



**DEPARTMENT OF THE ARMY**  
**INSTALLATION MANAGEMENT AGENCY**  
**HEADQUARTERS, FORT BRAGG GARRISON COMMAND (AIRBORNE)**  
**FORT BRAGG, NORTH CAROLINA 28310**

REPLY TO  
ATTENTION OF:

IMSE-BRG-MWA-V

23 August 2007

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Fort Bragg Community Town Hall Meeting, 23 Aug 07

1. Call to order. The Meeting was called to order by Barbara Trower-Simpkins, Army Community Service Director. Attendees were provided a survey, an upcoming events calendar, and a Fort Bragg Agency contact list. Matilda Adams, ACS Volunteer Coordinator, followed by giving the community information on the overall intent of the Community Town Hall. Areas of interest included, the purpose of the Town Hall, how often the meeting would occur, what was/was not considered a Town Hall issue, and how to submit Town Hall issues.
2. Opening Remarks. COL David G. Fox, Garrison Commander, thanked the community for attending. COL Fox gave the community information on upcoming changes on the Installation, to include Base Realignment and Closure (BRAC) as it related to the Fort Bragg community.
3. LTC Jason Thornton, Commander of the Warrior in Transition Battalion, gave the community information on the location and function of the WTB. He informed the community that the overall purpose of the WTB was to provide quality of care and support to our Warriors in Transition and their Families from point of injury, illness or disease to their return to duty or transition from active duty. The WTB is currently located on the 7<sup>th</sup> Floor of the Soldier Support Center. The Staff Duty Desk can be reached at 910-907-5219.
4. Stephanie Glover, Army Community Service, gave the community information on the Gold Star Program. This program provides assistance and offers support to address the needs of Families who suffer the loss of a Soldier. This program, along with Casualty Assistance and other existing support groups serves the spouses, children, parents and extended Family who have lost a loved one and provides long term support and advocacy in the months and years following a loss.

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5. New Business. Town Hall issues submitted by the 15 August deadline were discussed.

**a. ISSUE #1 Submitted 8/10/2007**

**POC: Cathy Mansfield, ACS, Installation Volunteer Services**

Fort Bragg periodically receives large quantities of donated items from the Community and businesses—hygiene products, books, games, cookies, etc. These items are usually meant to be distributed to Soldiers and Families. The current process for distributing the items is inconsistent and causes confusion. The last minute nature of donations requires that a process be in place so that all units and Family Readiness Groups receive the items for distribution to their Soldiers and Families. Using volunteers to pick up items causes a "feeding frenzy" and unnecessary stress.

**RESPONSE:** There is a process in place that was established in 2004 after numerous contacts were made with the installation regarding donation of items. DMWR Marketing will handle any business opportunity that relates to commercial sponsorship. Other in-kind donations are handled through the Installation Volunteer Services office. Once the donation is received and the items inventoried, a determination is made as to how to best distribute. Depending on the situation and the quantity donated, contact is typically made through the brigade FRASAs or Command Sergeants Major. Distribution is done as fairly as possible.

**b. ISSUE #2**

**Submitted 6/19/2007**

**POC: Cathy Mansfield, ACS Installation Volunteer Services**

Hi, I am not sure if this has been a suggestion in the past or not; however, my husband and I are thinking of buying a house in the near future. It made me think of all the things that would go wrong when he would deploy. So, with that said, I think there should be a handy-man service available to spouses while their husbands are deployed. It could be discounted or free services with purchase of parts. Just thinking of the washing machine breaking down and my husband able to run to the store and buy a \$20 part and repair it in 20 minutes; compared to a handy-man service taking the same amount of time and part and then costing me only \$200.

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**RESPONSE:** Currently, there is no service available similar to what is described in the submission. Identifying this as a possible volunteer opportunity would involve safety, security and liability issues that would be beyond the scope of the AVCC office. ACS and the Garrison are currently involved in an initiative being developed through downtown businesses called Fayetteville Cares. The suggestion will be brought up to this group at the next meeting to determine if local service-based businesses would be willing to offer these services at reduced/free prices.

**c. ISSUE #3**

**Submitted 6/25/2007**

**POC: Cathy Mansfield, ACS, Installation Volunteer Services**

On 5 March 2007 at the Installation Volunteer Advisory Council, ACS decided that a committee would be formed to review concerns and possible recommendations for changes to the criteria for Iron Mikes and other awards (according to the minutes). Has the committee been formed and what have they addressed so far?

