MILITARY FOOD INSPECTORS

Phone: 396 - 3103 **Fax:** 396 – 2913
Office Hours: Monday – Friday 0730 – 1600
Food Inspector Duty Hours: Monday – Friday 0900 - 1630
Services Provided: Complete food inspection support for all commissary stores, shoppettes, non-appropriated fund activities, Fort Bragg Club, dining facilities, schools, childcare facilities, and Troop Issue Subsistence Facility.

WIC - WOMEN, INFANTS, AND CHILDREN

<http://www.fns.usda.gov/wic> <http://www.nutritionnc.com/wic>

FORT BRAGG

Location: 6th floor, Soldier Support Center, Bldg.4-2843
Phone: 433 – 3751/3752

FAYETTEVILLE LOCATIONS

Location: Cumberland County Health Department
 1235 Ramsey Street, Fayetteville, NC 28301
Phone: 433 – 3730

HOPE MILLS

Location: 2622 Hope Mills Road
 Hope Mills, NC 28348
Phone: 433 – 3760

SPRING LAKE

Location: 103 Laketree Blvd.
 Spring Lake, NC 28390
Phone: 321 – 6420

Services Provided: WIC is a special supplemental food and nutrition education program that has been operating in North Carolina since 1974. What began as a small pilot program serving approximately 4500 individuals a month is now a major program serving about 165,000

WOMACK ARMY MEDICAL CENTER

Womack's Internet Address For Current Information:

<http://www.wamc.amedd.army.mil>

Welcome to Womack Army Medical Center. We are here to serve the medical needs of active duty service members, their families, retirees and their families. We want this to be an easy process for you to access healthcare on Fort Bragg.

STEP 1

Update your information in the Defense Enrollment Eligibility Reporting System (DEERS) Database. You can do this by calling **1 – 800 – 538 - 9552**, or by visiting the post ID Card Facility, which is located off Normandy Drive and can be reached by calling **910 – 396 - 9339** or online @www.dmdc.osd.mil.

STEP 2

Enrolling in TRICARE

Eligible beneficiaries may call **1 – 877 - TRICARE** to request an enrollment packet or stop by the TRICARE Service Center (TSC) weekdays between 0730 and 1630. TSC is located at Womack Army Medical Center, on the first floor the at the Reilly Road entrance. You may also enroll at your clinic.

TRICARE OPTIONS

TRICARE Prime is the only option active-duty family members, retirees and their families who are not Medicare eligible need to enroll in. Active-duty family members are automatically enrolled after filling out the enrollment form. Active-duty family members do not have an enrollment fee. Retirees pay \$230 per year for themselves or \$460 for the entire family to receive healthcare.

TRICARE Extra saves money but it limits your choice of providers. You may only use authorized civilian providers. The Healthcare Finders at your clinic can tell you if a provider is in the network. There is no enrollment process for TRICARE Standard or TRICARE Extra.

TRICARE Standard offers the most choice of providers at the highest cost. Family members and retirees pay current deductibles and cost shares.

TRICARE for Life (TFL) is a permanent program funded through the DoD Medicare – Eligible Retiree Health Care Fund, resourced with general revenues of the U. S. Treasury and annual contributions from appropriations. TFL doesn't require annual authorization by Congress.

Eligibility for TFL:

Medicare-entitled uniformed services retirees

Medicare-entitled retired guard members and reservists

Medicare-entitled family members and widows/widowers

Medicare-entitled un-remarried former spouses who meet TRICARE eligibility requirements

For more info on Tricare go to one of the following websites:

www.healthnetfederalservices.com

www.tricareonline.com

www.tricare.mil

STEP 3 **CLINIC ENROLLMENT**

Active duty service members are assigned to primary care clinics based on their unit designation. Their families will be assigned to the same clinic after they are enrolled in TRICARE Prime. Our primary care clinics are your entry point into the healthcare system. You are strongly encouraged to visit your primary care clinic for clinic orientation and in-processing.