**RESPONSE:** Based on IVAC recommendations and a committee review, changes have been made to the installation regulation regarding the Iron Mike Award and two Department of Army Public Service Awards. The revision has been sent forward to the Corps Chief of Staff for approval/signature. Once it is signed, brigades may submit six Iron Mike nominations instead of the current three. The 1,000 hours minimum for the Commander's Award for Public Service and the Outstanding Civilian Service Medal have been eliminated, however, the justification must reflect documented time and service deserving of a DA level award.

**d. ISSUE #4**

**Submitted 6/14/2007**

**POC: Barbara Trower-Simpkins, ACS Director**

Could you please tell me why the brown directional signs on post still direct the newcomers looking for ACS to the old location over on Randolph and Knox? Can we get the signs changed so newcomers (and old timers) aren't sent on a wild goose chase?

**RESPONSE:** There is a work order in to take them down.

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**e. ISSUE #5**

**Submitted 6/25/2007**

**POC: Floyd Wynn, AAFES General Manager**

I read that Fort Bragg AAFES gas stations will soon be carrying E85. When do they expect to implement this?

**RESPONSE:** A business case analysis to provide alternative fuel on Fort Bragg is currently underway.

**f. ISSUE #6**

**Submitted 7/25/2007**

**POC: Floyd Wynn, AAFES General Manager**

There are no handicap ramps at the theater on post. You must spend more money to see movies off post, because Fort Bragg's theater has no accessibility for handicap and wheelchairs. Could you please add ramps and make the theaters wheelchair accessible.

**RESPONSE:** AAFES in conjunction with the military utilize the York Theater. A DA-4283, Facilities Engineering Work Request is being submitted to DPW for installation of a handicap ramp.

**g. ISSUE #7**

**Submitted 7/30/2007**

**POC: Loren Sperrey, Commissary General Director**

Shopping Carts can be constantly found throughout the Commissary Parking lot. Carts left are a hazard for pedestrians and automobiles. Is there any way we could have Shopping Cart Corrals installed?

**RESPONSE:** The Commissary has budgeted for the cart corrals in the 2008 budget, sooner if possible.

**h. ISSUE #8**

**Submitted 7/16/2007**

**POC: Karen Miller, CYS Director**

Part 1(7/16/07): There is insufficient hourly care on Fort Bragg. Centers are open 8:30 to 4:30 and fill up quickly. I would like to take the aerobics classes after work, but with my husband deployed, it's challenging to find a reliable baby-sitter. A possible solution would be to have better hours at the hourly care centers to include evenings and weekends.

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Part 2 (7/30/07): Hourly childcare on Fort Bragg is only available from 8:30 to 4:30 Monday thru Friday. This does not accommodate most military family situations--single or dual military parents, spouse with a deployed Soldier, spouse who works during the day. A possible solution would be to expand hourly care hours from 8:30am-4:30pm to 7:30-8:00pm during the week and open on Saturdays and Sundays.

**RESPONSE:** CY5 is exploring many options to provide additional spaces and hours for hourly care through additional facility space and staff. However, Family Child Care homes on post have hourly care spaces that are being underutilized. FCC Providers are available evenings and weekends and are located on and off post. New deployment discounts for hourly care may be used at the FCC homes. Call 396-3415 for more information. The Saturday free care will continue throughout the next year and we will be adding one Friday night per month as well.

**i. ISSUE #9**

**Submitted 7/25/2007**

**POC: Marty Clark, SSC Facility Manager**

The sidewalk outside of the Soldier Support Center (DFAC, STACC, and FRG Center entrance) is too high for stroller access. Barricade poles are too close together for strollers to get through. Also, there is no speed limit posted or enforced in the SSC parking lot and NO PARKING zones are barely visible, and not enforced, making it even harder to have access to the building. Speed limit and no parking zones should be better enforced, and better access into the building for parents with children and or strollers .More marked parking for expecting mothers and for parents with children would be nice as well.

**RESPONSE:** There is a project in the works to re-look all sidewalks around the facility. The sidewalk by the DFAC entrance will be widened and a ramp will be installed at the curb. I do not know where the barricade poles are too close together; these bollards are a force protection requirement and are spaced an average of four feet on center. I am currently drafting up a proposal for the Provost Marshall and the Garrison Commander to reevaluate the "no parking" and speed limit signs for the entire area. A traffic study is scheduled to start Friday, 24 August. However, we do not anticipate adding expectant mother or parents with children parking.