MEDICAL RECORDS

Medical records will be kept at your clinic. This enables us to keep them updated and periodically reviewed to ensure you receive quality care. The records section of each clinic must receive a signed patient consent form for all patients 18 years of age or older before medical records can be signed out to another adult. Records will be delivered to specialty clinics for all scheduled appointments. Patients will no longer need to pick up their records from their primary care clinics prior to specialty appointments. We ask all patients who have their records in their possession to turn them in immediately. For more information, call the Patient Administration Division at **(910) 907 - 7179**. As a patient, if you experience any problem, please ask to speak to the Non-Commissioned Officer in Charge (NCOIC), the Officer in Charge (OIC) or ask to speak with the clinic administrator. We understand the military healthcare system and we want you to have a pleasant experience. If you identify a problem, let us know and we will be happy to provide a solution for you.

PRIMARY CARE CLINICS **JOEL HEALTH AND DENTAL CLINIC**

<http://www.wamc.amedd.army.mil/dopc/Joel/>

Location: Bldg. M-4861, Logistics Avenue

Phone: 907 - Joel (5635)

Hours of Operation: Monday – Wednesday 0800 - 2000
Thursday – Friday 0800 – 1700

Sick Call begins at 0645; enter through the Soldier Readiness Center

Appointments: call 907 - Joel (5635), option 1 during regular hours. After hours, call 907 - APPT.

Authorized patrons: Soldiers and family members assigned to:

1st TSC, 18th Aviation Brigade, 44th Medical Brigade, 229th Aviation Regiment and US Army Parachute Team. Retirees enrolled in TRICARE Prime.

ROBINSON HEALTH CLINIC

Location: Bldg. C-1722 (at the intersection of Gruber Road and Longstreet)

Phone: 907 - 8282

Appointments: Call 907 - 8282, option 1 for family members; option 2 for active duty. After hours, call 907 - APPT for acute appointments

Hours of Operation: Monday – Tuesday & Friday 0730 - .1630
Wednesday – Thursday 0730 - 2000

Sick Call begins at 0630.

Authorized patrons: Soldiers and families assigned to the 82nd Airborne Division.

CLARK HEALTH CLINIC

Location: Bldg 5-4257, Bastogne Street

Phone: 907 - CLRK (2575)

Appointments: 907 - 2575, Option 1

Hours of Operation: Monday – Friday 0800 – 2000

Sick Call: 0630 - 0730

Authorized patrons: 35th Signal Brigade, XVIII Corps Artillery (Airborne), 20th Engineer Brigade, United States Army Special Operations Command and TRICARE Prime retirees and their families

WOMACK FAMILY PRACTICE CLINIC

Location: WAMC 1st Floor Clinic Mall

Phone: 907 – 6451 **Appointments:** 907 - 2778

Health Care Advice Nurse 907 - 6877, option 2

Hours of Operation: Monday, Tuesday & Thursday 0800 – 2000
Wednesday – Friday 0830 - 1630

Sick Call: 0630 - 0730

Authorized patrons: Active duty and family members of WAMC; DENTAC; 16th MP Brigade, 525th MI Brigade; U.S. Army Garrison; XVIII Airborne Corps HQ; JSOC; SOTF; 126th Finance; 1st Chemical; US Trial Defense; 18th EOD; NCO Academy; NBC; 297th MI; ROTC- Active duty only; 101st Chem; 108th MP; 10th MP Det (CID); 1112th Signal; 118th MP; 122nd PWIC; 174th ISE (MI); 18th CFG; 1st ROTC Region; 21st MP; 22nd MPAD; 319th MI; HHD, 503rd MP; 519th LRSC; 519th MI BN; 65th MP; FORSCOM (FAISA); NC FLIGHT DET NBC; 122nd MP

POPE ARMY AIRFIELD CLINIC

Location: 379 Maynard Street

Phone: Appointment Line: 1 – 877 - TRICARE

Hours of Operation: 0700 – 1600

Authorized patrons: Active Duty Air Force members, their families and retirees.

TROOP MEDICAL CLINIC (TMC) 14

Location: Camp Mackall

Phone: 396 - 8115/1448

Authorized patrons: Active Duty Soldiers training at Camp Mackall

PEDIATRICS CLINIC

Location: WAMC Clinic Mall at the All American Expressway Entrance

Phone: 907 - 7337

Authorized patrons: Pediatric patients may be assigned to the Pediatrics Clinic or a primary care clinic.

Primary Care

Scheduling Appointments

To make a primary care appointment during the duty day, patients should call their assigned clinic's appointment line (see clinic information for phone numbers). Primary care clinic appointment lines are open from 0700 - 1630 to book routine and wellness appointments. For an acute appointment at your primary clinic you should call between 0700 and 1630. Beginning at 1600 on weekdays, same day appointments will be booked through the Acute Minor Illness Clinic (AMIC). To make an appointment in the AMIC, call **907 - APPT (2778)**. To book a specialty care appointment, you must first receive a referral from your primary care provider. Then call the TRICARE Service Center at **1-877-TRICARE** to make your appointment.

ACCESSING CARE AFTER HOURS

Healthcare Advice Nurses

Patients enrolled in Womack Family Medicine, Clark, Joel and Robinson Health Clinics should call their clinic to speak with a healthcare advice nurse. If your clinic is closed, you may call the advice nurse at **907 - NURS (6877)**.

The advice nurse can help you by doing the following:

- Prescribe home healthcare
- Assist in obtaining medication
- Making same day appointments

The Acute Minor Illness Clinic (AMIC)

Location: Womack Army Medical Center, in the Clinic Mall; through the All American Expressway entrance.

Phone: 907 – APPT (2778)

Hours of Operation: Monday – Friday 1600 – Midnight

Saturday – Sunday 0900 – 2100

Training Holiday 1600 – Midnight

Federal Holidays 0900 - 1700

Authorized Patrons: see below

Eligibility:

Patients **eligible** for appointment in the AMIC:

- Any Tricare Prime patient (Military Treatment Facility (MTF) or network)
- Tricare Plus patients enrolled in Clark, Joel, Robinson, Womack Family Medicine, or Pope AFB Health Clinics
- Tricare Prime patients enrolled in another MTF who are traveling through or visiting.

Patients **NOT eligible** appointments in the AMIC:

- Obstetrical patients
- Patients under six (6) months of age
- Tricare Standard patients
- Non-Tricare enrolled family members

Service Provided: AMIC provides after hours and holiday access to Tricare Prime enrolled patients. The clinic is available for after hours care when the Primary Care Clinics are closed. Patients requiring treatment for chronic conditions will be referred back to their Primary Care Managers (PCM) to ensure continuity of care. Appointments for this clinic will be scheduled through the WAMC appointment line (907-APPT) and the advice nurses (907-NURS).

The following **Walk In Services** are available for all patients regardless of Tricare enrollment:

- Suture and staple removal
- Dressing changes
- Labs (Orders from referring provider must be in CHCS; lab work must be associated with a time sensitive need; i.e.: pre-op over long weekend, infertility, heat injury)
- Blood pressure checks
- PPD readings
- Pre-scheduled IV therapy (for weekends and holidays only)

Other Minor Procedures such as:

- Blood drawing
- IV Fusion

- Inhalation therapy (Nebulizer)
- Eye fluorescein exam
- Incision and drainage
- Wound care

After Hours Pharmacy Dispensing:

AMIC will dispense outpatient medications to patients during non-pharmacy hours utilizing the Pickpoint and Omnicell System located in the clinic. Refills for narcotics, chronic or recurring medications will NOT be done.

Hours of Operation: Monday – Friday	1945 – Midnight
Saturday – Sunday	1545 – 2100
Training Holidays	1945 – Midnight
Federal Holidays	1545 – 1700

EMERGENCY DEPARTMENT

Womack Army Medical Center is a Level I, full service Emergency Department. The Emergency Department (ED) provides continuous, uninterrupted pre-hospital and hospital based emergency services. Ambulatory patients or visitors will enter the Emergency Department at the clearly marked first floor South Entrance into Womack Army Medical Center. The Emergency Department entrances are well marked from both inside and outside of the hospital. For more information call 907 - 7000.

An emergency is defined as “a medical condition that arises suddenly and threatens the life or the welfare of a person or a group of people, a natural disaster or a medical crisis.” Examples may include: heart attacks, automobile injuries, poisonings, burns, injuries caused by violence, animal bites, broken bones, chest pains/shortness of breath, and severe depression.