**j. ISSUE #10**

**Submitted 6/29/2007**

**POC: Marty Clark, SSC Facility Manager**

My suggestion is to evaluate the parking situation there. There is a small parking lot close to the building but it is always locked. It would be nice to be able to park closer just to drop off a child at the STACC site. My last visit I had to park in the last row (by the fence) and it was a long walk just to drop off. I would use that STACC site more often if it was not for the parking.

**RESPONSE:** The "small parking lot" at the DFAC entrance is actually access for tractor trailers to the maintenance out-buildings. This area is also within our force protection barrier and is off limits to POVs. The STACC site was placed in the Soldier Support Center to support soldiers and their families while conducting business in the building. This being the case the number of families dropping off their children should be limited.

**k. ISSUE #11**

**Submitted 6/14/2007**

**POC: Kurt Ehlers, Picerne Military Housing Program Director**

The neighborhood parks are dirty because nobody wants to be responsible for picking up the trash, the unsupervised children leave behind. Also the parks are defaced often by young youths who are out at night (and daytime) unsupervised, and nobody is held accountable.

**RESPONSE:** We have placed great focus on the cleanliness of our parks and have received a lot of positive feedback from various residents. In fact, a resident came in yesterday to say thank you for what we have accomplished. We have enthusiastically placed focus on the parks and playgrounds through:

**-Maintenance weekly pick-up of the parks** (including change-out of the dented trash cans) and removal of graffiti (including painting over graffiti on a slide which could not be removed with cleaner).

**-Introduction of Little Volunteer Program** (where parents sign up the children) and the children come in for bags and gloves to pick up trash (every day if interested). The children focus on the playgrounds. No glass or pet waste is picked up by the children -they bring these issues to our attention. The children has also been really good at letting us know when there is an abnormal amount of trash in one area, or when other children are damaging the equipment. We currently have over 50 children signed up for the program and more sign up each week.

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**-We also have supervised playground pick-ups each month for the Little Volunteers and all families:**

Picerne Military Housing endeavors to create neighborhoods military families are proud to call home. In the past 4 years, we have constructed, renovated, or replaced many playgrounds throughout Fort Bragg's residential neighborhoods. These playgrounds are cleaned and inspected weekly by our neighborhood maintenance technicians. During these inspections, trash is collected and equipment is inspected for safety or other required maintenance. In the event that a resident discovers a need for maintenance or evidence of vandalism, we ask that he/she report it to any Picerne Neighborhood Center.

Picerne also employs a Certified Playground Safety Inspector who is accredited by the National Playground Safety Institute. This inspector works to ensure that playgrounds remain in compliance with national safety standards. Picerne employees are also working to make more playgrounds accessible to children with disabilities. While residential playgrounds are the responsibility of Picerne, some Fort Bragg parks and playground facilities are the responsibility of MWR or Fort Bragg Schools as they are not located in residential areas.

**1. ISSUE #12**

**Submitted 6/14/2007**

**POC: Tony Martin, Provost Marshall Office**

Could you please explain why the child supervision rules are not equally enforced? In our neighborhood children of all ages run the streets, often unsupervised. Parents let their young go off to the parks and nobody is there to keep an eye on them.

**RESPONSE:** Provost Marshall will increase patrol in neighborhoods. Walking patrols have been initiated. However, community members are encouraged to call the MP desk if they witness under-aged children roaming neighborhood streets.

**m. ISSUE #13**

**Submitted 6/19/2007**

**POC: Tony Martin, Provost Marshall Office**

How can we have an electric speed sign place on Reilly St. near Yadkin Rd. facing the traffic going North? The traffic that comes off the light at Canopy and Reilly are flying by the time they come through the light at Yadkin and Reilly. One of these days there is going to be a whopper of an accident at Reilly and Canopy.

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**RESPONSE:** Speed in this area will be better enforced.

6. Closing/Administrative Notes. Matilda Adams reported that the next quarterly scheduled Community Town Hall Meeting would take place on 29 Nov 07 from 1800-2000 hours. Free, but limited childcare would be available at the STACC. Minutes from each meeting would be posted on the ACS website. Mrs. Adams closed the meeting by thanking all attendees, and inviting all to partake of refreshments in the FRG Center. Various Agency tables were set up in the hallway with available information for the community. Point of contact for this memorandum is Matilda Adams, 396-8160/7110.