The Womack Army Medical Center Emergency Department is for **EMERGENCIES**. Patients that come into the Emergency Department with non-urgent and non-emergent cases will be seen by a medical care provider after all urgent cases have been seen. These patients might have a waiting time ranging anywhere from 45 minutes to many hours depending on the type of cases that are being treated.

THE FISHER HOUSE

<http://www.fisherhouse.org/>

The Fisher House is a “home away from home” for families of inpatients at Womack Army Medical Center, the Fayetteville Veterans Affairs Medical Center and other area hospitals. It is designed for families of critically ill patients at Womack and other area hospitals, but is available to accept outpatient visitors on a space available basis.

The house is operated with a \$10 per night fee and donations from the community. The fee can be waived. For more information, call the Fisher House at (910) 432 - 1486.

DEPARTMENT OF PHARMACY **(See pharmacies)**

A patient identification card must be presented at any pharmacy to obtain medications ordered for you. If you are submitting a hand written prescription, the patient's information (name, rank, sponsor's social security number, and address and phone number) is required at the top of the prescription form. Womack Army Medical Center has an automated prescription refill call - in system available 24 hours a day. If called in Monday – Thursday by 10 p.m., the prescription will be available by noon on the next day. If called in Friday - Sunday or on holidays by 10 p.m., the prescription will be ready for picked up the next week day after noon. For refills, please call **907 - 7676** or call toll free to **1 – 888 – 316 - 8639**. Pick refills up at the Refill Distribution Center on Normandy Drive. Refills called into Clark, Joel, Robinson and Womack Family Practice Clinic can be picked up at the clinic.

SOCIAL WORK SERVICES

Social Work Services is located on the third floor, adjacent to the Chapel. The office offers casework services to both inpatients and outpatients eligible for treatment in the hospital. For more information, call **907-7869**.

HEALTH BENEFITS ADVISORS

Health Benefits Advisors are available to help with questions you may have about healthcare received outside Womack Army Medical Center. It is important for you to be aware of your healthcare coverage and the financial obligations you may incur if you are referred to a civilian hospital. The Health Benefit Advisors are responsible for issuing Non-Availability Statements (NAS) for inpatient care at a civilian healthcare facility, when applicable, under TRICARE Standard or TRICARE Extra. For more information, call **907-6778** or **907-6926**.

PATIENT REPRESENTATIVE

A Patient Representative is available at the hospital and at all of the outlying primary care clinics. The Patient Representative at Womack is located near the TRICARE Service Center on the ground floor and can be reached by calling **907-6036**. If you have a problem while at your primary care clinic, please see the Patient Representative at that clinic.

Clark Health Clinic	907 - 9629
Joel Health Clinic	907 – 9105
Robinson Health Clinic	907 – 9504

VISITING HOURS

The visitation policy at Womack Army Medical Center is designed to meet the needs of our patients and their loved ones. We understand the important role that family support plays in the recuperation of our patients. General visiting hours are between **1100 and 2000** daily. In certain areas of the hospital, visitors and children under the age of 12 are restricted. This is to maintain privacy and to promote the restful, healing environment our patients deserve. For specific visiting hours, check with the Ward.

USE OF CELLULAR PHONES

Cellular phones, portable radio transmitters and laptop computers (unless they are an integral component of a medical device or approved WAMC wireless system) are prohibited in the following areas: Operating Room (OR), Ambulatory Surgical Unit (ASU), Intensive Care Unit (ICU), Radiology, Labor & Delivery (L&D), Nursery (NICU), Pediatrics (3 North), Postpartum (3 South), Mother Baby Unit to include CT Scan and Magnetic Resonance Imaging (MRI – fixed and mobile), Cardiac Care Unit (CCU), Emergency Department, Patient Diagnostic and Treatment rooms and within 10 feet of patient equipment. The purpose of restricting cellular phones, radio transmitters and portable computers is to reduce the chance of interference with medical equipment. Any cellular phone carried into the above areas must be off, even if the phone is not in use. It may interfere if left “on.” Portable (laptop) computers must also be turned off before entering these areas. Cellular phones, portable transmitters and laptop computers may not be used inside any patient diagnostic or treatment room or within ten feet of patient electronic/electric equipment.

If you have any questions, please call the Safety Office at **907-7233(SAFE)**.

WOMACK ARMY MEDICAL CENTER TELEPHONE DIRECTORY

Womack’s Information Desk	907 - 6000/6292
Active Duty Family Dental Plan	1 – 800- 866 - 8499
Admissions	907 - 7078
Advice Nurse	907 - 6877
Allergy/Immunization Clinic	907 - 6662/7182
Appointment Line	90 - APPT (2778)
Audiology	907 - 6473
Behavioral Health	907 - 8679/6825
Blood Donor Center	432 - 8964/396-9925
Breast Clinic	907 - 8383
Cardiology	907 - 6253

Care Authorizations (for active duty)	1 – 888 – 610 – 7420
Chaplain	907 - PRAY (7729)
Civilian Personnel, Job Information Line	907 - 7851
Community Health Nursing Program	396 - 6374/7410
DEERS Eligibility	1 - 800- 538 - 9552
Drug Information Line	907 - 7045
Emergency Department	907 - 7567/6559
ENT/Audiology	907 - 6751
Exceptional Family Member Program	907 - 7591
Educational Developmental Intervention Services (EDIS) Program	907 - EDIS (3347)
Fisher House	432 - 1486
Gastroenterology	907 - 7808
Health Benefits Advisors	907 - 6778/6926
Hematology/Oncology	907 - 7511
Human Resources	907 - 7127
Information Desk	907 - 6000/6292
Inspector General	907 - 8993
Intensive Care Unit (ICU)	907 - 6428
Internal Medicine	907 - 8583/7462/6253
Labor and Delivery	907 - 7563
Military Personnel	907 - 7963
MRI	907 - 7966
Neonatal Intensive Care Unit	907 - 7626
Neurology	907 - 6412
OB/GYN Advice Nurse	907 - 8778
OB/GYN Appointment line	907 – 8333
OB/GYN Clinic information	907 - 6249
Oncology/Hematology	907 – 7511
Outpatient Pharmacy Refill Call-in:	907 - 7676 or 1-888-316-8639
Ophthalmology	907 - 6423
Orthopedics	907 - 6785
Outpatient Records	907 - 7179/7953
Pain Clinic	907 - 7209
Patient Administration Division (PAD)	907 - 7078/6864
Patient Representative	907 - 6037
Pediatrics/EFMP	907 - 7337
Pediatrics Ward 3 North	907 – 7114
Physical Exam Section	907 - 7639
Physical Therapy	907-6948
Podiatry	907 - 7763
Pregnant Soldier Wellness Program	396 – 8241

Public Affairs/Marketing Office	907 - 7247
Radiology Services	907 - 7160/7966/8266
Red Cross	907 - 7124
Refractive Eye Surgery	907 - 7620
Report a problem	907 - REPO (7376)
Safety Office	907 - SAFE (7233)
Social Work	907 - 7869/8272
Strep Throat Hotline	907 - 8737
Substance Abuse Rehabilitation Services (SARS)	
• Clark Health Clinic	907 - 2575
• Joel Health Clinic	907 - 8925
• 82 nd SARS	432 – 1464
TRICARE Service Center	1-877-TRICARE
Tricare Information	1-888-363-2273
TRICARE Mail Order Pharmacy Program	1-866-363-8667
TRICARE Retail Pharmacy Program	1-866-363-8779
Tumor Registrar	907 - 8875
Urology	907 - 8393
Wellness Center	907 – 9355

WOMEN'S CENTER OF FAYETTEVILLE

<http://www.wcof.org/>

E-mail:	wcof2@aol.com	
Location:	230 Hay Street, Fayetteville, North Carolina 28301	
Phone:	323 - 3377	Fax: 323 – 8828
Hours:	Monday – Thursday	0800 - 1700
	Friday	0800 - 1200

Services Provided: A non-profit organization that serves as a multi-service resource and advocacy Center, dedicated to helping women and men help themselves through our programs and services. The mission has always been to promote growth, productiveness and well being through peer counseling, education, information, and advocacy programs. The Women's Center works with other community agencies to achieve this goal, and has a solid history of helping women, men and families.